



## WHERE TO TURN TO FOR HELP WATERBURY REENTRY SERVICES

2018

*Use this resource to find services you may need if you are exiting the Criminal Justice system or any non-community placement, and to support your successful return to the community. For help visit us online at [www.211ct.org](http://www.211ct.org) or dial 211.*



**DIRECTORY OF SERVICES**

(Agencies are alphabetical by name in the preceding list.)

**Food Pantries**

- BIBLE CHURCH FOOD PANTRY, THE - PROGRAM: The Bible Church Food Pantry
- CATHOLIC CHARITIES - ARCHDIOCESE OF HARTFORD - PROGRAM: Catholic Charities - Waterbury Food Pantry
- CHURCH OF GOD FOOD PANTRY - PROGRAM: Church of God Food Pantry
- COMMUNITY TABERNACLE OUTREACH CENTER - WATERBURY - PROGRAM: Clothing/Food Pantries
- CONNECTICUT FOOD BANK - PROGRAM: Connecticut Food Bank Mobile Pantry
- EVANGELICAL CHRISTIAN CHURCH FOOD PANTRY - PROGRAM: Evangelical Christian Church Food Pantry
- FAITH BAPTIST CHURCH OF WEST HAVEN FOOD PANTRY - PROGRAM: Food Pantries
- FEED THE NEED FOOD PANTRY - PROGRAM: Feed the Need Food Pantry
- FIRST ASSEMBLY OF GOD FOOD PANTRY - WATERBURY - PROGRAM: First Assembly of God Food Pantry
- GREATER WATERBURY INTERFAITH MINISTRIES - PROGRAM: Greater Waterbury Interfaith Ministries Food Pantry
- HOPEVILLE CHURCH FOOD PANTRY - PROGRAM: Hopeville Church Food Pantry
- IGLESIA CRISTIANA PALABRA DE VIDA LIBRES - PROGRAM: Food Pantries
- IGLESIA JEHOVAH ROHI FOOD PANTRY - PROGRAM: Iglesia Jehovah Rohi Food Pantry
- MINISTRY OF HELPS FOUNDATION, INC. - PROGRAM: Food Pantries
- NEA ZOE CHURCH FOOD PANTRY - PROGRAM: Nea Zoe Church Food Pantry
- NEW FLAME RESTORATION CHURCH FOOD PANTRY - PROGRAM: Ruth Food Pantry
- SAINT ANDREW'S EPISCOPAL CHURCH FOOD PANTRY - PROGRAM: Food Pantries
- SAINT VINCENT DE PAUL MISSION OF WATERBURY - PROGRAM: Saint Vincent de Paul Mission of Waterbury Food Pantry
- SALVATION ARMY - WATERBURY CORPS COMMUNITY CENTER - PROGRAM: Salvation Army Waterbury Corps Food Pantry
- SHALOM SEVENTH DAY ADVENTIST FOOD PANTRY - PROGRAM: Shalom Seventh Day Adventist Food Pantry
- WALK OF FAITH CHURCH FOOD PANTRY - PROGRAM: Food Pantries
- WATERBURY BAPTIST MINISTRIES FOOD PANTRY - PROGRAM: Waterbury Baptist Ministries Food Pantry
- WATERBURY HOSPITAL HEALTH CENTER - PROGRAM: Waterbury Hospital Infectious Disease Clinic Food Pantry

**Soup Kitchens**

- GREATER WATERBURY INTERFAITH MINISTRIES - PROGRAM: Soup Kitchens
- SAINT VINCENT DE PAUL MISSION OF WATERBURY - PROGRAM: Merriman Culinary School/Soup Kitchen

**Homeless Shelter**

- CORNELL SCOTT HILL HEALTH CENTER - PROGRAM: Homeless Shelter for Men Involved with Grant Street Partnership Partial Hospital/Intensive Outpatient Program (IOP)
- DOROTHY DAY HOSPITALITY HOUSE - PROGRAM: Homeless Shelter: Single Adults
- FAMILY AND CHILDREN'S AID - PROGRAM: Harmony House Shelter
- NORTHWEST CONNECTICUT YMCA - PROGRAM: Winchester Emergency Shelter
- SAINT VINCENT DE PAUL MISSION OF WATERBURY - PROGRAM: Homeless Resource Service Center and Emergency Shelter: Single Adults and Families
- SALVATION ARMY - SOUTHERN NEW ENGLAND DIVISION - PROGRAM: Homeless Shelter: Families with Children

**Ex-Offender Reentry Programs**

- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- P.R.I.D.E PROGRAM - PROGRAM: P.R.I.D.E Entrepreneurial Program

**Crime Victim Support**

- LOVE146 - PROGRAM: Rapid Response Specialized Information and Resource Program
- SAFE HAVEN OF GREATER WATERBURY - PROGRAM: Crime Victim Support
- SAFE HAVEN OF GREATER WATERBURY - PROGRAM: Safe At Home Address Confidentiality Program (ACP)

**Community Clinics**

- COMMUNITY HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)
- FAIR HAVEN COMMUNITY HEALTH CENTER - PROGRAM: Primary Care Services
- MALTA HOUSE OF CARE MOBILE HEALTHCARE VAN - WATERBURY - PROGRAM: Community Clinics
- NEW HAVEN, CITY OF - PROGRAM: Children's Clinic
- PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - PROGRAM: Community Clinics / Outpatient Health Facilities - Routine Care
- SAINT MARY'S HOSPITAL - PROGRAM: Community Clinics
- STAYWELL HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)
- STAYWELL HEALTH CENTER - PROGRAM: Open Arms - Staywell's Health Care for the Homeless Services

**Prejob Guidance**

- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- CONNECTICUT COMMUNITY FOR ADDICTION RECOVERY - PROGRAM: Recovery Oriented Employment Services (ROES) Program
- GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - PROGRAM: Career Center
- HIRING OUR HEROES - PROGRAM: Job Fairs for Veterans and Transitioning Service Members
- JOHN J. DRISCOLL UNITED LABOR AGENCY - PROGRAM: Job Finding Assistance/Prejob Guidance
- MANUFACTURING ALLIANCE SERVICE CORPORATION - TECHNICAL TRAINING
- NEW HAVEN VET CENTER - PROGRAM: Employment Services- Veterans
- OPPORTUNITIES INDUSTRIALIZATION CENTER OF GREATER WATERBURY - PROGRAM: Job Finding Assistance/Prejob Guidance
- P.R.I.D.E PROGRAM - PROGRAM: P.R.I.D.E Entrepreneurial Program

**Temporary Financial Assistance**

- CATHOLIC CHARITIES - ARCHDIOCESE OF HARTFORD - PROGRAM: Flexible Assistance Fund
- COLUMBUS HOUSE - PROGRAM: Supportive Services for Veteran Families (SSVF)
- COMMUNITY RENEWAL TEAM - PROGRAM: Supportive Services for Veteran Families (SSVF)
- CONNECTICUT NATIONAL GUARD FOUNDATION - PROGRAM: Temporary Financial Assistance
- MILITARY DEPARTMENT, STATE OF CONNECTICUT - PROGRAM: Military Relief Fund
- NEW OPPORTUNITIES - PROGRAM: Flexible Assistance Fund
- NEW REACH - PROGRAM: Supportive Services for Veteran Families (SSVF)
- SALVATION ARMY - WATERBURY CORPS COMMUNITY CENTER - PROGRAM: Flexible Assistance Fund
- VETERANS INC. - PROGRAM: Supportive Services for Veteran Families (SSVF)
- WATERBURY, CITY OF - PROGRAM: Kinship Grants/Respite Grants for Relative Caregivers
- WESTERN CONNECTICUT AREA AGENCY ON AGING - PROGRAM: Connecticut's National Family Caregiver Support Program
- WORKPLACE, THE - PROGRAM: Supportive Services for Veteran Families (SSVF)

**Substance Use Disorder Services**

- CENTRAL NAUGATUCK VALLEY HELP - PROGRAM: Substance Abuse Outpatient Services
- FAMILY INTERVENTION CENTER - PROGRAM: Intensive Outpatient Program (IOP)
- MCCA - PROGRAM: Intensive Outpatient Program (IOP)
- RUSHFORD - PROGRAM: Partial Hospital/Intensive Outpatient Program (IOP) for Substance Use Disorders
- SAINT MARY'S HOSPITAL - PROGRAM: Intensive Outpatient Program (IOP)
- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM - PROGRAM: Intensive Outpatient Program (IOP)
- WATERBURY HOSPITAL HEALTH CENTER - PROGRAM: Partial Hospital/Intensive Outpatient Program (IOP)
- WELLMORE BEHAVIORAL HEALTH - PROGRAM: Intensive Outpatient Program (IOP)
- WELLMORE BEHAVIORAL HEALTH - PROGRAM: Outpatient Program (OP)

