WHERE TO TURN TO FOR HELP
WATERBURY REENTRY SERVICES

2022

Use this resource to find services you may need if you are exiting the Criminal Justice system or any non-community placement, and to support your successful return to the community. For help visit us online at www.211ct.org or dial 211.
REENTRY DIRECTORY

DIRECTORY OF SERVICES
(Agencies are alphabetical by name)

Food Pantries

- CHURCH OF GOD FOOD PANTRY - PROGRAM: Church of God Food Pantry
- CONNECTICUT FOODSHARE - PROGRAM: Connecticut Food Bank Mobile Pantry
- DELORENZO TOWERS - PROGRAM: Food Pantry
- EVANGELICAL CHRISTIAN CHURCH FOOD PANTRY - PROGRAM: Evangelical Christian Church Food Pantry
- FAITH BAPTIST CHURCH OF WEST HAVEN FOOD PANTRY - PROGRAM: Food Pantries
- FIRST ASSEMBLY OF GOD FOOD PANTRY - WATERBURY - PROGRAM: First Assembly of God Food Pantry
- GRACE BAPTIST CHURCH FOOD PANTRY - PROGRAM: Grace Baptist Church Food Pantry
- GREATER WATERBURY INTERFAITH MINISTRIES - PROGRAM: Greater Waterbury Interfaith Ministries Food Pantry
- HERITAGE HELPS - PROGRAM: Heritage Helps Food Pantry
- HOPEVILLE CHURCH FOOD PANTRY - PROGRAM: Hopeville Church Food Pantry
- IGLESIA JEHOVAH ROHI FOOD PANTRY - PROGRAM: Iglesia Jehovah Rohi Food Pantry
- MINISTRY OF HELPS FOUNDATION, INC. - PROGRAM: Food Pantries
- NAUGATUCK VALLEY COMMUNITY COLLEGE - PROGRAM: Naugatuck Valley Community College Student Food Pantry
- NEA ZOE CHURCH FOOD PANTRY - PROGRAM: Nea Zoe Church Food Pantry
- NEW HORIZON LIVING CENTERS, INC. - PROGRAM: Food and Clothing Pantry
- RESTORING STRENGTH IN COMMUNITIES OUTREACH MINISTRY - PROGRAM: Food Pantry
- SAINT VINCENT DE PAUL MISSION OF WATERBURY - PROGRAM: Saint Vincent de Paul Mission of Waterbury Food Pantry
- SALVATION ARMY - WATERBURY CORPS COMMUNITY CENTER - PROGRAM: Salvation Army Waterbury Corps Food Pantry
- SHALOM SEVENTH DAY ADVENTIST FOOD PANTRY - PROGRAM: Shalom Seventh Day Adventist Food Pantry
- WALK OF FAITH CHURCH FOOD PANTRY - PROGRAM: Food Pantries
- WATERBURY BAPTIST MINISTRIES FOOD PANTRY - PROGRAM: Waterbury Baptist Ministries Food Pantry

Soup Kitchens

- GREATER WATERBURY INTERFAITH MINISTRIES - PROGRAM: Soup Kitchens
- MASTER'S TABLE COMMUNITY MEALS, INC. - PROGRAM: Soup Kitchens
- SAINT VINCENT DE PAUL MISSION OF WATERBURY - PROGRAM: Merriman Culinary School/Soup Kitchen

Housing/Shelter

- CORNELL SCOTT HILL HEALTH CENTER - PROGRAM: Homeless Shelter for Men Involved with Grant Street Partnership Partial Hospital/Intensive Outpatient Program (IOP)
- FAMILY AND CHILDREN'S AID - PROGRAM: Harmony House Shelter
- NORTHWEST CONNECTICUT YMCA - PROGRAM: Winchester Emergency Shelter
- SAINT VINCENT DE PAUL MISSION OF WATERBURY - PROGRAM: Homeless Resource Service Center and Emergency Shelter: Single Adults and Families
- SALVATION ARMY - SOUTHERN NEW ENGLAND DIVISION - PROGRAM: Homeless Shelter - Families with Children

Rent Payment Assistance

- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF (VA) - PROGRAM: Supportive Services for Veteran Families (SSVF) Program
**REENTRY DIRECTORY**

**Consumer Assistance and Protection**
- GOVERNMENTAL ACCOUNTABILITY, STATE OF CONNECTICUT OFFICE OF - PROGRAM: Complaints About State Or State-funded Victims' Services

**Ex-Offender Reentry Programs**
- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- CONNECTICUT REENTRY COLLABORATIVE - PROGRAM: Connecticut's Reentry Community Online Resource Website
- P.R.I.D.E PROGRAM - PROGRAM: P.R.I.D.E Entrepreneurial Program

