



2-1-1/United Way of Connecticut



CONNECTICUT'S HIV/AIDS PREVENTION AND CARE GUIDE

INTRODUCTION

2-1-1'S HIV/AIDS Prevention and Care Guide is intended to provide information on local, state, and federal programs that work to meet the prevention goals and the service needs of Connecticut residents. We hope that the information in our Guide provides information that will help you understand the HIV/AIDS prevention and care options in Connecticut.

2-1-1 is Connecticut's free, confidential information, referral, and crisis intervention service. We are available by phone 24/7 from anywhere in Connecticut. Just dial 2-1-1 and a trained specialist will answer your call.

Please visit our website at www.211ct.org to search our on-line databases:

- 2-1-1 e-Library: <http://www.211ct.org/InformationLibrary/Default.asp>
- Special Directories: <http://uwc.211ct.org/professionals/>
- 2-1-1 Child Development Infoline: <http://cdi.211ct.org/>
- Child Care Database: <http://www.211childcare.org>

2-1-1 is a program of the United Way of Connecticut and the State of Connecticut.

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All critical information should be independently verified. (Last updated, 10/2017)

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*The information in this directory was reviewed in 10/2017. Please report errors or omissions to:
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CONNECTICUT STATE DEPT. OF PUBLIC HEALTH: HIV/AIDS PLANNING

OVERVIEW

The Connecticut Department of Public Health partners with the Connecticut HIV Planning Consortium (CHPC), <http://www.facebook.com/pages/CT-HIV-Planning-Consortium-CHPC/410354169014444> an integrated statewide public health planning body consisting of HIV care and prevention providers, community representatives, people living with HIV/AIDS (PLWHA), as well as federally mandated organizations (Ryan White Parts A-D and F) and governmental agencies. This planning body is a merger of the former Connecticut HIV Prevention Community Planning Group (CPG) and the Statewide HIV Care Consortium (SWC). CHPC's mission is: "To create a coordinated statewide care and prevention system in which the rate of new HIV infections is reduced, and those who are living with and affected by HIV/AIDS are connected to appropriate care and support services." Its goal is to develop an integrated, unified statewide prevention and care plan that will support a continuum of services for the prevention of HIV and the care of people living with or affected by HIV/AIDS.

The [AIDS & CHRONIC DISEASES SECTION](#) at the Connecticut Department of Public Health has two HIV/AIDS dedicated units: the Prevention Unit oversees prevention contractors and initiatives, and the Health Care and Support Services Unit oversees care contractors and initiatives.

The AIDS and Chronic Diseases Section initiatives for HIV/AIDS prevention and care include funding community based HIV and STD testing sites, HIV prevention programs, the CARE partner notification program, and other prevention and treatment programs. This Section also provides referrals to programs, and information about HIV and AIDS.

LINKS TO CT DEPARTMENT OF PUBLIC HEALTH PLANNING DOCUMENTS:

[Epidemiological Profile of HIV and AIDS in Connecticut:](http://www.ct.gov/dph/lib/dph/aids_and_chronic/surveillance/epiprofile.pdf)

http://www.ct.gov/dph/lib/dph/aids_and_chronic/surveillance/epiprofile.pdf

[The Connecticut Comprehensive Statewide HIV/AIDS Care and Prevention Plan, 2012-2015](http://www.ct.gov/dph/lib/dph/aids_and_chronic/care/pdf/compjuris_ct_plan.pdf)

http://www.ct.gov/dph/lib/dph/aids_and_chronic/care/pdf/compjuris_ct_plan.pdf

OTHER LINKS

[HIV Surveillance Program](http://www.ct.gov/dph/cwp/view.asp?a=3135&q=393044)

<http://www.ct.gov/dph/cwp/view.asp?a=3135&q=393044>

[HIV Counseling and Testing Sites \(2-1-1 database sites\)](#)

[HIV Testing Sites](#)