**Program: Ex-offender Re-entry Workshop**

**Categorized as:** Ex-Offender Reentry Programs; Job Finding Assistance; Prejob Guidance  
**Description:** American Job Centers offer job finding assistance to ex-offenders; American Job Centers in Bridgeport and Hartford also offer workshops for ex-offenders that are designed to assist them in their efforts to re-enter society and the workforce. Workshops focus on education and training; job search and networking techniques; resume preparation and job applications; effective job interviewing techniques; how to handle employer felony questions; and special employment programs for ex-offenders.  
**Website:** [www.ctdol.state.ct.us/ContactInfo/CTWorks/Directory.htm](http://www.ctdol.state.ct.us/ContactInfo/CTWorks/Directory.htm)

**At Site: AMERICAN JOB CENTERS - WATERBURY**

**Voice:** 203-437-3294 Veterans Services  
**Voice:** 203-437-3380 Career Center  
  
**Address:** 249 Thomaston Avenue, Waterbury, CT 06702  
**Voice:** 203-437-3380 Career Center  
**Voice:** 203-437-3294 Veterans Services  
**Website:** [www.ctdol.state.ct.us/ContactInfo/CTWorks/WTBY\\_Info.htm](http://www.ctdol.state.ct.us/ContactInfo/CTWorks/WTBY_Info.htm)  
[www.ctdol.state.ct.us/ContactInfo/CTWorks/WTBY\\_Info.htm](http://www.ctdol.state.ct.us/ContactInfo/CTWorks/WTBY_Info.htm)  
  
**Website:**

**Program: The Bible Church Food Pantry**

**Categorized as:** Food Pantries  
**Description:** Church food pantry is open to anyone in need on fourth Tuesday of the month, 9-11am. Call church for food emergencies, M-F: 9am-2pm. Food pantry is closed if there is inclement weather and schools are not open.

**At Site: BIBLE CHURCH FOOD PANTRY, THE**

**Voice:** 203-753-7942  
  
**Address:** 240 Dwight Street, Waterbury, CT 06704  
**Voice:** 203-753-7942

**Program: Catholic Charities - Waterbury Food Pantry**

**Categorized as:** Food Pantries  
**Description:** Food pantry open to anyone in need on second and last Fridays of the month, 9:30am-1:30pm.

**At Site: CATHOLIC CHARITIES - ARCHDIOCESE OF HARTFORD - FAMILY SERVICE CENTER - WATERBURY - WOLCOTT STREET**

**Voice:** 203-596-9359 ext. 226 Tomas Olivo  
**Voice:** 203-596-9359 ext. 233 Ernie Racine

**Address:** 13 Wolcott Street, Waterbury, CT 06702  
**Voice:** 203-596-9359  
**Toll Free:** 800-352-0991 Adoption/Birthparent Info/Pregnancy Counseling

**Program: Flexible Assistance Fund**

**Categorized as:** Temporary Financial Assistance

**Description:** The Flexible Assistance Fund provides financial assistance to individuals and families who may risk losing their housing as a result of one time financial demands. Funds are limited to one time only use up to a maximum of \$1,500 and can be used for expenses relating to housing, health care, employment and transportation. Applicants must work with a designated Portal Agency staff person who forwards their application to the Flexible Assistance Fund Committee which determines acceptance or denial of assistance. The fund is part of the Waterbury Ten Year Plan to End Homelessness.

Eligibility - Resident of Bethlehem, Cheshire, Middlebury, Prospect, Southbury, Thomaston, Waterbury, Watertown, Wolcott, or Woodbury - The fund is intended to assist individuals and families who are at risk of losing their housing - This is a fund of last resort. Eligibility is limited to situations where no other assistance is available. - Note: Does not provide assistance for security deposits or utility bills - Individuals or heads of households must be ages 18+ - Household income must be below 50% of the Waterbury CT HMFA Area Median Income determined by HUD - Households must not be more than two months behind in their mortgage payments - Eligibility is determined on a case by case basis. Note: Fund requests must be tied to need for help in paying expenses that will help sustain housing in cases of financial hardship.  
 Application - Contact Portal Agency staff person to complete Fund application. By appointment or walk-in. - Applications must have attached income verification for all household members (four consecutive weeks of pay stubs, child support, Unemployment, alimony, DSS print-outs, Social Security benefits) - Applications must also have copies of documents related to the reason for their assistance request such as copies of bill payments causing financial hardship such as medical bills or car taxes; letter from landlord stating amount of rent arrearage and intention to evict; rent payment history for period in question; and copies of any court documents related to housing (stipulation).

**At Site: CATHOLIC CHARITIES - ARCHDIOCESE OF HARTFORD - FAMILY SERVICE CENTER - WATERBURY - WOLCOTT STREET**

**Voice:** 203-596-9359 ext. 226 Tomas Olivo

**Address:** 13 Wolcott Street, Waterbury, CT 06702  
**Voice:** 203-596-9359  
**Toll Free:** 800-352-0991 Adoption/Birthparent Info/Pregnancy Counseling

**Program: Substance Abuse Outpatient Services**

**Categorized as:** Substance Use Disorder Day Treatment; Substance Use Disorder Counseling  
**Description:** Network sites in Danbury, Torrington and Waterbury offer substance abuse treatment services on an outpatient basis. Services include anger management, gender specific substance abuse groups, intensive outpatient groups, relapse prevention, same day screenings, and substance abuse counseling.

**At Site: CENTRAL NAUGATUCK VALLEY HELP - RENATO NETWORK**

**Address:** 969 West Main Street, Unit 2A, Waterbury, CT 06708  
**Voice:** 203-754-0222

**Program: Church of God Food Pantry**

**Categorized as:** Food Pantries  
**Description:** Food pantry open every M: 10:30am-12noon for Waterbury and Bristol residents in need.

**At Site: CHURCH OF GOD FOOD PANTRY**

**Address:** 122 East Farm Street, Waterbury, CT 06704  
**Voice:** 203-768-9968

**Program: Supportive Services for Veteran Families (SSVF)**

**Categorized as:** Temporary Financial Assistance; Temporary Financial Assistance; Outreach Programs  
**Description:** Supportive Services for Veteran and Families (SSVF) is a housing program for very low income veterans. The goal is to stabilize veterans and their families in housing, while providing ongoing support as needed to sustain independent living. SSVF services include: case management, outreach, health and care services, temporarily financial assistance including time limited payments to third parties for rent, utilities, moving expenses, security and utility deposit, transportation, child care, moving cost, and emergency supplies.

**At Site: COLUMBUS HOUSE**

**Voice:** 203-772-4200 Pathways to Independence Program

**Address:** 586 Ella Grasso Boulevard, New Haven, CT 06519  
**Voice:** 203-401-4400  
**Voice:** 203-401-2087 Road to Recovery  
**Website:** [www.columbushouse.org](http://www.columbushouse.org)

**Program: Federally Qualified Health Center (FQHC)**

**Categorized as:** Community Clinics; Outpatient Health Facilities  
**Description:** Primary health care provider offers comprehensive medical and dental

services (dental hygiene services only in Bristol) for adults and children. Community Health Center of Middletown and Stamford offers primary medical care for children and adults, behavioral health services and dental hygiene services to established primary medical care patients.

**Website:** www.chc1.com

**At Site: COMMUNITY HEALTH CENTER - WATERBURY**

**Voice:** 203-574-4000

**Address:** 51 North Elm Street, Waterbury, CT 06702

**Voice:** 203-574-4000

**Website:** www.chc1.com

**Program: Supportive Services for Veteran Families (SSVF)**

**Categorized as:** Outreach Programs; Temporary Financial Assistance; Temporary Financial Assistance

**Description:** Supportive Services for Veteran Families (SSVF) is a housing program for very low income veterans. The goal is to stabilize veterans and their families in housing, while providing ongoing support as needed to sustain independent living. SSVF services include: case management, outreach, health and care services, temporarily financial assistance including time limited payments to third parties for rent, utilities, moving expenses, security and utility deposit, transportation, child care, moving cost, and emergency supplies.

