

# WHERE TO TURN FOR HELP



## WINDHAM COUNTY REENTRY SERVICES

2017

*Use this resource to find services you may need if you are exiting the Criminal Justice system or any non-community placement, and to support your successful return to the community. For help visit us online at [www.211ct.org](http://www.211ct.org) or dial 211.*

**Food**

**Food Pantries**

- ACCESS COMMUNITY ACTION AGENCY - PROGRAM: Food Pantries
- ASHFORD FOOD PANTRY - PROGRAM: Food Pantries
- CANTERBURY CARES FOOD PANTRY - PROGRAM: Food Pantries
- CONNECTICUT FOOD BANK - PROGRAM: Connecticut Food Bank Mobile Pantry
- EASTFORD, TOWN OF - PROGRAM: Food Pantries
- FEED THE NEED SOUP KITCHEN AND FOOD PANTRY - PROGRAM: Feed the Need Food Pantry
- FRIENDS OF ASSISI FOOD PANTRY - PROGRAM: Food Pantries
- IHSP - DAILY BREAD - PUTNAM - PROGRAM: Food Pantries
- POMFRET, TOWN OF - PROGRAM: Food Pantries
- PROJECT NORTHEAST - PROGRAM: Food Pantries
- PROJECT PIN - PROGRAM: Food Pantries
- SAINT MARY'S CHURCH FOOD PANTRY - PROGRAM: Food Pantries
- SALVATION ARMY - WILLIMANTIC CORPS COMMUNITY CENTER - PROGRAM: Food Pantries
- TEEG - THOMPSON ECUMENICAL EMPOWERMENT GROUP - PROGRAM: Food Pantries: TEEG Food Security

**Soup Kitchens**

- COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT - PROGRAM: Soup Kitchens
- COVENANT SOUP KITCHEN - PROGRAM: Soup Kitchens
- FEED THE NEED SOUP KITCHEN AND FOOD PANTRY - PROGRAM: Feed the Need Soup Kitchen

**Housing/Shelter**

**Domestic Violence Shelters**

- UNITED SERVICES - PROGRAM: Domestic Violence Shelter
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**Homeless Shelter**

- CORNELL SCOTT HILL HEALTH CENTER - PROGRAM: Homeless Shelter for Men Involved with Grant Street Partnership Partial Hospital/Intensive Outpatient Program (IOP)
- COVENANT SHELTER OF NEW LONDON - PROGRAM: Homeless Shelter: Single Adults, Single Parents with Children
- HOLY FAMILY HOME AND SHELTER - PROGRAM: Homeless Shelter: Families
- SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Emergency Housing Program for Cash Recipients
- WINDHAM REGION NO FREEZE HOSPITALITY CENTER - PROGRAM: Winter/No Freeze Shelter

**Material Goods**

**Automobiles**

- EASTERN CONNECTICUT TRANSPORTATION CONSORTIUM - PROGRAM: Transportation To Work / Rides for Jobs + Car-Based Solutions

**General Clothing Provision**

- CHARITIES OF HOPE - PROGRAM: Clothing
- IHSP - DAILY BREAD - PUTNAM - PROGRAM: IHSP NU2U Clothing Closet
- UNITED CHAPLAINS STATE OF CONNECTICUT, INC. - PROGRAM: Clothing/Household Goods
- WINDHAM AREA INTERFAITH MINISTRY - PROGRAM: General Clothing / Household Goods

**Household Goods**

- UNITED CHAPLAINS STATE OF CONNECTICUT, INC. - PROGRAM: Clothing/Household Goods
- WINDHAM AREA INTERFAITH MINISTRY - PROGRAM: General Clothing / Household Goods

**Transportation**

**Local Bus Services**

- EASTERN CONNECTICUT TRANSPORTATION CONSORTIUM - PROGRAM: Transportation To Work / Rides for Jobs + Car-Based Solutions
- GREYHOUND BUS LINES - PROGRAM: Transportation
- NORTHEASTERN CONNECTICUT TRANSIT DISTRICT - PROGRAM: Transportation
- PETER PAN/BONANZA BUS LINES - PROGRAM: Bus Transportation Service
- TRANSPORTATION, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: CTfastrak Bus Transportation Service
- TRANSPORTATION, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Transportation
- WINDHAM REGION TRANSIT DISTRICT - PROGRAM: Bus Transportation Service
- WINDHAM REGION TRANSIT DISTRICT - PROGRAM: Rides To Jobs

**Medical Appointments Transportation**

- NORTHEASTERN CONNECTICUT TRANSIT DISTRICT - PROGRAM: Transportation
- SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Family Planning Services - Limited Benefit

**Senior Ride Programs**

- NORTHEASTERN CONNECTICUT TRANSIT DISTRICT - PROGRAM: Transportation

**Consumer Services**

**Money Management**

**Mortgage Delinquency and Default Counseling**

- EASTERN CONNECTICUT WORKFORCE INVESTMENT BOARD - PROGRAM: Mortgage Crisis Job Training Program
- WORKPLACE, THE - PROGRAM: Mortgage Crisis Job Training Program

**Criminal Correctional System**

**Ex-Offender Reentry Programs**

- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- COMMUNITY PARTNERS IN ACTION - PROGRAM: Resettlement Program

**Pardon/Amnesty Assistance**

- CONNECTICUT PARDON TEAM - PROGRAM: Amnesty/Pardon Assistance
- PARDONS AND PAROLES, STATE OF CONNECTICUT BOARD OF - PROGRAM: Amnesty/Pardon Assistance

**Temporary Restraining Orders**

- UNITED SERVICES - PROGRAM: Domestic Violence Shelter

**Educational Support Services**

**Student Financial Aid**

- CONNECTICUT INDIAN COUNCIL - PROGRAM: Career Counseling/Job Finding Assistance/Prejob Guidance

**Health Care**

**Health Screening/Diagnostic Services**

- BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Backus Mobile Health Resource Center
- PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - PROGRAM: Health Screening/Diagnostic Services
- SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Family Planning Services - Limited Benefit

**Wellness Programs**

- BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Backus Mobile Health Resource Center

**Outpatient Health Facilities**

**Community Clinics**

- GENERATIONS FAMILY HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)
- UNITED COMMUNITY AND FAMILY SERVICES - PROGRAM: Federally Qualified Health Center (FQHC)

**Outpatient Health Facilities**

- BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Backus Mobile Health Resource Center
- GENERATIONS FAMILY HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)
- UNITED COMMUNITY AND FAMILY SERVICES - PROGRAM: Federally Qualified Health Center (FQHC)

**Income Support and Employment**

**Employment**

**Career Counseling**

- AMERICAN JOB CENTERS - PROGRAM: Job Finding Assistance: All Groups
- CONNECTICUT INDIAN COUNCIL - PROGRAM: Career Counseling/Job Finding Assistance/Prejob Guidance

**Career Exploration**

- LABOR, UNITED STATES DEPARTMENT OF - - PROGRAM: Career Exploration/Job Training/Job Finding Assistance/Information lines

**Job Finding Assistance**

- ABILITY BEYOND - PROGRAM: Discover Learn Work - Evaluation and Job Placement
- ADMINISTRATIVE SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Employment Assistance
- AMERICAN JOB CENTERS - PROGRAM: CTHires Online Job Bank And Employment Network
- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- AMERICAN JOB CENTERS - PROGRAM: Free Employment Workshops
- AMERICAN JOB CENTERS - PROGRAM: Homeless Veterans' Reintegration Program (HVRP)
- AMERICAN JOB CENTERS - PROGRAM: Job Finding Assistance: All Groups
- AMERICAN JOB CENTERS - PROGRAM: Work Path Fund
- CONNECTICUT INDIAN COUNCIL - PROGRAM: Career Counseling/Job Finding Assistance/Prejob Guidance
- CT COMMUNITY NONPROFIT ALLIANCE, INC. - PROGRAM: CT Nonprofit Online Career Center
- DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - PROGRAM: Connect-Ability
- DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - PROGRAM: Walgreen's Distribution Center
- DEPARTMENT ON AGING, STATE OF CONNECTICUT - PROGRAM: Senior Community Service Employment Program/Title V
- DISABILITIES NETWORK OF EASTERN CONNECTICUT - PROGRAM: Employment Services
- EASTCONN - PROGRAM: Cool Directions
- EASTER SEALS - CAPITAL REGION & EASTERN CONNECTICUT - PROGRAM: Senior Community Service Employment Program/Title V
- EASTERN CONNECTICUT WORKFORCE INVESTMENT BOARD - PROGRAM: Mortgage Crisis Job Training Program
- FEDS HIRE VETS - PROGRAM: Job Finding Assistance: Veterans
- JUDICIAL BRANCH, STATE OF CONNECTICUT - OFFICE OF THE CHIEF COURT ADMINISTRATOR - PROGRAM: Job Finding Assistance
- LABOR, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: CT.JOBS/CT's Electronic Job Bank
- LABOR, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Step Up (Subsidized Training and Employment Program)
- LABOR, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Veterans Step Up
- LABOR, UNITED STATES DEPARTMENT OF - - PROGRAM: Career Exploration/Job Training/Job Finding Assistance/Information lines
- NATIONAL ASSOCIATION OF SOCIAL WORKERS - CONNECTICUT CHAPTER - PROGRAM: Employment Connections
- NEW ENGLAND FARM WORKERS' COUNCIL - PROGRAM: Job Finding Assistance
- REWARDING WORK RESOURCES - PROGRAM: Job Finding Assistance: Personal Care Assistant
- RYAN WOODS AUTISM FOUNDATION - PROGRAM: Training/Employment: Disabilities
- SERVE HERE CT - PROGRAM: Serve Here CT - Job Training/Job Finding
- SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: CaringCareers.org
- SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: My Place CT
- USA JOBS - FEDERAL JOB INFORMATION CENTER - PROGRAM: Job Finding Assistance
- WORKPLACE, THE - PROGRAM: Mortgage Crisis Job Training Program

**Job Training Formats**

- ACCESS COMMUNITY ACTION AGENCY - PROGRAM: Access to Employment
- ADVOCACY UNLIMITED, INC. - PROGRAM: Recovery University
- AMERICAN JOB CENTERS - PROGRAM: Homeless Veterans' Reintegration Program (HVRP)
- AMERICAN RED CROSS - CONNECTICUT CHAPTER - PROGRAM: Certified Nursing Assistant (CNA) Training and Phlebotomy/EKG Occupational School
- COMMUNITY ENTERPRISES - PROGRAM: Job Training
- CONNECTICUT INDIAN COUNCIL - PROGRAM: Career Counseling/Job Finding Assistance/Prejob Guidance
- CONNECTICUT LEAGUE FOR NURSING - PROGRAM: Digital Nursing Education Guide
- CONNECTICUT STATE COLLEGES AND UNIVERSITIES - PROGRAM: Advanced Manufacturing Technology Job Training Program
- HIGHER EDUCATION, STATE OF CONNECTICUT OFFICE OF - PROGRAM: Alternate Route to Teacher Certification
- HIGHER EDUCATION, STATE OF CONNECTICUT OFFICE OF - PROGRAM: Information Only: Private Occupational Training
- JOHN J. DRISCOLL UNITED LABOR AGENCY - PROGRAM: Building Pathways CT
- LABOR, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Apprenticeship Training Program
- LABOR, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Step Up (Subsidized Training and Employment Program)
- LABOR, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Veterans Step Up
- LABOR, UNITED STATES DEPARTMENT OF - - PROGRAM: Career Exploration/Job Training/Job Finding Assistance/Information lines
- MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Employment Practices Improvement Collaborative (EPIC)
- MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Project for Addictions Cultural Competency Training Program (PACCT)
- NEW ENGLAND FARM WORKERS' COUNCIL - PROGRAM: Job Training
- NORTHWEST REGIONAL WORKFORCE INVESTMENT BOARD - PROGRAM: TechHires ITXPress Program
- PATRICK'S ACADEMY - PROGRAM: Patrick's Training and Development Center
- PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Certified Nursing Assistant (CNA) Training Sites and LPN Training Sites
- PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: EMT Training Site List
- SERVE HERE CT - PROGRAM: Serve Here CT - Job Training/Job Finding
- SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: CaringCareers.org
- TRANSPORTATION, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: On-the-Job Training Program
- UNITED SERVICES - PROGRAM: Job Training: Psychiatric Disabilities/Supported Employment
- WORKPLACE, THE - PROGRAM: Platform to Employment
- WORKPLACE, THE - PROGRAM: Retail Academy

**Prejob Guidance**

- 2-1-1 CONNECTICUT - ELIBRARY TOPICAL PAPERS - PROGRAM: Employment and Training
- ACCESS COMMUNITY ACTION AGENCY - PROGRAM: Access to Employment
- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- CONNECTICUT INDIAN COUNCIL - PROGRAM: Career Counseling/Job Finding Assistance/Prejob Guidance
- DISABILITIES NETWORK OF EASTERN CONNECTICUT - PROGRAM: Employment Services
- EASTCONN - PROGRAM: Cool Directions
- MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Employment Practices Improvement Collaborative (EPIC)

**Senior Community Service Employment Programs**

- DEPARTMENT ON AGING, STATE OF CONNECTICUT - PROGRAM: Senior Community Service Employment Program/Title V
- EASTER SEALS - CAPITAL REGION & EASTERN CONNECTICUT - PROGRAM: Senior Community Service Employment Program/Title V

**Supported Employment**

- UNITED SERVICES - PROGRAM: Job Training: Psychiatric Disabilities/Supported Employment

**Temporary Financial Assistance**

- EASTERN CONNECTICUT TRANSPORTATION CONSORTIUM - PROGRAM: Transportation To Work / Rides for Jobs + Car-Based Solutions

**Mutual Support**

**Alcohol Use Disorder Support Groups**

- ALCOHOLICS ANONYMOUS - PROGRAM: Alcohol Dependency Support Groups
- ALCOHOLICS ANONYMOUS - PROGRAM: Bridging the Gap
- CELEBRATE RECOVERY - PROGRAM: Christian Based Recovery Support Program
- DOUBLE TROUBLE IN RECOVERY - PROGRAM: Dual Diagnosis Support Groups: Connecticut
- HIGHER GROUND MINISTRY - PROGRAM: Christian Based Support Group
- SECULAR ORGANIZATIONS FOR SOBRIETY - PROGRAM: Alcohol/Drug Dependency Support Groups
- SMART RECOVERY - PROGRAM: General Addictions/Dependencies Support Groups
- WOMEN FOR SOBRIETY - PROGRAM: Alcohol/Drug Dependency Support Groups

**Drug Use Disorder Support Groups**

- CELEBRATE RECOVERY - PROGRAM: Christian Based Recovery Support Program
- COCAINE ANONYMOUS - PROGRAM: Drug Dependency Support Groups: Cocaine
- DOUBLE TROUBLE IN RECOVERY - PROGRAM: Dual Diagnosis Support Groups: Connecticut
- HIGHER GROUND MINISTRY - PROGRAM: Christian Based Support Group
- NARCOTICS ANONYMOUS, CONNECTICUT REGION - PROGRAM: Drug Dependency Support Groups
- SECULAR ORGANIZATIONS FOR SOBRIETY - PROGRAM: Alcohol/Drug Dependency Support Groups
- SMART RECOVERY - PROGRAM: General Addictions/Dependencies Support Groups
- WOMEN FOR SOBRIETY - PROGRAM: Alcohol/Drug Dependency Support Groups

**General Addictions/Substance Use Disorder Support Groups**

- CELEBRATE RECOVERY - PROGRAM: Christian Based Recovery Support Program
- HIGHER GROUND MINISTRY - PROGRAM: Christian Based Support Group
- SMART RECOVERY - PROGRAM: General Addictions/Dependencies Support Groups

**Health/Disability Related Support Groups**

- SECULAR ORGANIZATIONS FOR SOBRIETY - PROGRAM: Alcohol/Drug Dependency Support Groups

**Mental Health Related Support Groups**

- DOUBLE TROUBLE IN RECOVERY - PROGRAM: Dual Diagnosis Support Groups: Connecticut
- SECULAR ORGANIZATIONS FOR SOBRIETY - PROGRAM: Alcohol/Drug Dependency Support Groups