STATE PLANNING GROUPS

CONNECTICUT HIV PLANNING CONSORTIUM (CHPC)

The Connecticut HIV Planning Consortium (CHPC) is a statewide Public Health Planning Body for HIV/AIDS care and prevention service delivery in the State of Connecticut. It was formed in October 2007 by the merging of the HIV Prevention Community Planning Group (CPG) and the HIV Statewide Care Consortium (SWC). The CHPC meets monthly to create, implement and maintain an HIV Public Health Plan to optimize resources and meet federal requirements for the Centers for Disease Control and Prevention (CDC) and the Human Resources and Services Administration (HRSA). Membership is inclusive of representatives of Ryan White Parts A-D and F, as well as individuals from communities most affected by HIV, public health officials, providers of health care and prevention services, social and supportive services and People Living with HIV/AIDS (PLWHA). The goal of the CHPC is to develop, plan and make recommendations for the delivery of core medical and support services for individuals infected/affected by HIV/AIDS, rank priority populations, identify unmet needs and tailor prevention and care efforts to address those needs.

RYAN WHITE PART A PLANNING COUNCILS

New Haven/Fairfield Ryan White Planning Council:

www.ryanwhitecare.org

Greater Hartford Ryan White Part A Planning Council:

www.ryanwhitehartford.org

The Ryan White HIV/AIDS Program is the largest Federal program focused exclusively on HIV/AIDS care. The program is for individuals living with HIV/AIDS who have no health insurance (public or private), have insufficient health care coverage, or lack financial resources to get the care they need for their HIV disease. As such, the Ryan White HIV/AIDS Program fills gaps in care not covered by other funding sources.

The legislation is called the [Ryan White HIV/AIDS Treatment Extension Act of 2009](#) (Public Law 111-87, October 30, 2009). The legislation was first enacted in 1990 as the Ryan White CARE (Comprehensive AIDS Resources Emergency) Act. It has been amended and reauthorized four times: in 1996, 2000, 2006, and 2009. The Ryan White

legislation has been adjusted with each reauthorization to accommodate new and emerging needs, such as an increased emphasis on funding of core medical services and changes in funding formulas.

Funding is provided to cities, metropolitan areas, states and directly to providers and organizations (e.g. community health centers). The Ryan White Program is divided into five major Parts (formerly called Titles): Part A, B, C, D, and F.

Part A: Funds Eligible Metropolitan Areas (EMAs) and Transitional Grant Areas (TGAs), which consist of cities and metropolitan areas (e.g. counties) most heavily impacted by the HIV epidemic. In Connecticut these metropolitan areas are located in New Haven/Fairfield Counties (EMA) and Greater Hartford TGA (consisting of Hartford, Middlesex and Tolland Counties).

Part B: Funds all 50 states and applicable jurisdictions and territories, and provides access to medications for eligible individuals living with HIV/AIDS through the AIDS Drug Assistance Program (ADAP), as well as funding for core medical and support services. ADAPs provide FDA-approved HIV-related prescription drugs to low-income PLWHA who have limited or no prescription drug coverage.

Part C: Funds provided directly to ambulatory medical clinics (e.g. community health centers). Supports early intervention services (EIS) to reach people newly diagnosed with HIV and link them with care.

Part D: Funds public and private organizations directly to provide family-centered and community-based services to children, youth and women living with HIV and their families. Provides outreach, primary and specialty medical care and psychosocial support, including links to clinical research.

Part F: Funds two programs – Special Programs of National Significance (SPSN), AIDS Education and Training Centers (AETC).

GOVERNMENT AND COMMUNITY BASED PROGRAMS AND SERVICES

AIDS SERVICE ORGANIZATIONS

Community based agencies that offer information about HIV prevention, HIV and AIDS treatment; support groups; case management; and a variety of other support services.

