

# CONNECTICUT'S HIV/AIDS PREVENTION AND CARE GUIDE

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## INTRODUCTION

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**2-1-1'S HIV/AIDS Prevention and Care Guide** is intended to provide information on local, state, and federal programs that work to meet the prevention goals and the service needs of Connecticut residents. We hope that the information in our Guide provides information that will help you understand the HIV/AIDS prevention and care options in Connecticut.

**2-1-1** is Connecticut's free, confidential information, referral, and crisis intervention service. We are available by phone 24/7 from anywhere in Connecticut. Just dial 2-1-1 and a trained specialist will answer your call.

Please visit our website at [www.211ct.org](http://www.211ct.org) to search our on-line databases:

- 2-1-1 e-Library: <https://uwc.211ct.org/get-help/informationlibrary/>
- Special Directories: <http://uwc.211ct.org/professionals/>
- 2-1-1 Child Development: <http://cdi.211ct.org/>
- Child Care Database: <http://www.211childcare.org>

2-1-1 is a program of the United Way of Connecticut and the State of Connecticut.

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**SOURCE INFORMATION:** Information in this guide was compiled by the United Way of Connecticut/2-1-1. Information is updated as soon as it becomes available.

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**All critical information should be independently verified. (Last updated, 9/2024)**

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*The information in this directory was reviewed in 9/2024. Please report errors or omissions to:  
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# **CONNECTICUT STATE DEPT. OF PUBLIC HEALTH: HIV/AIDS PLANNING**

## **OVERVIEW**

The Connecticut Department of Public Health mission is: "To create a coordinated statewide care and prevention system in which the rate of new HIV infections is reduced, and those who are living with and affected by HIV/AIDS are connected to appropriate care and support services.

The [HIV Care & Prevention](#) at the Connecticut Department of Public Health has two HIV/AIDS dedicated units: the Care & Prevention Unit oversees prevention contractors and initiatives, and the Surveillance Unit oversees care contractors and initiatives.

The AIDS and Chronic Diseases Section initiatives for HIV/AIDS prevention and care include funding community based HIV and STD testing sites, HIV prevention programs, the CARE partner notification program, and other prevention and treatment programs. This Section also provides referrals to programs, and information about HIV and AIDS.

The State of Connecticut CADAP and CIPA services are now being administered by the Connecticut Department of Public Health. All applications and information about the Connecticut CADAP and CIPA programs can be found online at this web location:

<https://ctdph.magellanrx.com>; or email [CTDPHMRXENROLL@magellanhealth.com](mailto:CTDPHMRXENROLL@magellanhealth.com) with specific questions.

## **LINKS TO CT DEPARTMENT OF PUBLIC HEALTH PLANNING DOCUMENTS:**

*Epidemiological Profile of HIV and AIDS in Connecticut:* <https://portal.ct.gov/DPH/AIDS--Chronic-Diseases/AIDS-Home/HIV-and-AIDS>

## **OTHER LINKS**

*HIV Counseling and Testing Sites (2-1-1 database sites)*  
[HIV Testing Sites](#)

## **STATE PLANNING GROUPS**

### **Ryan White Planning Council of New Haven/Fairfield Counties:**

<https://targethiv.org/org/ryan-white-planning-council-new-haven-fairfield-counties>

### **RYAN WHITE HARTFORD**

**Amplify, Inc./**Greater Hartford Ryan White Part A Planning Council: [Greater Hartford Ryan White Part A Planning Council - Amplify](#)  
(Serving **Hartford, Tolland and Middlesex counties**, the *Ryan White Part A Planning Council* meets regularly and is supported by Amplify Staff. [amplifyct.org](http://amplifyct.org))

The Ryan White HIV/AIDS Program is the largest Federal program focused exclusively on HIV/AIDS care. The program is for individuals living with HIV/AIDS who have no health insurance (public or private), have insufficient health care coverage, or lack financial resources to get the care they need for their HIV disease. As such, the Ryan White HIV/AIDS Program fills gaps in care not covered by other funding sources.

