WHERE TO TURN TO FOR HELP
WATERBURY REENTRY SERVICES

2024

Use this resource to find services you may need if you are exiting the Criminal Justice system or any non-community placement, and to support your successful return to the community. For help visit us online at www.211ct.org or dial 211.
REENTRY DIRECTORY

DIRECTORY OF SERVICES

Food Pantries

- ALTERNATIVE SERVICES OF CONNECTICUT - PROGRAM: Food Pantry
- BIBLE CHURCH OF WATERBURY - PROGRAM: Bible Church Food Pantry
- BRANFORD FOOD PANTRY - PROGRAM: Branford Food Pantry
- BREAKTHROUGH CHURCH FOOD PANTRIES - PROGRAM: The Marketplace at Breakthrough
- CHRISTIAN COMMUNITY ACTION - NEW HAVEN - PROGRAM: CCA's Client Choice Food Program
- COMMUNITY TABERNACLE OUTREACH CENTER - PROGRAM: Food Pantries
- CONNECTICUT FOODSHARE - PROGRAM: Connecticut Foodshare Mobile Pantry
- CONNECTICUT STATE COMMUNITY COLLEGE - NAUGATUCK VALLEY - PROGRAM: Naugatuck Valley Student Food Pantry
- DELORENZO TOWERS - PROGRAM: Food Pantry
- DOWNTOWN EVENING SOUP KITCHEN - PROGRAM: Food Pantries
- EAST HAVEN FOOD PANTRY - PROGRAM: Food Pantries
- EVANGELICAL CHRISTIAN CHURCH FOOD PANTRY - PROGRAM: Evangelical Christian Church Food Pantry
- FEED THE NEED FOOD PANTRY - PROGRAM: Food Pantry
- FOOD FOR THE PEOPLE - PROGRAM: Food Pantry
- GLEANING LOVINGLY OFFERED IN WALLINGFORD - PROGRAM: Food Pantry
- GLORIFIED DELIVERANCE CHURCH FOOD PANTRY - PROGRAM: Glorified Deliverance Center Church Food Pantry
- GREATER WATERBURY INTERFAITH MINISTRIES - PROGRAM: Greater Waterbury Interfaith Ministries Food Pantry
- HERITAGE HELPS - PROGRAM: Heritage Helps Food Pantry
- HOPEVILLE CHURCH FOOD PANTRY - PROGRAM: Hopeville Church Food Pantry
- HOUSE OF PRAYER BREAD OF LIFE - PROGRAM: House of Prayer Bread of Life food pantry
- NEA ZOE CHURCH FOOD PANTRY - PROGRAM: Nea Zoe Church Food Pantry
- NEW HORIZON LIVING CENTERS, INC. - PROGRAM: Food and Clothing Pantry
- RESTORING STRENGTH IN COMMUNITIES OUTREACH MINISTRY - PROGRAM: Food Pantry
- SAINT ANDREW'S EPISCOPAL CHURCH FOOD PANTRY - PROGRAM: Ted's Food Pantry and Breakfast
- SAINT VINCENT DE PAUL MISSION OF WATERBURY - PROGRAM: Saint Vincent de Paul Mission of Waterbury Food Pantry
- SALVATION ARMY - WATERBURY CORPS COMMUNITY CENTER - PROGRAM: Salvation Army Waterbury Corps Food Pantry
- SHALOM SEVENTH DAY ADVENTIST FOOD PANTRY - PROGRAM: Shalom Seventh Day Adventist Food Pantry
- TRINITY EPISCOPAL CHURCH - PROGRAM: The Blessing Food Pantry
- WATERBURY BAPTIST MINISTRIES FOOD PANTRY - PROGRAM: Waterbury Baptist Ministries Food Pantry
- WATERBURY WORSHIP CENTER, THE - PROGRAM: Food Pantry

Soup Kitchens

- GREATER WATERBURY INTERFAITH MINISTRIES - PROGRAM: Soup Kitchens
- SAINT ANDREW'S EPISCOPAL CHURCH FOOD PANTRY - PROGRAM: Ted's Food Pantry and Breakfast
- SAINT VINCENT DE PAUL MISSION OF WATERBURY - PROGRAM: Merrimans Culinary School Soup Kitchen
REENTRY DIRECTORY

Housing/Shelter
- FAMILY AND CHILDREN'S AID - PROGRAM: Harmony House Shelter
- NORTHWESTERN CONNECTICUT YMCA - PROGRAM: Winchester Emergency Shelter
- SAINT VINCENT DE PAUL MISSION OF WATERBURY - PROGRAM: Homeless Resource Service Center and Emergency Shelter: Single Adults and Families
- SALVATION ARMY - SOUTHERN NEW ENGLAND DIVISION - PROGRAM: Homeless Shelter - Families with Children

Rent Payment Assistance
- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF (VA) - PROGRAM: Supportive Services for Veteran Families (SSVF) Program

CRIMINAL CORRECTIONAL SYSTEM

Ex-Offender Reentry Programs
- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- CONNECTICUT REENTRY COLLABORATIVE - PROGRAM: Connecticut's Reentry Community Online Resource Website
- P.R.I.D.E PROGRAM - PROGRAM: P.R.I.D.E Entrepreneurial Program

LAW ENFORCEMENT SERVICES

Crime Victim Support
- BHCARE - PROGRAM: Safe At Home Address Confidentiality Program (ACP)
- CATHOLIC CHARITIES - ARCHDIOCESE OF HARTFORD - PROGRAM: Victims of Crime Assistance (VOCA)
- COMMUNITY MENTAL HEALTH AFFILIATES - PROGRAM: Community Connections for Survivors (CCFS)
- CONNECTICUT ALLIANCE TO END SEXUAL VIOLENCE - PROGRAM: Post-Conviction Victim Advocacy
- CONNECTICUT COUNCIL OF FAMILY SERVICE AGENCIES - PROGRAM: VOCA Case Management Program
- CORRECTION, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Crime Victim Support
- LOVE146 - PROGRAM: Rapid Response Specialized Information and Resource Program
- NEW OPPORTUNITIES - PROGRAM: Project Longevity
- PARDONS AND PAROLES, STATE OF CONNECTICUT BOARD OF - PROGRAM: Parole Information for Crime Victims
- SAFE HAVEN OF GREATER WATERBURY - PROGRAM: Crime Victim Support
- SAFE HAVEN OF GREATER WATERBURY - PROGRAM: Safe At Home Address Confidentiality Program (ACP)
- WATERBURY, CITY OF - PROGRAM: Crime Victim Support

HEALTH CARE

Medical Expense Assistance
- CONNECTICUT BEHAVIORAL HEALTH PARTNERSHIP - CARELON BEHAVIORAL HEALTH - PROGRAM: Family Assistance & Social Determinant Fund

Community Clinics
- COMMUNITY HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)
- MALTA HOUSE OF CARE MOBILE HEALTHCARE VAN - WATERBURY - PROGRAM: Community Clinics
REENTRY DIRECTORY

- SAINT MARY'S HOSPITAL - TRINITY HEALTH OF NEW ENGLAND - PROGRAM: Community Clinics
- STAYWELL HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)
- STAYWELL HEALTH CENTER - PROGRAM: Open Arms - Staywell's Health Care for the Homeless Services
- WHEELER HEALTH - PROGRAM: Federally Qualified Health Center (FQHC)

Outpatient Health Facilities
- COMMUNITY HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)
- CONNECTICUT HARM REDUCTION ALLIANCE - PROGRAM: SWAN Mobile Outreach Van
- MALTA HOUSE OF CARE MOBILE HEALTHCARE VAN - WATERBURY - PROGRAM: Community Clinics
- SAINT MARY'S HOSPITAL - TRINITY HEALTH OF NEW ENGLAND - PROGRAM: Community Clinics
- STAYWELL HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)
- WHEELER HEALTH - PROGRAM: Federally Qualified Health Center (FQHC)

Career Counseling
- AMERICAN JOB CENTERS - PROGRAM: Job Finding Assistance: Youth/Young Adult
- GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - PROGRAM: Career Center
- NEW HAVEN VET CENTER - PROGRAM: Employment Services- Veterans
- HIRING OUR HEROES - PROGRAM: Job Fairs for Veterans and Transitioning Service Members

Job Finding Assistance
- AMERICAN JOB CENTERS - PROGRAM: Job Finding Assistance: Youth/Young Adult
- CONNECTICUT REENTRY COLLABORATIVE - PROGRAM: Connecticut's Reentry Community Online Resource Website
- GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - PROGRAM: Career Center
- OPPORTUNITIES INDUSTRIALIZATION CENTER OF GREATER WATERBURY - PROGRAM: Job Finding Assistance Prejob Guidance