CADAP – CONN. AIDS DRUG ASSISTANCE PROGRAM (DSS)

CADAP INFORMATION/APPLICATION:
<http://www.ct.gov/dss/lib/dss/PDFs/CADAPapp03.pdf>

CADAP FORMULARY:
<http://www.ct.gov/dss/lib/dss/pdfs/FormularyGenericAl phaNumeric.pdf>

State program designed to help people who are living with HIV/AIDS, including immigrants without green cards, pay for federally approved HIV antiretroviral drugs and drugs which prevent opportunistic infections associated with HIV/AIDS. List of approved drugs is extensive and new drugs are added as they are approved.

ELIGIBILITY: Must be diagnosed by a licensed physician as having at least one of the following medical conditions: Acquired Immunodeficiency Syndrome (AIDS), Human Immunodeficiency Virus (HIV) positive symptomatic, or HIV infection; net countable income must be at or below 400% Federal Poverty Level (FPL), must be a Connecticut resident, and no asset limit. Once approved for CADAP, individual must apply for Medicaid or SAGA Medical.

CARE PROGRAM - COMPANION AWARENESS & RISK EDUCATION

DPH funded CARE Program (Companion Awareness and Risk Education) counselors help people with HIV/AIDS notify present and previous sex or needle-sharing partners that they may have been exposed to HIV. Counselors will tell partners and keep the source confidential or will provide the support needed for the HIV+ person to inform the partner(s) him/herself. Counselors also can give immediate, on-the-spot testing, if wanted, to persons who are being informed of possible exposure to HIV.

ELIGIBILITY: No restriction

COMMUNITY CENTERS FOR PEOPLE WITH HIV

Community centers, also known as Wellness Centers, usually funded by Ryan White Part A, offer psychosocial support, group counseling, and social activities for people living with HIV/AIDS.

LINK TO DPH LIST OF CHCs:

<http://www.ct.gov/dph/cwp/view.asp?a=3138&q=406054>

Community health centers provide health care regardless of insurance and regardless of immigration status. Services are provided on a sliding fee basis and include primary care, substance abuse and mental health care, prenatal care, and social work services. Some community health centers provide prenatal care, some have on-site pharmacies, and some have on-site dental care.

COMPREHENSIVE RISK COUNSELING SERVICES - CRCS

DPH funded program for people who are at high risk of HIV infection provides individualized counseling on risk prevention and coordination of services needed to meet a client's basic needs in order that the client can better focus on developing behaviors to protect his/her health. CRCS is intended for individuals with multiple complex problems and risk reduction needs who are having or are likely to have difficulty initiating or sustaining practices that reduce or prevent HIV acquisition, transmission, or re-infection.

AIDS CONNECTICUT

Statewide AIDS membership organization provides system advocacy to improve the service delivery system and access to services for people with HIV/AIDS, manages housing and client assistance funds, and provides training and technical assistance to AIDS service providers. AIDS Connecticut website maintains an <http://www.aids-ct.org/>.

DRUG TREATMENT ADVOCATE PROGRAM

Case managers located at community based organizations will do drug/alcohol addiction assessments and then find treatment beds for substance abusers who want to get into drug or alcohol treatment. Case managers can also arrange for subsequent levels of care. The case managers will transport the person to the treatment site.

NEEDLE EXCHANGE PROGRAMS

[LINK TO CONTACT INFORMATION ON CONNECTICUT'S NEEDLE EXCHANGE PROGRAMS](#)

Needle exchange programs operate in five Connecticut cities (Bridgeport, Danbury, Hartford, New Haven and Stamford) for the purpose of preventing the spread of HIV/AIDS via intravenous drug use. Mobile vans travel to various community sites, and in addition to exchanging used needles for new ones, offer confidential HIV testing and educational materials on disease prevention.