**At Site: COMMUNITY RENEWAL TEAM - SUPPORTIVE SERVICES FOR VETERAN FAMILIES**

**Address:** 395 Wethersfield Avenue, Hartford, CT 06114

**Voice:** 860-778-2423 Ronald Albert - SSVF Referrals

**Voice:** 860-778-4775 Tylon Crump - Senior Case Manager

**Program: Clothing/Food Pantries**

**Categorized as:** Food Pantries; General Clothing Provision

**Description:** Church offers food and clothing for Greater Waterbury residents in need, but all are welcome. Food pantry is open by appointment. Food and clothing are also distributed every Th: 12noon-1pm and on fourth Sat: of month, 10-11am; Walk-in. Clothing availability is based upon the donations that the church has received.

**At Site: COMMUNITY TABERNACLE OUTREACH CENTER - WATERBURY**

**Address:** 12 Hewlett Street, Waterbury, CT 06710

**Voice/Fax:** 203-756-5981



**Program: Connecticut Food Bank Mobile Pantry**

**Categorized as:** Food Pantries  
**Description:** Mobile food pantries offered at various days/times available in the towns of Branford, Bridgeport, Canaan, Clinton, Danbury, Derby, East Haven, Hamden, Meriden, Middletown, New Haven, Old Saybrook, Plainfield, Portland, Putnam, Ridgefield, Southbury, Torrington, Waterbury, Wallingford, Watertown, West Haven, Willimantic and Winsted. Click the website link to view the full list of available sites.  
**Website:** <http://www.ctfoodbank.org/get-help/connecticut-food-banks-mobile-pantry-schedule/>

**At Site: CONNECTICUT FOOD BANK**

**Voice:** 203-741-9751 Mobile Pantry Hotline  
**Address:** 2 Research Parkway, Wallingford, CT 06492  
**Voice:** 203-469-5000  
**Website:** [www.ctfoodbank.org](http://www.ctfoodbank.org)

**Program: Temporary Financial Assistance**

**Categorized as:** Temporary Financial Assistance  
**Description:** Foundation provides emergency financial aid assistance to Connecticut National Guard and Organized Militia members and their families in need.

**At Site: CONNECTICUT NATIONAL GUARD FOUNDATION**

**Address:** 360 Broad Street, Hartford, CT 061053795  
**Voice:** 860-241-1550 Answering machine

**Program: Homeless Shelter for Men Involved with Grant Street Partnership Partial Hospital/Intensive Outpatient Program (IOP)**

**Categorized as:** Homeless Shelter  
**Description:** Shelter (dormitory) serves as transitional housing for men who are actively engaged in treatment for substance abuse and mental health issues. Shelter also provides temporary housing for homeless men while engaged in treatment at Grant Street Partnership. Shelter does not participate in the Coordinated Access Network (CAN). Shelter will not accept individuals who are in need of emergency shelter. Must be currently involved with Grant Street Partnership Partial Hospital/Intensive Outpatient Program (IOP).

**At Site: CORNELL SCOTT HILL HEALTH CENTER - GRANT STREET PARTNERSHIP**

**Voice:** 203-503-3350  
**Address:** 62 Grant Street, New Haven, CT 06519  
**Voice:** 203-503-3350  
**Website:** [www.cornellscott.org](http://www.cornellscott.org)

**Program: Homeless Shelter: Single Adults**

**Categorized as:** Homeless Shelter

**Description:** NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral.

Emergency shelter for single adults; intake hours: 9-9:30pm daily; will not admit after 9:30pm. Shelter is dormitory style and is available on a first come, first served basis only. Shelter open: M-Sun: 8:45pm-6am. 30 day maximum stay except for cold weather months. From November 15 through April 15, the kitchen opens most nights from 6-9pm for shelter guests only so they have a warm place to wait before the shelter opens.

\* From November 15 through April 15, must have ticket issued by the City of Danbury's New Street Homeless Shelter at 41 New Street before coming to the Dorothy Day Hospitality House.

\*Shelter is partially (narrow spaces between beds/4 inch steps to shower) wheelchair accessible.

\*Shelter accepts pregnant women, but the woman cannot stay after the baby is born.

**OTHER INFORMATION:**

From November 15 through April 15, Clients must go to the City of Danbury's New Street Homeless Shelter at 41 New Street first to receive a ticket before coming to the Dorothy Day Hospitality House

**At Site: DOROTHY DAY HOSPITALITY HOUSE**

**Dial 2-1-1 for Shelter Intake through Coordinated Access Network:** 211

**Address:** 11 Spring Street, Danbury, CT 06810  
**Voice:** 203-743-7988 Shelter and Soup Kitchen

**Program: Evangelical Christian Church Food Pantry**

**Categorized as:** Food Pantries

**Description:** Church offers food to people in need on the second Thursday of the month, 5-6:30pm and on the fourth Saturday of the month, 9-10:30am. Must bring ID and own shopping bags and/or boxes. Food pantry also open for emergencies; Call for appointment. NOTE: Church is located across the street from the Municipal Stadium.

**At Site: EVANGELICAL CHRISTIAN CHURCH FOOD PANTRY**

**Address:** 1325 Watertown Avenue, Waterbury, CT 06708  
**Voice:** 203-756-1293 Church phone - Speak slowly when leaving message

**Program: Primary Care Services**

**Categorized as:** Outpatient Health Facilities; Community Clinics  
**Description:** Offers comprehensive health care for children and adults, physical exams, well child visits, specialized care for diabetes, high blood pressure, asthma, and chronic diseases. Also offers the following services at the main clinic only: Endocrinology, Podiatry, Optometry, and Gastroenterology.

**At Site: FAIR HAVEN COMMUNITY HEALTH CENTER**

**Voice:** 203-777-7411  
  
**Address:** 374 Grand Avenue, New Haven, CT 06513  
**Voice:** 203-777-7411  
**Website:** www.fhchc.org

**At Site: FAITH BAPTIST CHURCH OF WEST HAVEN FOOD PANTRY**

**Voice:** 203-278-3694 Geraldine Sonia  
**Voice:** 203-314-1346 Vera Ratliff  
  
**Address:** 39-41 Emma Street, West Haven, CT 06516  
**Voice:** 203-278-3694 Geraldine Sonia  
**Voice:** 203-314-1346 Vera Ratliff

**Program: Harmony House Shelter**

**Categorized as:** Homeless Shelter  
**Description:** NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral.  
  
Emergency shelter for women with children ages 0 through 12; intake hours: M-F: 8am-6pm; Must call first. Residents remain in the shelter for 60-90 days or longer depending on individual needs. Case managers help residents design action plans that address education, housing, employment and health needs.  
\*Shelter is partially (no access to sleeping area) wheelchair accessible  
\*Shelter accepts pregnant women in last trimester and they can stay after the baby is born

**At Site: FAMILY AND CHILDREN'S AID - HARMONY HOUSE SHELTER**

**Dial 2-1-1 for Shelter Intake through Coordinated Access Network:** 211  
  
**Voice:** 203-748-5689 ext. 145  
  
**Address:** 5 Harmony Street, Danbury, CT 06810  
**Voice:** 203-748-5689 ext. 145

**Program: Intensive Outpatient Program (IOP)**

**Categorized as:** Substance Use Disorder Day Treatment  
**Description:** Substance abuse Intensive Outpatient Program meets three days a week M,W,F: 9am to 12noon.

**At Site: FAMILY INTERVENTION CENTER**

**Address:** 22 Chase River Road, Waterbury, CT 06704  
**Voice:** 203-753-2153

**Program: Feed the Need Food Pantry**

**Categorized as:** Food Pantries  
**Description:** Church based food pantry provides food every Saturday from 10am-1pm on a walk in basis for residents of Ansonia, Beacon Falls, Bethany, Derby, Naugatuck, Oxford, Prospect, Seymour, Shelton, Waterbury and Woodbridge. Residents are encouraged to bring their own bag.

**At Site: FEED THE NEED FOOD PANTRY**

(No detailed information available for this servicesite.)

**Address** 23 Franklin Street, Ansonia, CT 06401

**Program: First Assembly of God Food Pantry**

**Categorized as:** Food Pantries  
**Description:** Church food pantry offers nonperishable food to people in need who live in the Greater Waterbury area. Pantry is open at 1333 Thomaston Avenue, Bay 5 on second and fourth W: 9:30-11:30am; Walk-in.