Job Training Formats
- CONNECTICUT STATE COMMUNITY COLLEGE - NAUGATUCK VALLEY - PROGRAM: SNAP Employment and Training Program
- GATEWAY COMMUNITY COLLEGE - PROGRAM: SNAP Employment and Training Program
- MANUFACTURING ALLIANCE SERVICE CORPORATION - TECHNICAL TRAINING & DISTANCE LEARNING CENTER - PROGRAM: Job Training Formats/Prejob Guidance

Prejob Guidance
- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- AMERICAN JOB CENTERS - PROGRAM: Job Finding Assistance: Youth/Young Adult
- AMERICAN JOB CENTERS - PROGRAM: Resume Critiques: All Groups
- CONNECTICUT REENTRY COLLABORATIVE - PROGRAM: Connecticut's Reentry Community Online Resource Website
- CONNECTICUT STATE COMMUNITY COLLEGE - NAUGATUCK VALLEY - PROGRAM: SNAP Employment and Training Program
- GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - PROGRAM: Career Center
- HIRING OUR HEROES - PROGRAM: Job Fairs for Veterans and Transitioning Service Members
- INDEPENDENCE NORTHWEST: CENTER FOR INDEPENDENT LIVING OF NORTHWEST CONNECTICUT, INC. - PROGRAM: Prejob Guidance
- NEW HAVEN VET CENTER - PROGRAM: Employment Services- Veterans
- OPPORTUNITIES INDUSTRIALIZATION CENTER OF GREATER WATERBURY - PROGRAM: Job Finding Assistance Prejob Guidance
Temporary Financial Assistance

- AMERICAN RED CROSS - NATIONAL HEADQUARTERS (ARC) - PROGRAM: Military Financial Assistance for Emergencies
- COLUMBUS HOUSE - PROGRAM: Supportive Services for Veteran Families (SSVF)
- COMMUNITY RENEWAL TEAM - PROGRAM: Supportive Services for Veteran Families (SSVF)
- CONNECTICUT BEHAVIORAL HEALTH PARTNERSHIP - CARELON BEHAVIORAL HEALTH - PROGRAM: Family Assistance & Social Determinant Fund
- CONNECTICUT NATIONAL GUARD FOUNDATION - PROGRAM: Temporary Financial Assistance
- COVENANT TO CARE FOR CHILDREN - PROGRAM: Children's Enrichment Fund
- MILITARY DEPARTMENT, STATE OF CONNECTICUT - PROGRAM: Military Relief Fund
- NEW OPPORTUNITIES - PROGRAM: MyHomeCT
- PLAN OF CONNECTICUT - PROGRAM: Charitable Trust Grant Program
- PROBATE COURT ADMINISTRATOR, STATE OF CONNECTICUT - PROGRAM: Kinship Grants Respite Grants for Relative and Non-Relative Caregivers
- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF (VA) - PROGRAM: Supportive Services for Veteran Families (SSVF) Program
- VETERANS INC. - PROGRAM: Supportive Services for Veteran Families (SSVF)
- WATERBURY, CITY OF - PROGRAM: Kinship Grants/Respite Grants for Relative and Non-Relative Caregivers
- WESTERN CONNECTICUT AREA AGENCY ON AGING - PROGRAM: Connecticut's National Family Caregiver Support Program

MENTAL HEALTH AND SUBSTANCE USE DISORDER SERVICES

Crime Victim/Witness Counseling

- CATHOLIC CHARITIES - ARCHDIOCESE OF HARTFORD - PROGRAM: Victims of Crime Assistance (VOCA)
- CONNECTICUT COUNCIL OF FAMILY SERVICE AGENCIES - PROGRAM: VOCA Case Management Program
- VICTIM SERVICES, STATE OF CONNECTICUT OFFICE OF - PROGRAM: Victim Compensation Program

Mental Health Evaluation

- CATHOLIC CHARITIES - ARCHDIOCESE OF HARTFORD - PROGRAM: Intensive Outpatient Program (IOP) for Mental Health and Substance Abuse
- CONNECTICUT COUNSELING CENTERS - PROGRAM: Intensive Outpatient Treatment Program (IOP)

Substance Use Disorder Services

- SOUTHEASTERN COUNCIL ON ALCOHOLISM AND DRUG DEPENDENCE (SCADD) - PROGRAM: Pineview: Intensive Outpatient + Housing
- CATHOLIC CHARITIES - ARCHDIOCESE OF HARTFORD - PROGRAM: Intensive Outpatient Program (IOP) for Mental Health and Substance Abuse
- CONNECTICUT COUNSELING CENTERS - PROGRAM: Intensive Outpatient Treatment Program (IOP)
- CONNECTICUT JUNIOR REPUBLIC - PROGRAM: Opioid Treatment for Youth, Assert Treatment Model
- CONNECTICUT RENAISSANCE - PROGRAM: Intensive Outpatient Program (IOP)
- MCCALL BEHAVIORAL HEALTH NETWORK - PROGRAM: Substance Abuse Outpatient Services
• ROOT CENTER FOR ADVANCED RECOVERY - PROGRAM: Intensive Outpatient Program (IOP)
• SOUTHEASTERN COUNCIL ON ALCOHOLISM AND DRUG DEPENDENCE (SCADD) - PROGRAM: Pineview: Intensive Outpatient + Housing
• TRICIRCLE - PROGRAM: Outpatient Program (OP)
• VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM - PROGRAM: Intensive Outpatient Program (IOP)
• WATERBURY HOSPITAL HEALTH CENTER - PROGRAM: Partial Hospital/Intensive Outpatient Program (IOP)
• WELLMORE BEHAVIORAL HEALTH - PROGRAM: Intensive Outpatient Program (IOP)
• WELLMORE BEHAVIORAL HEALTH - PROGRAM: Outpatient Program (OP)
• WHEELER HEALTH - PROGRAM: Intensive Outpatient Program (IOP)
• WHEELER HEALTH - PROGRAM: LifeLine Program/Women with Children Specialty Program

COMMUNITY ECONOMIC DEVELOPMENT AND FINANCE

Outreach Programs
• COLUMBUS HOUSE - PROGRAM: Supportive Services for Veteran Families (SSVF)
• COMMUNITY RENEWAL TEAM - PROGRAM: Supportive Services for Veteran Families (SSVF)
• VETERANS INC. - PROGRAM: Supportive Services for Veteran Families (SSVF)
Program: Ex-offender Re-entry Workshop
Categorized as: Ex-Offender Reentry Programs; Job Finding Assistance; Prejob Guidance
Description: American Job Centers offer job finding assistance to ex-offenders; American Job Centers in Bridgeport and Hartford also offer workshops for ex-offenders that are designed to assist them in their efforts to re-enter society and the workforce. Workshops focus on education and training; job search and networking techniques; resume preparation and job applications; effective job interviewing techniques; how to handle employer felony questions; and special employment programs for ex-offenders.
Website: www.ctdol.state.ct.us/ContactInfo/CTWorks/Directory.htm

At Site: AMERICAN JOB CENTERS - BRIDGEPORT - FULL SERVICE OFFICE
Career Center - 203-455-2700
Veterans Services - 203-455-2712
Address: 2 Lafayette Square, Bridgeport, CT 06604
Website: http://www.ctdol.state.ct.us/ContactInfo/CTWorks/BPT_Info.htm

At Site: AMERICAN JOB CENTERS - JOBCENTERCT.COM
Address: (n/a), Wethersfield, CT 06109
Website: CTHires.com

Program: Job Finding Assistance: Youth/Young Adult
Categorized as: Career Counseling; Job Finding Assistance; Prejob Guidance
Description: Youth ages 16 through 24 may place their resumes into an employer-searchable database of resumes. Job search kiosk in the center enables youth to search an automated job bank resource file. Services through the WIOA program are for low income youth who meet at least one of six defined barriers to school completion or employment, and include tutoring and other educational supports, occupational skills training and mentoring, academic guidance and counseling, and summer employment.