RYAN WHITE CARE ACT PROGRAMS

Ryan White Parts A, B, C, D and F fund outpatient/ambulatory medical care, the ADAP program, early intervention services, medical case management, dental care, substance abuse and mental health treatment services (outpatient), medical nutritional therapy, support services (e.g. transportation, food bank/home delivered meals, emergency financial assistance, housing services, etc.), care and support services for women and children, education and training services, outreach and education for minorities and special projects which support innovative models of HIV care delivery for hard-to-reach populations.

On January 1, 2014, the Affordable Care Act was implemented and guarantees that all Americans – regardless of their health status or pre-existing condition – will have access to coverage. Individuals can now apply for affordable health insurance coverage choices in health insurance marketplaces when open enrollment begins each November 15th and ends on February 15th of the following year. Visit the [Health Insurance Marketplace](#) to learn more from the federal government website.

In Connecticut, Access Health CT has a health insurance exchange/marketplace, where individuals can go directly to inquire about health insurance, or visit an enrollment center during this enrollment period. In Person Assistants have also been trained and can be found at: [Access Health Assister Outreach](#). Please visit [Access Health CT](#) (www.accesshealthct.com) for further information on what constitutes a qualifying event that you may qualify for a Special Enrollment period throughout the year if needed, or call, (855)805-4325 (1-855-805-HEALTH).

Or visit our topical paper, "[Access Health CT: Connecticut Health Insurance Exchange](#)", under eLibrary papers, category Health Insurance, for general information on Connecticut's Health Exchange and links to other fact sheets and tips to help individuals looking for health plan options.

APPENDICES

CONNECTICUT DEPARTMENT OF SOCIAL SERVICES BENEFITS APPLICATION SITES

CENTRAL OFFICE:

55 Farmington Avenue., Hartford, CT 06105

Public Information: (800)842-1508; TDD/TTY line: (800)842-4524

Mail documents to: DSS Connect Scanning Center, P.O. Box 1320, Manchester, CT 06045

NORTHERN REGIONAL OFFICES

Greater Hartford – 20 Meadow Road, Windsor –(855)626-6632 /TDD: (800)842-4524]

New Britain – 30 Christian Lane, New Britain, CT 06051 – (855)626-6632 / TTY: (800)842-4524

Manchester - 699 East Middle Tpke, Manchester, CT 06040 – (855)626-6632 / TTY: (800)842-4524

Willimantic - 676 Main St., Willimantic, CT 06226 – (855)626-6632 / TTY: (800)842-4524

SOUTHERN REGIONAL OFFICES

New Haven – 50 Humphrey St., New Haven, CT 06513 – (855)626-6632 / TTY: (800)842-4524

Middletown - 2081 South Main Street (Route 17), Suite B, Middletown, CT 06457 – (855)626-6632 / TTY: (800)842-4524

Norwich - 401 West Thames St., Suite 102, Norwich, CT 06360 –(855)626-6632 / TTY: (800)842-4524

WESTERN REGIONAL OFFICES

Bridgeport - 925 Housatonic Ave., Bridgeport, CT 06606 – (855)626-6632 / TTY: (800)842-4524

Stamford - 1642 Bedford St., Stamford, CT 06905 – (855)626-6632 / TTY: (800)842-4524

Waterbury - 249 Thomaston Ave., Waterbury, CT 06702 – (855)626-6632 / TTY: (800)842-4524

Danbury - 342 Main St., Danbury, CT 06810 – (855)626-6632 / TTY: (800)842-4524

Torrington - 62 Commercial Boulevard, Suite 1, Torrington, CT 06790 –(855)626-6632 /TTY: (800)842-4524