**At Site: FIRST ASSEMBLY OF GOD FOOD PANTRY - WATERBURY**

**Address:** 1245 Thomaston Avenue, Waterbury, CT 06704  
**Voice:** 203-753-8023 Church office

**Program: Career Center**

**Categorized as:** Career Counseling; Job Finding Assistance; Prejob Guidance; Prejob Guidance  
**Description:** Career Center is designed for the unemployed and underemployed and provides one-on-one assistance from a career counselor to individuals. Services includes help with resume writing, networking, access to local job postings, use of computers, telephones and fax machines, referrals to education and community support services, help with interviewing skills and weekly information sessions on a variety of topics. Upon registering with the center, an individual becomes a "Goodwill Member for life", providing them with lifetime access to support services.

**Website:** [www.goodwillwct.org](http://www.goodwillwct.org)

**At Site: GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - WATERBURY CAREER CENTER**

**Voice:** 203-596-1216

**Address:** 829 Lakewood Road, Waterbury, CT 06704  
**Voice:** 203-596-1216  
**Website:** www.gwct.org

**Program: Greater Waterbury Interfaith Ministries Food Pantry**

**Categorized as:** Food Pantries  
**Description:** Four days of groceries for Greater Waterbury residents in an emergency situation. Intake for the food pantry is held on the last Monday of the month, 7:30am-1:30pm. Documents needed. Use Courtyard entrance only.

**At Site: GREATER WATERBURY INTERFAITH MINISTRIES**

**Voice/Fax:** 203-756-2830 Food pantry

**Address:** 770 East Main Street, Waterbury, CT 06702  
**Voice/Fax:** 203-756-2830 Food Pantry  
**Voice/Fax:** 203-757-7734 Office

**Program: Soup Kitchens**

**Categorized as:** Soup Kitchens  
**Description:** Soup kitchen serves meals to anyone in need M-F, 11am-1pm. Bag lunches distributed at 1pm. Bag lunches are also distributed Sun: 7:30am-12noon at Greater Waterbury Interfaith Ministries, 770 East Main Street, Waterbury.  
**Website:** <http://www.gwimwaterbury.org/home.html>

**At Site: GREATER WATERBURY INTERFAITH MINISTRIES**

**Voice/Fax:** 203-757-7734 Office

**Address:** 770 East Main Street, Waterbury, CT 06702  
**Voice/Fax:** 203-756-2830 Food Pantry  
**Voice/Fax:** 203-757-7734 Office

**Program: Job Fairs for Veterans and Transitioning Service Members**

**Categorized as:** Job Fairs; Prejob Guidance  
**Description:** Works with state and local chapters of the Chamber of Commerce and other partners to offer job fairs for veterans, transitioning service members, and military spouses. In conjunction with some of the job fairs employment workshops are held to help veterans and transitioning service members with resume building, interviewing techniques and other pre-job skills.  
**Address:** CT  
**Website:** [www.uschamberfoundation.org/hiring-our-heroes](http://www.uschamberfoundation.org/hiring-our-heroes)

**At Site: HIRING OUR HEROES**

**Address:** United States Chamber of Commerce Foundation, 1615 H Street NW, Washington, DC 20062  
**Voice:** 202-463-5807

**Program: Hopeville Church Food Pantry**

**Categorized as:** Food Pantries  
**Description:** Church food pantry distributes food to Waterbury residents on the third Wednesday of the month, 5:30-7pm; Walk-in.

**At Site: HOPEVILLE CHURCH FOOD PANTRY**

**Address:** 160 Piedmont Street, 06706  
**Voice:** 203-754-8154 ext. 15 Food pantry  
**Website:** <https://www.facebook.com/HopevilleChurch/>

**Program: Food Pantries**

**Categorized as:** Food Pantries  
**Description:** Church food pantry offers nonperishable food every Saturday from 6-7pm to people in need. Individuals are encouraged to bring their own bag.

**At Site: IGLESIA CRISTIANA PALABRA DE VIDA LIBRES**

**Voice:** 203-519-4976

**Address:** 82 Camp Street, Meriden, CT 06450  
**Voice:** 203-519-4976

**Program: Iglesia Jehovah Rohi Food Pantry**

**Categorized as:** Food Pantries  
**Description:** Community food pantry serves anyone in need. There is no residency restriction to access the food pantry. Walk in every 3rd Wednesday of the month from 10am-12noon.

**At Site: IGLESIA JEHOVAH ROHI FOOD PANTRY**

**Address:** 27 Kimberly Avenue, New Haven, CT 06519  
**Voice:** 203-605-8060

**Program: Job Finding Assistance/Prejob Guidance**

**Categorized as:** Job Finding Assistance; Prejob Guidance; Prejob Guidance

**Description:** Employment search programs for dislocated workers, economically disadvantaged and underemployed adults. Services include workshops and individual counseling on choosing a career path, effective search techniques, resume/cover letters and interview preparation. Career center and computer labs are available for job search activity and include use of telephones, (including long distance calls), fax machines, copiers, computers, postage and stationery.

**At Site: JOHN J. DRISCOLL UNITED LABOR AGENCY - COMMUNITY SERVICES CENTER**

**Voice:** 203-755-8745

**Address:** 83 Prospect Street, Waterbury, CT 06702

**Voice:** 203-755-8745

**Program: Rapid Response Specialized Information and Resource Program**

**Categorized as:** Crime Victim Support

**Description:** Rapid Response program provides individuals who has been identified as trafficked, exploited, or at high risk, with immediate resources if needed, or educating them to the dangers they could be facing. Services can include assisting individuals with more complex solutions or something as simple as a conversation about the grooming process traffickers use, internet safety, healthy relationships, a backpack of items youth may utilize, and solutions to potentially unsafe situations.

**At Site: LOVE146**

**Address:** PO Box 8266, New Haven, CT 06530

**Voice:** 203-772-4420

**Website:** www.love146.org

**Program: Community Clinics**

**Categorized as:** Community Clinics; Outpatient Health Facilities

**Description:** Mobile clinic provides free primary health care services to Greater Waterbury area residents who do not have health insurance on:

TUESDAY: 1-5pm, Sacred Heart-Sagrado Corazon Church, 13 Wolcott Street, Waterbury

WEDNESDAY: 1-5pm, Saint Francis Xavier Church, 625 Baldwin Street

**At Site: MALTA HOUSE OF CARE MOBILE HEALTHCARE VAN - WATERBURY**

**Catholic Family Conference - Voice:** 860-524-7882

**Address:** (n/a), Waterbury, CT 06701

**Voice:** 860-524-7882 Catholic Family Conference

**Website:** www.maltahouseofcare.org

**Program: Job Training Formats/Prejob Guidance**

**Categorized as:** Prejob Guidance; Prejob Guidance; Job Training Formats; Job Training Formats

**Description:** MASC works to meet the staffing needs of manufacturers by offering hands-on and computer-based courses for men and women ages 18+ (including ex-offenders) in manufacturing and metal trades. There are seven morning and two evening cycles of courses per year. Partnerships include the Manufacturing Alliance of Connecticut, Naugatuck Valley Project, the Smaller Manufacturers Association, the State Department of Labor, Waterbury Adult Education, the Greater Waterbury Re-Entry Group, and several private sector business representatives. For a list of course offerings, visit the MASC website.

**Website:** <http://www.mascttc.com/courses.html>

**At Site: MANUFACTURING ALLIANCE SERVICE CORPORATION - TECHNICAL TRAINING & DISTANCE LEARNING CENTER**

**Address:** 173 Interstate Lane, Waterbury, CT 06705  
**Voice:** 203-574-8285  
**Website:** [www.mascttc.com](http://www.mascttc.com)

**Program: Intensive Outpatient Program (IOP)**

**Categorized as:** Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment

**Description:** Intensive Outpatient Program meets nine hours a week at least three times a week. Sessions are 3 hours in length. IOP is available in Danbury, Waterbury, Derby, Torrington, New Haven, and New Milford.

**At Site: MCCA**

**Voice:** 877-874-6222 Answers between 8:30am-8:30pm  
**Voice:** 203-792-4515

**Address:** 38 Old Ridgebury Road, Danbury, CT 06810  
**Voice:** 877-874-6222 (877-874-MCCA) - Answers between 8:30am-8:30pm  
**Voice:** 203-792-4515  
**Website:** [www.mccaonline.com](http://www.mccaonline.com)

**Program: Military Relief Fund**

**Categorized as:** Temporary Financial Assistance; Temporary Financial Assistance

**Description:** Military Family Relief Fund was established for the purpose of making grants to immediate family members of the armed forces for essential personal or household goods or services if the payment for such goods or services would be a hardship for such family member due to the military service of the eligible member.