Program: Resume Critiques: All Groups
Categorized as: Prejob Guidance
Description: Resumes reviewed by a Connecticut Department of Labor Certified Professional Resume Writers (CPRW) trained in developing documents that generate job interviews. Receive objective and unbiased feedback to assist in addressing problematic issues or areas needing improvement.
Website: http://www.ctdol.state.ct.us/ctworks/cldrloc.htm

At Site: AMERICAN JOB CENTERS AFFILIATE - TORRINGTON
Career Center - 860-496-3300
Address: 59 Field Street, Torrington, CT 06790
Website: www.ctdol.state.ct.us/ContactInfo/CTWorks/TRRNGTN_Info.htm

At Site: AMERICAN JOB CENTERS - WATERBURY - FULL SERVICE OFFICE
Voice: 203-437-3294 Veterans Services
Voice: 203-437-3380 Employment Services
Voice: 203-437-3294 Veterans Services
Address: 249 Thomaston Avenue, Waterbury, CT 06702
Website: www.ctdol.state.ct.us/ContactInfo/CTWorks/WTBY_Info.htm

At Site: AMERICAN JOB CENTERS AFFILIATE - BRISTOL
Voice: 860-899-3620
Voice: 860-256-3711 Veterans Services
Address: 430 North Main Street, Bristol, CT 06010
Voice: 860-899-3620
Voice: 860-256-3711 Veterans Services
Website: www.JobCenterCT.com

At Site: AMERICAN JOB CENTERS AFFILIATE - MERIDEN
Voice: 203-238-3688 Career Center
Voice: 203-859-3419 Veteran Services - by appt. only
Address: 87 West Main Street, Meriden, CT 06451
Voice: 203-238-3688 Career Center
Voice: 203-859-3419 Veterans Services by appointment only

CENTERS - WATERBURY - FULL SERVICE OFFICE
Voice: 203-437-3380 Employment Services
Address: 249 Thomaston Avenue, Waterbury, CT 06702
Voice: 203-437-3380 Employment Services
Voice: 203-437-3294 Veterans Services
Website: www.ctdol.state.ct.us/ContactInfo/CTWorks/WTBY_Info.htm

Program: Connecticut Soldiers, Sailors and Marines Fund
Categorized as: Temporary Financial Assistance; Temporary Financial Assistance
Description:
Fund provides temporary financial assistance to needy Connecticut wartime veterans, their spouses, and their minor children. At the time you submit your application for assistance and while receiving assistance you must reside in the State of Connecticut. If your request for assistance includes your spouse, he or she must be residing with you. If the request includes children, they must be under the age of eighteen and residing with you. NOTE: Widows or widowers living with veterans at the times of their deaths are also eligible for assistance. You must have been honorably separated from the military service. You must have served a minimum of ninety (90) days on active duty during a statutory wartime period as specified in the Connecticut General Statutes (see dates below), unless you were discharged prior to the completion of 90 days service for a service-connected disability which has been rated by the Veterans Administration. You may qualify if you served for the full duration of a conflict in a combat or combat-support role if the war, campaign or operation lasted fewer than 90 days.
Service in the Military or Naval Forces of the United States or Forces Allied with the United States between the following dates is required: World War I - April 6, 1917 to November 11, 1918 World War II - December 7, 1941 to December 31, 1946 Korean Conflict - June 27, 1950 to January 31, 1955
Vietnam Era - February 28, 1961 to July 1, 1975  Persian Gulf Era - August 2, 1990 to Present  Lebanon* - July 1, 1958 to November 1, 1958; and September 29, 1982 to March 30, 1984  Grenada* - October 25, 1983 to December 15, 1983  Earnest Will* - February 1, 1987 to July 23, 1987  Panama* - December 20, 1989 to January 31, 1990  * For date periods with an asterisk, service in the Operational Theater in a Combat or Combat-Support role is required. Such service must be indicated on your DD-214 either in narrative form or by award of the Armed Forces Expeditionary Medal (AFEM). To be eligible for assistance you must demonstrate “need.” Assistance can be granted once every 12 months.

At Site: AMERICAN LEGION, THE - WATERBURY OFFICE
Voice: 203-805-6350 860-296-0719
Address: 55 West Main Street, Suite 150, Waterbury, CT 06702
Voice: 203-805-6350
Website: www.alctssmf.org

Program: Military Financial Assistance for Emergencies
Categorized as: Temporary Financial Assistance; Temporary Financial Assistance
Description: American Red Cross provides financial assistance to eligible applicants. Assistance can include funds for emergency travel, burial of a loved one, emergency food and shelter, etc.

At Site: AMERICAN RED CROSS - NATIONAL HEADQUARTERS (ARC)
Voice: 877-272-7337
Website: http://www.redcross.org/get-help/military-families/financial-assistance
Address: 431 18th Street, NW, Washington, DC 20006
Voice: 800-Red Cross
Website: www.redcross.org

Program: Safe At Home Address Confidentiality Program (ACP)
Categorized as: Crime Victim Support
Description: Safe At Home Address Confidentiality Program (ACP) is intended to help victims of family violence, sexual assault, injury or risk of injury to a minor, or stalking, to keep their address confidential. The program offers participants two services to help keep their location secret: 1) to provide a substitute mailing address, and 2) preventing public access to a participant's actual address on government records including voter registry lists, and keeping marriage records confidential.
Website: www.bhcare.org

At Site: BHCARE - THE UMBRELLA CENTER FOR DOMESTIC VIOLENCE SERVICES - SHELTON
Calls route to local DVS office; 24hr/7 days - Hotline: 888-774-2900 203-736-9944 203-800-7177 Administrative line
Website: www.bhcare.org
Program: Bible Church Food Pantry
Categorized as: Food Pantries
Description: Food provided to individuals in need on the second and fourth Tuesday of the Month, from 9-10:30am. No pantry hours if Waterbury Public School closed on that Tuesday. Food pantry takes orders ahead of time for Thanksgiving meals in October. Pantry will be closed if schools are closed for bad weather. Individuals and families in need of emergency food should call the pantry to possible assistance.

At Site: BIBLE CHURCH OF WATERBURY
Voice: 203-755-0197
Address: 270 Dwight Street, Waterbury, CT 06704
Voice: 203-755-0197

Program: Intensive Outpatient Program (IOP) for Mental Health and Substance Abuse
Categorized as: Substance Use Disorder Day Treatment; Psychiatric Day Treatment
Description: Intensive outpatient substance abuse and mental health treatment program offers day and evening support for acute mental health and substance abuse issues.

At Site: CATHOLIC CHARITIES - ARCHDIOCESE OF HARTFORD - FAMILY SERVICE CENTER - NEW HAVEN
Voice: 203-787-2207
Address: 501 Lombard Street, New Haven, CT 06513
Voice: 203-787-2207
Toll Free: 800-538-4448 Adoption information
Website: www.ccaoh.org/

Program: Victims of Crime Assistance (VOCA)
Categorized as: Crime Victim Support; Crime Victim/Witness Counseling
Description: Clinical and case management services to support youth, adults, and families who have been victimized.

At Site: CATHOLIC CHARITIES - ARCHDIOCESE OF HARTFORD - FAMILY SERVICE CENTER - NEW HAVEN
Voice: 203-787-2207
Address: 501 Lombard Street, New Haven, CT 06513
Voice: 203-787-2207
Toll Free: 800-538-4448 Adoption information
Website: www.ccaoh.org/

SITE(S)
Program: CCA's Client Choice Food Program
Categorized as: Food Pantries
Description: Monthly distribution of food to low-income households. Clients will select and bag their own food from the pantry stock. M-W: 9:30am-3:45pm by appointment only. T: 2-3pm for emergency bags.

At Site: CHRISTIAN COMMUNITY ACTION - NEW HAVEN
Voice: 203-777-7848
Address: 168 Davenport Avenue, New Haven, CT 06519
Voice: 203-777-7848
Program: Supportive Services for Veteran Families (SSVF)

Categorized as: Temporary Financial Assistance; Temporary Financial Assistance; Outreach Programs

Description: Supportive Services for Veteran and Families (SSVF) is a housing program for very low income veterans. The goal is to stabilize veterans and their families in housing, while providing ongoing support as needed to sustain independent living. SSVF services include: case management, outreach, health and care services, temporarily financial assistance including time limited payments to third parties for rent, utilities, moving expenses, security and utility deposit, transportation, child care, moving cost, and emergency supplies.

At Site: COLUMBUS HOUSE

Voice: 203-772-4200 Pathways to Independence Program
Address: 586 Ella Grasso Boulevard, New Haven, CT 06519
Voice: 203-401-4400
Website: www.columbushouse.org

Program: Federally Qualified Health Center (FQHC)

Categorized as: Community Clinics; Outpatient Health Facilities

Description: Primary health care provider offers comprehensive medical and dental services (dental hygiene services only in Bristol) for adults and children. Community Health Center of Middletown and Stamford offers primary medical care for children and adults, behavioral health services and dental hygiene services to established primary medical care patients.