FEDERAL POVERTY LEVELS 4/1/17-3/31/18

Annual Income										
	100%	125%	130%	138%	150%	185%	200%	235%	250%	300%
Family Size: 1	12,060	15,075	15,678	16,643	18,090	22,311	24,120	28,341	30,150	36,180
2	16,240	20,300	21,112	22,411	24,360	30,044	32,480	38,164	40,600	48,720
3	20,420	25,525	26,546	28,180	30,630	37,777	40,840	47,987	51,050	61,260
4	24,600	30,750	31,980	33,948	36,900	45,510	49,200	57,810	61,500	73,800
5	28,780	35,975	37,414	39,716	43,170	53,243	57,560	67,633	71,950	86,340
6	32,960	41,200	42,848	45,485	49,440	60,976	65,920	77,456	82,400	98,880
7	37,140	46,425	48,282	51,253	55,710	68,709	74,280	87,279	92,850	111,420
8	41,320	51,650	53,716	57,022	61,980	76,442	82,640	97,102	102,375	123,960
Each add'l person, add:	4,180	5,225	5,434	5,768	6,270	7,733	8,360	9,823	10,450	12,540
Monthly Income										
	100%	125%	130%	138%	150%	185%	200%	235%	250%	300%
Family Size: 1	1,005	1,256	1,307	1,387	1,508	1,859	2,010	2,362	2,513	3,015
2	1,353	1,695	1,759	1,867	2,030	2,503	2,707	3,180	3,383	4,060
3	1,702	2,127	2,213	2,349	2,553	3,149	3,403	4,000	4,254	5,105
4	2,050	2,563	2,665	2,829	3,075	3,793	4,100	4,818	5,125	6,150
5	2,398	2,998	3,117	3,309	3,309	4,436	4,797	5,635	5,996	7,195
6	2,747	3,433	3,571	3,791	4,120	5,082	5,493	6,455	6,867	8,240
7	3,095	3,869	4,024	4,271	4,643	5,726	6,190	7,273	7,738	9,285
8	3,443	4,304	4,476	4,751	5,165	6,370	6,887	8,091	8,608	10,330
Each add'l person, add:	348	435	452	480	522	644	696	818	870	1,044

SUMMARY CHART

AGENCY/PROGRAM and SUMMARY	CONTACT INFORMATION
2-1-1 www.211ct.org 24 hour information and referral to health and human services in CT; Crisis intervention; Suicide prevention	2-1-1 (V/TTY) (800)203-1234 (V/TTY)
AIDS AND CHRONIC DISEASES SECTION, CONNECTICUT DEPARTMENT OF PUBLIC HEALTH http://www.ct.gov/dph/cwp/view.asp?a=3135&q=387010&dphNav_GID=1601&dphPNavCtr=#47044	(860)509-7806
AIDS NATIONAL HOTLINE National 24 hr. hotline managed by the Centers for Disease Control gives information and referrals to callers with questions about HIV and AIDS, and other STDs.	(800)CDC-INFO (800-232-4636) (888)232-6348 (TTY)
AIDS CONNECTICUT (ACT) - HARTFORD	(860)247-2437
AIDS CONNECTICUT (ACT) – CONNECTIONS WELLNESS CENTER - HARTFORD	(860)547-1771
AIDS CONNECTICUT (ACT) - EAST - MANCHESTER	(860)247-2437
CADAP, CONNECTICUT DEPARTMENT OF SOCIAL SERVICES http://www.ct.gov/dss/lib/dss/PDFs/CADAPapp03.pdf (English) http://www.ct.gov/dss/lib/dss/PDFs/CADAPappSp03.pdf (Spanish) Prescription assistance program for people with HIV/AIDS.	(860)424-5150 or (860)424-5798
CENTER FOR MEDICARE ADVOCACY www.medicareadvocacy.org Information, advocacy for Medicare-related issues.	(800)262-4414 (860-456-7790 (V/TTY)
CHILD DEVELOPMENT INFOLINE http://cdi.211ct.org/ Birth to Three, Help Me Grow and Children with Special Health Care Needs programs, etc.	(800)505-7000 (V/TTY)
CHOICES PROGRAM (AREA AGENCIES ON AGING) http://www.ct.gov/agingservices/cwp/view.asp?a=2513&q=313032 Insurance information and benefits counseling for people ages 60+, or people under age 60 who are disabled and on Medicare. Also offers assistance to Medicare beneficiaries who need help understanding the new Medicare Prescription Drug plan.	(800)994-9422
COBRA www.dol.gov/dol/topic/health-plans/cobra.htm Information about the federal COBRA law; or to file COBRA complaints against an employer.	U.S. Department of Labor (866)4-USA-DOL (866-444-3272)
COBRA– SPECIAL PROVISION FOR CONNECTICUT RESIDENTS http://www.cga.ct.gov/2004/rpt/2004-R-0004.htm Information about the special COBRA law for Conn. residents ages 62-65.	Connecticut Department of Insurance (800)203-3447
CONNECTICUT AIDS RESOURCE COALITION (CARC) Membership organization for agencies providing housing for people living with HIV/AIDS.	(860)761-6699
CONNMAP, AGING SERVICES DIVISION, CONNECTICUT DEPARTMENT OF SOCIAL SERVICES Card issued to income-eligible Conn. residents that ensures that Medicare providers will not bill for more than the Medicare–approved reasonable rate for covered services.	(866)218-6631