The legislation is called the [Ryan White HIV/AIDS Treatment Extension Act of 2009](#) (Public Law 111-87, October 30, 2009). The legislation was first enacted in 1990 as the Ryan White CARE (Comprehensive AIDS Resources Emergency) Act. It has been amended and reauthorized four times: in 1996, 2000, 2006, and 2009. The Ryan White legislation has been adjusted with each reauthorization to accommodate new and emerging needs, such as an increased emphasis on funding

of core medical services and changes in funding formulas.

Funding is provided to cities, metropolitan areas, states and directly to providers and organizations (e.g. community health centers). The Ryan White Program is divided into five major Parts (formerly called Titles): Part A, B, C, D, and F.

Part A: Funds Eligible Metropolitan Areas (EMAs) and Transitional Grant Areas (TGAs), which consist of cities and metropolitan areas (e.g. counties) most heavily impacted by the HIV epidemic. In Connecticut these metropolitan areas are located in New Haven/Fairfield Counties (EMA) and Greater Hartford TGA (consisting of Hartford, Middlesex and Tolland Counties).

Part B: Funds all 50 states and applicable jurisdictions and territories, and provides access to medications for eligible individuals living with HIV/AIDS through the AIDS Drug Assistance Program (ADAP), as well as funding for core medical and support services. ADAPs provide FDA-approved HIV-related prescription drugs to low-income PLWHA who have limited or no prescription drug coverage.

Part C: Funds provided directly to ambulatory medical clinics (e.g. community health centers). Supports early intervention services (EIS) to reach people newly diagnosed with HIV and link them with care.

Part D: Funds public and private organizations directly to provide family-centered and community-based services to children, youth and women living with HIV and their families. Provides outreach, primary and specialty medical care and psychosocial support, including links to clinical research.

Part F: Funds two programs – Special Programs of National Significance (SPSN), AIDS Education and Training Centers (AETC).

DPH Standards of CARE for Ryan White II Funded program. Visit the DPH website for more information: <https://portal.ct.gov/DPH/AIDS--Chronic-Diseases/Care/Standards-of-CARE-for-Ryan-White-II-funded>

## **GOVERNMENT AND COMMUNITY BASED PROGRAMS AND SERVICES**

### **AIDS SERVICE ORGANIZATIONS**

Community based agencies that offer information about HIV prevention, HIV and AIDS treatment; support groups; case management; and a variety of other support services.

### **CADAP – CONNECTICUT AIDS DRUG ASSISTANCE PROGRAM (DPH)**

CADAP INFORMATION/APPLICATION:

<https://ctdph.magellanrx.com/>

State program designed to help eligible Connecticut residents with HIV or AIDS afford the cost of medications approved by the U.S. Food and Drug Administration.

**ELIGIBILITY:** low-income residents with essential medications for the treatment of HIV, related conditions, and other co-morbidities, as well as health insurance premium assistance.

### **Connecticut's HIV/AIDS Services and Contact Information:**

<https://portal.ct.gov/DPH/AIDS--Chronic-Diseases/Care/HIVAIDS-Services-in-Connecticut>

- AIDS Drug Assistance
- Children, Youth and Family AIDS Network of Connecticut (CYFAN)
- Transitional Linkage into the Community (Project TLC)
- Statewide Medication Adherence Programs

Link to program details here:

<https://portal.ct.gov/DPH/AIDS--Chronic-Diseases/AIDS-Home/HIV-and-AIDS>

*LINK TO 2-1-1's LIST OF Community Clinics:*

[http://www.211ct.org/search?page=1&location=CT%2C%20USA&taxonomy\\_code=2938&service\\_area=connecticut](http://www.211ct.org/search?page=1&location=CT%2C%20USA&taxonomy_code=2938&service_area=connecticut)

Community health centers provide health care regardless of insurance and regardless of immigration status. Services are provided on a sliding fee basis and include primary care, substance abuse and mental health care, prenatal care, and social work services. Some community health centers provide prenatal care, some have on-site pharmacies, and some have on-site dental care.