Website: www.chc1.com

At Site: COMMUNITY HEALTH CENTER - BRISTOL

Voice: 860-585-5000
Address: 395 North Main Street, Bristol, CT 06010
Voice: 860-585-5000
Website: www.chc1.com

At Site: COMMUNITY HEALTH CENTER - WATERBURY

Voice: 203-574-4000
Address: 51 North Elm Street, Waterbury, CT 06702
Voice: 203-574-4000
Website: www.chc1.com

Program: Community Connections for Survivors (CCFS)

Categorized as: Crime Victim Support

Description: Provides intensive wraparound services with a unique approach to community based treatment, including advocacy, linkages to services, and emotional support for survivors of crime. Each client receives case management, clinical services, Seeking Safety, and assistance in developing a plan of care. Program also provides group therapy and discharge planning at York Correctional Institute.
At Site: COMMUNITY MENTAL HEALTH AFFILIATES - WATERBURY

Voice: 860-224-8192
Address: 255 Bank Street, Waterbury, CT 06706
Voice: 203-596-9724
Website: www.cmhacc.org

Program: Food Pantries

Categorized as: Food Pantries
Description: Food pantry serves individuals and families in the Waterbury area. Open from 12noon-1pm on Thursdays. Bring your own bag. Accepts food donations. Accepts volunteers age 18 or older.

At Site: COMMUNITY TABERNACLE OUTREACH CENTER

Voice: 203-754-3999
Address: 12 Hewlett Street, Waterbury, CT 06710
Voice: 203-754-3999

Program: Post-Conviction Victim Advocacy

Categorized as: Crime Victim Support
Description: Agency provides support to survivors of sexual assault as their offenders are released back into the community on parole and probation supervision units. Specialized Post-Conviction Victim Advocates are available to victims and their families to represent their concerns as offenders are released into the community.

At Site: CONNECTICUT ALLIANCE TO END SEXUAL VIOLENCE

Description: Agency provides support to survivors of sexual assault as their offenders are released back into the community on parole and probation supervision units. Specialized Post-Conviction Victim Advocates are available to victims and their families to represent their concerns as offenders are released into the community.
Voice: 860-282-9881
Voice: 888-568-8332 Hotline Spanish
Address: 96 Pitkin Street, East Hartford, CT 06108
Website: endsexualviolencect.org

Program: Family Assistance & Social Determinant Fund

Categorized as: Medical Expense Assistance; Temporary Financial Assistance; Temporary Financial Assistance
Description: Financial assistance program provides funding for families in Connecticut who need help with paying for mental health and/or substance use intervention, and treatment service expenses, for children ages 0-18. Assistance will be provided for essential intervention, treatment, medication management, adolescent psychiatric intensive in-home or outpatient services and other community based programs previously rendered 90 days prior to date applying. Client must still be in current treatment with provider.

At Site: CONNECTICUT BEHAVIORAL HEALTH PARTNERSHIP - CARELON BEHAVIORAL HEALTH

Voice: 000-000-000 No phone requests, email for application and any questions
Program: VOCA Case Management Program

Categorized as: Spouse/Intimate Partner Abuse Counseling; Crime Victim/Witness Counseling; Adolescent/Youth Counseling; Crime Victim Support

Description: Case management program provides holistic case management services to promote safety, self-sufficiency and resiliency for persons in Connecticut who have suffered, directly or indirectly, a physical, emotional, or personal loss as a result of a criminal act. VOCA Case Management Program offers assistance with services, resources, and support for all to move over from victim to survivor. Focus is to improve victim’s quality of life and further enhance their ability to move forward with their lives. Primary goal of the case management team is to connect individuals with services, including medical, educational, mental health, housing, victim compensation, employment, and other services, to give them all the supports and resources needed to successfully move forward and heal.

Website: https://tinyurl.com/VOCAintakeCCFSA

At Site: CONNECTICUT COUNCIL OF FAMILY SERVICE AGENCIES - VICTIM OF CRIME ACT CASE MANAGEMENT (VOCA CM)

Voice: 860-571-0093
Toll Free: 888-771-3126 CT Office of the Victim Advocate
Address: 35 Cold Spring Road, Building 400, Suite 411, Rocky Hill, CT 06067
Toll Free: 800-505-9000
Voice: 860-571-0093
Website: www.ctfsa.org

Program: Intensive Outpatient Treatment Program (IOP)

Categorized as: Psychiatric Day Treatment; Substance Use Disorder Day Treatment

Description: Co-occurring Intensive Outpatient Program addresses the treatment needs of clients who have both mental illness and substance abuse problems. Program meets 3 days per week for 3 hours per day.

At Site: CONNECTICUT COUNSELING CENTERS - MERIDEN SITE 1

Address: 290 Pratt Street, Meriden, CT 06451
Voice: 203-317-2500
Website: http://www.ctcounseling.org/index.html

At Site: CONNECTICUT COUNSELING CENTERS - MERIDEN SITE 2

Voice: 203-608-0205
Address: 285 Kensington Avenue, Meriden, CT 06451
Voice: 203-608-0205
Website: http://www.ctcounseling.org/index.html

At Site: CONNECTICUT COUNSELING CENTERS - WATERBURY SITE 2

Voice: 203-568-7474
Address: 50 Brookside Road, Waterbury, CT 06708
Voice: 203-568-7474
At Site: CONNECTICUT COUNSELING CENTERS - WATERBURY SITE 1
Website: http://www.ctcounseling.org/index.html

At Site: CONNECTICUT FOODSHARE - MOBILE PANTRY
Website: https://ctfoodshare.org/get-help/connecticut-food-banks-mobile-pantry-schedule/

Program: Connecticut Foodshare Mobile Pantry
Categorized as: Food Pantries; Mobile Food Pantry Programs
Description: Mobile food pantries offered at various days/times. Full list of available locations, visit: https://ctfoodshare.org/get-help/connecticut-food-banks-mobile-pantry-schedule/.

At Site: CONNECTICUT FOODSHARE - MOBILE PANTRY
Website: https://ctfoodshare.org/get-help/connecticut-food-banks-mobile-pantry-schedule/

Program: Opioid Treatment for Youth, Assert Treatment Model
Categorized as: Substance Use Disorder Day Treatment
Description: Intensive family-based substance use treatment for adolescents and young adults up to 21 years old provides comprehensive support services for those with opioid use problems. A three approach treatment model combines 4-6 months of Multidimensional Family Therapy (MDFT), along with Medication Assisted Treatment (MAT) and Recovery Management Checkups and Support (RMCS). Program additionally offers up to 12 months of recovery support after treatment ends.

At Site: CONNECTICUT JUNIOR REPUBLIC - WATERBURY AREA
Website: https://ctngfi.org/

Program: Temporary Financial Assistance
Categorized as: Temporary Financial Assistance
Description: Foundation provides emergency financial aid assistance to Connecticut National Guard and Organized Militia members and their families in need.

At Site: CONNECTICUT NATIONAL GUARD FOUNDATION
Website: https://ctngfi.org/

Program: Connecticut's Reentry Community Online Resource Website
Categorized as: Ex-Offender Reentry Programs; Prejob Guidance; Job Finding Assistance
Description: Reentry group provides a website to assist individuals trying to coordinate resources and for those trying to navigate the vital resources for a successful reentry into their neighborhoods. Resources include a newsletter, links to
information on the various reentry collaboratives, and various programs and services involving employment, family supports, health, housing, pre-release and other important resources.

Website: www.ctreentry.org

At Site: CONNECTICT REENTRY COLLABORATIVE
No phone: Visit website  
Address: (n/a), Hartford, CT 06132  
No phone: Visit website  
Website: www.ctreentry.org

Program: Intensive Outpatient Program (IOP)
Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment  
Description: Intensive Outpatient Program (IOP) provides mental health and/or substance abuse day treatment for individuals, including individuals with substance abuse.

At Site: CONNECTICUT RENAISSANCE - WATERBURY OUTPATIENT PROGRAM
Voice: 203-346-1931  
Address: 525 Wolcott Street, Waterbury, CT 06705  
Voice: 203-568-6190  
Website: ctrenaissance.org

Program: SNAP Employment and Training Program
Categorized as: Job Training Formats; Prejob Guidance; Child Care Expense Assistance  
Description: The SNAP Employment and Training Program provides short-term training and educational programs in fields where job prospects are promising. Additional information: The SNAP Employment and Training program is a federal program created to help SNAP households gain skills that will increase self-sufficiency. SNAP recipients in Connecticut who are not receiving financial assistance from the Temporary Family Assistance Program may be eligible to participate. The Program also offers short term vocational programs at some Connecticut colleges and nonprofit organizations. Childcare subsidies are available for any SNAP recipient (not receiving TANF) with a child under age 13 who also enrolls in a SNAP Employment and Training certificate program at any community college.