**Website:** [www.ct.gov/mil](http://www.ct.gov/mil)



**At Site: MILITARY DEPARTMENT, STATE OF CONNECTICUT**

**Voice:** 860-524-4968

**Address:** 360 Broad Street, Hartford, CT 06105

**Voice:** 860-524-4953

**Website:** www.ct.gov/mil

**Program: Food Pantries**

**Categorized as:** Food Pantries

**Description:** Faith based church offers a food pantry to anyone in need on a walk in basis every Monday from 5-6pm. Sign up begins on Mondays at 7am. The sign in sheet is located at the main entrance of the facility. Each person's place in line will be aligned with their place on the sign in sheet.

**At Site: MINISTRY OF HELPS FOUNDATION, INC.**

**Voice:** 203-785-8057

**Address:** 308-310 Morse Street, Hamden, CT 06514

**Voice:** 203-785-8057

**Program: Nea Zoe Church Food Pantry**

**Categorized as:** Food Pantries

**Description:** Church food pantry provides emergency bags of food to help Waterbury residents in need. Food pantry is open every third Wednesday of the month, 5:30-7:30pm and every third Saturday of the month by appointment. Walk-in or pre-register online at website.

**Website:** www.neazoechurch.org/food-pantry.html

**At Site: NEA ZOE CHURCH FOOD PANTRY**

**Address:** 242 Southmayd Road, Waterbury, CT 06705

**Voice:** 203-437-7123 ext. 801

**Website:** www.neazoechurch.org

**Program: Ruth Food Pantry**

**Categorized as:** Volunteer Opportunities; Food Pantries

**Description:** Church based food pantry distributes food to New Haven County residents in need. Food pantry is open every third Thursday of month from 5:30-7pm. Residents can call for an emergency food bag anytime. Food pantry also accepts volunteers ages 16 years or older.

Please note: The food pantry is closed for the months of July and August every year.

**At Site: NEW FLAME RESTORATION CHURCH FOOD PANTRY**

**Voice:** 203-865-8095

**Voice:** 203-843-8831

**Address:** 1415 State Street, New Haven, CT 06511  
**Voice:** 203-865-8095  
**Voice:** 203-843-8831

**Program: Employment Services- Veterans**

**Categorized as:** Career Counseling; Prejob Guidance  
**Description:** Assists eligible veterans to acquire and develop the skills needed to obtain employment or re-enter the workforce.

**At Site: NEW HAVEN VET CENTER**

**Voice:** 203-795-0148

**Address:** 291 South Lambert Road, Orange, CT 06477  
**Voice:** 203-795-0148

**Program: Flexible Assistance Fund**

**Categorized as:** Temporary Financial Assistance  
**Description:** The Flexible Assistance Fund provides financial assistance to individuals and families who may risk losing their housing as a result of one time financial demands. Funds are limited to one time only use up to a maximum of \$1,500 and can be used for expenses relating to housing, health care, employment and transportation. Applicants must work with a designated Portal Agency staff person who forwards their application to the Flexible Assistance Fund Committee which determines acceptance or denial of assistance. The fund is part of the Waterbury Ten Year Plan to End Homelessness.

Eligibility - Resident of Bethlehem, Cheshire, Middlebury, Prospect, Southbury, Thomaston, Waterbury, Watertown, Wolcott, or Woodbury - The fund is intended to assist individuals and families who are at risk of losing their housing - This is a fund of last resort. Eligibility is limited to situations where no other assistance is available. - Note: Does not provide assistance for security deposits. - Individuals or heads of households must be ages 18+. - Household income must be below 50% of the Waterbury CT HMFA Area Median Income determined by HUD - Households must not be more than two months behind in their mortgage payments - Eligibility is determined on a case by case basis. Note: Fund requests must be tied to need for help in paying expenses that will help sustain housing in cases of financial hardship. Application - Contact Portal Agency staff person to complete Fund application. By appointment or walk-in. - Applications must have attached income verification for all household members (four consecutive weeks of pay stubs, child support, Unemployment, alimony, DSS print-outs, Social Security benefits) - Applications must also have copies of documents related to the reason for their assistance request such as copies of bill payments causing financial hardship such as medical bills, utility bills or car taxes; letter from landlord stating amount of rent arrearage and intention to evict; rent payment history for period in question; and copies of any court documents related to housing (stipulation).

**At Site: NEW OPPORTUNITIES**

**Voice:** 203-575-4301

**Address:** 232 North Elm Street, Waterbury, CT 06702  
**Voice:** 203-575-9799 Switchboard  
**Website:** www.newoppinc.org

**Program: Supportive Services for Veteran Families (SSVF)**

**Categorized as:** Outreach Programs; Temporary Financial Assistance; Temporary Financial Assistance

**Description:** Supportive Services for Veteran and Families (SSVF) is a housing program for very low income veterans who are homeless or at risk of homelessness. The goal is to stabilize veterans and their families in housing, while providing ongoing support as needed to sustain independent living. SSVF services include: case management, outreach, health and care services, temporary financial assistance including time limited payments to third parties for rent, utilities, moving expenses, security and utility deposit, transportation, child care, moving cost, and emergency supplies.

**At Site: NEW REACH**

**Voice:** 866-683-1682 Toll free

**Address:** 153 East Street, Suite 100, New Haven, CT 06511  
**Voice:** 203-492-4866  
**Website:** www.newreach.org

**Program: Job Finding Assistance/Prejob Guidance**

**Categorized as:** Prejob Guidance; Job Finding Assistance

**Description:** Offers job search assistance, basic skills upgrading, vocational skills development, and job retention support services for Greater Waterbury residents who are ages 18+.

**At Site: OPPORTUNITIES INDUSTRIALIZATION CENTER OF GREATER WATERBURY**

(No detailed information available for this servicesite.)

**Address:** 77-79 Bishop Street, Waterbury, CT 06704  
**Voice:** 203-756-7987

**Program: P.R.I.D.E Entrepreneurial Program**

**Categorized as:** Ex-Offender Reentry Programs; Prejob Guidance

**Description:** Entrepreneurial training and support program for returning citizens into the community include inmates, released inmates and people with a criminal background. Program provides a 10 week course that covers legal, accounting, banking, insurance and business plan expertise to assist individuals wanting to start their own business. A mentor is assigned after the program is completed to help guide the individual to get their business on

track. Training programs are held at several locations: 1) Waterbury-77-79 Bishop Street, 2)Hartford- Hartford City Hall/room 100, 3) Bridgeport- Bridgeport City Hall/Conference room C, 4) Bridgeport- 480 Bond Street

**At Site: P.R.I.D.E PROGRAM**

**Address:** n/a, CT 06704  
**Voice:** 203-767-4090

**Program: Intensive Outpatient Program (IOP) for Adults**

**Categorized as:** Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment  
**Description:** Intensive Outpatient Program (IOP) offers a treatment alternative for adults ages 18+ with a diagnosis of substance abuse or with a dual diagnosis of substance abuse and mental illness who do not require hospitalization but need intensive outpatient treatment. Participants attend program three days or evenings per week, three hours per day, for a variable length of stay. IOP can enable people in recovery to continue their recovery therapies following successful detox, on a part-time yet intensive schedule, designed to accommodate work and family life.

**Program: Community Clinics / Outpatient Health Facilities - Routine Care**

**Categorized as:** Community Clinics; Outpatient Health Facilities  
**Description:** Various Planned Parenthood sites offering health care services which include exams and treatment of common illnesses such as colds, flu, acute bronchitis, ear infection, strep throat and sinus infections.  
**Address:** CT  
**Voice:** 877-529-3689

**At Site: PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - WATERBURY**

**Address:** 969 West Main Street, Waterbury, CT 06706  
**Voice:** 203-753-2119  
**Website:** [plannedparenthood.org/connecticut/](http://plannedparenthood.org/connecticut/)

**Program: Partial Hospital/Intensive Outpatient Program (IOP) for Substance Use Disorders**

**Categorized as:** Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment  
**Description:** Program offers a structured day and evening partial hospitalization program focusing on therapy groups, educational lectures/seminars, as well as individualized evaluation and treatment including relapse prevention skills. Accepts dual diagnosis clients. Sites offer outpatient programs developed for individuals, families, and couples, including general education and awareness didactic groups, group therapies, relapse prevention programs, and group specific programs for women, men, co-dependents, seniors and DWI groups.  
**Website:** [www.recoveryneverstops.org](http://www.recoveryneverstops.org)

**At Site: RUSHFORD AT CHESHIRE**

**Address:** 680 Main Street, Suite 204, Cheshire, CT 06410  
**Voice:** 877-577-3233 Admissions  
**Voice:** 855-825-4026

**At Site: RUSHFORD - MERIDEN SERVICES**

**Admissions - Voice:** 877-577-3233  
**Spanish - Voice:** 203-630-5300

**Address:** 883 Paddock Avenue, Meriden, CT 06450  
**Voice:** 877-577-3233 Admissions  
**Voice:** 203-634-7027 Pretrial Alcohol/Pretrial Drug Education  
**Website:** www.recoveryneverstops.org

**Program: Crime Victim Support**

**Categorized as:** Crime Victim Support  
**Description:** Advocacy and support for victims of sexual assault during hospital, police and court procedures. Includes child sexual abuse victim advocates, certified sexual assault counselors with specialized training in children's issues and the legal system.

