



United Way of Connecticut

2-1-1 Service Requests Report

Top 20 Services for selected State(s): Connecticut, Out Of State

Period: 1/1/2016-12/31/2016

Age(s) : More than 5 selected

Total Number Of Contacts: 306,197

Gender(s) selected: Male, Female, UnKnown

Total Number of Service Requests: 351,963

Region Services

2016

Region	Taxonomy	Total
Aggregate	Individual and Family Support Services	65,316
	Housing/Shelter	43,624
	Public Assistance Programs	40,845
	Mental Health Assessment and Treatment	30,066
	Counseling Settings	29,508
	Utilities	26,253
	Health Supportive Services	15,735
	Legal Services	12,073
	Food	10,904
	Temporary Financial Assistance	10,122
	Tax Organizations and Services	9,770
	Substance Use Disorder Services	7,804
	Information Services	6,728
	Material Goods	5,167
	Transportation	3,524
	Community Groups and Government/Administrative Offices	3,145
	Employment	2,552
	Public Safety	2,537
	Consumer Assistance and Protection	2,302

Region	Taxonomy	Total
	Mental Health Support Services	1,999

Region	Taxonomy	Total
CT	Individual and Family Support Services	65,164
	Housing/Shelter	43,547
	Public Assistance Programs	40,702
	Mental Health Assessment and Treatment	29,978
	Counseling Settings	28,488
	Utilities	26,250
	Health Supportive Services	15,697
	Legal Services	12,025
	Food	10,902
	Temporary Financial Assistance	10,121
	Tax Organizations and Services	9,767
	Substance Use Disorder Services	7,791
	Information Services	5,985
	Material Goods	5,167
	Transportation	3,517
	Community Groups and Government/Administrative Offices	3,142
	Employment	2,549
	Public Safety	2,517
	Consumer Assistance and Protection	2,294
	Mental Health Support Services	1,997

Region	Taxonomy	Total
Out Of State	Counseling Settings	1,020
	Information Services	743
	Individual and Family Support Services	152
	Public Assistance Programs	143
	Mental Health Assessment and Treatment	88
	Housing/Shelter	77
	Legal Services	48
	Health Supportive Services	38
	Public Safety	20
	Substance Use Disorder Services	13
	Organizational Development and Management Delivery Methods	10
	Consumer Regulation	9
	Consumer Assistance and Protection	8
	Transportation	7
	Social Insurance Programs	5
	Emergency Medical Care	4
	Law Enforcement Agencies	4
	Community Groups and Government/Administrative Offices	3
	Employment	3
	Law Enforcement Services	3