**Counseling Approaches**

- INTERFAITH COUNSELING SERVICES - PROGRAM: Pastoral Counseling

**Counseling Settings**

**Talklines/Warmlines**

- CRISIS TEXT LINE - PROGRAM: Crisis Text Line

**Mental Health Assessment and Treatment**

**Adolescent/Youth Counseling**

- MANCHESTER MEMORIAL HOSPITAL - PROGRAM: Adolescent/Youth/Substance Abuse Counseling

**Domestic Violence Hotlines**

- LOVE IS RESPECT WEBSITE - PROGRAM: National Dating Abuse Helpline
- NATIONAL DOMESTIC VIOLENCE HOTLINE - PROGRAM: Domestic Violence Hotlines
- UNITED SERVICES - PROGRAM: Domestic Violence Shelter

**General Counseling Services**

- BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Deaf/Hard of Hearing Mental Health Services Program
- INTERFAITH COUNSELING SERVICES - PROGRAM: Pastoral Counseling

**Mental Health Hotlines**

- ANGELS DEPOT RESOURCE CENTER - PROGRAM: Mental Health Hotlines
- BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Deaf/Hard of Hearing Mental Health Services Program
- CRISIS TEXT LINE - PROGRAM: Crisis Text Line
- HEALTH AND HUMAN SERVICES, UNITED STATES DEPARTMENT OF - PROGRAM: SAMHSA Treatment Referral Helpline/Locator
- TREVOR HELPLINE - PROGRAM: Suicide Prevention Hotlines
- UNITED SERVICES - PROGRAM: Emergency Services - Psychiatric Crisis

**Psychiatric Day Treatment**

- MANCHESTER MEMORIAL HOSPITAL - PROGRAM: Psychiatric Day Treatment: Adult
- NATCHAUG HOSPITAL - PROGRAM: Partial Hospital/Intensive Outpatient Program (IOP)
- NATCHAUG HOSPITAL - PROGRAM: Young Adult Program: Partial Hospital/Intensive Outpatient Program (IOP)
- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM - PROGRAM: Intensive Outpatient Program (IOP)
- SOUTHWEST CONNECTICUT MENTAL HEALTH SYSTEM - PROGRAM: Community Mental Health Authorities



**Sexual Assault Hotlines**

- NATIONAL SEXUAL VIOLENCE RESOURCE CENTER - PROGRAM: Information on Sexual Assault Crisis Centers Nationwide
- YWCA - NEW BRITAIN - PROGRAM: Sexual Assault Hotlines

**Spouse/Intimate Partner Abuse Counseling**

- UNITED SERVICES - PROGRAM: Domestic Violence Shelter

**Suicide Prevention Hotlines**

- BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Deaf/Hard of Hearing Mental Health Services Program
- BOYS TOWN NATIONAL HOTLINE - PROGRAM: Suicide Prevention Hotlines
- CRISIS TEXT LINE - PROGRAM: Crisis Text Line
- INTERNATIONAL ASSOCIATION FOR SUICIDE PREVENTION - PROGRAM: Suicide Prevention Hotlines
- NATIONAL SUICIDE PREVENTION LIFELINE - PROGRAM: Suicide Prevention Hotlines
- NATIONAL SUICIDE PREVENTION LIFELINE - PROGRAM: Veterans Crisis Line
- TREVOR HELPLINE - PROGRAM: Suicide Prevention Hotlines
- ULIFELINE - PROGRAM: General Mental Health/Substance Abuse/Suicide Education/Prevention
- UNITED SERVICES - PROGRAM: Emergency Services - Psychiatric Crisis

**General Mental Health Information/Education**

- ULIFELINE - PROGRAM: General Mental Health/Substance Abuse/Suicide Education/Prevention

**Substance Use Disorder Services**

**General Assessment for Substance Use Disorders**

- CENTER FOR COMPASSIONATE RECOVERY - PROGRAM: Opiate Addiction Treatment Services
- STONINGTON INSTITUTE - PROGRAM: Substance Abuse Counseling/Assessment

**Inpatient Substance Use Disorder Treatment Facilities**

- MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Fellowship House/Veterans Recovery Center

**Outpatient Drug Detoxification**

- CENTER FOR COMPASSIONATE RECOVERY - PROGRAM: Opiate Addiction Treatment Services

**Substance Use Disorder Counseling**

- CENTER FOR COMPASSIONATE RECOVERY - PROGRAM: Opiate Addiction Treatment Services
- CONNECTION, THE - PROGRAM: Substance Abuse Counseling
- DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - PROGRAM: Deaf/Hard of Hearing Substance Abuse Services/Referrals
- INTERFAITH COUNSELING SERVICES - PROGRAM: Pastoral Counseling
- LIFELINX CORPORATION - PROGRAM: Relapse Prevention Program

- MANCHESTER MEMORIAL HOSPITAL - PROGRAM: Adolescent/Youth/Substance Abuse Counseling
- MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Fellowship House/Veterans Recovery Center
- PERCEPTION PROGRAMS - PROGRAM: Outpatient Adolescent Substance Abuse Treatment
- PERCEPTION PROGRAMS - PROGRAM: Substance Abuse Counseling: Adults
- POSITIVE DIRECTIONS, THE CENTER FOR PREVENTION AND RECOVERY - PROGRAM: Adolescent Substance Abuse Counseling
- POSITIVE DIRECTIONS, THE CENTER FOR PREVENTION AND RECOVERY - PROGRAM: Substance Abuse Counseling
- SOUTHWEST CONNECTICUT MENTAL HEALTH SYSTEM - PROGRAM: Community Mental Health Authorities
- STAFFORD, TOWN OF - PROGRAM: Substance Abuse Counseling
- STONINGTON INSTITUTE - PROGRAM: Substance Abuse Counseling/Assessment
- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM - PROGRAM: Substance Abuse Counseling

**Agency: ABILITY BEYOND**

**Program: Discover Learn Work - Evaluation and Job Placement**

**Categorized as:** Job Finding Assistance; Job Finding Assistance

**Description:** Program offers two types of full or part-time assessment and placement:  
 - Short-term "stand alone" assessment is individualized and based on work experience, supplemented by other age-appropriate transition assessments, to complement schools' and adult agencies' efforts to meet requirements for individual transition and employment plans;  
 - Assessments directly leading to employment for graduates of career-based programs who have been unsuccessful in obtaining and maintaining employment in their field of strengths, interests, preferences, and talents.

**At Site: ABILITY BEYOND - DISCOVER LEARN WORK CAREER TRAINING SERVICES**

**Address:** 929 Boston Post Road, Guilford, CT 06437  
**Voice:** 203-453-2186

**Agency: ACCESS COMMUNITY ACTION AGENCY**

**Program: Access to Employment**

**Categorized as:** Job Training Formats; Prejob Guidance

**Description:** The Access to Employment program provides targeted trainings for under-employed and unemployed people so they are prepared to fill specifically identified job openings in the region. Program staff identify gaps and barriers to employment and work closely with program participants, employers, and funders to close those gaps and barriers.

**At Site: ACCESS COMMUNITY ACTION AGENCY - DANIELSON**

**Voice:** 860-412-1600

**Address:** 231 Broad Street, Danielson, CT 06239  
**Voice/TTY:** 860-412-1600

**At Site: ACCESS COMMUNITY ACTION AGENCY - WILLIMANTIC**

**M-F: 8am-4pm - Voice:** 860-450-7400

**Address:** 1315 Main Street, Willimantic, CT 06226  
**Voice:** 860-450-7400

**Program: Food Pantries**

**Categorized as:** Food Pantries

**Description:** Offers assistance obtaining food for individuals and families in a food emergency. A 3-day supply of food is provided to Windham area and Danielson area residents on a one time per month basis. Call for an appointment. Note: Food for Individuals and families receiving food stamps is only available after the middle of the month, except in cases of dire emergency.

**At Site: ACCESS COMMUNITY ACTION AGENCY - WILLIMANTIC**

(No detailed information available for this servicesite.)

**Address:** 1315 Main Street, Willimantic, CT 06226  
**Voice:** 860-450-7400

**At Site: ACCESS COMMUNITY ACTION AGENCY - DANIELSON**

**Voice/TTY:** 860-412-1600

**Address:** 231 Broad Street, Danielson, CT 06239  
**Voice/TTY:** 860-412-1600

**Agency: ADMINISTRATIVE SERVICES, STATE OF CONNECTICUT DEPARTMENT OF  
 Program: Employment Assistance**

**Categorized as:** Job Finding Assistance  
**Description:** Administers state examinations that are a prerequisite to eligibility for some positions with the State of Connecticut. Also, it is possible to use the Worldwide Web to search for and to apply for Connecticut state jobs, and to find state job examination announcements.

**At Site: ADMINISTRATIVE SERVICES, STATE OF CONNECTICUT DEPARTMENT OF -  
 STATEWIDE HUMAN RESOURCES DIVISION EMPLOYMENT INFORMATION LINE**

**Voice:** 860-713-5205

**Address:** 450 Columbus Boulevard, Hartford, CT 06103  
**Voice:** 860-713-5205

**Agency: ADVOCACY UNLIMITED, INC.  
 Program: Recovery University**

**Categorized as:** Job Training Formats  
**Description:** Recovery University is an 80-hour advanced training and certification program for adults in recovery from mental health and/or addiction issues. Upon successful completion of the course and certification test, graduates will be state certified as Recovery Support Specialists. This certification is a requirement for obtaining employment as a Recovery Specialist with the State of Connecticut as well as at many behavioral healthcare agencies in Connecticut. Visit website: [www.mindlink.org](http://www.mindlink.org) for details.

OTHER INFORMATION:  
 NOTE: Advocacy Unlimited does not provide legal assistance or advice.

**At Site: ADVOCACY UNLIMITED, INC.**

**Toll Free:** 800-573-6929

**Address** 114 West Main Street, Suite 201, New Britain, CT 06051

**Agency: ALCOHOLICS ANONYMOUS****Program: Alcohol Dependency Support Groups**

**Categorized as:** Alcohol Use Disorder Support Groups; Alcohol Use Disorder Support Groups

**Description:** Self-help organization follows the 12 step model in support groups for people in all stages of recovery from alcohol abuse. Caller can contact local answering service to request to speak to a recovering alcoholic for support.

**At Site: ALCOHOLICS ANONYMOUS**

866-STEPS12 - Conn. 866-783-7712  
 Statewide number -  
 Voice:

**Address:** PO Box 459, New York, NY 10163

**Voice:** 866-783-7712 866-STEPS12 - Conn. Statewide number

**Program: Bridging the Gap**

**Categorized as:** Alcohol Use Disorder Support Groups

**Description:** A.A. members serve as temporary contacts to help alcoholics newly released from correctional or treatment facilities get to their first few A.A. meetings.

**Agency: AMERICAN JOB CENTERS****Program: CTHires Online Job Bank And Employment Network**

**Categorized as:** Job Finding Assistance; Job Finding Assistance; Job Finding Assistance; Job Finding Assistance; Job Finding Assistance

**Description:** Provides a cost-free employment network, including an online job bank. Offers multiple search criteria to look for employment and post resume to the site. Employers can find and recruit employees 24/7 by reviewing resumes of prospective candidates and posting open positions.

**Program: Ex-offender Re-entry Workshop**

**Categorized as:** Ex-Offender Reentry Programs; Job Finding Assistance; Prejob Guidance

**Description:** American Job Centers offer job finding assistance to ex-offenders; American Job Centers in Bridgeport and Hartford also offer workshops for ex-offenders that are designed to assist them in their efforts to re-enter society and the workforce. Workshops focus on education and training; job search and networking techniques; resume preparation and job applications; effective job interviewing techniques; how to handle employer felony questions; and special employment programs for ex-offenders.

**Address:** 560 Ella Grasso Boulevard, New Haven, CT 06519

**Voice:** 203-624-1493

**Program: Job Finding Assistance: All Groups**

**Categorized as:** Job Finding Assistance; Job Finding Assistance; Career Counseling

**Description:** American Job Centers offer job search assistance services including workshops, outplacement support, and access to a database of job openings. All job seekers

may place their resumes into an employer-searchable database of resumes. The American Job Centers Career Centers have self-service job search support services including research materials, phones, fax machines, postage, personal computers, ability to design and print resumes, and free access to the Internet for job search purposes. American Job Centers also offer information about educational programs for job seekers, offered by job center partners and other organizations.

**Program: Free Employment Workshops**

**Categorized as:** Job Finding Assistance  
**Description:** Free workshops are held at Job Centers located throughout the state.

**Program: Work Path Fund**

**Categorized as:** Job Finding Assistance  
**Description:** Helps working parents afford the costs of getting into employment. Funds are a public-private partnership that will be administered through the state's American Job Centers.

**At Site: AMERICAN JOB CENTERS - DANIELSON/KILLINGLY**

**Career Center - Voice:** 860-412-7000  
  
**Address:** 95 Wescott Road, Danielson, CT 06239  
**Voice:** 860-412-7000 Career Center

**At Site: AMERICAN JOB CENTERS - ENFIELD**

**Employment Planning, Basic Services - Voice:** 860-899-3559  
  
**Address:** 786 Enfield Street, Enfield, CT 06082  
**Voice:** 860-899-3559 Employment Planning, Basic Services

**At Site: AMERICAN JOB CENTERS - HARTFORD**

**Voice:** 860-256-3700 Career Center  
  
**Address:** 3580 Main Street, Hartford, CT 06120  
**Voice:** 860-256-3711 Veterans Services

**At Site: AMERICAN JOB CENTERS - MANCHESTER**

**Voice:** 860-643-2222  
  
**Address:** 893 Main Street, Manchester, CT 06040  
**Voice:** 860-643-2222

**At Site: AMERICAN JOB CENTERS - NEW LONDON**

**Voice:** 860-439-7400

**Address:** Shaw's Cove Six, New London, CT 06320

**Voice:** 860-439-7582 Veterans Services

**At Site: AMERICAN JOB CENTERS - NORWICH**

**Voice:** 860-859-5777

**Address:** 113 Salem Turnpike, Norwich, CT 06360

**Voice:** 860-859-5777 Career Center

**At Site: AMERICAN JOB CENTERS - WILLIMANTIC**

**Voice:** 860-450-7603 Career Center

**Address:** 1320 Main Street, Willimantic, CT 06226

**Voice:** 860-450-7603 Career Center

**Program: Homeless Veterans' Reintegration Program (HVRP)**

**Categorized as:** Job Training Formats; Job Finding Assistance

**Description:** The Homeless Veterans' Reintegration Program (HVRP) provides services and training to assist in reintegrating homeless veterans into meaningful employment within the labor force in Southwestern and South Central Connecticut. Each Veteran can receive occupational skills training as well as classroom training in core skill competencies and employability skills that are required for long-term employment success. Funding is by the U.S. Department of Labor/Veterans' Employment and Training Service. Program partners include ABRI / Homes for the Brave in Bridgeport and Columbus House, Inc. in New Haven.

**At Site: AMERICAN JOB CENTERS - BRIDGEPORT**

**Address:** 2 Lafayette Square, Bridgeport, CT 06604

**Voice:** 203-455-2700 Career Center

**At Site: AMERICAN JOB CENTERS - NEW HAVEN**

**Voice:** 203-624-1493

**Address:** 560 Ella Grasso Boulevard, New Haven, CT 06519

**Voice:** 203-624-1493

**Agency: AMERICAN LUNG ASSOCIATION OF THE NORTHEAST**  
**Program: Flu Shot Information: HealthMap Vaccine Finder**

**Categorized as:** Immunizations; Immunizations  
**Description:** 2016-17: Flu Vaccine Finder website informs callers where they can get seasonal flu vaccination shots. Website operates year-round. NOTE: Most immunization sites only give flu shots to adults ages 18+. Some sites will take children; however, most children receive a flu shot from their pediatricians.

**At Site: AMERICAN LUNG ASSOCIATION OF THE NORTHEAST - FLU SHOT INFORMATION**

**Address** 45 Ash Street, East Hartford, CT 061083272

**Agency: AMERICAN RED CROSS - CONNECTICUT CHAPTER**  
**Program: Certified Nursing Assistant (CNA) Training and Phlebotomy/EKG Occupational School**

**Categorized as:** Job Training Formats  
**Description:** Offers training for Certified Nursing Assistant (CNA), phlebotomist, and EKG operator.