### **COMPREHENSIVE RISK COUNSELING SERVICES - CRCS**

DPH funded program for people who are at high risk of HIV infection provides individualized counseling on risk prevention and coordination of services needed to meet a client's basic needs in order that the client can better focus on developing behaviors to protect his/her health. CRCS is intended for individuals with multiple complex problems and risk reduction needs who are having or are likely to have difficulty initiating or sustaining practices that reduce or prevent HIV acquisition, transmission, or re-infection.

### **AIDS CONNECTICUT (Advancing Connecticut Together)**

Statewide AIDS membership organization provides system advocacy to improve the service delivery system and access to services for people with HIV/AIDS, manages housing and client assistance funds, and provides training and technical assistance to AIDS service providers. AIDS Connecticut website maintains an [Advancing CT Together \(act-ct.org\)](http://act-ct.org)

## **DRUG TREATMENT ADVOCATE PROGRAM**

Case managers located at community based organizations will do drug/alcohol addiction assessments and then find treatment beds for substance abusers who want to get into drug or alcohol treatment. Case managers can also arrange for subsequent levels of care. The case managers will transport the person to the treatment site.

## **NEEDLE EXCHANGE PROGRAMS**

[LINK TO CONTACT INFORMATION ON CONNECTICUT'S NEEDLE EXCHANGE PROGRAMS](#)

Needle exchange programs operate in multiple cities and towns for the purpose of preventing the spread of HIV/AIDS via intravenous drug use. In addition to exchanging used needles for new ones, sites offer confidential HIV testing and educational materials on disease prevention.

## **RYAN WHITE CARE ACT PROGRAMS**

Ryan White Parts A, B, C, D and F fund outpatient/ambulatory medical care, the ADAP program, early intervention services, medical case management, dental care, substance abuse and mental health treatment services (outpatient), medical nutritional therapy, support services (e.g. transportation, food bank/home delivered meals, emergency financial assistance, housing services, etc.), care and support services for women and children, education and training services, outreach and education for minorities and special projects which support innovative models of HIV care delivery for hard-to-reach populations.

In Connecticut, Access Health CT has a health insurance exchange/marketplace, where individuals can go directly to inquire about health insurance, or visit an enrollment center during this enrollment period. Please visit [Access Health CT](http://www.accesshealthct.com) (www.accesshealthct.com) for further information on what constitutes a qualifying event that you may qualify for a Special Enrollment period throughout the year if needed, or call, (855)805-4325.

Or visit our topical paper, "[Access Health CT: Connecticut Health Insurance Exchange](#)", under eLibrary papers, category Health Insurance, for general information on Connecticut's Health Exchange.

## **APPENDICES**

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### **CONNECTICUT DEPARTMENT OF SOCIAL SERVICES BENEFITS APPLICATION SITES**

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#### **CENTRAL OFFICE:**

55 Farmington Avenue., Hartford, CT 06105

Public Information: (800)842-1508; TDD/TTY line: (800)842-4524

Mail documents to: DSS Connect Scanning Center, P.O. Box 1320, Manchester, CT 06045

#### **NORTHERN REGIONAL OFFICES**

Greater Hartford – 20 Meadow Road, Windsor – (855)626-6632 /TDD: (800)842-4524]

New Britain – 30 Christian Lane, New Britain, CT 06051 – (855)626-6632 / TTY: (800)842-4524

Manchester - 699 East Middle Tpke, Manchester, CT 06040 – (855)626-6632 / TTY: (800)842-4524

Willimantic – 1320 Main St., Suite 18, Tyler Sq., Willimantic, CT 06226 – (855)626-6632 / TTY: (800)842-4524

#### **SOUTHERN REGIONAL OFFICES**

New Haven – 50 Humphrey St., New Haven, CT 06513 – (855)626-6632 / TTY: (800)842-4524

Middletown - 2081 South Main Street (Route 17), Suite B, Middletown, CT 06457 – (855)626-6632 / TTY: (800)842-4524

Norwich - 401 West Thames St., Suite 102, Norwich, CT 06360 –(855)626-6632 / TTY: (800)842-4524