**At Site: SAFE HAVEN OF GREATER WATERBURY - SEXUAL ASSAULT CRISIS SERVICE**

**Calls route to local SACS offices; 24 hrs/7days - Hotline:** 888-999-5545  
**SACS, 24 hrs/7 days (also TTY) - Hotline:** 203-753-3613

**Address:** 29 Central Avenue, 1st Floor, Waterbury, CT 06702  
**Voice:** 203-575-0388 Administration  
**Hotline:** 888-568-8332 Spanish Speakers Hotline  
**Website:** www.safehavengw.org

**At Site: SAFE HAVEN OF GREATER WATERBURY - SOUTHBURY OFFICE**

**Calls route to local SACS offices; 24 hrs/7days - Hotline:** 888-999-5545  
**SACS, 24 hrs/7 days (also TTY) - Hotline:** 203-753-3613

**Address:** 88 Main Street South, Suite 203B, Southbury, CT 06488  
**Voice:** 203-262-8700  
**Website:** www.safehavengw.org

**Program: Crime Victim Support**

**Categorized as:** Crime Victim Support  
**Description:** Offers counseling, legal assistance, and other services for victims of domestic violence.

**At Site: SAFE HAVEN OF GREATER WATERBURY - DOMESTIC VIOLENCE SERVICE**

**Hotline:** 888-774-2900 Calls roll over to local DVS office; 24hr/7 days - State Hotline  
**Hotline:** 203-575-0036 24 hours/7 days

**Address:** 29 Central Avenue, Waterbury, CT 06702  
**Hotline:** 203-575-0036 24hr/7 days  
**Voice:** 203-575-0388 Administration  
**Website:** www.safehavengw.org

**At Site: SAFE HAVEN OF GREATER WATERBURY - SOUTHURY OFFICE**

**Calls route to local DVS office; 24hr/7days - Hotline:** 888-774-2900  
**24 hours/7 days - Hotline:** 203-575-0036

**Address:** 88 Main Street South, Suite 203B, Southbury, CT 06488  
**Voice:** 203-262-8700  
**Website:** www.safehavengw.org

**Program: Safe At Home Address Confidentiality Program (ACP)**

**Categorized as:** Crime Victim Support  
**Description:** Safe At Home Address Confidentiality Program (ACP) is intended to help victims of family violence, sexual assault, injury or risk of injury to a minor, or stalking, to keep their address confidential. The program offers participants two services to help keep their location secret: 1) to provide a substitute mailing address, and 2) preventing public access to a participant's actual address on government records including voter registry lists, and keeping marriage records confidential.

**At Site: SAFE HAVEN OF GREATER WATERBURY - DOMESTIC VIOLENCE SERVICE**

**Hotline:** 203-575-0036  
**Hotline:** 888-774-2900 Calls roll over to local DVS office; 24hr/7 days - State Hotline

**Address:** 29 Central Avenue, Waterbury, CT 06702  
**Hotline:** 203-575-0036 24hr/7 days  
**Voice:** 203-575-0388 Administration  
**Website:** www.safehavengw.org

**At Site: SAFE HAVEN OF GREATER WATERBURY - SEXUAL ASSAULT CRISIS SERVICE**

**Calls route to local SACS offices; 24 hrs/7days - Hotline:** 888-999-5545  
**SACS, 24 hrs/7 days (also TTY) - Hotline:** 203-753-3613

**Address:** 29 Central Avenue, 1st Floor, Waterbury, CT 06702  
**Voice:** 203-575-0388 Administration  
**Hotline:** 888-568-8332 Spanish Speakers Hotline  
**Website:** www.safehavengw.org

**Program: Food Pantries**

**Categorized as:** Food Pantries  
**Description:** Church offers a food pantry on the third Saturday of the month from 10-11am.

**At Site: SAINT ANDREW'S EPISCOPAL CHURCH FOOD PANTRY**

**Voice:** 203-237-7451

**Address:** 20 Catlin Street, Meriden, CT 06450  
**Voice:** 203-237-7451  
**Website:** www.standrewsmeriden.org

**Program: Community Clinics**

**Categorized as:** Outpatient Health Facilities; Community Clinics  
**Description:** Family Health Center offers primary care medical services for adults regardless of ability to pay. The Center also offers women's health services, prenatal care, podiatry, allergy treatments, and eye exams. Spanish-speaking staff available.  
**Website:** www.stmh.org

**At Site: SAINT MARY'S HOSPITAL - FAMILY HEALTH CENTER**

**Voice:** 203-709-3800

**Address:** 95 Scovill Street, Waterbury, CT 06706  
**Voice:** 203-709-3800  
**Website:** www.stmh.org

**Program: Intensive Outpatient Program (IOP)**

**Categorized as:** Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment  
**Description:** Offers an Intensive Outpatient Program for adults with substance abuse disorders and with a dual diagnosis of mental illness and substance abuse.  
**Website:** www.stmh.org

**At Site: SAINT MARY'S HOSPITAL - BEHAVIORAL HEALTH CARE SERVICES**

**Outpatient - Voice:** 203-709-6201

**Address:** 56 Franklin Street, Waterbury, CT 06706  
**Voice:** 203-709-6201 Outpatient  
**Website:** www.stmh.org

**Program: Homeless Resource Service Center and Emergency Shelter: Single Adults and Families**

**Categorized as:** Homeless Shelter

**Description:** NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral.

Emergency shelter for single men, single women, and families offers breakfast and an evening meal, shower and bed; intake hours: M-Sun: 5:30-8pm. All clients receive case management designed to help them find housing, substance abuse treatment, and welfare programs, if necessary.  
 \*Shelter is NOT wheelchair accessible; all residents must be ambulatory.  
 \*Shelter accepts pregnant women and they can stay after the baby is born  
 \*Shelter does NOT accept adults who are being detoxed.  
 \*Shelter does NOT accept sex offenders.

**Website:** www.stvincentdepaulmission.org

**At Site: SAINT VINCENT DE PAUL MISSION OF WATERBURY - HOMELESS RESOURCE SERVICE CENTER AND EMERGENCY SHELTER**

**Voice:** 203-573-9018  
**211:** Dial 2-1-1 for Shelter Intake through Coordinated Access Network

**Address:** 114 Benedict Street, Waterbury, CT 06706  
**Voice:** 203-573-9018

**Program: Merriman Culinary School/Soup Kitchen**

**Categorized as:** Soup Kitchens

**Description:** Lunch served daily, M-Sat: 11am-12:30pm.

**At Site: SAINT VINCENT DE PAUL MISSION OF WATERBURY - SOUP KITCHEN AND FOOD PANTRY**

**Address:** 327 Baldwin Street, Waterbury, CT 06706  
**Voice:** 203-757-0411

**Program: Saint Vincent de Paul Mission of Waterbury Food Pantry**

**Categorized as:** Food Pantries

**Description:** Food pantry for residents of Greater Waterbury open Th: 1-2pm. Walk-in okay.



**At Site: SAINT VINCENT DE PAUL MISSION OF WATERBURY - SOUP KITCHEN AND FOOD PANTRY**

**Address:** 327 Baldwin Street, Waterbury, CT 06706  
**Voice:** 203-757-0411

**Program: Homeless Shelter: Families with Children**

**Categorized as:** Homeless Shelter  
**Description:** NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral.

Emergency Family Shelter in Waterbury accepts families with children and women or men with children; Intake hours: 24 hr/7days.  
 \*Shelter accepts pregnant women with children and they can stay after the baby is born  
 \*Shelter accepts adults who are being detoxed.

