



# United Way of Connecticut

## 2-1-1 Service Requests Report

**Top 20 Services for selected UW Region(s): United Way of West Central Connecticut**

**Period: 1/1/2016-12/31/2016**

**Age(s) : More than 5 selected**

**Total Number Of Contacts: 11,614**

**Gender(s) selected: Male, Female, UnKnown**

**Total Number of Service Requests: 13,297**

Region Services

2016

Region	Taxonomy	Total
United Way of West Central Connecticut	Counseling Settings	<b>5,381</b>
	Mental Health Assessment and Treatment	<b>1,283</b>
	Individual and Family Support Services	<b>1,130</b>
	Public Assistance Programs	<b>1,018</b>
	Housing/Shelter	<b>823</b>
	Utilities	<b>642</b>
	Health Supportive Services	<b>456</b>
	Legal Services	<b>353</b>
	Substance Use Disorder Services	<b>321</b>
	Food	<b>253</b>
	Temporary Financial Assistance	<b>191</b>
	Tax Organizations and Services	<b>172</b>
	Information Services	<b>172</b>
	Transportation	<b>122</b>
	Community Groups and Government/Administrative Offices	<b>85</b>
	Material Goods	<b>84</b>
	Public Safety	<b>77</b>

Region	Taxonomy	Total
	Social Insurance Programs	<b>64</b>
	Mental Health Support Services	<b>59</b>
	Employment	<b>57</b>