Voice: 203-575-8166  
Website: www.nv.edu

At Site: CONNECTICUT STATE COMMUNITY COLLEGE - NAUGATUCK VALLEY - WATERBURY
Voice: 203-575-8166  
Address: 750 Chase Parkway, Waterbury, CT 06708  
Voice: 203-575-8000  
Website: nv.edu

Program: Children's Enrichment Fund
Categorized as: Temporary Financial Assistance  
Description: Children's Enrichment Fund is a children's program to respond to requests from social workers to meet special needs of youth and children in crisis. Provides a fund
designed to accept designated donations for special expense needs of children. Social workers can request these funds for the needs of children that are not met by state government departments, other agencies, or the CCC Adopt A Social Worker Program. Funds can be used for expenses such as haircuts, lessons, art, music, sports, tutoring, bikes, or special books.

Website: https://covenanttocare.org/

At Site: COVENANT TO CARE FOR CHILDREN
Voice: 860-243-1806
Address: 1477 Park Street, Suite 2A, Hartford, CT 06106
Voice: 860-243-1806
Website: www.covenanttocare.org

Program: Food Pantry
Categorized as: Food Pantries
Description: Food pantry is available to anyone in need every 2nd and 4th Friday of the month: 10am-12noon. Individuals can call 860-589-3181 to set up an appointment outside of the regular hours.

At Site: DELORENZO TOWERS
Voice: 860-589-3181 Call for an appointment outside of regular hours
Address: 284 North Main Street, Bristol, CT 06010
Voice: 860-584-5078
Voice: 860-584-5079
Website: www.ehdoc.org

Program: Food Pantries
Categorized as: Food Pantries; Pet Food
Description: Food Pantry offers food to anyone in need on Wednesdays from 1:30-3pm at Saint Paul/Saint James Episcopal Church of 57 Olive Street.

At Site: DOWNTOWN EVENING SOUP KITCHEN - FOOD PANTRY
Voice: 203-624-6426
Address: 57 Olive Street, New Haven, CT 06511
Voice: 203-624-6426

Program: Soup Kitchens and Basic Needs/Clothing Closet
Categorized as: Soup Kitchens
Description: Community dinner program serves evening meal as grab-and-go to anyone in need, no requirements or identification needed for eligibility. The services are available year-round regular hours at 311 Temple Street: Sunday-Thursday at 5-6pm. Basic needs such as clothing, shoes, and hygiene products are available Monday, Tuesday, and Thursday at 311 Temple Street from 1:30-3pm. Other information: On Friday and Saturday DESK’s partner, Yale Community Kitchen, serves dinner outside behind 323 Temple Street at 5-6pm.

At Site: DOWNTOWN EVENING SOUP KITCHEN
Voice: 203-624-6426
Program: Evangelical Christian Church Food Pantry
Categorized as: Food Pantries
Description: Church offers food to people in need on the second and fourth Thursday of the month, 5-6:30pm and on the first and third Saturday of the month, 9-10:30am. Food pantry also open for emergencies.

At Site: EVANGELICAL CHRISTIAN CHURCH FOOD PANTRY
Voice: 203-646-0947
Address: 1325 Watertown Avenue, Waterbury, CT 06708
Voice: 203-646-0947
Website: www.christisalive.org

Program: Glorified Deliverance Center Church Food Pantry
Categorized as: Food Pantries
Description: Faith based food pantry that is located in New Haven, but will service anyone that can get to their location. Food pantry operated every 2nd and 4th Saturday of the month between 11am-1pm on a walk-in basis. Bring bags. November 4th Saturday is canceled each year due to Thanksgiving baskets being handed out during the week.

Text: 203-314-1440
Address: 604 Dixwell Avenue, New Haven, CT 06511
Text: 203-314-1440

Program: Career Center
Categorized as: Career Counseling; Job Finding Assistance; Prejob Guidance; Prejob Guidance
Description: Career Center is designed for the unemployed and underemployed and provides one-on-one assistance from a career counselor to individuals. Services includes help with resume writing, networking, access to local job postings, use of computers, telephones and fax machines, referrals to education and community support services, help with interviewing skills and weekly information sessions on a variety of topics. Upon registering with the center, an individual becomes a "Goodwill Member for life", providing them with lifetime access to support services.

Website: www.goodwillwct.org

At Site: GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - WATERBURY CAREER CENTER
Voice: 203-596-1216
Address: 943 Wolcott Street, Waterbury, CT 06705
Voice: 203-596-1216
Website: www.gwct.org

Program: Greater Waterbury Interfaith Ministries Food Pantry
Categorized as: Food Pantries
Description: Intake for the food pantry is held on the last Monday of the
month, 8:30am-12:00pm.

**Voice:** 203-757-7734  
**Address:** 770 East Main Street, Waterbury, CT 06702  
**Voice/Fax:** 203-757-7734 Office  
**Website:** https://gwimwaterbury.org/services/

**Program: Soup Kitchens**  
**Categorized as:** Soup Kitchens  
**Description:** Soup kitchen serves meals to anyone in need M-F, 11:00am-1:00pm. Bag lunches are also distributed on Sunday from 8:00am-12:00noon at Greater Waterbury Interfaith Ministries, 770 East Main Street, Waterbury.

**Voice/Fax:** 203-757-7734 Office  
**Address:** 770 East Main Street, Waterbury, CT 06702  
**Voice/Fax:** 203-757-7734 Office  
**Website:** https://gwimwaterbury.org/services/

**Program: Hope4Hunger Food Pantry**  
**Categorized as:** Food Pantries  
**Description:** Food Pantry is open on the 3rd Thursday from 5-7pm and the 3rd Sunday of each month from 3-5pm for Greater Waterbury area residents in need of food. Closed on holidays. Please bring own bags.

**Address:** 579 Wolcott Street, Unit 3, Waterbury, CT 06705  
**Voice:** 860-483-0313  
**Address:** 579 Wolcott Street, Unit 2, Waterbury, CT 06705  
**Voice:** 203-340-4673 (203-340-HOPE)

**Program: Heritage Helps Food Pantry**  
**Categorized as:** Food Pantries  
**Description:** Provides food to Connecticut residents in need on a walk-in basis. Pantry is open on the first Saturday of every month: 10am-12noon, and the third Monday of every month: 6-7pm.

**Voice:** 860-589-6813  
**Address:** 48 Lewis Street, Bristol, CT 06010  
**Voice:** 860-589-6813  
**Website:** www.heritageupc.com

**Program: Job Fairs for Veterans and Transitioning Service Members**  
**Categorized as:** Job Fairs; Prejob Guidance  
**Description:** Works with state and local chapters of the Chamber of Commerce and other partners to offer job fairs for veterans, transitioning service members, and military spouses. In conjunction with some of the job fairs employment workshops are held to help veterans and transitioning service members with resume building, interviewing techniques and other pre-job skills.

**Address:** CT  
**Website:** www.uschamberfoundation.org/hiring-our-heroes

**At Site: HIRING OUR HEROES**  
**Address:** 1615 H Street NW, Washington, DC 20062  
**Voice:** 202-463-5807
**Program: Hopeville Church Food Pantry**  
**Categorized as:** Food Pantries  
**Description:** Distributes food to Connecticut residents every 3rd Wednesday of the month from 4-6pm and every Friday from 10am-12noon.

**Voice:** 203-754-8154  
**Address:** 160 Piedmont Street, Waterbury, CT 06706  
**Voice:** 203-754-8154 ext. 15 Food pantry  
**Website:** www.hopeville.church

**Program: Prejob Guidance**  
**Categorized as:** Prejob Guidance  
**Description:** Works with individuals with disabilities in developing job seeking skills and accessing rehabilitation services including the Bureau of Rehabilitation Services and Board of Education and Services for the Blind.

**At Site:** INDEPENDENCE NORTHWEST: CENTER FOR INDEPENDENT LIVING OF NORTHWEST CONNECTICUT, INC.  
**Address:** 1183 New Haven Road, Suite 200, Naugatuck, CT 067705033  
**Voice:** 203-729-3299  
**Website:** www.independencenorthwest.org

**Program: Rapid Response Specialized Information and Resource Program**  
**Categorized as:** Crime Victim Support  
**Description:** Rapid Response program provides individuals who have been identified as trafficked, exploited, or at high risk, with immediate resources if needed, or educating them to the dangers they could be facing. Services can include assisting individuals with more complex solutions or something as simple as a conversation about the grooming process traffickers use, internet safety, healthy relationships, a backpack of items youth may utilize, and solutions to potentially unsafe situations.