#### **WESTERN REGIONAL OFFICES**

Bridgeport - 925 Housatonic Ave., Bridgeport, CT 06606 – (855)626-6632 / TTY: (800)842-4524

Stamford - 1642 Bedford St., Stamford, CT 06905 – (855)626-6632 / TTY: (800)842-4524

Waterbury - 249 Thomaston Ave., Waterbury, CT 06702 – (855)626-6632 / TTY: (800)842-4524

Danbury - 342 Main St., Danbury, CT 06810 – (855)626-6632 / TTY: (800)842-4524

Torrington - 62 Commercial Boulevard, Suite 1, Torrington, CT 06790 –(855)626-6632 /TTY: (800)842-4524

## FEDERAL POVERTY LEVELS 3/2024-3/2025

### Annual Income

	100%	125%	130%	138%	150%	185%	200%	235%	250%	300%	323%
Family Size: 1	15,060	18,825	19,578	20,783	22,590	27,861	30,120	35,391	37,650	45,180	48,644
2	20,440	25,550	26,572	28,207	30,660	37,814	40,880	48,034	51,100	61,320	66,021
3	25,820	32,275	33,566	35,632	38,730	47,767	51,640	60,677	64,550	77,460	83,399
4	31,200	39,000	40,560	43,056	46,800	57,720	62,400	73,320	78,000	93,600	100,776
5	36,580	45,725	47,554	50,480	54,870	67,673	73,160	85,963	91,450	109,740	118,153
6	41,960	52,450	54,548	57,905	62,940	77,626	83,920	98,606	104,900	125,880	135,530
7	47,340	59,175	61,542	65,329	71,010	87,579	94,680	111,249	118,350	142,020	152,908
8	52,720	65,900	68,536	72,754	79,080	97,532	105,440	123,892	131,800	158,160	170,286
Each add'l person, add:	5,380	6,725	6,994	7,424	8,070	9,953	10,760	12,643	13,450	16,140	17,377

### Monthly Income

	100%	125%	130%	138%	150%	185%	200%	235%	250%	300%	323%
Family Size: 1	1,255	1,569	1,632	1,732	1,883	2,322	2,510	2,949	3,138	3,765	4,054
2	1,703	2,129	2,214	2,351	2,555	3,151	3,407	4,003	4,258	5,110	5,501
3	2,152	2,690	2,797	2,969	3,228	3,981	4,303	5,056	5,379	6,455	6,951
4	2,600	3,250	3,380	3,588	3,900	4,810	5,200	6,110	6,500	7,800	8,398
5	3,048	3,810	3,963	4,207	4,573	5,639	6,097	7,164	7,621	9,145	9,845
6	3,497	4,371	4,546	4,825	5,245	6,469	6,993	8,217	8,742	10,490	11,295
7	3,945	4,931	5,129	5,444	5,918	7,298	7,890	9,271	9,863	11,835	12,749
8	4,393	5,492	5,711	6,063	6,590	8,128	8,787	10,324	10,983	13,180	14,189
Each add'l person, add:	448	560	582	619	673	828	897	1,052	1,120	1,345	1,447

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SOURCE: Connecticut Department of Social Services  
 INTERNET PAGE PREPARED BY: 211/tb  
 CONTENT LAST REVIEWED: March2024