AGENCY/PROGRAM and SUMMARY	CONTACT INFORMATION
DEPARTMENT OF LABOR, U.S. DEPARTMENT OF http://www.dol.gov/ Information to employees and employers about COBRA and HIPAA.	(866)4-USA-DOL
HEALTH CARE PROFESSIONALS AND PRACTITIONERS LICENSURE AND INVESTIGATION UNIT, CONNECTICUT DEPARTMENT OF PUBLIC HEALTH Information about physician's licensure; or to file complaint.	Licensing: (860)509-7603 Complaints: (800)842-0038
HEALTHY START Medicaid managed care health plan for pregnant women with household income at or below 263% FPL. (Pregnant woman is counted as family of two); No asset test.	Call 2-1-1 for application sites
HIPAA – Health Insurance Portability and Accountability Act https://www.hhs.gov/hipaa/for-individuals/index.html	Connecticut Department of Insurance: (800)203-3447
HIPAA PRIVACY RULE https://www.hhs.gov/hipaa/for-professionals/privacy/laws-regulations/index.html - Provides for patient control over rights to, and privacy of, medical records.	HIPAA Hotline (866)627-7748 To file a complaint (800)368-1019
HUSKY A / HUSKY B www.huskyhealth.com Managed care health plans for children ages 18 and under	AccessHealthCT.com 1-855-805-4325 (1-855-805-HEALTH)
HUSKY A FOR CAREGIVER RELATIVES, HUSKY C & D www.huskyhealth.com Medicaid managed care health plan for parents/ caretaker relatives who have children on HUSKY A and whose income is at or below 155% FPL; No asset limit. Manages former Medicaid LIA) & Medicaid for the Aged, Blind & Disabled.	AccessHealthCT.com 1-855-805-4325 (1-855-805-HEALTH)
INSURANCE, CONNECTICUT DEPARTMENT OF www.ct.gov/cid Provides list of health insurance companies and agents registered in Connecticut, including Medigap insurers and Blue Ribbon policy providers. Will investigate complaints against insurance companies and agents.	(800)203-3447
KATIE BECKETT WAIVER, ALTERNATE CARE UNIT, CONNECTICUT DEPARTMENT OF SOCIAL SERVICES (Also known as the Deeming Waiver or the 2176 Model Waiver) Medicaid waiver program enables severely disabled individuals to be cared for at home and be eligible for Medicaid based only on the individual's income and assets, and not the income/assets of legally liable relatives.	(800)445-5394 (800)842-4524 (TTY)
LIONS LOW VISION CENTERS Nonprescription devices and low vision rehabilitation to assist people with low vision.	860-832-9601
MEDICAID (NOW HUSKY D Medicaid Coverage for the Lowest Income Population), CONNECTICUT DEPARTMENT OF SOCIAL SERVICES www.ct.gov/dss Health insurance at no cost for very low income families with dependent children, elderly or disabled individuals, and refugees.	(877)CT-HUSKY or DSS offices