**At Site:** LOVE146  
**Voice:** 203-772-4420  
**Address:** PO Box 8266, New Haven, CT 06530  
**Voice:** 203-772-4420  
**Website:** www.love146.org

**Program: Community Clinics**  
**Categorized as:** Community Clinics; Outpatient Health Facilities  
**Description:** Mobile clinic provides free primary health care services to Greater Waterbury area residents who do not have health insurance on Tuesday and Wednesday from 12-5pm at Saint Francis Xavier Church, 625 Baldwin Street.

**At Site:** MALTA HOUSE OF CARE MOBILE HEALTHCARE VAN - WATERBURY  
**Voice:** 203-560-9088 Van  
**Voice:** 203-578-7681 Spanish/Portuguese  
**Website:** https://maltawaterbury.org/contact-malta-waterbury/  
**Address:** (n/a), Waterbury, CT 06701
**Program: Soup Kitchens**
- **Categorized as:** Soup Kitchens
- **Description:** Community meals open to anyone in need at various times of the month. Call ahead to verify the meal is being served. If the meal is canceled, it will not be rescheduled. For current updates, visit the website below. Meals will be served from 3:30-5pm.

**Program: Substance Abuse Outpatient Services**
- **Categorized as:** Substance Use Disorder Counseling; Substance Use Disorder Day Treatment
- **Description:** Network sites in Danbury, Torrington and Waterbury offer substance abuse treatment services on an outpatient basis. Services include anger management, gender specific substance abuse groups, intensive outpatient groups, relapse prevention, same day screenings, and substance abuse counseling.

**At Site: MCCALL BEHAVIORAL HEALTH NETWORK - RENATO OUTPATIENT SERVICES**
- **Voice:** 203-754-0322
- **Address:** 969 West Main Street, Unit 2A, Waterbury, CT 06708
- **Voice:** 203-754-0322
- **Website:** www.mccallbhn.org

**Program: Military Relief Fund**
- **Categorized as:** Temporary Financial Assistance; Temporary Financial Assistance
- **Description:** Military Family Relief Fund was established for the purpose of making grants to immediate family members of the armed forces for essential personal or household goods or services if the payment for such goods or services would be a hardship for such family member due to the military service of the eligible member.

**At Site: MILITARY DEPARTMENT, STATE OF CONNECTICUT**
- **Voice:** 860-524-4968
- **Address:** 360 Broad Street, Hartford, CT 06105
- **Voice:** 860-524-4953
- **Website:** www.ct.gov/mil

**Program: Employment Services- Veterans**
- **Categorized as:** Career Counseling; Prejob Guidance
- **Description:** Assists eligible veterans to acquire and develop the skills needed to obtain employment or re-enter the workforce.

**At Site: NEW HAVEN VET CENTER**
- **Voice:** 203-795-0148
- **Address:** 291 South Lambert Road, Orange, CT 06477
- **Voice:** 203-795-0148
- **After Hours (24/7):** 877-927-8387
- **Website:** https://www.va.gov/find-locations/facility/vc_0116V

**Program: Job Finding Assistance Prejob Guidance**
- **Categorized as:** Prejob Guidance; Job Finding Assistance
**Description:** Offers job search assistance, basic skills upgrading, vocational skills development, and job retention support services for Greater Waterbury residents who are ages 18+.

**At Site:** OPPORTUNITIES INDUSTRIALIZATION CENTER OF GREATER WATERBURY

- **Voice:** 203-756-7987
- **Address:** 77-79 Bishop Street, Waterbury, CT 06704
- **Voice:** 203-756-7987
- **Website:** www.waterburyoic.org

**Program:** Parole Information for Crime Victims

- **Categorized as:** Crime Victim Support
- **Description:** Crime victim’s toll-free line is available for crime victims seeking information about an offender's parole.

**At Site:** PARDONS AND PAROLES, STATE OF CONNECTICUT BOARD OF

- **Voice:** 800-303-2884
- **Paroles Unit - Voice:** 203-805-6605
- **Address:** 55 West Main Street, Suite 520, Waterbury, CT 06702
- **Voice:** 203-805-6643 Pardons unit
- **Voice:** 203-805-6605 Paroles Unit
- **Website:** www.ct.gov/doc/bopp

**Program:** Charitable Trust Grant Program

- **Categorized as:** Temporary Financial Assistance
- **Description:** One-time needs-based assistance for persons with disabilities for disability related services or goods. Adults and children are encouraged to apply. Application is found on website.

**At Site:** PLANNED LIFETIME ASSISTANCE NETWORK OF CONNECTICUT

- **Voice:** 860-523-4951
- **Address:** (n/a), Wethersfield, CT 06129
- **Voice:** 860-523-4951 Answering machine
- **Website:** www.planofct.org

**Program:** Food Pantry

- **Categorized as:** Food Pantries
- **Description:** Faith based food pantry is open to Connecticut residents on the 2nd and 4th Wednesday of the month, from 6-8pm. Walk-ins welcome.

**At Site:** RESTORING STRENGTH IN COMMUNITIES OUTREACH MINISTRY

- **Address:** 1575 Thomaston Avenue, Waterbury, CT 06708
- **Voice:** 475-295-4078

**Program:** Intensive Outpatient Program (IOP)

- **Categorized as:** Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
- **Description:** Intensive Outpatient Program (IOP) offers a treatment alternative for adults and adolescents with substance abuse disorders who do not require hospitalization but need intensive outpatient treatment. IOP services are available for adults during the day or evening. Adolescent IOP services are available in the afternoon.
At Site: ROOT CENTER FOR ADVANCED RECOVERY - BRISTOL CLINIC

Voice: 860-589-6433
Address: 1098 Farmington Avenue, Bristol, CT 06010
Voice: 860-589-6433

At Site: ROOT CENTER FOR ADVANCED RECOVERY - TORRINGTON CLINIC

Voice: 860-482-8796
Address: 140 Commercial Boulevard, Torrington, CT 06790
Voice: 860-482-8796

Program: Partial Hospital/Intensive Outpatient Program (IOP) for Substance Use Disorders

Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: Program offers a structured day and evening partial hospitalization program focusing on therapy groups, educational lectures/seminars, as well as individualized evaluation and treatment including relapse prevention skills. Accepts dual diagnosis clients. Sites offer outpatient programs developed for individuals, families, and couples, including general education and awareness didactic groups, group therapies, relapse prevention programs, and group specific programs for women, men, co-dependents, seniors and DWI groups.
Website: www.recoveryneverstops.org

At Site: RUSHFORD AT CHESHIRE

Address: 680 South Main Street, Suite 204, Cheshire, CT 06410
Voice: 877-577-3233 Admissions
Voice: 855-825-4026

At Site: RUSHFORD - MERIDEN SERVICES

Admissions - Voice: 877-577-3233
Spanish - Voice: 203-630-5300
Address: 883 Paddock Avenue, Meriden, CT 06450
Voice: 877-577-3233 Admissions
Voice: 203-630-5280 Meriden
Website: www.recoveryneverstops.org

Program: Crime Victim Support

Categorized as: Crime Victim Support
Description: Offers counseling, legal assistance, and other services for victims of domestic violence.

At Site: SAFE HAVEN OF GREATER WATERBURY - DOMESTIC VIOLENCE SERVICE

Hotline: 888-774-2900 Calls roll over to local DVS office; 24hr/7 days - State Hotline
Hotline: 203-575-0036 24 hours/7 days
Address: 29 Central Avenue, Waterbury, CT 06702
Voice: 888-774-2900 24 hr/7 days; CHAT feature available
Website: www.safehavengw.org

Program: Safe At Home Address Confidentiality Program (ACP)

Categorized as: Crime Victim Support
Description: Safe At Home Address Confidentiality Program (ACP) is intended to help victims of family violence, sexual assault,
injury or risk of injury to a minor, or stalking, to keep their address confidential. The program offers participants two services to help keep their location secret: 1) to provide a substitute mailing address, and 2) preventing public access to a participant's actual address on government records including voter registry lists, and keeping marriage records confidential.

At Site: SAFE HAVEN OF GREATER WATERBURY - DOMESTIC VIOLENCE SERVICE

Hotline: 888-774-2900 Calls answered by Safe Connect; 24 hr/7 days
Address: 29 Central Avenue, Waterbury, CT 06702
Voice: 888-774-2900 24 hr/7 days; CHAT feature available
Website: www.safehavengw.org

Program: Community Clinics

Categorized as: Outpatient Health Facilities; Community Clinics
Description: Family Health Center offers primary care medical services for adults regardless of ability to pay. The Center also offers women's health services, prenatal care, podiatry, allergy treatments, and eye exams. Spanish-speaking staff available.

