

## **United Way of Connecticut**

## 2-1-1 Service Requests Report

Period: 9/1/2015-9/30/2015

**Total Number Of Contacts: 26,580** 

**Total Number of Service Requests: 28,801** 

Top 20 Services for selected State(s): Connecticut, Out Of State

Age(s): More than 5 selected

Gender(s) selected: Male, Female, UnKnown

Region Services 2015

| Region    | Taxonomy  | September |
|-----------|---|-----------|
| Aggregate | Individual and Family<br>Support Services               | 6,107     |
|           | Public Assistance<br>Programs                           | 4,009     |
|           | Housing/Shelter   | 3,182     |
|           | Mental Health<br>Evaluation and<br>Treatment            | 2,537     |
|           | Utilities   | 2,399     |
|           | Counseling Settings                                     | 2,027     |
|           | Health Supportive<br>Services                           | 1,334     |
|           | Legal Services  | 1,004     |
|           | Food  | 997       |
|           | Temporary Financial<br>Assistance                       | 670       |
|           | Information Services                                    | 486       |
|           | Substance Abuse<br>Services                             | 462       |
|           | Material Goods  | 429       |
|           | Tax Organizations and<br>Services                       | 395       |
|           | Consumer Assistance and Protection                      | 282       |
|           | Transportation  | 219       |
|           | Employment  | 216       |
|           | Public Safety   | 199       |
|           | Community Groups and Government/Administra tive Offices | 183       |

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| Region | Taxonomy                       | September |
|--------|--------------------------------|-----------|
|        | Legal Assistance<br>Modalities | 141       |

| Region | Taxonomy  | September |
|--------|---|-----------|
| СТ     | Individual and Family<br>Support Services               | 6,069     |
|        | Public Assistance<br>Programs                           | 3,993     |
|        | Housing/Shelter   | 3,171     |
|        | Mental Health<br>Evaluation and<br>Treatment            | 2,435     |
|        | Utilities   | 2,399     |
|        | Counseling Settings                                     | 1,777     |
|        | Health Supportive<br>Services                           | 1,333     |
|        | Legal Services  | 999       |
|        | Food  | 996       |
|        | Temporary Financial Assistance                          | 669       |
|        | Substance Abuse<br>Services                             | 462       |
|        | Material Goods  | 429       |
|        | Tax Organizations and<br>Services                       | 395       |
|        | Information Services                                    | 383       |
|        | Consumer Assistance and Protection                      | 281       |
|        | Transportation  | 219       |
|        | Employment  | 216       |
|        | Community Groups and Government/Administra tive Offices | 183       |
|        | Public Safety   | 183       |
|        | Legal Assistance<br>Modalities                          | 141       |

| Region       | Taxonomy   | September |
|--------------|--|-----------|
| Out Of State | Counseling Settings  | 250       |
|              | Information Services                                       | 103       |
|              | Mental Health Evaluation and Treatment                     | 102       |
|              | Individual and Family Support Services                     | 38        |
|              | Public Assistance<br>Programs                              | 16        |
|              | Public Safety  | 16        |
|              | Housing/Shelter  | 11        |
|              | Law Enforcement<br>Agencies                                | 6         |
|              | Legal Services   | 5         |
|              | Consumer Assistance and Protection                         | 1         |
|              | Consumer Regulation  | 1         |
|              | Courts   | 1         |
|              | Domestic Animal<br>Services                                | 1         |
|              | Educational Institutions/Schools                           | 1         |
|              | Food   | 1         |
|              | Health Supportive<br>Services                              | 1         |
|              | Organizational Development and Management Delivery Methods | 1         |
|              | Temporary Financial Assistance                             | 1         |