AGENCY/PROGRAM and SUMMARY	CONTACT INFORMATION
<p>HUSKY C - CONNECTICUT DEPARTMENT OF SOCIAL SERVICES http://ct.gov/hh/site/default.asp - People who are disabled and who are employed and paying Social Security taxes (or who have wage stubs proving earnings if not paying Social Security taxes may be eligible.</p>	<p>(1) Online to DSS at www.connect.ct.gov</p> <p style="text-align: center;">Applying online is the fastest way to apply and see if you are eligible.</p> <p>(2) You can also use the 'W-1E' form to apply for these programs, available here. - Versión en Español <i>[This form can also be used to apply for food and financial assistance programs]</i></p> <p>(3) In person at a DSS field office (please note that you may have to wait to see a worker)</p>
<p>HUSKY D – Medicaid www.ct.gov/dss State funded medical insurance, including behavioral health, dental and prescription coverage, for indigent adults without dependent children and who are not disabled. Must be a U.S. citizen or must have permanent residency (green card) for at least five years, unless under age 21</p>	<p>Access Health CT, (855) 805-4325 (1-855-805-HEALTH) www.accesshealthct.com</p>
<p>MEDICAL SPEND-DOWN PROGRAM, CONNECTICUT DEPARTMENT OF SOCIAL SERVICES Medicaid health insurance for individuals whose medical bills bring their income down to the "medically needy income limit" set by DSS.</p>	<p>DSS offices</p>
<p>MEDICARE www.medicare.gov Federal insurance program for all Social Security recipients ages 65+, people who are permanently disabled and who have been receiving Social Security benefits for two years, and people with end stage renal disease.</p>	<p>(800)MEDICARE (877)486-2048 (TTY)</p>
<p>MEDICARE SAVINGS PROGRAMS CONNECTICUT DEPARTMENT OF SOCIAL SERVICES QMB, SLMB, ALMB: Income eligible individuals and couples can enroll in a Medicare Savings Program that will pay for Medicare premiums, deductibles or co-pays. Level of benefit depends upon income.</p>	<p>DSS offices</p>
<p>MEDIGAP Privately purchased insurance policies that supplement benefits available through Medicare Parts A and B. (People on Medicare who have very low income and assets use Medicaid to supplement Medicare.)</p>	<p>Connecticut Department of Insurance: (800)203-3447 CHOICES Program: (800)994-9422</p>

AGENCY/PROGRAM and SUMMARY	CONTACT INFORMATION
MENTAL HEALTH INFORMATION CENTER, SAMHSA NATIONAL www.mentalhealth.org National mental health information and referral line.	(800) 789-2647 (1-877-SAMHSA-7) (866) 889-2647 (TTY)
NEAT MARKETPLACE http://www.neatmarketplace.org Used, restored assistive devices and medical equipment/supplies for sale.	(866) 526-4492
NORD – NATIONAL ORGANIZATION FOR RARE DISORDERS https://rarediseases.org/ - Information about rare disorders; Also provides prescription assistance for certain drugs.	(800)999-6673
OFFICE OF THE HEALTHCARE ADVOCATE www.ct.gov/oha Mediates disputes between managed care companies and beneficiaries; Informs callers on rights and how to appeal a decision.	1-866-HMO-4446
PARTNERSHIP FOR PRESCRIPTION ASSISTANCE www.pparx.org Phone or web-based information on free or discounted prescription assistance programs that are offered by pharmaceutical companies, and federal and state programs.	Website; or call 1-888-4PPA-NOW (1-888-477-2669)
PCA (PERSONAL CARE ASSISTANT) WAIVER PROGRAM, SOCIAL WORK DIVISION, CONNECTICUT DEPARTMENT OF SOCIAL SERVICES The PCA Waiver Program funds personal care aides for income/asset eligible adults ages 18-64 with severe and permanent physical disabilities who want to live independently.	Call DSS offices and suboffices and ask for the Social Work Unit
PLANNED PARENTHOOD www.plannedparenthood.org Reproductive health care services for both males and females on a sliding fee basis.	To find nearest clinic (800)230-PLAN
PUBLIC HEALTH, CONNECTICUT DEPARTMENT OF (DPH) www.ct.gov/dph Provides information about licensing status of medical facilities and practitioners, investigates complaints; administers funding for public and community health programs.	(860)509-8000 (860)509-7191 (TTY)
RYAN WHITE PART A PLANNING COUNCIL – GREATER HARTFORD	(860)688-5818
RYAN WHITE PART A PLANNING COUNCIL - NEW HAVEN AND FAIRFIELD COUNTIES	(866)990-1203
SAGA CASH State Administered General Assistance (SAGA) program provides cash assistance for adults with very low income/low assets who do not qualify for other state or federal assistance programs.	DSS offices
SOCIAL SERVICES CONNECTICUT DEPARTMENT OF (DSS) – DSS Client Information & Benefits Line www.ct.gov/dss Administers Medicaid, Medicaid and SAGA Cash programs, etc...	(855)626-6632 (800)842-4524 (TTY)