Website: www.stmh.org

At Site: SAINT MARY'S HOSPITAL - FAMILY HEALTH CENTER

Voice: 203-709-3800
Address: 133 Scovill Street, Waterbury, CT 06706
Voice: 203-709-3800
Website: www.stmh.org

Program: Homeless Resource Service Center and Emergency Shelter: Single Adults and Families

Categorized as: Homeless Shelter
Description: NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral. Emergency shelter for single men, single women, and families offers breakfast and an evening meal, shower and bed; intake hours: M-Sun: 5:30-8pm. All clients receive case management designed to help them find housing, substance abuse treatment, and welfare programs, if necessary. *Shelter is NOT wheelchair accessible; all residents must be ambulatory. *Shelter accepts pregnant women and they can stay after the baby is born. *Shelter does NOT accept adults who are being detoxed. *Shelter does NOT accept sex offenders.

Website: www.stvincentdepaulmission.org

At Site: SAINT VINCENT DE PAUL MISSION OF WATERBURY - HOMELESS RESOURCE SERVICE CENTER AND EMERGENCY SHELTER

Dial 2-1-1 for Shelter 211
Intake through Coordinated Access Network:
Voice: 203-573-9018
Address: 114 Benedict Street, Waterbury, CT 06706
Voice: 203-573-9018
Program: Merriman Culinary School Soup Kitchen
Categorized as: Soup Kitchens
Description: Lunch served daily, M-Sat: 11:30am-2pm

At Site: SAINT VINCENT DE PAUL MISSION OF WATERBURY - SOUP KITCHEN AND FOOD PANTRY
Address: 327 Baldwin Street, Waterbury, CT 06706
Voice: 203-757-0411
Website: www.stvincentdepaulmission.org

Program: Saint Vincent de Paul Mission of Waterbury Food Pantry
Categorized as: Food Pantries
Description: Food pantry for residents of Connecticut open Thursday and Friday: 12noon-2pm. Walk-in okay.

At Site: SAINT VINCENT DE PAUL MISSION OF WATERBURY - SOUP KITCHEN AND FOOD PANTRY
Address: 327 Baldwin Street, Waterbury, CT 06706
Voice: 203-757-0411
Website: www.stvincentdepaulmission.org

Program: Homeless Shelter - Families with Children
Categorized as: Homeless Shelter
Description: NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral. Emergency Family Shelter in Waterbury accepts families with children and women or men with children; Intake hours: 24 hr/7days. *Shelter accepts pregnant women with children and they can stay after the baby is born. *Shelter does NOT accept adults who are being detoxed.

Program: Salvation Army Waterbury Corps Food Pantry
Categorized as: Food Pantries
Description: Free food for families or individuals in need. Food pantry open Monday and Wednesday:10am-12pm. Pantry is also open the last Friday of each month 10am-12:00pm.

At Site: SALVATION ARMY - WATERBURY CORPS COMMUNITY CENTER
Voice: 203-754-7056
Address: 74 Central Avenue, Waterbury, CT 06702
Voice: 203-754-7056
Website: www.salvationarmyct.org

Program: Federally Qualified Health Center (FQHC)
Categorized as: Outpatient Health Facilities; Community Clinics
Description: Medical clinic provides comprehensive health care, including immunizations, physical examinations, health education and
counseling, chronic disease management, and acute visits. Services are provided regardless of ability to pay.

**Program: Open Arms - Staywell's Health Care for the Homeless Services**

**Categorized as:** Community Clinics  
**Description:** Provides medical, dental and mental health services at St. Vincent De Paul and at the Western Connecticut Mental Health Network.

**At Site: STAYWELL HEALTH CENTER**
- **Voice:** 203-756-8021  
- **Address:** 80 Phoenix Avenue, Suite 201, Waterbury, CT 06702  
- **Voice:** 203-756-8021  
- **Website:** www.staywellhealth.org

**At Site: STAYWELL HEALTH CENTER - SOUTH END**
- **Voice:** 203-756-8021  
- **Address:** 1302 South Main Street, Waterbury, CT 06706  
- **Voice:** 203-756-8021  
- **Website:** www.staywellhealth.org

**Program: Outpatient Program (OP)**

**Categorized as:** Substance Use Disorder Day Treatment  
**Description:** Provides clinical services for individuals and families affected by the disease of addiction and possible mental health challenges. Program gives participants the freedom to spend time with family, hold down a job or partake in substance free activities.

**At Site: TRICIRCLE**
- **Website:** tricircle.org  
- **Address:** 169 Colony Street, Room 28, Meriden, CT 06451  
- **Voice:** 860-349-7074  
- **Website:** tricircle.org

**Program: Intensive Outpatient Program (IOP)**

**Categorized as:** Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment  
**Description:** Intensive Outpatient Programs for veterans with substance addiction or with dual diagnosis of substance abuse and mental illness.

**At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, ERRERA COMMUNITY CARE CENTER**
- **Voice:** 203-479-8000  
- **Nat'l # for referral to closest facility & med.benefits info - Voice:** 877-222-8387  
- **Address:** 114-152 Boston Post Road, West Haven, CT 06516  
- **Voice:** 203-479-8000  
- **Voice:** 203-932-5711 ext 1361 HCHV Homeless Clinic Hotline  
- **Website:** https://sites.google.com/site/erreraccc

**Program: Supportive Services for Veteran Families (SSVF)**
Categorized as: Outreach Programs; Temporary Financial Assistance; Temporary Financial Assistance
Description: Housing program for very low income veterans. Goal is to stabilize veterans and their families with housing, while providing ongoing support as needed to sustain independent living. Services include: outreach to community services, temporary financial assistance including time limited payments to third parties for rent, utilities, moving expenses, security and utility deposit, transportation, child care, moving cost, and emergency supplies.

At Site: VETERANS INC.
Voice: 860-500-8078 SSVF Program - Alicia Thomas-Garcia
Voice: 860-969-7779 SSVF Program - Siree Henry
Address: 232 Arch Street, New Britain, CT 06051
Website: www.veteransinc.org

Program: Waterbury Baptist Ministries Food Pantry
Categorized as: Food Pantries
Description: Church food pantry offers emergency food assistance to Greater Waterbury residents who are in need. Limit of one bag per household. Pantry is open each Friday from 11:30am-2:30pm and other times for emergencies.

Address: 222 West Main Street, Waterbury, CT 06702
Voice: 203-754-5140

Program: Partial Hospital/Intensive Outpatient Program (IOP)
Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: Intensive Outpatient Program is an intensive program that meets multiple times per week. IOP is for adults with a substance addiction. Programs are available during the day and in the evening. Partial Hospitalization Program adults with addictive disorders or with dual diagnosis of substance abuse and mental illness offered in the day. If dual diagnosis primary diagnosis must be substance abuse.

Website: www.waterburyhospital.org

At Site: WATERBURY HOSPITAL HEALTH CENTER - WEST MAIN BEHAVIORAL HEALTH
Voice: 203-573-7097 Access Center for Behavioral Health Services
Address: 88 Grandview Avenue, 2nd Floor, Waterbury, CT 06708
Website: http://www.waterburyhospital.org/behavioral-health/

Program: Food Pantry
Categorized as: Food Pantries; Food Donation Programs; Food Production/Preparation/Delivery Volunteer Opportunities
Description: Faith based food pantry that serves the Greater Waterbury area every 3rd Tuesday of the month between 10am-12pm and every 1st, 2nd, and 4th Wednesday of the month, from 5pm-6pm.