**At Site: AMERICAN RED CROSS - CONNECTICUT CHAPTER**

**Address:** 209 Farmington Avenue, Farmington, CT 06032  
**Toll free:** 877-287-3327 (877-CTRedCross)

**At Site: AMERICAN RED CROSS - CONNECTICUT CHAPTER, NEW HAVEN**

**Address:** 703 Whitney Avenue, New Haven, CT 06511  
**Toll free:** 877-287-3327 (877-CTRedCross)

**Agency: ANGELS DEPOT RESOURCE CENTER**

**Program: Mental Health Hotlines**

**Categorized as:** Mental Health Hotlines  
**Description:** Telephone crisis counseling and referrals for anyone who needs someone to talk to, available 24 hours/7 days a week.

**At Site: ANGELS DEPOT RESOURCE CENTER**

**Appointments/Information** 860-742-5279  
**- Voice:**

**Address:** 1630 Main Street, Coventry, CT 06238  
**Voice:** 860-742-5279 Appointments/Information



**Agency: ASHFORD FOOD PANTRY**  
**Program: Food Pantries**

**Categorized as:** Food Pantries  
**Description:** Emergency food (1 - 3 day supply) for Ashford Chaplin, Eastford, and Willington residents on a once a month basis (4th Friday of the month 7-9am).

OTHER INFORMATION:  
An application can be downloaded from the church website

**At Site: ASHFORD FOOD PANTRY**

**Church phone - Voice:** 860-429-2923

**Address:** Living Proof Church, Ashford, CT 06278  
**Voice:** 860-429-2923 Church phone

**Agency: BACKUS HOSPITAL, THE WILLIAM W.**  
**Program: Backus Mobile Health Resource Center**

**Categorized as:** Health Screening/Diagnostic Services; Wellness Programs; Pregnancy Testing; Community Clinics; Outpatient Health Facilities  
**Description:** Mobile Health Resource Center's van serves homeless and low income people at different sites in the eastern part of Connecticut.

**At Site: BACKUS HOSPITAL, THE WILLIAM W. - BACKUS MOBILE HEALTH RESOURCE CENTER**

**Voice:** 860-889-8331 ext. 4211

**Address:** 326 Washington Street, Norwich, CT 06360  
**Voice:** 860-889-8331 ext. 4211

**At Site: BACKUS HOSPITAL, THE WILLIAM W. - PSYCHIATRIC OUTPATIENT SERVICES - CENTER FOR MENTAL HEALTH**

**Voice:** 860-823-6321

**Address:** 326 Washington Street, Norwich, CT 06360  
**Voice:** 860-823-6321

**Agency: BOYS TOWN NATIONAL HOTLINE**  
**Program: Suicide Prevention Hotlines**

**Categorized as:** Suicide Prevention Hotlines  
**Description:** Immediate telephone-based helpline counseling and suicide intervention provided to anyone 24 hours per day. The hotline holds certification from the American Association of Suicidology and the Council on Accreditation of Services for Families and Children.

**At Site: BOYS TOWN NATIONAL HOTLINE**

24 hr/7 days - Hotline: 800-448-3000

**Address:** 14100 Crawford Street, Boys Town, NE 68010  
**Hotline:** 800-448-3000 24 hr/7 days

**Agency: CANTERBURY CARES FOOD PANTRY**  
**Program: Food Pantries**

**Categorized as:** Food Pantries  
**Description:** 3-day emergency food program for individuals and families in need on a one time per month basis. The pantry is open 3rd M: 10am-12noon for residents of Canterbury.

**At Site: CANTERBURY CARES FOOD PANTRY**

Terry Poirier - Voice: 860-230-0842

**Address:** 6 South Canterbury Road, Canterbury, CT 06331  
**Voice:** 860-230-0842 Terry Poirier

**Agency: CELEBRATE RECOVERY**  
**Program: Christian Based Recovery Support Program**

**Categorized as:** Alcohol Use Disorder Support Groups; Drug Use Disorder Support Groups; General Addictions/Substance Use Disorder Support Groups  
**Description:** Sponsors Christ centered recovery programs for people who want to be free from their addictive, compulsive, and dysfunctional behaviors by working and applying the 8 recovery principles and the 12 steps. Visit the Celebrate Recovery website for a complete list of support group locations, times and contact information.

**At Site: CELEBRATE RECOVERY**

**Address** (n/a), Plantsville, CT 06479

**Agency: CENTER FOR COMPASSIONATE RECOVERY**  
**Program: Opiate Addiction Treatment Services**

**Categorized as:** General Assessment for Substance Use Disorders; Substance Use Disorder Counseling; Outpatient Drug Detoxification  
**Description:** Mental health and substance abuse facility provides outpatient medical and mental health care for opiate addiction. Facility provides a variety of services including medication management, individual/group therapy, addiction education, outpatient detoxification, and referrals to higher levels of care. Suboxone (Buprenorphine/Naloxone) and Vivitrol (injectable Naltrexone) therapies provided. Medicaid and HUSKY clients accepted.

**At Site: CENTER FOR COMPASSIONATE RECOVERY**

Voice: 203-245-0412

**Address:** 17 Wall Street, 06443  
**Voice:** 203-245-0412

**Agency: CHAPLIN, TOWN OF**

**Program: Immunizations for Adults**

**Categorized as:** Immunizations  
**Description:** Flu clinics are scheduled in the fall at the Chaplin Senior Center.

**At Site: CHAPLIN, TOWN OF - SENIOR CENTER**

**Voice:** 860-455-1327  
  
**Address:** 132 Chaplin Street, Chaplin, CT 06235  
**Voice:** 860-455-1327

**Agency: CHARITIES OF HOPE**

**Program: Clothing**

**Categorized as:** General Clothing Provision  
**Description:** Will give clothing and shoes to Connecticut residents in need. Note: Must have a letter from church, school, social service agency or other community organization verifying need.

**At Site: CHARITIES OF HOPE**

**Address** 770 Wethersfield Avenue, Hartford, CT 06114

**Agency: COCAINE ANONYMOUS**

**Program: Drug Dependency Support Groups: Cocaine**

**Categorized as:** Drug Use Disorder Support Groups; Drug Use Disorder Support Groups  
**Description:** Self help organization follows the 12 step model in support groups for people who are recovering from cocaine addiction.

**At Site: COCAINE ANONYMOUS**

**Address** PO Box 310062, Newington, CT 06131

**Agency: COMMUNITY ENTERPRISE**

**Program: Job Training**

**Categorized as:** Job Training Formats  
**Description:** Skills training program leads to job placement for individuals with disabilities. Individuals are prepared for careers with HomeGoods Distribution Center, Mohegan Sun Casino, Mystic Aquarium, Walgreens Distribution Center, and Walgreens Retail Stores. Individuals attend employer based training and upon successful completion, are placed in related jobs. Community Enterprises partners with the participating businesses to provide instruction and training.

**At Site: COMMUNITY ENTERPRISES**

**Address** 186 High Street, Suite 1A, Windsor, CT 06095

**Agency: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT**

**Program: Soup Kitchens**

**Categorized as:** Soup Kitchens  
**Description:** Hot noon-time meal served Monday through Friday at five locations. Coffee and snacks are served at 9:30am.

**At Site: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT - DANIELSON - UNITED METHODIST CHURCH**

**Address** 9 Spring Street, Danielson, CT 06239

**At Site: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT - MOOSUP - ALL HALLOWS CHURCH**

**Address** 130 Prospect Street, Moosup, CT 06354

**At Site: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT - MOOSUP - UNITED METHODIST CHURCH**

**Address** 11 South Main Street, Moosup, CT 06354

**At Site: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT - WOODSTOCK - FIRST CONGREGATIONAL CHURCH OF WOODSTOCK**

**Address** Route 169, Woodstock, CT 06281

**At Site: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT - PUTNAM - LIVING FAITH UNITED METHODIST CHURCH**

**Address** 51 Grove Street, Putnam, CT 06260

**Agency: COMMUNITY PARTNERS IN ACTION**

**Program: Resettlement Program**

**Categorized as:** Ex-Offender Reentry Programs  
**Description:** Resettlement Program assists female ex-offenders released from York Correctional Institution find housing and provides supportive case management.

**At Site: COMMUNITY PARTNERS IN ACTION - RESETTLEMENT PROGRAM**

**Address:** 110 Bartholomew Avenue, 4th Floor, Hartford, CT 06106  
**Voice:** 860-522-7400

**Agency: CONNECTICUT FOOD BANK**  
**Program: Connecticut Food Bank Mobile Pantry**

**Categorized as:** Food Pantries  
**Description:**

Mobile food pantries offered at various days/times available in the towns of Branford, Bridgeport, Canaan, Clinton, Danbury, Derby, East Haven, Hamden, Meriden, Middletown, New Haven, Old Saybrook, Plainfield, Portland, Putnam, Ridgefield, Southbury, Torrington, Waterbury, Wallingford, Watertown, West Haven, Willimantic and Winsted. Click the website link to view full schedule.

**At Site: CONNECTICUT FOOD BANK**

**Voice:** 203-469-5000  
**Address:** 2 Research Parkway, Wallingford, CT 06492  
**Voice:** 203-469-5000

**Agency: CONNECTICUT LEAGUE FOR NURSING**  
**Program: Digital Nursing Education Guide**

**Categorized as:** Directory/Resource List Publication; Job Training Formats  
**Description:** Online portal provides 24/7 access to an interactive nursing education guide which highlights over 85 on-the-ground, online and blended learning programs offered by nursing schools in Connecticut. The portal also provides access to an online Coach/Advisor who can provide non-biased advisement focused on the needs and goals of the visiting student or nurse. The online guide helps students seeking to pursue a degree in nursing to determine the nursing degree and type of school that best fits their education criteria.

**At Site: CONNECTICUT LEAGUE FOR NURSING**

**Voice:** 203-691-5013  
**Address:** 110 Washington Avenue, North Haven, CT 06473  
**Voice:** 203-691-5013

**Agency: CONNECTICUT PARDON TEAM Program: Amnesty/Pardon Assistance**

**Categorized as:** Pardon/Amnesty Assistance  
**Description:** Offers information to ex-offenders to help them file for a full pardon or a certificate of employability (provisional pardon). An initial information session provides attendees with: an overview of the Connecticut Full Pardon or a Certificate of Employability (Provisional Pardon); information on how to research state statutes regarding a Connecticut Full or Provisional Pardon; State of CT information regarding Erasure of a Criminal Conviction; sample pardon request package with appropriate forms; Criminal Expungement information sheet; information regarding restoration of voting rights; listing of statutes and laws governing Records Relief by Expungement for all state and federal zones; and information on transitional jobs for ex-offenders. The Pardon Team offers further assistance for an hourly fee or for a package price.

**At Site: CONNECTICUT PARDON TEAM**

**Voice:** 860-823-1571  
**Address:** 307 Main Street, Norwich, CT 06360  
**Voice:** 860-823-1571

**Agency: CONNECTICUT STATE COLLEGES AND UNIVERSITIES**  
**Program: Advanced Manufacturing Technology Job Training Program**

**Categorized as:** Job Training Formats  
**Description:** Training program provides unemployed individuals or those looking for a new career to get an education in advanced manufacturing that will prepare them for jobs in Aerospace, Biomedical Technology and other fields. Certificates are earned in less than 10 months, and a 98% placement rate with an employer upon completion of the program is expected. CSCU Advanced Manufacturing Technology program is offered at the following community colleges Asnuntuck, Housatonic, Naugatuck Valley, Quinebaug Valley, Manchester, Middlesex, and Three Rivers.

**At Site: CONNECTICUT STATE COLLEGES AND UNIVERSITIES**

**Voice:** 844-464-3272  
**Address:** 39 & 61 Woodland Street, Hartford, CT 06105  
**Voice:** 860-493-0000

**Agency: CONNECTION, THE**  
**Program: Substance Abuse Counseling**

**Categorized as:** Substance Use Disorder Counseling  
**Description:** Individual and group substance abuse treatment programs including relapse prevention and programs for pregnant women and women with infant children.  
**Helpline:** 855-435-7955

**At Site: CONNECTION, THE - THE CONNECTION COUNSELING CENTER - GROTON**

**Address:** 542 Long Hill Road, Groton, CT 06340  
**Intake - Substance Abuse/Outpatient Programs:** 877-205-6359

**At Site: CONNECTION, THE - THE CONNECTION COUNSELING CENTER - MIDDLETOWN**

**Address:** 196 Court Street, Middletown, CT 06457  
**Intake - Substance Abuse/Outpatient Programs:** 877-205-6359

**At Site: CONNECTION, THE - THE CONNECTION COUNSELING CENTER - NORWICH**

**Address:** 4 Broadway, Norwich, CT 06360  
**Voice:** 860-425-5258

**Agency: CORNELL SCOTT HILL HEALTH CENTER**  
**Program: Homeless Shelter for Men Involved with Grant Street Partnership Partial Hospital/Intensive Outpatient Program (IOP)**

**Categorized as:** Homeless Shelter  
**Description:** Shelter (dormitory) serves as transitional housing for men who are actively engaged in treatment for substance abuse and mental health issues. Shelter also provides temporary housing for homeless men while engaged in treatment at Grant Street Partnership. Shelter does not participate in the Coordinated Access Network (CAN). Shelter will not accept individuals who are in need of emergency shelter. Must be currently involved with Grant Street Partnership Partial Hospital/Intensive Outpatient Program (IOP).

**At Site: CORNELL SCOTT HILL HEALTH CENTER - GRANT STREET PARTNERSHIP**

**Voice:** 203-503-3350  
**Address:** 62 Grant Street, New Haven, CT 06519  
**Voice:** 203-503-3350

**Agency: COVENANT SHELTER OF NEW LONDON**  
**Program: Homeless Shelter: Single Adults, Single Parents with Children**

**Categorized as:** Homeless Shelter  
**Address:** 42 Jay Street, New London, CT 06320  
**Description:** NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral.  
  
Emergency shelter for single adults and families consisting of a single parent with children (newborn to age 17); intake hours vary; referrals accepted 24 hrs/7 days. Maximum stay is 30 days for individuals and 90 days for families. Meals, case management and other support services are provide for shelter residents.  
\*Shelter is not wheelchair accessible  
\*Shelter accepts pregnant women (early - midterm)  
\*Shelter accepts women with new born infants  
\*Shelter accepts adults who have been detoxed.  
  
**211:** Dial 2-1-1 for Shelter Intake through Coordinated Access Network

**Agency: COVENANT SOUP KITCHEN**  
**Program: Soup Kitchens**

**Categorized as:** Soup Kitchens  
**Description:** Meals include a light breakfast at 9:30-11am Monday through Saturday, lunch from 12-1pm Monday through Saturday, and an evening meal 5:30-6pm Friday. A bag lunch is distributed from 11:30 to noon on Sundays.

**At Site: COVENANT SOUP KITCHEN**

**Voice:** 860-423-1643

**Address:** 220 Valley Street, Willimantic, CT 06226

**Voice:** 860-423-1643

**Agency: CRISIS TEXT LINE**  
**Program: Crisis Text Line**

**Categorized as:** Talklines/Warmlines; Suicide Prevention Hotlines; Mental Health Hotlines  
**Description:** Free, 24/7 text line for people in crisis is available to anyone in need. A trained volunteer counselor will provide active listening in an empathetic, understanding and respectful manner, but cannot do longer term counseling. Texts will be responded to generally in under five minutes, except during high volume times, such as at night, wait times may be longer.

**At Site: CRISIS TEXT LINE**

**Address:** 24 West 25th Street, 6th Floor, New York, NY 10010

**Text Line:** Text HOME to 741741

**Agency: CT COMMUNITY NONPROFIT ALLIANCE, INC.**  
**Program: CT Nonprofit Online Career Center**

**Categorized as:** Job Finding Assistance  
**Description:** Online career center for the nonprofit community provides free job postings, resume posting capabilities, and job alerts as new positions are posted on the site. Job seekers have an opportunity, at no cost, to create an account, search open positions, set up e-mail notices for when positions are posted that meet their criteria, and to post their resumes that may be searched by prospective employers. Nonprofit employers may post open positions.