AGENCY/PROGRAM and SUMMARY	CONTACT INFORMATION
<p>SOCIAL SERVICES CONNECTICUT DEPARTMENT OF (DSS) – FAIR HEARINGS Applicants and clients may appeal benefit decisions by requesting a fair hearing in writing within 60 days from date DSS mails the client a notice of action. Send request to: DSS Office of Administrative Hearings and Appeals 55 Farmington Avenue, Hartford, CT 0610.</p>	<p>(860)424-5760 – within Hartford calling area (800)842-4524 outside Hartford calling area http://www.ct.gov/dss/cwp/view.asp?a=2349&q=304648#contact</p>
<p>STATEWIDE LEGAL SERVICES www.slsct.org Advocacy and legal representation for low income individuals and families in relation to public welfare health insurance programs such as HUSKY, Medicaid, Healthy Start, SAGA.</p>	<p>(800)453-3320</p>
<p>STD NATIONAL HOTLINE National 24 hr. hotline managed by the Centers for Disease Control gives information and referrals to callers with questions about HIV and AIDS, and other STDs.</p>	<p>(800)CDC-INFO (800-232-4636) (888)243-6348 (TTY)</p>
<p>SUICIDE HOTLINE, 2-1-1 Connecticut If you are in a life threatening situation, dial 9-1-1. If you are in crisis, dial 2-1-1 in Connecticut. Outside Connecticut call at 1-800-273-8255 for the National Suicide Prevention Lifeline (For Spanish – 1-800-273-8255, Press 2) Connecticut’s 24 hour suicide prevention hotline. 2-1-1 is accredited by the American Assn. of Suicidology.</p>	<p>Dial 2-1-1</p>
<p>TREVOR HELPLINE www.thetrevorproject.org 24 hour crisis hotline for gay, lesbian, bisexual or questioning youth.</p>	<p>(866)488-7386</p>
<p>TUBERCULOSIS CONTROL PROGRAM, CONNECTICUT DEPARTMENT OF PUBLIC HEALTH http://www.ct.gov/dph/cwp/view.asp?a=3136&q=388584 Surveillance, prevention and control program ensures that all cases of TB in Connecticut are monitored and treated. Public tuberculosis clinics provide no fee TB treatment and medications.</p>	<p>(860)509-7722</p>
<p>VETERANS AFFAIRS, CONNECTICUT HEALTHCARE SYSTEM www.connecticut.va.gov/ Primary health care, behavioral health care, and prescription drug program for eligible veterans.</p>	<p>VA Health Benefits Call Center (866)808-7921 Eligibility Office at West Haven Medical Center (203)932-5711, Ext. 3328</p>