**At Site: SALVATION ARMY - SOUTHERN NEW ENGLAND DIVISION, EMERGENCY SHELTER FOR FAMILIES (WATERBURY)**

**Dial 2-1-1 for Shelter Intake through Coordinated Access Network:** 211  
**Voice:** 203-756-1718

**Address:** 74 Central Avenue, Waterbury, CT 06702  
**Voice:** 203-756-1718

**Program: Flexible Assistance Fund**

**Categorized as:** Temporary Financial Assistance  
**Description:** The Flexible Assistance Fund provides financial assistance to individuals and families who may risk losing their housing as a result of one time financial demands. Funds are limited to one time only use up to a maximum of \$1,500 and can be used for expenses relating to housing, health care, employment and transportation. Applicants must work with a designated Portal Agency staff person who forwards their application to the Flexible Assistance Fund Committee which determines acceptance or denial of assistance. The fund is part of the Waterbury Ten Year Plan to End Homelessness.

Eligibility -Resident of Bethlehem, Cheshire, Middlebury, Prospect, Southbury, Thomaston, Waterbury, Watertown, Wolcott, or Woodbury -The fund is intended to assist individuals and families who are at risk of losing their housing -This is a fund of last resort. Eligibility is limited to situations where no other assistance is available. -Note: Does not provide assistance for security deposits. -Individuals or heads of households must be ages 18+.  
 -Household income must be below 50% of the Waterbury CT HMFA Area Median Income determined by HUD -Households must not be more than two months behind in their mortgage payments -Eligibility is determined on a case by case basis. Note: Fund requests must be tied to need for help in paying expenses that will help sustain housing in cases of financial hardship.  
 Application -Contact Portal Agency staff person to complete Fund

application. By appointment or walk-in. -Applications must have attached income verification for all household members (four consecutive weeks of pay stubs, child support, Unemployment, alimony, DSS print-outs, Social Security benefits) -Applications must also have copies of documents related to the reason for their assistance request such as copies of bill payments causing financial hardship such as medical bills, utility bills or car taxes; letter from landlord stating amount of rent arrearage and intention to evict; rent payment history for period in question; and copies of any court documents related to housing (stipulation).

**At Site: SALVATION ARMY - WATERBURY CORPS COMMUNITY CENTER**

**Voice:** 203-754-7056 ext. 10 Laura Batista

**Address:** 74 Central Avenue, Waterbury, CT 06702  
**Voice:** 203-754-7056

**Program: Salvation Army Waterbury Corps Food Pantry**

**Categorized as:** Food Pantries  
**Description:** Free food for families or individuals in need who have had a disruption in income. Food pantry open M,W,Th: 9-11am.

**At Site: SALVATION ARMY - WATERBURY CORPS COMMUNITY CENTER**

**Address:** 74 Central Avenue, Waterbury, CT 06702  
**Voice:** 203-754-7056

**Program: Shalom Seventh Day Adventist Food Pantry**

**Categorized as:** Food Pantries  
**Description:** Church based food pantry distributes food every first and third Wednesday, 4-6pm to Waterbury residents. Bring own bag for groceries; Walk-in or by appointment.

**At Site: SHALOM SEVENTH DAY ADVENTIST FOOD PANTRY**

**Address:** 84 Crown Street, Waterbury, CT 06704  
**Voice:** 203-519-8526

**Program: Federally Qualified Health Center (FQHC)**

**Categorized as:** Outpatient Health Facilities; Community Clinics  
**Description:** Medical clinic provides comprehensive health care, including immunizations, physical examinations, health education and counseling, chronic disease management, and acute visits. Services are provided regardless of ability to pay.  
**Website:** [www.staywellhealth.org](http://www.staywellhealth.org)

**At Site: STAYWELL HEALTH CENTER**

**Voice:** 203-756-8021

**Address:** 80 Phoenix Avenue, Suite 201, Waterbury, CT 06702

**Voice:** 203-756-8021

**Website:** www.staywellhealth.org

**At Site: STAYWELL HEALTH CENTER - SOUTH END**

**Voice:** 203-756-8021

**Address:** 1302 South Main Street, Waterbury, CT 06706

**Voice:** 203-597-9044

**Website:** www.staywellhealth.org

**Program: Open Arms - Staywell's Health Care for the Homeless Services**

**Categorized as:** Community Clinics

**Description:** Provides medical, dental and mental health services at St. Vincent De Paul and at the Western Connecticut Mental Health Network.

**Website:** www.staywellhealth.org

**At Site: STAYWELL HEALTH CENTER**

**Christine Bianchi -** 203-756-8021 ext. 3018  
**Program Administrator -**  
**Voice:**

**Address:** 80 Phoenix Avenue, Suite 201, Waterbury, CT 06702

**Voice:** 203-756-8021

**Website:** www.staywellhealth.org

**Program: Intensive Outpatient Program (IOP)**

**Categorized as:** Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment

**Description:** Intensive Outpatient Programs for veterans with substance addiction or with dual diagnosis of substance abuse and mental illness.

**Website:** www.connecticut.va.gov/

**At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, NEWINGTON CAMPUS**

**Voice:** 860-666-6951

**Nat'l # for referral to** 877-222-8387  
**closest facility &**  
**med.benefits info -**  
**Voice:**

**Address:** 555 Willard Avenue, Newington, CT 06111

**Voice:** 860-666-6951

**Hotline:** 877-927-8387 877-WAR-VETS (24/7 Line) - Combat Veterans Line  
**Website:** www.connecticut.va.gov/

**At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, ERRERA COMMUNITY CARE CENTER**

**Voice:** 203-479-8000  
**Nat'l # for referral to closest facility & med.benefits info - Voice:** 877-222-8387

**Address:** 114-152 Boston Post Road, West Haven, CT 06516  
**Voice:** 203-479-8000  
**Voice:** 203-479-8064 HCHV Homeless Clinic Hotline  
**Website:** www.erreracc.com

**Program: Supportive Services for Veteran Families (SSVF)**

**Categorized as:** Outreach Programs; Temporary Financial Assistance; Temporary Financial Assistance  
**Description:** Supportive Services for Veteran Families (SSVF) is a housing program for very low income veterans. The goal is to stabilize veterans and their families with housing, while providing ongoing support as needed to sustain independent living. SSVF services include: outreach to community services, temporarily financial assistance including time limited payments to third parties for rent, utilities, moving expenses, security and utility deposit, transportation, child care, moving cost, and emergency supplies.

**At Site: VETERANS INC.**

**Toll Free:** 800-482-2565 Press 2; SSVF Program  
**Voice:** 860-338-9703 SSVF Program

**Address:** 232 Arch Street, New Britain, CT 06051  
**Voice:** 860-335-7679 SSVF Program  
**Voice:** 860-338-9703 SSVF Program

**Program: Food Pantry – Wednesday from 12:30-1:30**

**At Site: WALK OF FAITH CHURCH FOOD PANTRY**

**Church phone number - Voice:** 203-469-5134

**Address:** 104 Fairmont Avenue, New Haven, CT 06513  
**Voice:** 203-469-5134 Church phone number  
**Website:** www.walkoffaithchurch.org

**Program: Waterbury Baptist Ministries Food Pantry**

**Categorized as:** Food Pantries  
**Description:** Church food pantry offers emergency food assistance to residents of downtown Waterbury who are in need. Limit of one bag per household. Pantry is open first three Fridays of month, 1-3pm; open last Friday: 4-6pm; open at other times for emergencies. Walk-in or call for an appointment. Note: If month has five Fridays, food pantry is also open on fourth Friday, 1-3pm.

**At Site: WATERBURY BAPTIST MINISTRIES FOOD PANTRY**

**Address:** 222 West Main Street, Waterbury, CT 06702  
**Voice:** 203-754-5140

**Program: Partial Hospital/Intensive Outpatient Program (IOP)**

**Categorized as:** Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment  
**Description:** Intensive Outpatient Program is an intensive program that meets multiple times per week. IOP is for adults with a substance addiction. Programs are available during the day and in the evening. Partial Hospitalization Program adults with addictive disorders or with dual diagnosis of substance abuse and mental illness offered in the day. If dual diagnosis primary diagnosis must be substance abuse.  
**Website:** www.waterburyhospital.org

**At Site: WATERBURY HOSPITAL HEALTH CENTER - WEST MAIN BEHAVIORAL HEALTH**

**Voice:** 203-573-7500  
**Access Center for Behavioral Health Services - Voice:** 203-573-6500

**Address:** 88 Grandview Avenue, 2nd Floor, Waterbury, CT 06708  
**Voice:** 203-573-6500 Access Center for Behavioral Health Services  
**Voice:** 203-573-7500  
**Website:** www.waterburyhospital.org

**Program: Waterbury Hospital Infectious Disease Clinic Food Pantry**

**Categorized as:** Food Pantries  
**Description:** Offers a food pantry for patients of the Infectious Disease Clinic with HIV/AIDS who are in need M-F: 9am-5pm.