For more information, see the link below to view the website:  
[http://careers.ctnonprofits.org/home/index.cfm?site\\_id=6871](http://careers.ctnonprofits.org/home/index.cfm?site_id=6871)

**At Site: CT COMMUNITY NONPROFIT ALLIANCE, INC.**

**Voice:** 860-525-5080

**Address** 75 Charter Oak Avenue, Suite 1-100, Hartford, CT 06106

**Agency: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT**  
**Program: Connectability**

**Categorized as:** Job Finding Assistance  
**Description:** Statewide initiative connects Connecticut employers with people with disabilities who seek employment. The initiative's mission is to help employers focus on a person's abilities, not his/her disabilities. The program's website centralizes employment information for people with disabilities and for employers. Also available on the website are free online e-learning trainings for job seekers with disabilities. Trainings include financial literacy, soft skills training and employment readiness.



**At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - BUREAU OF REHABILITATION SERVICES - EAST HARTFORD LOCAL OFFICE**

Voice/TTY: 860-899-3567

Address: 893 Main Street, East Hartford, CT 06108  
Voice: 959-200-4000

**At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - BUREAU OF REHABILITATION SERVICES - DANIELSON AREA OFFICE**

Address: 95 Westcott Road, Danielson, CT 06239  
Voice: 860-412-7070

**At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - BUREAU OF REHABILITATION SERVICES - MANCHESTER LOCAL OFFICE**

Address: 699 East Middle Turnpike, Manchester, CT 06040  
Voice/TTY: 860-647-5960

**At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - BUREAU OF REHABILITATION SERVICES - NEW LONDON DISTRICT OFFICE**

Address: Shaw's Cove Six, New London, CT 06320  
Voice/TTY: 860-439-7686

**At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - BUREAU OF REHABILITATION SERVICES - NORWICH DISTRICT OFFICE**

Address: 113 Salem Turnpike, Norwich, CT 06360  
Voice/TTY: 860-859-5720

**At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - Program: Deaf/Hard of Hearing Substance Abuse Services/Referrals**

Categorized as: Substance Use Disorder Counseling  
Description: Professional substance abuse counseling, and referral for inpatient services for people who are deaf or hard of hearing.

**At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - DEAF AND HARD OF HEARING SERVICES (FORMERLY COMMISSION ON THE DEAF & HEARING IMPAIRED)**

Voice: 860-697-3560

Address: 184 Windsor Avenue, Windsor, CT 06095  
Voice: 860-697-3560 Counseling Unit

**Program: Walgreen's Distribution Center**

**Categorized as:** Job Finding Assistance  
**Description:** Walgreens Distribution Center in Windsor will have a workforce that is comprised of at least 35% people with disabilities. People who need extra support and training to be successful go through their case managers at DDS, BRS, BESB or Workers Comp.

**At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - BUREAU OF REHABILITATION SERVICES INDUSTRY SPECIFIC TRAINING PROGRAM**

**Mark Henry: Connect-Ability Staffing - Voice:** 860-424-4859

**Address** 55 Farmington Avenue, Hartford, CT 06105

**Agency: DEPARTMENT ON AGING, STATE OF CONNECTICUT**  
**Program: Senior Community Service Employment Program/Title V**

**Categorized as:** Job Finding Assistance; Senior Community Service Employment Programs  
**Description:** Senior Service Employment Program which is located at community based agencies offers training and part time employment at nonprofit and public agencies for older adults ages 55+ whose income is at or below 125% of the Federal Poverty Level.

**At Site: DEPARTMENT ON AGING, STATE OF CONNECTICUT**

**Aging Services: Toll free from CT - Voice:** 866-218-6631

**Address:** 55 Farmington Avenue, Hartford, CT 06105  
**Voice:** 866-218-6631 Aging Services: Toll free from CT

**Agency: DISABILITIES NETWORK OF EASTERN CONNECTICUT**  
**Program: Employment Services**

**Categorized as:** Prejob Guidance; Job Finding Assistance  
**Description:** Offers assessment, resume writing, coaching, and assistance with a job search for adults with a disability.

**At Site: DISABILITIES NETWORK OF EASTERN CONNECTICUT**

**Voice:** 860-823-1898

**Address:** 19 Ohio Avenue, Norwich, CT 06360  
**Voice:** 860-823-1898

**Agency: DOUBLE TROUBLE IN RECOVERY**  
**Program: Dual Diagnosis Support Groups: Connecticut**

**Categorized as:** Alcohol Use Disorder Support Groups; Drug Use Disorder Support Groups; Mental Health Related Support Groups  
**Description:** Self help organization follows the 12 step model in support groups for people dually diagnosed with a substance abuse problem as well as a psychiatric disorder.

**At Site: DOUBLE TROUBLE IN RECOVERY**

Dial 2-1-1 for meeting information - Voice: 211

Address: (n/a), Bridgeport, CT 06604  
Voice: 211 Dial 2-1-1 for meeting information

**Agency: EASTCONN**  
**Program: Cool Directions**

**Categorized as:** Prejob Guidance; Job Finding Assistance  
**Description:** Cool directions is a year round youth program for students ages 14 through 21 (grades 9 through 12). Students participate in team-building, portfolio development, and employment activities. The program provides paid summer jobs and classroom instruction to make connections between school and work.

**At Site: EASTCONN**

Voice: 860-455-1572 Cyndi Wells  
Address: 376 Hartford Turnpike, Hampton, CT 06247  
Voice: 860-455-0707

**Agency: EASTER SEALS - CAPITAL REGION & EASTERN CONNECTICUT**  
**Program: Senior Community Service Employment Program/Title V**

**Categorized as:** Job Finding Assistance; Senior Community Service Employment Programs  
**Description:** Paid training program for part time employment at nonprofit and public agencies. Program is for older adults ages 55+ whose income is at or below 125% of the Federal Poverty Level.

**At Site: EASTER SEALS - CAPITAL REGION & EASTERN CONNECTICUT - EAST HARTFORD**

(No detailed information available for this servicesite.)

Address: 22 Prestige Park Circle, East Hartford, CT 06108  
Voice: 860-728-1061

**Agency: EASTERN CONNECTICUT TRANSPORTATION CONSORTIUM**  
**Program: Transportation To Work / Rides for Jobs + Car-Based Solutions**

**Categorized as:** Local Bus Services; Temporary Financial Assistance; Automobiles  
**Description:** Offers transportation for low-income individuals for employment related activities including job search, training, education, jobs, child care, and interviews. The most cost effective means of transportation is utilized for each individual.  
Car Based Solutions component of the program assists individual whose vehicle is used for employment with repairs or vehicle related incidentals (such as licenses, emissions, and registrations). The program covers 90% of repair or incidental costs up to a maximum limit.

Services are contingent on available funding.

**At Site: EASTERN CONNECTICUT TRANSPORTATION CONSORTIUM**

**Voice:** 860-859-5791

**Address:** 113 Salem Turnpike, Norwich, CT 06360

**Voice:** 860-859-5791

**Agency: EASTERN CONNECTICUT WORKFORCE INVESTMENT BOARD**

**Program: Mortgage Crisis Job Training Program**

**Categorized as:** Job Finding Assistance; Mortgage Delinquency and Default Counseling  
**Description:** Program works in partnership with American Job Centers and Connecticut Housing Finance Authority to assist homeowners having difficulty in paying their mortgages with gaining employment skills and increase their earning potential. Services include customized employment services, job training scholarships, job search assistance and referrals to financial literacy classes, and other support services. Program also works with credit counselors and other support agencies to help homeowners improve their financial standing.

**At Site: EASTERN CONNECTICUT WORKFORCE INVESTMENT BOARD**

**Voice:** 860-859-4100

**Address:** 108 New Park Avenue, Franklin, CT 06254

**Voice:** 860-859-4100

**Agency: EASTFORD, TOWN OF**

(No detailed information available for this agency.)

**Program: Food Pantries**

**Categorized as:** Food Pantries  
**Description:** Emergency food bank for families in need.

**At Site: EASTFORD, TOWN OF**

**Voice:** 860-974-1618

**Address:** 16 Westford Road, Eastford, CT 06242

**Voice:** 860-974-0133

**Agency: FEDS HIRE VETS**

(No detailed information available for this agency.)

**Program: Job Finding Assistance: Veterans**

**Categorized as:** Job Finding Assistance; Specialized Information and Referral  
**Description:** Website of the Federal Government helps men and women who have served in the military find employment in the Federal Government.

**At Site: FEDS HIRE VETS**

Leave a message - 202-606-7304  
Voice:

**Address:** Veterans Employment Program Office, Washington, DC 20415  
**Voice:** 202-606-7304 Leave a message

**Agency: FEED THE NEED SOUP KITCHEN AND FOOD PANTRY**

(No detailed information available for this agency.)

**Program: Feed the Need Food Pantry**

**Categorized as:** Food Pantries  
**Description:** Faith based food pantry provides food to those in need on the last Saturday of the month, 1- 2:30pm.  
NOTE: The last Saturday December 2016 - the food pantry will be open 11am-12:30pm (NOT 1-2:30pm).

**At Site: FEED THE NEED SOUP KITCHEN AND FOOD PANTRY**

**Address** Saint Albans' Episcopal Church, Danielson, 06374

**Program: Feed the Need Soup Kitchen**

**Categorized as:** Soup Kitchens  
**Description:** Hot meal served to anyone in need at Saint Albans' Episcopal Church, 254 Broad Street, Danielson on the last Sat. of the month, 12 noon - 1:30pm. Doors open at 11am for hot and cold drinks.  
NOTE: The last Saturday of December 2016 (Dec. 31) - the food pantry will serve breakfast (brunch) 10-11:30am (NOT 12-1:30pm).  
  
OTHER INFORMATION: Meals are prepared by Feed the Need, a ministry of the Lighthouse Church of God, Plainfield.

**At Site: FEED THE NEED SOUP KITCHEN AND FOOD PANTRY**

**Address** Saint Albans' Episcopal Church, Danielson 06374

**Agency: FRIENDS OF ASSISI FOOD PANTRY**

**Program: Food Pantries**

**Categorized as:** Food Pantries  
**Description:** Provides food assistance for residents in a food crisis situation on a once per month basis. Response to requests is made within 5 days.

**At Site: FRIENDS OF ASSISI FOOD PANTRY**

**Voice:** 860-774-2310

**Address:** 77 Water Street, Danielson, CT 06239  
**Voice:** 860-774-2310 Answering machine

**Agency: GENERATIONS FAMILY HEALTH CENTER**  
**Program: Federally Qualified Health Center (FQHC)**

**Categorized as:** Community Clinics; Outpatient Health Facilities  
**Description:** Comprehensive primary and preventive care for all ages regardless of insurance status; however, patients may be billed if unable to pay at time of treatment. Services include diagnosis, treatment and follow-up of illness; physical exams; immunizations; and counseling for health problems. Spanish speaking nurses and physicians are available.

**At Site: GENERATIONS FAMILY HEALTH CENTER - PUTNAM**

**By appointment only;** 860-963-7917  
**Answering service after hours - Voice:**

**Address:** 202 Putnam Street, Putnam, CT 06260  
**Voice:** 860-963-7917 By appointment only; Answering service after hours

**At Site: GENERATIONS FAMILY HEALTH CENTER**

**By appointment only;** 860-450-7471  
**Answering service after hours - Voice:**

**Address:** 40 Mansfield Avenue, Willimantic, CT 06226  
**Voice:** 860-450-7471 By appointment only; Answering service after hours

**At Site: GENERATIONS FAMILY HEALTH CENTER - NORWICH**

**By appointment only -** 860-885-1308  
**Voice:**

**Address:** 330 Washington Street, Norwich, CT 06360  
**Voice:** 860-885-1308 By appointment only

**At Site: GENERATIONS FAMILY HEALTH CENTER - DANIELSON**

**By appointment only;** 860-774-7501  
**Answering service after hours - Voice:**

**Address:** 42 Reynolds Street, Danielson, CT 06239  
**Voice:** 860-774-7501 By appointment only; Answering service after hours

**Agency: GREYHOUND BUS LINES**  
**Program: Transportation**

**Categorized as:** Local Bus Services  
**Description:** Provides bus transportation to points throughout the United States.

**At Site: GREYHOUND BUS LINES**

English Fare and schedule information - Voice: 800-231-2222

Address: PO Box 660691, Dallas, TX 75266  
Voice: 800-752-4841 Assistance for people with disabilities

**Agency: HEALTH AND HUMAN SERVICES, UNITED STATES DEPARTMENT OF**  
**Program: SAMHSA Treatment Referral Helpline/Locator**

**Categorized as:** Specialized Information and Referral; Specialized Information and Referral; Mental Health Hotlines  
**Description:** Also known as, the Treatment Referral Routing Service, the Helpline provides 24-hour free and confidential treatment referral and information about mental and/or substance use disorders, prevention, and recovery in English and Spanish. The Behavioral Health Treatment Services Locator is an on-line source of information for persons seeking treatment facilities for substance abuse/addiction and/or mental health problems.

**At Site: HEALTH AND HUMAN SERVICES, UNITED STATES DEPARTMENT OF -**  
**SAMHSA, SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES ADMINISTRATION**

(800-662-HELP) 24 hour/7 days - Voice: 800-662-4357

Address: 5600 Fishers Lane, Rockville, MD 20857  
Voice: 877-726-4727 (877-SAMHSA-7)

**Agency: HIGHER EDUCATION, STATE OF CONNECTICUT OFFICE OF**  
**Program: Alternate Route to Teacher Certification**

**Categorized as:** Job Training Formats  
**Description:** Intensive training for individuals in careers other than education offers intensive, non-credit preparation in teaching methods and in the essential skills required to teach in Connecticut public schools. Program is limited to training to teach specific subjects for which there are, or expected to be, shortages, such as math, science, bilingual education and other specific subjects.

**At Site: HIGHER EDUCATION, STATE OF CONNECTICUT OFFICE OF - ALTERNATE**  
**ROUTE TO TEACHER CERTIFICATION**

Main Office: 860-947-1300  
Applications/Certification Info - Voice:

Address: 61 Woodland Street, Hartford, CT 061052326  
Voice: 860-947-1300 Main Office: Applications/Certification Info

**Program: Information Only: Private Occupational Training**

**Categorized as:** Job Training Formats  
**Description:** EEIC provides INFORMATION ONLY about private occupational training programs and their locations.

**At Site: HIGHER EDUCATION, STATE OF CONNECTICUT OFFICE OF - EDUCATION AND EMPLOYMENT INFORMATION CENTER**

**Address:** 61 Woodland Street, Hartford, CT 061052326  
**Voice:** 860-947-1810

**Agency: HIGHER GROUND MINISTRY**  
**Program: Christian Based Support Group**

**Categorized as:** General Addictions/Substance Use Disorder Support Groups; Alcohol Use Disorder Support Groups; Drug Use Disorder Support Groups  
**Description:** Provides information on Christ centered, local church sponsored, support groups for anyone who has been personally affected by any addiction in their life or the life of a family member or friend.

**At Site: HIGHER GROUND MINISTRY**

**Voice:** 203-888-9974

**Address:** One Field Street, Seymour, CT 06483  
**Voice:** 203-888-9974

**Agency: HOLY FAMILY HOME AND SHELTER**  
**Program: Homeless Shelter: Families**

**Categorized as:** Homeless Shelter  
**Description:**

NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral.

Emergency shelter for single mothers with children and pregnant women who are at least six months pregnant (NO OTHER SINGLE ADULTS), during periods of emergency, dislocation, crisis or hardship; intake hours: M-F: 9am-5pm. Length of stay may vary, but is usually 60 days with extensions possible. Support services include budgeting, parenting workshops, nutritional information, housing search assistance, access to computers and the Internet, and transportation. There is an after school homework club with an educational coordinator assisted by volunteers and tutors.