## SUMMARY CHART

AGENCY/PROGRAM and SUMMARY	CONTACT INFORMATION
<b>2-1-1</b> <a href="http://www.211ct.org">www.211ct.org</a> 24 hour information and referral to health and human services in CT; Crisis intervention; Suicide prevention	2-1-1 (V/TTY) (800)203-1234 (V/TTY)
<b>AIDS AND CHRONIC DISEASES SECTION, CONNECTICUT DEPARTMENT OF PUBLIC HEALTH</b> <a href="http://HIVandAIDS.ct.gov">HIV and AIDS (ct.gov)</a>	
<b>AIDS NATIONAL HOTLINE</b> National 24 hr. hotline managed by the Centers for Disease Control gives information and referrals to callers with questions about HIV and AIDS, and other STDs.	(800)CDC-INFO (800-232-4636) (888)232-6348 (TTY)
<b>AIDS CONNECTICUT (Advancing Connecticut Together) - HARTFORD</b>	(860)247-2437
<b>AIDS CONNECTICUT (ACT) – CONNECTIONS WELLNESS CENTER - HARTFORD</b>	(860)547-1771
<b>CADAP, CONNECTICUT DEPARTMENT OF PUBLIC HEALTH</b> <a href="https://ctdph.magellanrx.com/">https://ctdph.magellanrx.com/</a> Prescription assistance program for people with HIV/AIDS.	(800)424-3310
<b>CENTER FOR MEDICARE ADVOCACY</b> <a href="http://www.medicareadvocacy.org">www.medicareadvocacy.org</a> Information, advocacy for Medicare-related issues.	(800)262-4414 (860)456-7790 (V/TTY)
<b>CHILD DEVELOPMENT</b> <a href="http://cdi.211ct.org/">http://cdi.211ct.org/</a> Birth to Three, Help Me Grow and Children with Special Health Care Needs programs, etc.	(800)505-7000 (V/TTY)
<b>CHOICES PROGRAM (AREA AGENCIES ON AGING)</b> <a href="https://portal.ct.gov/AgingandDisability/Content-Pages/Programs/CHOICES-Connecticuts-program-for-Health-insurance-assistance-Outreach-Information-and-referral-Couns">https://portal.ct.gov/AgingandDisability/Content-Pages/Programs/CHOICES-Connecticuts-program-for-Health-insurance-assistance-Outreach-Information-and-referral-Couns</a> Insurance information and benefits counseling for people ages 60+, or people under age 60 who are disabled and on Medicare. Also offers assistance to Medicare beneficiaries who need help understanding the new Medicare Prescription Drug plan.	(800)994-9422
<b>COBRA</b> <a href="http://www.dol.gov/dol/topic/health-plans/cobra.htm">www.dol.gov/dol/topic/health-plans/cobra.htm</a> Information about the federal COBRA law; or to file COBRA complaints against an employer.	U.S. Department of Labor (866)4-USA-DOL (866-444-3272)
<b>COBRA–CONNECTICUT RESIDENTS</b> <a href="https://portal.ct.gov/CID/General-Consumer-Information/Health-Insurance">https://portal.ct.gov/CID/General-Consumer-Information/Health-Insurance</a>	Connecticut Department of Insurance (800)203-3447
<b>ACT</b> Membership organization for agencies providing housing for people living with HIV/AIDS.	(860)247-2437(AIDS)
<b>DEPARTMENT OF LABOR, U.S. DEPARTMENT OF</b> <a href="http://www.dol.gov/">http://www.dol.gov/</a> Information to employees and employers about COBRA and HIPAA.	(866)4-USA-DOL
<b>HEALTH CARE PROFESSIONALS AND PRACTITIONERS LICENSURE AND INVESTIGATION UNIT, CONNECTICUT DEPARTMENT OF PUBLIC HEALTH</b> Information about physician's licensure; or to file complaint.	Licensing: (860)509-7603 Complaints: (800)842-0038



