



2-1-1 Connecticut: Level 2 Services

State(s) Selected: Connecticut, Out of State

Regional Type: State

Period: 1/1/2013 - 12/31/2013

Gender(s) Selected: All Age: All

Total Number of Transactions: 442,650

Total Number of Service Requests: 535,707

| Region | Level 2 | Service Count |
|-----------|--|---------------|
| Aggregate | Public Assistance Programs | 97,887 |
| | Housing/Shelter | 48,858 |
| | Utilities/Heat | 43,069 |
| | Outpatient Mental Health Care | 42,770 |
| | Financial Assistance | 39,118 |
| | Information Services | 31,306 |
| | Food | 21,657 |
| | Legal Services | 19,526 |
| | Substance Abuse Services | 13,946 |
| | Health Supportive Services | 13,501 |
| | Tax Organizations and Services | 13,260 |
| | Personal/Household Goods | 9,836 |
| | Individual and Family Support Services | 9,024 |
| | Benefits Screening | 7,618 |
| | Transportation | 7,024 |
| | Employment and Training Programs | 6,692 |
| | Holiday Assistance | 5,619 |
| | Law Enforcement Agencies | 4,650 |
| | Community Services | 4,000 |
| | Legal Assistance | 3,811 |
| | Consumer Regulation | 3,568 |
| | Organizational Development and Management Services | 3,331 |
| | Social Insurance Programs | 3,087 |



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| Region | Level 2 | Service Count |
|--------|------------------------------|---------------|
| | Psychiatric Support Services | 3,085 |
| | Consumer Complaints | 2,923 |



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| Region | Level 2 | Service Count |
|-------------|--|---------------|
| Connecticut | Public Assistance Programs | 97,857 |
| | Housing/Shelter | 48,659 |
| | Utilities/Heat | 43,064 |
| | Financial Assistance | 39,105 |
| | Outpatient Mental Health Care | 36,366 |
| | Information Services | 27,165 |
| | Food | 21,656 |
| | Legal Services | 19,508 |
| | Substance Abuse Services | 13,927 |
| | Health Supportive Services | 13,490 |
| | Tax Organizations and Services | 13,254 |
| | Personal/Household Goods | 9,836 |
| | Individual and Family Support Services | 9,001 |
| | Benefits Screening | 7,617 |
| | Transportation | 7,018 |
| | Employment and Training Programs | 6,686 |
| | Holiday Assistance | 5,619 |
| | Law Enforcement Agencies | 4,559 |
| | Community Services | 3,988 |
| | Legal Assistance | 3,803 |
| | Consumer Regulation | 3,562 |
| | Organizational Development and Management Services | 3,330 |
| | Psychiatric Support Services | 3,082 |
| | Social Insurance Programs | 3,082 |
| | Consumer Complaints | 2,916 |



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Gender(s) Selected: All Age: All

| Region | Level 2 | Service Count |
|--------------|--|---------------|
| Out of State | Outpatient Mental Health Care | 6,404 |
| | Information Services | 4,141 |
| | Public Safety | 280 |
| | Housing/Shelter | 199 |
| | Law Enforcement Agencies | 91 |
| | Leisure Activities | 43 |
| | Public Assistance Programs | 30 |
| | Disaster Services | 27 |
| | Individual and Family Support Services | 23 |
| | Substance Abuse Services | 19 |
| | Legal Services | 18 |
| | Financial Assistance | 13 |
| | Community Services | 12 |
| | Health Supportive Services | 11 |
| | Legal Assistance | 8 |
| | Consumer Complaints | 7 |
| | Community Groups | 7 |
| | Consumer Regulation | 6 |
| | Employment and Training Programs | 6 |
| | Tax Organizations and Services | 6 |
| | Transportation | 6 |
| | Inpatient Health Facilities | 6 |
| | Mental Health Facilities | 6 |
| | Donor Services | 6 |
| | Utilities/Heat | 5 |