- \*Shelter is wheelchair accessible
- \*Shelter accepts pregnant women who are at least six months pregnant
- \*Shelter accepts women with new born infants
- \*Shelter does NOT accept men with children



**At Site: HOLY FAMILY HOME AND SHELTER**

**Voice:** 860-423-7719

**Address:** 88 Jackson Street, Willimantic, CT 06226

**Voice:** 860-423-7719

**Agency: IHSP - DAILY BREAD - PUTNAM**

**Program: Food Pantries**

**Categorized as:** Food Pantries

**Description:** Offers emergency food for individuals and families in a crisis situation. Those in need are assisted by a volunteer and together select the items they need for their families from a list.

**At Site: IHSP - DAILY BREAD - PUTNAM**

**M,F 12:30-1:30pm and W 860-928-0169  
6-7pm only - Voice:**

**Address:** 51 - 53 Grove Street, Putnam, CT 06260

**Voice:** 860-928-0169

**Program: IHSP NU2U Clothing Closet**

**Categorized as:** General Clothing Provision

**Description:** The NU2U Clothing Closet is located in the basement of the Living Faith United Methodist Church. Gently used clothing - including clothing for job interviews - is available to anyone in need, regardless of place of residence. All items are free.

**At Site: IHSP - DAILY BREAD - PUTNAM**

**Voice:** 860-928-0169

**Address:** 51 - 53 Grove Street, Putnam, CT 06260

**Voice:** 860-928-0169

**Agency: INTERFAITH COUNSELING SERVICES**

**Program: Pastoral Counseling**

**Categorized as:** Faith Based Counseling; General Counseling Services; Substance Use Disorder Counseling

**Description:** Faith based counseling service provides therapy for marriage/relationship problems, chemical dependency, self development, issues of personal identity, loneliness, work pressure, spiritual crises, and loss of a loved one. Counseling sites are located in Columbia, Lebanon, Madison, Mystic, New London, and Griswold.

**At Site: INTERFAITH COUNSELING SERVICES**

**Voice:** 866-659-6051

**Address:** PO Box 517, Jewett City, CT 06351

**Voice:** 866-659-6051

**Agency: INTERNATIONAL ASSOCIATION FOR SUICIDE PREVENTION**

**Program: Suicide Prevention Hotlines**

**Categorized as:** Suicide Prevention Hotlines

**Description:** Suicide prevention organization maintains a website with a list of crisis centers around the world. Callers from outside the U.S. who are feeling suicidal or who need help can be referred to a crisis center that is closer to the caller's location.

**At Site: INTERNATIONAL ASSOCIATION FOR SUICIDE PREVENTION**

**Address** c/o AAS, Washington, DC 20015

**Agency: JOHN J. DRISCOLL UNITED LABOR AGENCY**

**Program: Building Pathways CT**

**Categorized as:** Job Training Formats

**Description:** Free program provides apprenticeship readiness skills to women ages 18+ interested in entering the building trades. Program runs for seven weeks, M-F: 7am-3:30pm. Assistance, mentoring and coaching are provided to participants in the program. Successful program participants will have priority access to the union apprenticeship training system and will be trained by various apprenticeship instructors.

**At Site: JOHN J. DRISCOLL UNITED LABOR AGENCY**

**Voice:** 860-258-6640 ext. 224 Katherine Mamed

**Address** 56 Town Line Road, Rocky Hill, CT 06067

**Agency: JUDICIAL BRANCH, STATE OF CONNECTICUT - OFFICE OF THE CHIEF COURT**

**Agency: LABOR, STATE OF CONNECTICUT DEPARTMENT OF**

**Program: Apprenticeship Training Program**

**Categorized as:** Job Training Formats

**Description:** Apprenticeship training programs provide on-the-job training with related classroom instruction to prepare workers for skilled industry related jobs. Programs are operated by private industry, employer or labor/management sponsored companies who train workers in construction, manufacturing and service sector positions. Training programs range from one to six or more years and wages are earned while in the training program. A certificate is provided by the sponsors upon completion of the program.

**At Site: LABOR, STATE OF CONNECTICUT DEPARTMENT OF - OFFICE OF APPRENTICESHIP AND TRAINING PROGRAM**

**Voice:** 860-263-6085

**Address:** 200 Folly Brook Boulevard, Wethersfield, CT 06109  
**Voice:** 860-263-6085

**Program: CT.JOBS/CT's Electronic Job Bank**

**Categorized as:** Job Finding Assistance  
**Description:** CT Job Central lists current job openings posted by Connecticut businesses. Job seekers may search for job openings or post resumes online for prospective employers to view. Website also has links to other job search information.

**At Site: LABOR, STATE OF CONNECTICUT DEPARTMENT OF**

**Address** 200 Folly Brook Boulevard, Wethersfield, CT 061091114

**Program: Step Up (Subsidized Training and Employment Program)**

**Categorized as:** Job Finding Assistance; Job Training Formats  
**Description:** Step Up, an initiative of the Connecticut Department of Labor and the five Workforce Investment Boards, offers employers up to six months of wage reimbursements for a new employee hire. Program serves job seekers and employers.

**At Site: LABOR, STATE OF CONNECTICUT DEPARTMENT OF - EMPLOYMENT SECURITY OPERATIONS**

**Address** CT

**Program: Veterans Step Up**

**Categorized as:** Job Finding Assistance; Job Training Formats  
**Description:** Program assists Veterans seeking employment and employers needing employees.

**At Site: LABOR, STATE OF CONNECTICUT DEPARTMENT OF - EMPLOYMENT SECURITY OPERATIONS**

(No detailed information available for this servicesite.)  
**Address** CT

**Agency: LABOR, UNITED STATES DEPARTMENT OF - Program: Career Exploration/Job Training/Job Finding Assistance/Information lines**

**Categorized as:** Information Lines; Job Finding Assistance; Job Training Formats; Career Exploration

**Description:** CareerOneStop is a U.S. Department of Labor-sponsored website, [www.careeronestop.org](http://www.careeronestop.org), that offers career resources and workforce information to job seekers, students, businesses, and workforce professionals. It includes America's Career InfoNet which helps individuals explore career opportunities to make informed employment and education choices. The website, [www.careerinfonet.org](http://www.careerinfonet.org), provides user-friendly occupation and industry information, salary data, career videos, education resources, self-assessment tools, career exploration assistance, and other resources. America's Service Locator connects individuals to employment and training opportunities available at local One-Stop Career Centers. The website, [www.servicelocator.org](http://www.servicelocator.org), provides contact information for a range of local work-related services, including unemployment benefits, career development, and educational opportunities.

**At Site: LABOR, UNITED STATES DEPARTMENT OF - CAREERONESTOP WEBSITES**

**Call for help with website - Voice:** 877-348-0502

**Address:** (n/a), Washington, DC 20210  
**Voice:** 877-348-0502 Call for help with website

**Agency: LIFELINX CORPORATION**  
**Program: Relapse Prevention Program**

**Categorized as:** Substance Use Disorder Counseling  
**Description:** Statewide drug/alcohol relapse prevention program provides peer support services for people new to recovery by volunteers that are further in the treatment continuum.  
**Voice:** 203-208-2228

**At Site: LIFELINX CORPORATION**

**Address:** 2785 Boston Post Road, Guilford, CT 06437  
**Voice:** 203-208-2228

**Agency: LOVE IS RESPECT WEBSITE**  
**Program: National Dating Abuse Helpline**

**Categorized as:** Domestic Violence Hotlines  
**Description:** The National Dating Abuse Helpline and website, [www.loveisrespect.org](http://www.loveisrespect.org), provides help for teens experiencing dating abuse. The website offers a chat room where teens can write and receive immediate, one-on-one assistance from trained advocates. The helpline is staffed 24 hours/7 days.

**At Site: LOVE IS RESPECT WEBSITE**

**National Dating Abuse Helpline - Voice:** 866-331-9474

**Address:** (n/a), Dallas, TX 75202  
**Voice:** 866-331-9474 National Dating Abuse Helpline

**Agency: MANCHESTER MEMORIAL HOSPITAL**  
**Program: Psychiatric Day Treatment: Adult**

**Categorized as:** Psychiatric Day Treatment  
**Description:** Psychiatric Partial Hospital and Intensive Outpatient Programs for adults ages 18+.

**At Site: MANCHESTER MEMORIAL HOSPITAL - ADULT AMBULATORY BEHAVIORAL HEALTH SERVICES**

**Voice:** 860-533-3434

**Address:** 150 North Main Street, Manchester, CT 06040  
**Voice:** 860-533-3434

**Program: Psychiatric Emergency Rooms**

**Categorized as:** Psychiatric Emergency Room Care  
**Description:** Emergency psychiatric care through emergency room.

**Agency: MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT**  
**DEPARTMENT OF**  
**Program: Employment Practices Improvement Collaborative (EPIC)**

**Categorized as:** Prejob Guidance; Job Training Formats  
**Description:** Free interactive on-line courses are available for job seekers with barriers to employment. Modules specifically designed for people in recovery, geared toward re-entry, and for job-seekers with a spotty employment history. For facilitators there is information in the Facilitator Guide about Evidence-Based Supported Employment, Motivational Interviewing, Cover letter and Resume Development and Supporting Job Seekers through Stages of Change.

**At Site: MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT**  
**DEPARTMENT OF - EMPLOYMENT SERVICES**

**Contact:** Linda Guillorn - 860-418-6732  
**Voice:**

**Address:** 410 Capitol Avenue, Hartford, CT 06134  
**Voice:** 860-418-6732

**Program: Fellowship House/Veterans Recovery Center**

**Categorized as:** Inpatient Substance Use Disorder Treatment Facilities; Substance Use Disorder Counseling  
**Description:** Veterans Recovery Center (VRC), at the Fellowship House, is co-located on the grounds of the Connecticut Department of Veterans Affairs (DVA) under the auspices of the Connecticut Department of Mental Health and Addictions Services (DMHAS). Program services are designed to assist and support eligible Veterans and National Guard Service Members with substance use disorders with their recovery needs. The VRC interfaces with other services provided on the grounds of the DVA, whose primary focus is on educational and vocational referrals, employment counseling, and job placement. The VRC offers outpatient services along with an optional four week Intensive Outpatient Program (IOP) with twelve hours required per week.

**At Site: MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT  
DEPARTMENT OF - MILITARY SUPPORT/VETERANS RECOVERY PROGRAMS**

**Voice:** 860-616-3831

**Address:** 410 Capitol Avenue, Hartford, CT 06134

**Voice:** 866-251-2913 24/7 hotline

**Program: Project for Addictions Cultural Competency Training Program (PACCT)**

**Categorized as:** Job Training Formats

**Description:** Recruitment and training program provides 18 weeks of Information and guidance to train for a career in counseling persons with addictions. The goal of the program is to increase the number of qualified addiction counselor candidates who represent historically under-represented groups such as Latino, African Origin, Asian Americans, and Native Americans.

**At Site: MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT  
DEPARTMENT OF - OFFICE OF MULTICULTURAL HEALTHCARE EQUALITY**

**Voice:** 860-418-6975

**Address:** 410 Capital Avenue, Hartford, CT 06134

**Voice:** 860-418-6975

**Agency: NARCOTICS ANONYMOUS, CONNECTICUT REGION  
Program: Drug Dependency Support Groups**

**Categorized as:** Drug Use Disorder Support Groups; Drug Use Disorder Support Groups

**Description:** Self help organization follows the 12 step model in support groups for people in all stages of recovery from drug abuse. Support groups meet throughout Connecticut.

**At Site: NARCOTICS ANONYMOUS, CONNECTICUT REGION**

**Voice:** 800-627-3543

**Address:** PO Box 1817, Meriden, CT 06450

**Voice:** 800-627-3543

**Agency: NATCHAUG HOSPITAL  
Program: Partial Hospital/Intensive Outpatient Program (IOP)**

**Categorized as:** Psychiatric Day Treatment; Psychiatric Day Treatment

**Description:** Partial hospital and intensive outpatient programs for children, adolescents, and adults. Partial hospital program provides structured, comprehensive treatment, including group, individual, and family therapy for people who are able to live at home while receiving treatment. Intensive outpatient program is for people who require more structure, supervision and hours of treatment than traditional one-hour weekly therapy sessions, but who do not need the intensity of a partial hospital program. Children and adolescent partial and intensive outpatient programs are located at the Joshua Centers in Danielson, Enfield, Groton, Mansfield, Norwich and Old Saybrook. Adult partial hospital and intensive outpatient programs are located at Care Plus in Groton, Sachem

House in Mansfield, Quinebaug Day Treatment in Dayville, and RiverEast Day Treatment in Vernon.

**At Site: NATCHAUG HOSPITAL**

24 hr/7 days - Voice: 800-426-7792

Address: 189 Storrs Road, Mansfield Center, CT 06250  
Voice: 800-426-7792 24 hr/7 days

**At Site: NATCHAUG HOSPITAL - JOSHUA CENTER - NORTHEAST**

Voice: 860-779-2101

Address: 934 North Main Street, Danielson, CT 06239  
Voice: 860-779-2101

**At Site: NATCHAUG HOSPITAL - SACHEM HOUSE**

Voice: 860-465-5960

Address: 151 Storrs Road, Mansfield Center, CT 06250  
Voice: 860-465-5960

**At Site: NATCHAUG HOSPITAL - JOSHUA CENTER - THAMES VALLEY**

Voice: 860-823-5320

Address: 11A Stott Avenue, Norwich, CT 06360  
Voice: 860-823-5320

**At Site: NATCHAUG HOSPITAL - JOSHUA CENTER - MANSFIELD**

Voice: 860-456-1311

Address: 189 Storrs Road, Mansfield Center, CT 06250  
Voice: 860-456-1311

**At Site: NATCHAUG HOSPITAL - QUINEBAUG DAY TREATMENT PROGRAM**

Address: 11 Dog Hill Road, Dayville, CT 06241  
Voice: 860-779-0321

**Agency: NATIONAL ASSOCIATION OF SOCIAL WORKERS - CONNECTICUT CHAPTER**  
**Program: Employment Connections**

**Categorized as:** Job Finding Assistance

**Description:** The association lists jobs on web page: [www.naswct.org](http://www.naswct.org) which is updated every week. Employers should contact the agency about advertising rates for posting jobs.

**At Site: NATIONAL ASSOCIATION OF SOCIAL WORKERS - CONNECTICUT CHAPTER**

**Voice:** 860-257-8066

**Address** 2139 Silas Deane Highway, Suite 205, Rocky Hill, CT 06067

**Agency: NATIONAL DOMESTIC VIOLENCE HOTLINE**

**Program: Domestic Violence Hotlines**

**Categorized as:** Domestic Violence Hotlines  
**Description:** National hotline provides domestic violence crisis intervention and referrals to local domestic violence service providers. Connecticut domestic violence intervention and shelter can be reached by calling 888-774-2900 or 844-831-9200 (Spanish). A chat line is available at the website daily from 8am-3pm ET.

**At Site: NATIONAL DOMESTIC VIOLENCE HOTLINE**

**(800-799-SAFE) - Voice:** 800-799-7233

**Address:** Texas Council on Family Violence, Austin, TX 78716

**Voice:** 800-799-7233 (800-799-SAFE)

**Agency: NATIONAL SEXUAL VIOLENCE RESOURCE CENTER**

**Program: Information on Sexual Assault Crisis Centers Nationwide**

**Categorized as:** Information Clearinghouses; Sexual Assault Hotlines  
**Description:** Offers information on sexual assault violence, including referral information on sexual assault crisis centers nationwide.

**At Site: NATIONAL SEXUAL VIOLENCE RESOURCE CENTER**

**Voice:** 877-739-3895

**Address:** 123 North Enola Drive, Enola, PA 17025

**Voice:** 877-739-3895

**Agency: NATIONAL SUICIDE PREVENTION LIFELINE**

**Program: Suicide Prevention Hotlines**

**Categorized as:** Suicide Prevention Hotlines  
**Description:** National suicide prevention hotline offers crisis intervention counseling. Toll free number, 1-800-273-TALK, links callers to nearest crisis center. The service is available in all fifty states and Puerto Rico. In Connecticut calling 1-800-273-TALK reaches the Wheeler Clinic with a roll-over to 2-1-1 Connecticut if Wheeler's lines are busy.