AGENCY/PROGRAM and SUMMARY	CONTACT INFORMATION
<b>MEDICAID (NOW HUSKY D), CONNECTICUT DEPARTMENT OF SOCIAL SERVICES</b> <a href="http://www.ct.gov/dss">www.ct.gov/dss</a> Health insurance at no cost for very low income families with dependent children, elderly or disabled individuals, and refugees.	(877)CT-HUSKY or DSS offices
<b>HUSKY C - CONNECTICUT DEPARTMENT OF SOCIAL SERVICES</b> <a href="http://ct.gov/hh/site/default.asp">http://ct.gov/hh/site/default.asp</a> - People who are disabled and who are employed and paying Social Security taxes (or who have wage stubs proving earnings if not paying Social Security taxes may be eligible.	<div data-bbox="1052 344 1443 449">(1) Online to DSS at <a href="http://www.connect.ct.gov">www.connect.ct.gov</a></div> <div data-bbox="1240 449 1443 648"><b><i>Applying online is the fastest way to apply and see if you are eligible.</i></b></div> <div data-bbox="1052 680 1443 1005">(2) You can also use the 'W-1E' form to apply for these programs, <a href="#">available here</a>. - <a href="#">Versión en Español</a>  <i>[This form can also be used to apply for food and financial assistance programs]</i></div> <div data-bbox="1052 1005 1443 1163">(3) In person at a <a href="#">DSS field office</a> (please note that you may have to wait to see a worker</div>
<b>HUSKY D – Medicaid</b> <a href="http://www.ct.gov/hh/site/default.asp">http://www.ct.gov/hh/site/default.asp</a> State funded medical insurance, including behavioral health, dental and prescription coverage, for indigent adults without dependent children and who are not disabled. Must be a U.S. citizen or must have permanent residency (green card) for at least five years, unless under age 21	Access Health CT, (855) 805-4325 (1-855-805-HEALTH) <a href="http://www.accesshealthct.com">www.accesshealthct.com</a>
<b>MEDICAL SPEND-DOWN PROGRAM, CONNECTICUT DEPARTMENT OF SOCIAL SERVICES</b> Medicaid health insurance for individuals whose medical bills bring their income down to the "medically needy income limit" set by DSS.	(855)626-6632 (800)842-4524 (TTY)
<b>MEDICARE</b> <a href="http://www.medicare.gov">www.medicare.gov</a> Federal insurance program for all Social Security recipients ages 65+, people who are permanently disabled and who have been receiving Social Security benefits for two years, and people with end stage renal disease.	(800)MEDICARE (877)486-2048 (TTY)
<b>MEDICARE SAVINGS PROGRAMS CONNECTICUT DEPARTMENT OF SOCIAL SERVICES</b> QMB, SLMB, ALMB: Income eligible individuals and couples can enroll in a Medicare Savings Program that will pay for Medicare premiums, deductibles or co-pays. Level of benefit depends upon income.	(855)626-6632 (800)842-4524 (TTY)

AGENCY/PROGRAM and SUMMARY	CONTACT INFORMATION
<b>MEDIGAP</b> Privately purchased insurance policies that supplement benefits available through Medicare Parts A and B. (People on Medicare who have very low income and assets use Medicaid to supplement Medicare.)	Connecticut Department of Insurance: (800)203-3447 CHOICES Program: (800)994-9422
<b>MENTAL HEALTH INFORMATION CENTER, SAMHSA NATIONAL</b> <a href="http://www.samhsa.gov">SAMHSA - Substance Abuse and Mental Health Services Administration</a> National mental health information and referral line.	(800) 789-2647 (1-877-SAMHSA-7) (866) 889-2647 (TTY)
<b>NEAT MARKETPLACE</b> <a href="http://www.neatmarketplace.org">http://www.neatmarketplace.org</a> Used, restored assistive devices and medical equipment/supplies for sale.	(866) 526-4492
<b>NORD – NATIONAL ORGANIZATION FOR RARE DISORDERS</b> <a href="https://rarediseases.org/">https://rarediseases.org/</a> - Information about rare disorders; Also provides prescription assistance for certain drugs.	(800)999-6673
<b>OFFICE OF THE HEALTHCARE ADVOCATE</b> <a href="http://www.ct.gov/oha">www.ct.gov/oha</a> Mediates disputes between managed care companies and beneficiaries; Informs callers on rights and how to appeal a decision.	1-866-HMO-4446
<b>PARTNERSHIP FOR PRESCRIPTION ASSISTANCE</b> <a href="http://www.pparx.org">www.pparx.org</a> Phone or web-based information on free or discounted prescription assistance programs that are offered by pharmaceutical companies, and federal and state programs.	Website; or call 1-888-4PPA-NOW (1-888-477-2669)
<b>PCA (PERSONAL CARE ASSISTANT) WAIVER PROGRAM, SOCIAL WORK DIVISION, CONNECTICUT DEPARTMENT OF SOCIAL SERVICES</b> The PCA Waiver Program funds personal care aides for income/asset eligible adults ages 18-64 with severe and permanent physical disabilities who want to live independently.	Call DSS offices and suboffices and ask for the Social Work Unit
<b>PLANNED PARENTHOOD</b> <a href="http://www.plannedparenthood.org">www.plannedparenthood.org</a> Reproductive health care services for both males and females on a sliding fee basis and provides HIV services.	To find nearest clinic (800)230-PLAN
<b>PUBLIC HEALTH, CONNECTICUT DEPARTMENT OF (DPH)</b> <a href="http://www.ct.gov/dph">www.ct.gov/dph</a> Provides information about licensing status of medical facilities and practitioners, investigates complaints; administers funding for public and community health programs.	(860)509-8000 (860)509-7191 (TTY)
<b>RYAN WHITE PART A PLANNING COUNCIL – GREATER HARTFORD</b>	(860)688-5818
<b>RYAN WHITE PART A PLANNING COUNCIL - NEW HAVEN AND FAIRFIELD COUNTIES</b>	(866)990-1203
<b>SAGA CASH</b> State Administered General Assistance (SAGA) program provides cash assistance for adults with very low income/low assets who do not qualify for other state or federal assistance programs.	(855)626-6632 (800)842-4524 (TTY)
<b>SOCIAL SERVICES CONNECTICUT DEPARTMENT OF (DSS) – DSS Client Information &amp; Benefits Line</b> <a href="http://portal.ct.gov/dss">http://portal.ct.gov/dss</a> Administers Medicaid, Medicaid and SAGA Cash programs, etc...	(855)626-6632 (800)842-4524 (TTY)