**At Site: WATERBURY HOSPITAL HEALTH CENTER - WATERBURY HOSPITAL INFECTIOUS DISEASE CLINIC (WHIC)**

**Voice:** 203-574-4187  
**Address:** 140 Grandview Avenue, Suite L-01, Waterbury, CT 06708  
**Voice:** 203-574-4187

**Program: Intensive Outpatient Program (IOP)**

**Categorized as:** Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment

**Description:** Outpatient Services offers intensive outpatient programs (group therapy and psycho-education sessions, 3 hrs/day, 4 days/week), Individual, couples, group counseling and aftercare services, including relapse prevention, are offered. Psychiatric consultation services are available. Length of stay varies according to individual's needs. Intensive outpatient program provides individualized treatment of a minimum of three hours per day of active treatment from 2-4 days per week if clinically indicated. Day/Evening program offered. Average length of stay in the intensive program is 16 visits or four weeks.

**At Site: WELLMORE BEHAVIORAL HEALTH - ADULT OUTPATIENT BEHAVIORAL HEALTH SERVICES**

**Address:** 402 East Main Street, Waterbury, CT 06702  
**Voice:** 800-721-1230  
**Voice:** 203-755-1143

**Program: Outpatient Program (OP)**

**Categorized as:** Substance Use Disorder Day Treatment

**Description:** Offers daytime/evening intensive outpatient program for patients who do not require intense initial stabilization or an intensive treatment structure.

**At Site: WELLMORE BEHAVIORAL HEALTH - ADULT OUTPATIENT BEHAVIORAL HEALTH SERVICES**

**Address:** 402 East Main Street, Waterbury, CT 06702  
**Voice:** 800-721-1230  
**Voice:** 203-755-1143

**At Site: WELLMORE BEHAVIORAL HEALTH - THERAPEUTIC SHELTER**

**Address:** 142 Griggs Street, Waterbury, CT 06704  
**Voice:** 203-574-1419  
**Voice:** 800-721-1378

**Program: Supportive Services for Veteran Families (SSVF)**

**Categorized as:** Temporary Financial Assistance; Temporary Financial Assistance; Outreach Programs

**Description:** Supportive Services for Veteran and Families (SSVF) is a housing program for very low income veterans. The goal is to stabilize veterans and their families in housing, while providing ongoing support as needed to sustain independent living. SSVF services include: case management, outreach, health and care services, temporarily financial assistance including time limited payments to third parties for rent, utilities, moving expenses, security and utility deposit, transportation, child care, moving cost, and emergency supplies.

**Website:** <http://www.workplace.org/supportive-services-for-veteran-families/>

**At Site: WORKPLACE, THE**

**Voice:** 866-683-1682

**Address:** 350 Fairfield Avenue, Suite 302, Bridgeport, CT 06604

**Voice:** 203-610-8500

**Website:** [www.workplace.org](http://www.workplace.org)

If you were recently released from incarceration, these additional resources will help you find services and programs that you may need.

**BE PREPARED!**

If you left your ID at the correctional facility, call the Department of Correction at 860-692-6831 to see if you can obtain it. At the end of this guide there is a section on "How to Replace Documents When You Have Lost All Your Identification Cards".

Note that if searching for shelters, some of the shelters and drop-in centers may require medical information, such as proof that you've had a tetanus shot, and a tuberculosis-free test result. These medical records are obtained from the nursing supervisor at the correctional facility. This guide also includes an "Immunization - Adults" section that lists facilities that provide immunizations.

**United Way 2-1-1:** You can find information about additional resources that are available by using the 2-1-1 online website, or by calling 2-1-1 and talking with a call specialist. The call center is available 24 hours a day, 7 days a week! Go to [www.211ct.org](http://www.211ct.org) and follow the directions on the web site to locate the type of service, and then the specific resource you need, or: Dial 2-1-1 directly and talk to one of the call specialists who will assist you. You can also reach them, toll-free, at 1-800-203-1234. They can help you locate a resource, provide referrals and crisis intervention services. The service is free and confidential.

**CT Department of Social Services:** Benefit assistance may also be available by contacting the Department of Social Services (DSS). To find out about the types of services they provide you can reach them at 855-626-6632 or at <http://www.ct.gov/dss/site/default.asp>.

**What if you don't have access to a computer?** Most public libraries have computers that are available for public use. They require a library card, but if you don't have one, they will issue you a temporary library card if you can show a picture ID or proof of address. If you have no ID, and if you are staying at a shelter, the library can give you a form to be filled out at the shelter.

**What if you don't have access to a phone?** You can apply for a free cell phone through the SafeLink Wireless Assistance program, 800-977-3768. This online web site lists those who qualify for the program: <https://www.safelinkwireless.com/Enrollment/Safelink/en/Public/NewHome.html> or call 2-1-1 for other free phone services for Connecticut residents.

## ACCESS HEALTH CT CONNECTICUT'S HEALTH INSURANCE MARKETPLACE AND MEDICAID ENROLLMENT CENTER

- Call the enrollment center at: (855) 805-4325 if you do not have medical insurance, or access online at: [www.accesshealthct.com](http://www.accesshealthct.com).
- Or visit the 2-1-1 eLibrary paper "Access Health CT", which will link you to other general information on health insurance options and tips.

## MEDICAID PROGRAMS

For information about Medicaid programs and eligibility: Go to [www.211ct.org](http://www.211ct.org) and under "Search for Services" type in "Medicaid" in the search box.

## HOW TO REPLACE DOCUMENTS WHEN YOU HAVE LOST ALL OF YOUR IDS

The United Way 2-1-1 on-line web site contains complete information about how to obtain a:

- Birth certificate,
- State issued driver's license or non-driver identification
- Social security card

You can get the information one of the following ways:

Go to [www.211ct.org](http://www.211ct.org) and click on the "eLibrary" box. Then click on "Records, Licenses and Permits". Then click on "Replacing Documents When You Have Lost All Your IDs". This will give you links to the information about birth certificates, state issued licenses and IDs, and social security cards. OR Go to <http://uwc.211ct.org/social-security-cards-documents-required-to-obtain-a-social-security-number-and-card-or-a-replacement-card/> and it will take you directly to "Replacing Documents When You Have Lost All Your IDs". OR If you do not have access to a computer, you may dial 2-1-1 and speak to a call specialist who will assist you.

**Birth Certificates:** If you were born in the State of Connecticut but do not know the town where you were born, you can go to the State of CT Department of Public Health with identification; give them your name at birth and date of birth. The DPH will search for a record and if found, can issue the certificate while you wait. The fee is \$30. The web site is [www.ct.gov/dph](http://www.ct.gov/dph). The address is: Department of Public Health, 410 Capitol Avenue, Hartford, CT 06134; 1st Floor Department of Vital Records - (860)509-5690.

**Social Security Cards:** Note that when you apply for a social security card, it is required that you provide an address, where the card can be sent. Locations of the Social Security offices in Connecticut can be found on the Social Security website, <http://www.211ct.org/ICarol/namerresults.aspx?searchTerm=social+security+cards&town=-1> or by dialing 2-1-1



## RE-ISSUANCE OF PUERTO RICO BIRTH CERTIFICATES

If you were born in Puerto Rico, to get information about how to apply for a new birth certificate when you are residing outside of Puerto Rico go to [www.211ct.org](http://www.211ct.org) and click on the “eLibrary” box. Then click on “Records, Licenses and Permits”. Then click on “Re-Issuance of Puerto Rico Birth Certificates.”

As of July 1, 2010, Connecticut residents born in Puerto Rico are required to obtain a replacement birth certificate from Puerto Rico. Contact the Office of Vital Statistics in Puerto Rico at [www.salud.gov.pr](http://www.salud.gov.pr) or by phone at (787) 765-2929.

## HOT LINES

- Suicide Prevention/Mental Health Hotline: 211
- Domestic Violence/Sexual Assault: 911