- To find crisis centers in other states:
1. Go to <http://www.suicidepreventionlifeline.org/>
  2. Go to top of page
  3. Scroll over header PROVIDERS & PROFESSIONALS
  4. Click on Drop Down list item Our Network
  5. Scroll down to find Crisis Center Locations map
  6. Map displays crisis centers (use mouse wheel to enlarge area)
  7. Click on a pin to reveal crisis center address and url



**At Site: NATIONAL SUICIDE PREVENTION LIFELINE**

**(800-273-TALK) - Hotline:** 800-273-8255

**Address:** (n/a), New York, NY 10012  
**Voice:** 888-628-9454 Espanol/Spanish

**Program: Veterans Crisis Line**

**Categorized as:** Suicide Prevention Hotlines; Suicide Prevention Hotlines  
**Description:** The Veterans Crisis Line connects Veterans in crisis and their families and friends with Department of Veterans Affairs responders through a confidential toll-free hotline, online chat, or text. Veterans and their loved ones can call 1-800-273-8255 and Press 1, chat online, or send a text message to 838255 to receive confidential support 24 hours/7 days. Support for deaf and hard of hearing individuals is available.

**At Site: NATIONAL SUICIDE PREVENTION LIFELINE**

**(800-273-TALK) Veterans press 1 - Hotline:** 800-273-8255 ext. 1

**Address:** (n/a), New York, NY 10012  
**Voice:** 888-628-9454 Espanol/Spanish

**Agency: NEW ENGLAND FARM WORKERS' COUNCIL**  
**Program: Job Finding Assistance**

**Categorized as:** Job Finding Assistance  
**Description:** Links migrant and seasonal farm workers with employment opportunities other than seasonal farming. Also, agency reimburses employers up to half of wages paid during a 3-6 month training period.

**At Site: NEW ENGLAND FARM WORKERS' COUNCIL**

**Address** 56 Arbor Street, Suite 307, Hartford, CT 06106

**Program: Job Training**

**Categorized as:** Job Training Formats  
**Description:** Job training for migrant and seasonal farm workers who seek new skills and occupations.

**At Site: NEW ENGLAND FARM WORKERS' COUNCIL**

**Address** 56 Arbor Street, Suite 307, Hartford, CT 06106

**Agency: NORTHEASTERN CONNECTICUT TRANSIT DISTRICT**  
**Program: Transportation**

**Categorized as:** Local Bus Services; Senior Ride Programs; Medical Appointments Transportation  
**Description:** Runs a deviated fixed route transit service within Brooklyn, Canterbury, Eastford, Killingly, Plainfield, Pomfret, Putnam, Thompson, Union and

Woodstock on Monday through Sunday from 7:30am to 5pm. All buses are wheel chair accessible. Buses will stop at local physicians' offices for medical appointments.

**OTHER INFORMATION:**

With a deviated-fixed route service, a bus stops at fixed points and keeps to a timetable but can deviate its course between two stops to go to a specific location for a pre-scheduled request. After deviating from the route, buses return to the same point to continue their run. Deviated-fixed route service requires twenty-four advance reservations.

**At Site: NORTHEASTERN CONNECTICUT TRANSIT DISTRICT**

**Voice:** 860-774-3899

**Address:** 125 Putnam Pike, Dayville, CT 06241

**Voice:** 860-774-3902 Reservations

**Agency: NORTHWEST REGIONAL WORKFORCE INVESTMENT BOARD**

**Program: TechHires ITXPress Program**

**Categorized as:** Job Training Formats

**Description:** ITXPress will train unemployed and out-of-school young adults ages 17 through 29 and upgrade skills of current workers for jobs in the IT industry, including software development, information system management, and computer programming.

**OTHER INFORMATION:**

Auxiliary aids and services are available on request to individuals with disabilities

**At Site: NORTHWEST REGIONAL WORKFORCE INVESTMENT BOARD**

**Voice:** 203-574-6971 ext. 465

**Address:** 249 Thomaston Avenue, Waterbury, CT 06702

**Agency: PARDONS AND PAROLES, STATE OF CONNECTICUT BOARD OF**

**Program: Amnesty/Pardon Assistance**

**Categorized as:** Pardon/Amnesty Assistance

**Description:** State agency may grant paroles, pardons and commutation of sentences to eligible convicted offenders. The Board meets eight times each year to consider non-inmate pardon applications. During the May and November meetings current offenders/inmate applications are considered by the Board. The Pardons process is divided into two categories based on applicant status. Categories include: current offenders (inmates, probationers and parolees) and Ex-Offender/Non-Inmate (persons who have already completed their sentence and/or period of supervision).

For a complete listing of instructions, visit the Board of Pardons and Paroles website

**At Site: PARDONS AND PAROLES, STATE OF CONNECTICUT BOARD OF**

**Pardons unit - Voice:** 203-805-6643

**Address:** 55 West Main Street, Waterbury, CT 06702  
**Voice:** 203-805-6643 Pardons unit

**Agency: PATRICK'S ACADEMY**  
**Program: Patrick's Training and Development Center**

**Categorized as:** Job Training Formats  
**Description:** Offers technical and non-technical job training classes for adults. Subject areas include business courses, computer certification, Green LEED training, food services, mortgage crisis and job training program, and health and safety courses.

**At Site: PATRICK'S ACADEMY - NEWINGTON SITE**

(No detailed information available for this servicesite.)

**Address:** 705 North Mountain Road, A-124, Newington, CT 06111  
**Toll Free:** 866-920-0769

**At Site: PATRICK'S ACADEMIC**

**Address** 99 Pratt Street, Suite 209, Hartford, CT 06103

**Agency: PERCEPTION PROGRAMS**  
**Program: Outpatient Adolescent Substance Abuse Treatment**

**Categorized as:** Substance Use Disorder Counseling  
**Description:** Substance abuse treatment and evaluation services for adolescents who are at risk for substance abuse or are substance abusers, inclusive of nicotine. Services include individual counseling, group therapy, and community services.

**At Site: PERCEPTION PROGRAMS - OUTPATIENT SERVICES**

**Voice:** 860-450-0151

**Address:** 54 North Street, Willimantic, CT 06226  
**Voice:** 860-450-0151

**Program: Substance Abuse Counseling: Adults**

**Categorized as:** Substance Use Disorder Counseling  
**Description:** Individual, group, family, and psycho-educational outpatient counseling for substance abusers and their families. Specialized services include a women's group (accepts women who are pregnant), a relapse prevention group, and Spanish language substance abuse counseling. Services are available to people who have a dual diagnosis of substance abuse and mental illness. An Intensive Outpatient Program is also available.

**At Site: PERCEPTION PROGRAMS - OUTPATIENT SERVICES**

**Voice:** 860-450-0151  
**Address:** 54 North Street, Willimantic, CT 06226  
**Voice:** 860-450-0151

**Agency: PETER PAN/BONANZA BUS LINES**

(No detailed information available for this agency.)

**Program: Bus Transportation Service**

**Categorized as:** Local Bus Services  
**Description:** Bus line provides bus transportation to destinations in New England, New York, New Jersey, Pennsylvania, Maryland and Washington, DC.

**At Site: PETER PAN/BONANZA BUS LINES**

**Phone1:** 888-343-9999  
**Address:** PO Box 1776, Springfield, MA 011021776  
**Voice:** 800-343-9999

**Agency: PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND**

(No detailed information available for this agency.)

**Program: Health Screening/Diagnostic Services**

**Categorized as:** Immunizations; Health Screening/Diagnostic Services  
**Description:** Reproductive health screenings and testing for men and women. Services may include Hepatitis B vaccinations, Tuberculosis testing, blood pressure screening, and cholesterol tests. Specialized services for women include Pap tests, breast exams and HPV vaccinations.

**At Site: PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - BRIDGEPORT**

**Voice:** 203-366-0664  
**Address:** 211 State Street, Bridgeport, CT 06604  
**Voice:** 203-366-0664

**At Site: PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - DANBURY**

**Call for hours - Voice:** 203-743-2446  
**Address:** 44 Main Street, Danbury, CT 06810  
**Voice:** 203-743-2446

**At Site: PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - DANIELSON**

**Voice:** 860-774-0533

**Address:** 87 Westcott Road, Danielson, CT 06239

**Voice:** 860-774-0533

**At Site: PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - HARTFORD - NORTH END**

**Voice:** 860-728-0203

**Address:** 1229 Albany Avenue, Hartford, CT 06112

**Voice:** 860-728-0203

**At Site: PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - MANCHESTER**

**Voice:** 860-643-1607

**Address:** 319 B Main Street, Manchester, CT 06040

**Voice:** 860-643-1607

**At Site: PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - NEW LONDON**

**Voice:** 860-443-5820

**Address:** 45 Franklin Street, New London, CT 06320

**Voice:** 860-443-5820

**At Site: PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - NORWICH**

**Call for hours - Voice:** 860-889-5211

**Address:** 12 Case Street, Norwich, CT 06360

**Voice:** 860-889-5211

**At Site: PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - WILLIMANTIC**

**Voice:** 860-423-8426

**Address:** 1548 West Main Street, Willimantic, CT 06226

**Voice:** 860-423-8426

**Agency: POMFRET, TOWN OF**  
**Program: Food Pantries**

**Categorized as:** Food Pantries

**Description:** Food pantry for residents of Pomfret of any age in need open, M: 5:30-6:30pm and T: 11:30am-12:30pm. Call for an appointment.

**At Site: POMFRET, TOWN OF - FOOD PANTRY/MUNICIPAL AGENT FOR THE ELDERLY**

**Voice:** 860-928-2309

**Address:** 205 Mashamoquet Road, Pomfret Center, CT 06259  
**Voice:** 860-928-2309

**Agency: POSITIVE DIRECTIONS, THE CENTER FOR PREVENTION AND RECOVERY**  
**Program: Adolescent Substance Abuse Counseling**

**Categorized as:** Substance Use Disorder Counseling  
**Description:** Counseling for adolescents with addictions and other destructive behaviors.

**At Site: POSITIVE DIRECTIONS, THE CENTER FOR PREVENTION AND RECOVERY**

**Voice:** 203-227-7644

**Address:** 90 Post Road West, Westport, CT 06880  
**Voice:** 203-227-7644

**Program: Substance Abuse Counseling**

**Categorized as:** Substance Use Disorder Counseling  
**Description:** Counsels individuals with addictions and other destructive behaviors.

**At Site: POSITIVE DIRECTIONS, THE CENTER FOR PREVENTION AND RECOVERY**

**Voice:** 203-227-7644

**Address:** 90 Post Road West, Westport, CT 06880  
**Voice:** 203-227-7644

**Agency: PROJECT NORTHEAST**  
**Program: Food Pantries**

**Categorized as:** Food Pantries  
**Description:** Distributes food to individuals and families in need from the basement of St. Mary's Church.

**At Site: PROJECT NORTHEAST**

**Voice:** 860-928-4078

**Address:** 81 Church Street, Putnam, CT 06260  
**Voice:** 860-928-4078

**Agency: PROJECT PIN**  
**Program: Food Pantries**

**Categorized as:** Food Pantries  
**Description:** Food pantry provides five days of food, including some perishables, to individuals and families in a financial crisis. Individual households are eligible for food one time each month. Walk-in only. Hours: M: 10-11:30am; W: 5-

6:30pm; F: 1-2:30pm.

**At Site: PROJECT PIN**

**Voice:** 860-564-5591

**Address:** 120 Prospect Street, Moosup, CT 06354

**Voice:** 860-564-5591

**Agency: PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF  
Program: Certified Nursing Assistant (CNA) Training Sites and LPN Training Sites**

**Categorized as:** Job Training Formats

**Description:** Maintains lists of Certified Nurses' Aide training programs and Licensed Practical Nurse training programs, and will mail the lists to interested callers. For a list of CNA training programs in Connecticut - <http://www.ct.gov/dph/cwp/view.asp?a=3121&q=389390> and - LPN training programs in Connecticut, visit the Department of Public Health Website here - <http://www.ct.gov/dph/cwp/view.asp?a=3143&q=388916>

**At Site: PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - CERTIFIED  
NURSES AIDE (CNA)/LICENSED PRACTICAL NURSE (LPN) TRAINING**

**To ask for a list of CNA training programs in CT - Voice:** 860-509-7400

**Address:** 410 Capitol Avenue, Hartford, CT 061340308

**Voice:** 860-509-7400 To ask for a list of CNA training programs in CT

**Program: Connecticut Vaccine Program (CVP)**

**Categorized as:** Immunizations

**Description:** Connecticut Vaccine Program is Connecticut's childhood vaccination program. It ensures all children in the state get the vaccinations they need, when they need them, to stay healthy. Program can assist individuals with finding a health care provider enrolled in the Connecticut Vaccine Program (CVC) throughout the state.

**How the Program Works:**

The state buys vaccine at the lowest possible price through a government contract, and gives the vaccines at no cost to clinics, private doctors, and other health care providers. These providers then vaccinate children without charging patients for the cost of the vaccine (health care providers may still charge an administration fee). Without this program, some insurance companies may not cover the full cost of vaccine, making it too expensive for some families.

These vaccines include the influenza (flu), hepatitis A and others.

**At Site: PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - IMMUNIZATION PROGRAM**

**Voice:** 860-509-7929

**Address:** 410 Capitol Avenue, Hartford, CT 061340308  
**Voice:** 860-509-7929

**Program: EMT Training Site List**

**Categorized as:** Job Training Formats  
**Description:** Office of Emergency Services approves EMT training course outlines, and can provide the list of certified trainers to interested persons. The list of trainers is also available on the DPH Web site, in the OEMS Education and Training section.

**At Site: PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - EMERGENCY MEDICAL SERVICES**

**Licensing/Certification/Rate Setting/Complaints - Voice:** 860-509-7975

**Address:** 410 Capitol Avenue, Hartford, CT 061340308  
**Voice:** 860-509-7975 Licensing/Certification/Rate Setting/Complaints

**Agency: REWARDING WORK RESOURCES**  
**Program: Job Finding Assistance: Personal Care Assistant**

**Categorized as:** Job Finding Assistance  
**Description:** Website and call center provide help for people looking for jobs as Personal Care Assistants (PCA) or direct support providers. Potential employees are listed on the website where potential employers can find them. Access to the website is restricted to persons with a secure password. Information for employers and workers, including job resources, are listed by state (Connecticut, Massachusetts, Rhode Island, Vermont and New Jersey). The website and call center also provide a resource for older adults and people with disabilities and their families who are looking for PCAs..

**At Site: REWARDING WORK RESOURCES**

**Toll Free:** 866-211-9675 (866-211-WORK) For caregiver/worker to complete application

**Address:** 52 Babcock Street, Brookline, MA 02446  
**Voice:** 866-212-9675 (866-212-WORK) For consumer/employers and workers

**Agency: ROCKVILLE GENERAL HOSPITAL**  
**Program: Psychiatric Emergency Rooms**

**Categorized as:** Psychiatric Emergency Room Care  
**Description:** Emergency treatment for all aspects of mental illness.



**At Site: ROCKVILLE GENERAL HOSPITAL - EMERGENCY ROOM**

**Voice:** 860-872-0501  
  
**Address:** 31 Union Street, Vernon, CT 06066  
**Voice:** 860-872-0501

**Agency: RYAN WOODS AUTISM FOUNDATION**  
**Program: Training/Employment: Disabilities**

**Categorized as:** Job Finding Assistance  
**Description:** RWAf trainer provides free, on site job coaching to help older youth ages 18+ with autism or other disabilities transition to the workplace. Services are available at various Walmart locations. Call to find out which sites are currently accepting applicants.

**At Site: RYAN WOODS AUTISM FOUNDATION**

**Address:** 163 Cynthia Lane, Middletown, CT 06457  
**Voice:** 860-346-8777 Business Office

**Agency: SAINT MARY'S CHURCH FOOD PANTRY**  
**Program: Food Pantries**

**Categorized as:** Food Pantries  
**Description:** Food distributed twice a month to individuals and families referred by TVCCA. Individuals or families receive a one week (21 meals) supply of food selected by the client (limited to two times/month). The distribution of food occurs on the second and fourth Tuesday of the month, 10-11am and 3-4pm.