AGENCY/PROGRAM and SUMMARY	CONTACT INFORMATION
<b>SOCIAL SERVICES CONNECTICUT DEPARTMENT OF (DSS) – FAIR HEARINGS</b> Applicants and clients may appeal benefit decisions by requesting a fair hearing in writing within 60 days from date DSS mails the client a notice of action. Send request to: DSS Office of Administrative Hearings and Appeals 55 Farmington Avenue, Hartford, CT 0610.	(860)424-5760 – within Hartford calling area (800)842-4524 outside Hartford calling area  <a href="#">Office of Legal Counsel, Regulations and Administrative Hearings (OLCRAH)-- Requesting A Hearing (ct.gov)</a>
<b>STATEWIDE LEGAL SERVICES</b> <a href="http://www.slsct.org">www.slsct.org</a> Advocacy and legal representation for low income individuals and families in relation to public welfare health insurance programs such as HUSKY, Medicaid, Healthy Start, SAGA.	(800)453-3320
<b>STD NATIONAL HOTLINE</b> National 24 hr. hotline managed by the Centers for Disease Control gives information and referrals to callers with questions about HIV and AIDS, and other STDs.	(800)CDC-INFO (800-232-4636) (888)243-6348 (TTY)
<b>NATIONAL SUICIDE PREVENTION LIFELINE, 2-1-1 Connecticut</b> If you are in a life-threatening situation, dial 9-1-1. If you are in crisis, Dial, 988, which links callers to nearest crisis center providing crisis intervention counseling. In addition, the organization offers crisis services for veterans, and LGBTQ+ youth, including a hotline, links to resources, and a chat room. 2-1-1 is accredited by the American Assn. of Suicidology.	Dial 988  (For Spanish – 1-888-628-9454) For TTY Users: Use your preferred relay service or dial 711 then 988
<b>TREVOR HELPLINE</b> <a href="http://www.thetrevorproject.org">www.thetrevorproject.org</a> 24 hour crisis hotline for gay, lesbian, bisexual or questioning youth.	(866)488-7386
<b>VETERANS AFFAIRS, CONNECTICUT HEALTHCARE SYSTEM</b> <a href="http://www.connecticut.va.gov/">www.connecticut.va.gov/</a> Primary health care, behavioral health care, and prescription drug program for eligible veterans.	VA Health Benefits Call Center (866)808-7921 Eligibility Office at West Haven Medical Center (203)932-5711, Ext. 3328