At Site: WATERBURY WORSHIP CENTER, THE
Voice: 203-754-7733
Address: 258 Montoe Road, Waterbury, CT 06704
Voice: 203-754-7733
Program: Crime Victim Support
Categorized as: Crime Victim Support
Description: Office is responsible for the upkeep and availability of protective and restraining orders within its geographical area. When victims are eligible for compensation, the Victim Services Coordinator can assist them in filling out the application as well as forwarding it along with necessary documents.
Website: http://www.waterburyct.org/

At Site: WATERBURY, CITY OF - VICTIM SERVICE UNIT
Voice: 203-574-6946
Address: 255 East Main Street, Waterbury, CT 06702
Voice: 203-574-6946
Website: http://www.waterburyct.org/

Program: Kinship Grants/Respite Grants for Relative and Non-Relative Caregivers
Categorized as: Temporary Financial Assistance
Description: Two funds for income eligible relatives or non-family who were granted guardianship of a child by a Regional Children's Probate Court OR a Superior Court: 1) KINSHIP GRANT provides up to $500 per child per year (with an annual family cap of $2000) for children in the care of relatives, or in some cases, a non-family member, who was appointed legal guardian by a Regional Children's Probate Court OR a Superior Court. Funds must be used for the child's needs, such as the child's health needs, basic needs, enrichment and educational activities, and for expenses that help children participate fully in school life, such as school clubs and sports fees, events that mark milestones for the child such as class photos, graduation fees, and other events important to the child. 2) RESPITE GRANT provides up to $2000 per family per year to directly benefit guardians. Funds can be used for rent, mortgage interest, property taxes, clothing and personal care items, education, child care, transportation, and such other expenses as the Court determines appropriate.
Website: http://www.waterburyct.org/

At Site: WATERBURY, CITY OF - PROBATE
Voice: 203-755-1127
Address: 49 Leavenworth Street, Waterbury, CT 06702
Voice: 203-755-1127
Website: http://www.waterburyct.org/

Program: Intensive Outpatient Program (IOP)
Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: Outpatient Services offers intensive outpatient programs (group therapy and psycho-education sessions, 3 hrs/day, 4 days/week). Individuals, couples, group counseling and aftercare services, including relapse prevention, are offered. Psychiatric consultation services are available. Length of stay varies according to individual's needs. Intensive outpatient program provides individualized treatment of a minimum of three hours per day of active treatment from 2-4 days per week if clinically indicated. Day/Evening program offered.
Average length of stay in the intensive program is 16 visits or four weeks.

At Site: WELLMORE BEHAVIORAL HEALTH - ADULT OUTPATIENT BEHAVIORAL HEALTH SERVICES

Address: 402 East Main Street, Waterbury, CT 06702
Voice: 800-721-1230
Voice: 203-755-1143

Program: Outpatient Program (OP)
Categorized as: Substance Use Disorder Day Treatment
Description: Offers daytime/evening intensive outpatient program for patients who do not require intense initial stabilization or an intensive treatment structure.

At Site: WELLMORE BEHAVIORAL HEALTH - ADULT OUTPATIENT BEHAVIORAL HEALTH SERVICES

Address: 402 East Main Street, Waterbury, CT 06702
Voice: 800-721-1230
Voice: 203-755-1143

At Site: WELLMORE BEHAVIORAL HEALTH - THERAPEUTIC SHELTER

Address: 142 Griggs Street, Waterbury, CT 06704
Voice: 203-574-1419
Voice: 800-721-1378

Address: 402 East Main Street, Waterbury, CT 06702
Voice: 800-721-1230
Voice: 203-755-1143

Program: Connecticut’s National Family Caregiver Support Program
Categorized as: Family Caregiver Subsidies; Temporary Financial Assistance; Specialized Information and Referral; Adult In Home Respite Care; Adult Out of Home Respite Care
Description: National Family Caregiver Support Program offers information to caregivers about available resources; assistance linking caregivers to available services; individual counseling; caregiver training; adult respite care to caregivers of family members ages 60+; services to grandparents or other family members ages 60+ who are caring for grandchildren or related children under 19; and supplemental services which are items or services designed to help “fill the gap” when there is a need or there are no other ways to obtain the service or item. (Note: This AAA does not offer temporary financial aid for caregivers of custodial children.)

At Site: WESTERN CONNECTICUT AREA AGENCY ON AGING

Voice: 203-757-5449
Address: 84 Progress Lane, Waterbury, CT 06705
Voice: 203-757-5449
Website: www.wcaaa.org

Program: Intensive Outpatient Program (IOP)
Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: Intensive Substance Abuse Treatment Program offers a
treatment alternative for adults with a diagnosis of substance abuse or with a dual diagnosis of substance abuse and mental illness who do not require hospitalization but need intensive outpatient treatment. Participants attend program three days or evenings per week, four hours per day, for a variable length of stay. Program includes aftercare and relapse prevention planning.

At Site: WHEELER HEALTH - WHEELER FAMILY HEALTH & WELLNESS CENTER - WATERBURY

<table>
<thead>
<tr>
<th>Toll Free:</th>
<th>888-793-3500 Navigation Center - M-F: 8am-6pm</th>
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</thead>
<tbody>
<tr>
<td>Address:</td>
<td>855 Lakewood Road, Waterbury, CT 06706</td>
</tr>
<tr>
<td>Toll Free:</td>
<td>888-793-3500 Navigation Center - M-Th: 8am-8pm, F: 8am-6pm</td>
</tr>
<tr>
<td>Voice:</td>
<td>860-793-3500 Navigation Center - M-Th: 8am-8pm, F: 8am-6pm</td>
</tr>
</tbody>
</table>
If you were recently released from incarceration, these additional resources will help you find services and programs that you may need.

**BE PREPARED!**

If you left your ID at the correctional facility, call the Department of Correction Public Information Office at 860-692-7780 to see if you can obtain it. At the end of this guide there is a section on "How to Replace Documents When You Have Lost All Your Identification Cards".

Note that if searching for shelters, some of the shelters and drop-in centers may require medical information, such as proof that you've had a tetanus shot, and a tuberculosis-free test result. These medical records are obtained from the nursing supervisor at the correctional facility. This guide also includes an "Immunization - Adults" section that lists facilities that provide immunizations.

**United Way 2-1-1:** You can find information about additional resources that are available by using the 2-1-1 online website, or by calling 2-1-1 and talking with a call specialist. The call center is available 24 hours a day, 7 days a week! Go to www.211ct.org and follow the directions on the web site to locate the type of service, and then the specific resource you need, or: Dial 2-1-1 directly and talk to one of the call specialists who will assist you. You can also reach them, toll-free, at 1-800-203-1234. They can help you locate a resource, provide referrals and crisis intervention services. The service is free and confidential.

**CT Department of Social Services:** Benefit assistance may also be available by contacting the Department of Social Services (DSS). To find out about the types of services they provide you can reach them at 855-626-6632 or at http://www.ct.gov/dss/site/default.asp.

**What if you don’t have access to a computer?** Most public libraries have computers that are available for public use. They require a library card, but if you don’t have one, they will issue you a temporary library card if you can show a picture ID or proof of address. If you have no ID, and if you are staying at a shelter, the library can give you a form to be filled out at the shelter.

**What if you don’t have access to a phone?** You can apply for a free cell phone through the SafeLink Wireless Assistance program, 800-977-3768. This online web site lists those who qualify for the program: https://www.safelinkwireless.com/Enrollment/Safelink/en/Public/NewHome.html or call 2-1-1 for other free phone services for Connecticut residents.

**ACCESS HEALTH CT CONNECTICUT’S HEALTH INSURANCE MARKETPLACE AND MEDICAID ENROLLMENT CENTER**

- Call the enrollment center at: (855) 805-4325 if you do not have medical insurance, or access online at: www.accesshealthct.com.
- Or visit the 2-1-1 eLibrary paper “Access Health CT”, which will link you to other general information on health insurance options and tips.
MEDICAID PROGRAMS

For information about Medicaid programs and eligibility: Go to www.211ct.org and under “Search for Services” type in “Medicaid” in the search box.

HOW TO REPLACE DOCUMENTS WHEN YOU HAVE LOST ALL OF YOUR IDS

The United Way 2-1-1 on-line web site contains complete information about how to obtain a:

- Birth certificate,
- State issued driver’s license or non-driver identification
- Social security card

You can get the information one of the following ways:

Go to www.211ct.org and click on the “eLibrary” box. Then click on “Records, Licenses and Permits”. Then click on “Replacing Documents When You Have Lost All Your IDs”. This will give you links to the information about birth certificates, state issued licenses and IDs, and social security cards. OR Go to http://uwc.211ct.org/social-security-cards-documents-required-to-obtain-a-social-security-number-and-card-or-a-replacement-card/ and it will take you directly to “Replacing Documents When You Have Lost All Your IDs”. OR If you do not have access to a computer, you may dial 2-1-1 and speak to a call specialist who will assist you.

Birth Certificates: If you were born in the State of Connecticut but do not know the town where you were born, you can go to the State of CT Department of Public Health with identification; give them your name at birth and date of birth. The DPH will search for a record and if found, can issue the certificate while you wait. The fee is $30. The web site is www.ct.gov/dph. The address is: Department of Public Health, 410 Capitol Avenue, Hartford, CT 06134; 1st Floor Department of Vital Records - (860)509-5690.

Social Security Cards: Note that when you apply for a social security card, it is required that you provide an address, where the card can be sent. Locations of the Social Security offices in Connecticut can be found on the Social Security website, http://www.211ct.org/lCarol/nameresults.aspx?searchTerm=social+security+cards&town=-1 or by dialing 2-1-1

HOT LINES

- Suicide Prevention/Mental Health Hotline: 211
- Domestic Violence/Sexual Assault: 911