**At Site: SAINT MARY'S CHURCH FOOD PANTRY**

**St. Mary's Church - Voice:** 860-376-2044  
  
**Address:** 34 North Main Street, Jewett City, CT 06351  
**Voice:** 860-376-2044 St. Mary's Church

**Agency: SALVATION ARMY - WILLIMANTIC CORPS COMMUNITY CENTER**  
**Program: Food Pantries**

**Categorized as:** Food Pantries  
**Description:** Free or low cost food for needy persons who have had a disruption in income. The food pantry provides a 7-day supply of food one time over a one month period.

**At Site: SALVATION ARMY - WILLIMANTIC CORPS COMMUNITY CENTER**

**Voice:** 860-423-0977  
  
**Address:** 316 Pleasant Street, Willimantic, CT 06226  
**Voice:** 860-423-0977

**Agency: SECULAR ORGANIZATIONS FOR SOBRIETY**  
**Program: Alcohol/Drug Dependency Support Groups**

**Categorized as:** Health/Disability Related Support Groups; Mental Health Related Support Groups; Weight Related Support Groups; Alcohol Use Disorder Support Groups; Drug Use Disorder Support Groups

**Description:** Self empowerment program for people in recovery from alcohol/drug addictions, and compulsive eating and are uncomfortable with the spiritual content of 12 step programs. Program maintains that sobriety is a separate issue from religion or spirituality.

**At Site: SECULAR ORGANIZATIONS FOR SOBRIETY**

**Address:** 4773 Hollywood Boulevard, Hollywood, CA 90027  
**Voice:** 323-666-4295

**Agency: SERVE HERE CT**  
**Program: Serve Here CT - Job Training/Job Finding**

**Categorized as:** Job Training Formats; Job Finding Assistance

**Description:** Serve Here CT matches successful applicants (fellows) with employment opportunities in town and city governments as well as nonprofit agencies that serve children, the elderly, and arts groups.

ADDITIONAL INFORMATION: Registered employers receive a \$10,000 grant toward the first year's salary for the fellow. Serve Here CT fellows receive \$10,000 towards academic debt or toward future study. During their year of employment, Serve Here CT fellows write a case study exploring a problem that their employer organization is facing. Serve Here CT fellows then come together to brainstorm and develop a proposal to solve their employer's challenge.

**At Site: SERVE HERE CT**

**Address:** c/o Community Foundation of Eastern Connecticut, New London, CT 06320  
**Phone1:** Access the website

**Agency: SMART RECOVERY**  
**Program: General Addictions/Dependencies Support Groups**

**Categorized as:** Alcohol Use Disorder Support Groups; Drug Use Disorder Support Groups; General Addictions/Substance Use Disorder Support Groups

**Description:** SMART Recovery (Self Management and Recovery Training) is a self-empowering addiction recovery support group helping individuals recover from all types of addictive behaviors, including: alcohol abuse, drug abuse, gambling addiction, and addiction to other substances and activities. SMART Recovery has a scientific foundation, not a spiritual one. Check the website for meeting details.

**At Site: SMART RECOVERY**

**Voice:** 866-951-5357

**Address:** 7304 Mentor Avenue, Mentor, OH 44060  
**Voice:** 440-951-5357

**Agency: SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF**  
**Program: CaringCareers.org**

**Categorized as:** Job Training Formats; Job Finding Assistance  
**Description:** Home care career website developed by the Connecticut Department of Social Services, in conjunction with MyPlaceCT, will connect the public to convenient, one-stop information and resources for residents interested in learning about care giving careers, as well as job opportunities with Connecticut employers in this growing and vital field. In partnering with the Connecticut Department of Labor's CTHires.com job site also, found on the CaringCareers website, expanded services, including an online job bank, resume writing, and interviewing tips will also be available.

**Program: Family Planning Services - Limited Benefit**

**Categorized as:** Medical Appointments Transportation; Health Screening/Diagnostic Services; Sexually Transmitted Disease Screening; Health Insurance/Dental Coverage; Health Insurance Information/Counseling; Contraception; Pregnancy Testing; Immunizations  
**Description:** Limited Benefit program provides insurance coverage for individuals interested in family planning. The family planning related services include comprehensive physical examinations, screening and treatment for sexually transmitted disease, voluntary sterilization in accordance with federal guidelines, contraceptive services and supplies, human papilloma virus vaccinations (including males), family planning related surgical treatments, pregnancy tests, some limited pharmacy services (drugs that are relevant to the treatment of family planning) and transportation.

**OTHER INFORMATION:**  
 Limited Benefit program does NOT cover the following: infertility services and related treatment, hysterectomies, pregnancy terminations, pregnancy care, HIV/AIDS/Hepatitis treatment, cancer treatment, any other service that is not provided as part of or as a follow up to a family planning visit.

**At Site: SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF -HP**  
**ENTERPRISE MEDICAL PROVIDER ASSISTANCE CENTER**

**Address:** c/o 55 Farmington Avenue, Hartford, CT 06105  
**Voice:** 860-269-2028 Hartford/New Britain area providers; Out-of-state providers

**Program: My Place CT**

**Categorized as:** Comprehensive Information and Referral; Specialized Information and Referral; Job Finding Assistance; Specialized Information and Referral  
**Description:** Long-term care initiative gives Connecticut residents more choice in how and where they receive supports and services by linking to an interactive website tool, My Place CT (<http://www.myplacect.org/>) or by dialing 2-1-1, to talk to a live person to help locate resources and information about health and transportation services, long-term care programs, and in-home care resources, to name a few.

**At Site: SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - MONEY FOLLOWS THE PERSON UNIT**

**Address:** 55 Farmington Avenue, Hartford, CT 06105  
**Voice:** 888-992-8637 (888-99-CTMFP)

**Agency: SOUTHWEST CONNECTICUT MENTAL HEALTH SYSTEM**  
**Program: Community Mental Health Authorities**

**Categorized as:** Psychiatric Disorder Counseling; Substance Use Disorder Counseling  
**Description:** State funded local mental health authority provides community based mental health services to adults with serious psychiatric disabilities or the co-occurring disorders of psychiatric illness and substance use.

**At Site: SOUTHWEST CONNECTICUT MENTAL HEALTH SYSTEM**

**Voice:** 203-551-7461  
  
**Address:** 1635 Central Avenue, Bridgeport, CT 066010  
**Voice:** 203-551-7461

**Agency: STAFFORD, TOWN OF**

**Program: Substance Abuse Counseling**

**Categorized as:** Substance Use Disorder Counseling  
**Description:** Outpatient clinic offers counseling and support services for adult or youth substance abusers and their families.

**At Site: STAFFORD, TOWN OF - FAMILY SERVICES**

**Voice:** 860-684-4239  
  
**Address:** 21 Hyde Park Road, Stafford Springs, CT 06076  
**Voice:** 860-684-4239

**Agency: STONINGTON INSTITUTE**  
**Program: Substance Abuse Counseling/Assessment**

**Categorized as:** General Assessment for Substance Use Disorders; Substance Use Disorder Counseling  
**Description:** Substance abuse assessment and counseling, drug testing, anger management and aftercare follow-up.

**At Site: STONINGTON INSTITUTE**

**Voice:** 860-535-1010  
  
**Address:** 75 Swantown Hill Road, North Stonington, CT 06359  
**Voice:** 860-535-1010

**Agency: TEEG - THOMPSON ECUMENICAL EMPOWERMENT GROUP**  
**Program: Food Pantries: TEEG Food Security**

**Categorized as:** Food Pantries  
**Description:** The food pantry offers food to any community member in an emergency. The monthly distribution program helps individuals and families stretch limited dollars to pay monthly bills and purchase perishable food, while relying on TEEG for staple food items. Hours:  
 M: 5-8pm  
 T: 9-11am (distribution for the Commodity Supplemental Feeding Program or CSFP only)  
 W: 1:30-3:30pm  
 F: 1:30-3pm  
 Appointments are requested, although the pantry distributes food on an emergency basis during business hours.

**At Site: TEEG - THOMPSON ECUMENICAL EMPOWERMENT GROUP**

**Carl Asikanien - Voice:** 860-923-3458

**Address:** 15 Thatcher Road, North Grosvenordale, CT 06255  
**Voice:** 860-923-3458

**Agency: TRANSPORTATION, STATE OF CONNECTICUT DEPARTMENT OF**  
**Program: CTfastrak Bus Transportation Service**

**Categorized as:** Local Bus Services; Local Rail Services  
**Description:** Bus Rapid Transit system in Connecticut, integrates with the CTtransit system, helping residents to connect and transfer easily among routes in the Greater Hartford communities, and access to other rail services throughout the state. The basic route travels between Hartford and New Britain and stops at various stations including New Britain, Bristol, Plainville, Southington, Cheshire and Waterbury, Newington, West Hartford, Hartford, and Manchester. General road ways are also utilized to provide service to other destinations such as hospitals, shopping malls, college campuses, city/town centers, to name a few. Connections to the New Haven Line-Waterbury branch rail and Amtrak rail and Bradley Flyer airport service in Hartford are also available.

**At Site: TRANSPORTATION, STATE OF CONNECTICUT DEPARTMENT OF - PUBLIC TRANSPORTATION INFORMATION**

**Voice:** 860-525-9181 CTtransit Customer Service

**Address:** 2800 Berlin Turnpike, Newington, CT 061317546  
**Voice:** 860-247-5329 ADA Paratransit

**Program: On-the-Job Training Program**

**Categorized as:** Job Training Formats  
**Description:** Highway and road construction/repair training program offers entry level and apprenticeship on the job training opportunities for minorities, women, and people who are disadvantaged. DOT takes names and information from applicants and distributes this information to area contractors. The contractor then contacts the applicant for an interview if they have an opening that fits the applicant's interest. Examples of job training opportunities include heavy equipment operator, fence installer, flag person, form setter, guardrail erector, iron worker, painter, pipe layer, laborer, and more.

**At Site: TRANSPORTATION, STATE OF CONNECTICUT DEPARTMENT OF**

**Information - Voice:** 860-594-2178

**Address:** 2800 Berlin Turnpike, Newington, CT 06111  
**Voice:** 860-594-2000 Automated Information

**Program: Transportation**

**Categorized as:** Local Rail Services; Local Bus Services  
**Description:** Manages public bus system in Connecticut.

**At Site: TRANSPORTATION, STATE OF CONNECTICUT DEPARTMENT OF - PUBLIC TRANSPORTATION INFORMATION**

**(877-CT-RIDES) - Voice:** 877-287-4337

**Address:** 2800 Berlin Turnpike, Newington, CT 061317546  
**Voice:** 860-247-5329 ADA Paratransit

**Agency: TREVOR HELPLINE**  
**Program: Suicide Prevention Hotlines**

**Categorized as:** Youth Issues Lines; Suicide Prevention Hotlines; Mental Health Hotlines  
**Description:** National, toll free crisis hotline for gay, lesbian, transgender, and questioning youth available 24 hours a day, seven days a week offers crisis intervention counseling, information, and referrals. - 1) TrevorText - Text the word "Trevor" to 1-202-304-1200. Standard text messaging rates apply. Available on Thursdays and Fridays: 4-8pm ET 2) TrevorChat - Available 7 days a week: 3-9pm ET

**At Site: TREVOR HELPLINE**

**(866-4-U-TREVOR) - Hotline:** 866-488-7386

**Voice:** 310-271-8845 Administrative office

**Agency: ULIFELINE**  
**Program: General Mental Health/Substance Abuse/Suicide Education/Prevention**

**Categorized as:** Suicide Prevention Hotlines; General Mental Health Information/Education; Substance Use Disorder Education/Prevention  
**Description:** Web based resource provides college and university students with information on mental illness, alcohol/drug abuse, suicide and suicide prevention. The website provides links to the students' respective college mental health center and other web based mental health resources. Students can download information about mental illnesses, ask questions, make appointments and find help anonymously through the website.

If you are having thoughts of suicide or any type of self-harm, contact your school's health center, text START to 741-741, or call the National Suicide Prevention Lifeline at 1-800-273-8255 (TALK) to speak with a trained professional and get connected to a mental health provider on or near your campus. Crisis Text Line and the Lifeline hotline are available 24 hours a day nationwide. You can also dial 911 or go to the nearest emergency room.

**At Site: ULIFELINE**

**Phone1:** Access website for local information

**Address:** 1140 Broadway, New York, NY 10001

**Voice:** 212-647-7544

**Agency: UNITED CHAPLAINS STATE OF CONNECTICUT, INC.**

**Program: Clothing/Household Goods**

**Categorized as:** General Clothing Provision; Household Goods

**Description:** Offers donated clothing and small furniture items (dinettes sets, television sets, etc.) to families in need. Will attempt to obtain items not currently available.

**Agency: UNITED COMMUNITY AND FAMILY SERVICES**

**Program: Federally Qualified Health Center (FQHC)**

**Categorized as:** Outpatient Health Facilities; Community Clinics

**Description:** Health services include diagnosis, treatment and follow-up of illness, physical exams, immunization, counseling for health problems, and information related to health problems. Comprehensive primary and preventive care is provided for people of all ages regardless of insurance status; however, patients may be billed if unable to pay at time of treatment.

**At Site: UNITED COMMUNITY AND FAMILY SERVICES - UCFS HEALTH CENTER - PLAINFIELD**

**Voice:** 860-822-4938

**Address:** 120-122 Plainfield Road, Moosup, CT 06354

**Voice:** 860-822-4938

**At Site: UNITED COMMUNITY AND FAMILY SERVICES - UCFS HEALTH CENTER - JEWETT CITY/GRISWOLD**

**Voice:** 860-376-7040

**Address:** 70 Main Street, Jewett City, CT 06351

**Voice:** 860-376-7040

**At Site: UNITED COMMUNITY AND FAMILY SERVICES - THE EDWARD & MARY FAMILY HEALTH CENTER AT UCFS**

**Voice:** 860-892-7042

**Address:** 47 Town Street, Norwich, CT 063602315

**Voice:** 860-892-7042

**Agency: UNITED SERVICES**  
**Program: Domestic Violence Shelter**

**Categorized as:** Temporary Restraining Orders; Domestic Violence Hotlines; Domestic Violence Hotlines; Domestic Violence Shelters; Spouse/Intimate Partner Abuse Counseling  
**Description:** Victims of domestic violence and their children receive shelter and support from professional counselors and trained volunteers. The hotline provides 24 hour assessment and intervention for people in domestic violence situations, including dating violence. The shelter is for women only, but the program will assist men who are domestic violence victims find safe shelter and also provides counseling and TRO assistance for men.

**Categorized as:** Suicide Prevention Hotlines; Mental Health Hotlines  
**Description:** Trained clinicians provide emergency mental health services to adults in crisis by phone, in person in an office setting, and in the Windham Hospital Emergency Room. In addition, Emergency Services' clinicians will go to other agency sites or into the community, often with the police, to manage a psychiatric situation. An adult emergency includes occurrences, such as a need for a medication refill or a support call for anxiety, and more acute circumstances, which could be severe depression, suicide threats or hallucinations.

**At Site: UNITED SERVICES**

**Hotline:** 888-774-2900 Statewide Domestic Violence Hotline; 24 hrs/7 days  
**Address:** 1007 North Main Street, Dayville, CT 06241  
**Hotline:** 888-774-2900 Statewide Domestic Violence Hotline

**At Site: UNITED SERVICES - WILLIMANTIC OFFICE**

**Hotline:** 888-774-2900 Statewide Domestic Violence Hotline; 24 hrs/7 days  
**Address:** 132 Mansfield Avenue, Willimantic, CT 06226  
**Voice:** 860-456-2261

**Program: Emergency Services - Psychiatric Crisis**

**Categorized as:** Suicide Prevention Hotlines; Mental Health Hotlines  
**Description:** Trained clinicians provide emergency mental health services to adults in crisis by phone, in person in an office setting, and in the Windham Hospital Emergency Room. In addition, Emergency Services' clinicians will go to other agency sites or into the community, often with the police, to manage a psychiatric situation. An adult emergency includes occurrences, such as a need for a medication refill or a support call for anxiety, and more acute circumstances, which could be severe depression, suicide threats or hallucinations.

**At Site: UNITED SERVICES**

**Voice:** 860-774-2020  
**Address:** 1007 North Main Street, Dayville, CT 06241  
**Hotline:** 888-774-2900 Statewide Domestic Violence Hotline



**At Site: UNITED SERVICES - WILLIMANTIC OFFICE**

**Voice:** 860-456-2261

**Address:** 132 Mansfield Avenue, Willimantic, CT 06226

**Voice:** 860-456-2261

**At Site: UNITED SERVICES - COLUMBIA OFFICE**

**Voice:** 860-228-4480

**Address:** 233 Route 6, Columbia, CT 06237

**Voice:** 860-228-4480

**Program: Job Training: Psychiatric Disabilities/Supported Employment**

**Categorized as:** Job Training Formats; Supported Employment

**Description:** Vocational Services offers individualized job training which includes prevocational training opportunities at the Lighthouse and Welcome Arms, and a Supported Employment program which works with local employers and workers to provide training and employment opportunities. Adults with psychiatric or emotional disabilities receive help in choosing, obtaining, and keeping jobs of their choice. Emphasis is on teaching prevocational skills, strengthening good work habits, and developing group and individual job placements in supported and competitive employment.

**At Site: UNITED SERVICES - SOCIAL AND VOCATIONAL REHABILITATION PROGRAMS - PUTNAM**

**Voice:** 860-928-6130

**Address:** 79 Woodstock Avenue, Putnam, CT 06260

**Voice:** 860-928-6130

**At Site: UNITED SERVICES - SOCIAL AND VOCATIONAL REHABILITATION PROGRAMS - WILLIMANTIC**

**Voice:** 860-423-7791

**Address:** 47 Arnolds Lane, Windham, CT 06226

**Voice:** 860-423-7791

**Program: Substance Abuse Counseling**

**Categorized as:** Substance Use Disorder Counseling

**Description:** Offers outpatient, individual, group and family treatment for alcoholism, drug addiction, and dual-diagnosis (substance abuse/mental health problems). Concepts and principles of the 12-step recovery programs are integrated in the treatment philosophy.

**At Site: UNITED SERVICES**

**Voice:** 860-774-2020

**Address:** 1007 North Main Street, Dayville, CT 06241  
**Hotline:** 888-774-2900 Statewide Domestic Violence Hotline

**At Site: UNITED SERVICES - COLUMBIA OFFICE**

**Voice:** 860-228-4480

**Address:** 233 Route 6, Columbia, CT 06237  
**Voice:** 860-228-4480

**At Site: UNITED SERVICES - WILLIMANTIC OFFICE**

**Voice:** 860-456-2261

**Address:** 132 Mansfield Avenue, Willimantic, CT 06226  
**Voice:** 860-456-2261

**Agency: USA JOBS - FEDERAL JOB INFORMATION CENTER**  
**Program: Job Finding Assistance**

**Categorized as:** Job Finding Assistance  
**Description:** Provides web-based information about available federal jobs and tests.

**At Site: USA JOBS - FEDERAL JOB INFORMATION CENTER**

**Address** (n/a), Washington, DC 20001

**Agency: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM**

**Program: Intensive Outpatient Program (IOP)**

**Categorized as:** Psychiatric Day Treatment  
**Description:** Day treatment programs for veterans with psychiatric disabilities.

**Address:** 114-152 Boston Post Road, West Haven, CT 06516  
**Voice:** 203-479-8000

**Program: Substance Abuse Counseling**

**Categorized as:** Substance Use Disorder Counseling  
**Description:** Counseling for veterans with substance addictions.

**At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM**

**Voice:** 203-932-5711

**Address:** 950 Campbell Avenue, West Haven, CT 06516

**Voice:** 877-222-8387 Nat'l # for referral to closest facility & med.benefits info

**At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, ERRERA COMMUNITY CARE CENTER**

**Voice:** 203-479-8000

**Address:** 114-152 Boston Post Road, West Haven, CT 06516

**Voice:** 203-479-8000

**At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, NEWINGTON CAMPUS**

**Voice:** 860-666-6951

**Address:** 555 Willard Avenue, Newington, CT 06111

**Voice:** 860-666-6951

**Agency: VISITING NURSE AND HEALTH SERVICES OF CONNECTICUT Program: Immunizations for Adults**

**Categorized as:** Immunizations

**Description:** Offers seasonal flu shots.

**At Site: VISITING NURSE AND HEALTH SERVICES OF CONNECTICUT**

**Voice:** 860-872-9163

**Address:** 8 Keynote Drive, Vernon, CT 06066

**Voice:** 860-872-9163

**Agency: WINDHAM AREA INTERFAITH MINISTRY Program: General Clothing / Household Goods**

**Categorized as:** Household Goods; General Clothing Provision

**Description:** Free clothing, linens, and household goods, including small appliances and furniture, are offered for individuals and families in need.

**At Site: WINDHAM AREA INTERFAITH MINISTRY**

**T,Th,F: 9am-12 noon; 1st** 860-456-7270

**Sat/month: 9am-12 noon**

**- Voice:**

**Address:** 866 Main Street, Willimantic, CT 06226

**Voice:** 860-456-7270 Office and donations

**Agency: WINDHAM REGION TRANSIT DISTRICT**

**Program: Bus Transportation Service**

**Categorized as:** Local Bus Services

**Description:** WRTD administers two fixed bus routes and two commuter bus routes. Local Route Bus Service: 1) Willimantic City Bus serves Willimantic and North Windham Monday through Saturday. 2) Storrs-Willimantic Bus serves Mansfield, Storrs and Willimantic Monday through Saturday. Commuter Route Bus Service: 1) Route 32 Commuter Bus provides service along Rt. 32, connecting Willimantic to Norwich and Foxwoods® Resort Casino, seven days a week. 2) Willimantic-Danielson Bus service is provided between Willimantic, Chaplin and Walmart in Brooklyn, where it connects with the Northeast Connecticut Transit District (NECTD).

**At Site: WINDHAM REGION TRANSIT DISTRICT**

**Voice:** 860-456-2223

**Address:** 28 South Frontage, Mansfield Center, CT 06250

**Voice:** 860-456-2223

**Program: Rides To Jobs**

**Categorized as:** Local Bus Services

**Description:** The Route 32 bus is open to the general public. It makes six daily roundtrip rides between Willimantic, Norwich and Foxwood Casino, starting at 5:55 am and ending at 12:55 am. The bus will stop for passengers along the route if the rider calls beforehand or flags down the bus. Call for a bus schedule.

**At Site: WINDHAM REGION TRANSIT DISTRICT**

**Voice:** 860-456-2223

**Address:** 28 South Frontage, Mansfield Center, CT 06250

**Voice:** 860-456-2223

**Agency: WOMEN FOR SOBRIETY**

**Program: Alcohol/Drug Dependency Support Groups**

**Categorized as:** Alcohol Use Disorder Support Groups; Drug Use Disorder Support Groups

**Description:** Recovery organization offers information and support to help women overcome alcoholism and other addictions.

**At Site: WOMEN FOR SOBRIETY**

**Voice:** 215-536-8026

**Address:** PO Box 618, Quakertown, PA 189510618

**Voice:** 215-536-8026

**Agency: WORKPLACE, THE**  
**Program: Mortgage Crisis Job Training Program**

**Categorized as:** Mortgage Delinquency and Default Counseling; Job Finding Assistance  
**Description:** Program works in partnership with the American Job Center One Stop Career Centers and Connecticut Housing Finance Authority to assist homeowners having difficulty in paying their mortgages with gaining employment skills and increase their earning potential. Services include customized employment services, job training scholarships, job search assistance and referrals to financial literacy classes, and other support services. Program also works with credit counselors and other support agencies to help homeowners improve their financial standing.  
**Mortgage Crisis Job Training Program - Voice:** 866-683-1682

**At Site: WORKPLACE, THE**

**Address:** 350 Fairfield Avenue, Bridgeport, CT 06604  
**Voice:** 203-610-8500

**Program: Platform to Employment**

**Categorized as:** Job Training Formats  
**Description:** Program addresses the needs of the long-term unemployed. Selected participants complete a 5-week preparatory program and then are assisted in finding a trial work experience with local employers. Platform to Employment covers the cost of wages during the work experience. Program is offered at the following locations: 1.) Bridgeport: 350 Fairfield Ave, 4th Floor, Bridgeport, CT 06604 - (Platform to Employment office); 2.) Hartford: Veeder Building, 20 -28, Sargeant St, 3rd Floor, Hartford, CT 06105; 3.) New Haven: Power House Building 458 Grand Avenue, Unit 112, New Haven, CT 06513; 4). North Franklin: 841 Route 32, North Franklin, CT 06254; 5.) Waterbury: American Job Center, 249 Thomaston Avenue, Waterbury, CT 06702

**At Site: WORKPLACE, THE**

**Voice:** 203-610-8492 Platform to Employment Office  
**Address:** 350 Fairfield Avenue, Bridgeport, CT 06604  
**Voice:** 203-610-8500

**Program: Retail Academy**

**Categorized as:** Job Training Formats  
**Description:** The Retail Career Academy will promote career pathways to help unemployed and underemployed workers return to employment and help Connecticut retailers address the need to find skilled workers. The Retail Career Academy prepares participants to learn more about occupations within the retail industry and create long-term employment with the opportunity to earn higher wages. Participants can be dislocated workers, unemployed, incumbent workers and self-employed. Key elements of the Retail Career Academy are a five-week course to deliver core retail skills and a “boot camp” for career readiness. Services offered include: Sales & Customer Service training to obtain a National Retail Federation Certification, Career Readiness emphasizing video resumes and writing, and Professional brand marketing, interview skills and social media tutorials.

**At Site: WORKPLACE, THE**

**Voice:** 203-610-8505

**Address:** 350 Fairfield Avenue, Bridgeport, CT 06604

**Voice:** 203-610-8500

**Agency: YWCA - NEW BRITAIN**  
**Program: Sexual Assault Hotlines**

**Categorized as:** Sexual Assault Hotlines; Sexual Assault Hotlines

**Description:** 24 hour hotline for victims of sexual assault, including dating violence. Provides victim support, education, and information about legal and medical concerns. Accompanies victims to hospitals, courts and police departments on issues related to sexual violence. Child advocate on staff specializes in the needs of children under age 19. Spanish Response hotline is for Spanish speaking assault victims, including victims of dating violence.

**At Site: YWCA - NEW BRITAIN - SEXUAL ASSAULT CRISIS SERVICE**

**Hotline:** 888-999-5545 Calls roll over to local SACS office

**Address:** 19 Franklin Square, New Britain, CT 06051

**Hotline:** 860-223-1787 Greater New Britain area

**At Site: YWCA - NEW BRITAIN - SEXUAL ASSAULT CRISIS SERVICE - SATELLITE OFFICE**

**Hotline:** 888-999-5545 Calls roll over to local SACS office

**Address:** 175 Main Street, Hartford, CT 06106

**Hotline:** 888-999-5545 Calls roll over to local SACS office

**At Site: YWCA - NEW BRITAIN - SPANISH RESPONSE: SPANISH SEXUAL ASSAULT CRISIS SERVICE**

**Hotline:** 888-568-8332 Spanish Sexual Assault Crisis Line

**Address:** 19 Franklin Square, New Britain, CT 06051

**Hotline:** 888-568-8332 SPANISH SEXUAL ASSAULT CRISIS LINE

If you were recently released from incarceration, these additional resources will help you find services and programs that you may need.

### BE PREPARED!

If you left your ID at the correctional facility, call the Department of Correction at 860-692-6831 to see if you can obtain it. At the end of this guide there is a section on "How to Replace Documents When You Have Lost All Your Identification Cards".

Note that if searching for shelters, some of the shelters and drop-in centers may require medical information, such as proof that you've had a tetanus shot, and a tuberculosis-free test result. These medical records are obtained from the nursing supervisor at the correctional facility. This guide also includes an "Immunization - Adults" section that lists facilities that provide immunizations.

**United Way 2-1-1:** You can find information about additional resources that are available by using the 2-1-1 online website, or by calling 2-1-1 and talking with a call specialist. The call center is available 24 hours a day, 7 days a week! Go to [www.211ct.org](http://www.211ct.org) and follow the directions on the web site to locate the type of service, and then the specific resource you need, or: Dial 2-1-1 directly and talk to one of the call specialists who will assist you. You can also reach them, toll-free, at 1-800-203-1234. They can help you locate a resource, provide referrals and crisis intervention services. The service is free and confidential.

**CT Department of Social Services:** Benefit assistance may also be available by contacting the Department of Social Services (DSS). To find out about the types of services they provide you can reach them at 855-626-6632 or at <http://www.ct.gov/dss/site/default.asp>.

**What if you don't have access to a computer?** Most public libraries have computers that are available for public use. They require a library card, but if you don't have one, they will issue you a temporary library card if you can show a picture ID or proof of address. If you have no ID, and if you are staying at a shelter, the library can give you a form to be filled out at the shelter.

**What if you don't have access to a phone?** You can apply for a free cell phone through the SafeLink Wireless Assistance program, 800-977-3768. This online web site lists those who qualify for the program:

<https://www.safelinkwireless.com/Enrollment/Safelink/en/Public/NewHome.html> or call 2-1-1 for other free phone services for Connecticut residents.

### ACCESS HEALTH CT CONNECTICUT'S HEALTH INSURANCE MARKETPLACE AND MEDICAID ENROLLMENT CENTER

- Call the enrollment center at: (855) 805-4325 if you do not have medical insurance, or access online at: [www.accesshealthct.com](http://www.accesshealthct.com).
- Or visit the 2-1-1 eLibrary paper "Access Health CT", which will link you to other general information on health insurance options and tips.

## MEDICAID PROGRAMS

For information about Medicaid programs and eligibility: Go to [www.211ct.org](http://www.211ct.org) and under "Search for Services" type in "Medicaid" in the search box.

## HOW TO REPLACE DOCUMENTS WHEN YOU HAVE LOST ALL OF YOUR IDS

The United Way 2-1-1 on-line web site contains complete information about how to obtain a:

- Birth certificate,
- State issued driver's license or non-driver identification
- Social security card

You can get the information one of the following ways:

Go to [www.211ct.org](http://www.211ct.org) and click on the "eLibrary" box. Then click on "Records, Licenses and Permits". Then click on "Replacing Documents When You Have Lost All Your IDs". This will give you links to the information about birth certificates, state issued licenses and IDs, and social security cards. OR Go to <http://uwc.211ct.org/social-security-cards-documents-required-to-obtain-a-social-security-number-and-card-or-a-replacement-card/> and it will take you directly to "Replacing Documents When You Have Lost All Your IDs". OR If you do not have access to a computer, you may dial 2-1-1 and speak to a call specialist who will assist you.

**Birth Certificates:** If you were born in the State of Connecticut but do not know the town where you were born, you can go to the State of CT Department of Public Health with identification; give them your name at birth and date of birth. The DPH will search for a record and if found, can issue the certificate while you wait. The fee is \$30. The web site is [www.ct.gov/dph](http://www.ct.gov/dph). The address is: Department of Public Health, 410 Capitol Avenue, Hartford, CT 06134; 1st Floor Department of Vital Records - (860)509-5690.

**Social Security Cards:** Note that when you apply for a social security card, it is required that you provide an address, where the card can be sent. Locations of the Social Security offices in Connecticut can be found on the Social Security website, <http://www.211ct.org/ICarol/namerresults.aspx?searchTerm=social+security+cards&town=-1> or by dialing 2-1-1

## RE-ISSUANCE OF PUERTO RICO BIRTH CERTIFICATES

If you were born in Puerto Rico, to get information about how to apply for a new birth certificate when you are residing outside of Puerto Rico go to [www.211ct.org](http://www.211ct.org) and click on the "eLibrary" box. Then click on "Records, Licenses and Permits". Then click on "Re-Issuance of Puerto Rico Birth Certificates."

As of July 1, 2010, Connecticut residents born in Puerto Rico are required to obtain a replacement birth certificate from Puerto Rico. Contact the Office of Vital Statistics in Puerto Rico at [www.salud.gov.pr](http://www.salud.gov.pr) or by phone at (787) 765-2929.

## HOT LINES

- Suicide Prevention/Mental Health Hotline: 211
- Domestic Violence/Sexual Assault: 911