**Crime Victim Support**
- BHCARE - PROGRAM: Safe At Home Address Confidentiality Program (ACP)
- CHILDREN AND FAMILIES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: HART (Human Anti-Trafficking Response Team)
- COMMUNITY MENTAL HEALTH AFFILIATES - PROGRAM: Community Connections for Survivors (CCFS)
- CONNECTICUT ALLIANCE TO END SEXUAL VIOLENCE - PROGRAM: Post-Conviction Victim Advocacy
- CONNECTICUT COUNCIL OF FAMILY SERVICE AGENCIES - PROGRAM: VOCA Case Management Program
- CORRECTION, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Crime Victim Support
- GOVERNMENTAL ACCOUNTABILITY, STATE OF CONNECTICUT OFFICE OF - PROGRAM: Complaints About State Or State-funded Victims' Services
- LOVE146 - PROGRAM: Rapid Response Specialized Information and Resource Program
- PARDOINS AND PAROLES, STATE OF CONNECTICUT BOARD OF - PROGRAM: Parole Information for Crime Victims
- SAFE HAVEN OF GREATER WATERBURY - PROGRAM: Crime Victim Support
- SAFE HAVEN OF GREATER WATERBURY - PROGRAM: Safe At Home Address Confidentiality Program (ACP)
- WATERBURY, CITY OF - PROGRAM: Crime Victim Support

**Community Clinics**
- BHCARE - PROGRAM: Shoreline Family Health Care Clinic (SFHC)
- COMMUNITY HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)
- FAIR HAVEN COMMUNITY HEALTH CARE - PROGRAM: Federally Qualified Health Center (FQHC)
- MALTA HOUSE OF CARE MOBILE HEALTHCARE VAN - WATERBURY - PROGRAM: Community Clinics
- PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - PROGRAM: Community Clinics / Outpatient Health Facilities - Routine Care
- SAINT MARY'S HOSPITAL - TRINITY HEALTH OF NEW ENGLAND - PROGRAM: Community Clinics
- STAYWELL HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)
- STAYWELL HEALTH CENTER - PROGRAM: Open Arms - Staywell's Health Care for the Homeless Services

**Employment**
- AMERICAN JOB CENTERS - PROGRAM: Job Finding Assistance: Youth/Young Adult
- CONNECTICUT INDIAN COUNCIL - PROGRAM: Career Counseling/Job Finding Assistance/Prejob Guidance
- GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - PROGRAM: Career Center
- NEW HAVEN VET CENTER - PROGRAM: Employment Services- Veterans

**Job Fairs**
- HIRING OUR HEROES - PROGRAM: Job Fairs for Veterans and Transitioning Service Members
REENTRY DIRECTORY

Job Finding/Training Assistance

- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- AMERICAN JOB CENTERS - PROGRAM: Job Finding Assistance: Youth/Young Adult
- CONNECTICUT REENTRY COLLABORATIVE - PROGRAM: Connecticut's Reentry Community Online Resource Website
- MANUFACTURING ALLIANCE SERVICE CORPORATION - TECHNICAL TRAINING & DISTANCE LEARNING CENTER - PROGRAM: Job Training Formats/Prejob Guidance
- NAUGATUCK VALLEY COMMUNITY COLLEGE - PROGRAM: SNAP Employment and Training Program
- GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - PROGRAM: Career Center
- JOHN J. DRISCOLL UNITED LABOR AGENCY - PROGRAM: Job Finding Assistance/Prejob Guidance
- OPPORTUNITIES INDUSTRIALIZATION CENTER OF GREATER WATERBURY - PROGRAM: Job Finding Assistance/Prejob Guidance
- HIRING OUR HEROES - PROGRAM: Job Fairs for Veterans and Transitioning Service Members
- INDEPENDENCE NORTHWEST: CENTER FOR INDEPENDENT LIVING OF NORTHWEST CONNECTICUT, INC. - PROGRAM: Prejob Guidance
- P.R.I.D.E PROGRAM - PROGRAM: P.R.I.D.E Entrepreneurial Program
- UNITED WAY OF CONNECTICUT - PROGRAM: 2-1-1 Community Events Calendar

Family Caregiver Subsidies

- WESTERN CONNECTICUT AREA AGENCY ON AGING - PROGRAM: Connecticut's National Family Caregiver Support Program

Temporary Financial Assistance

- ADVANCED BEHAVIORAL HEALTH, INC. - PROGRAM: Behavioral Health Recovery Program (BHRP) - Basic
- AMERICAN LEGION, THE - PROGRAM: Connecticut Soldiers, Sailors and Marines Fund
- AMERICAN RED CROSS - NATIONAL HEADQUARTERS (ARC) - PROGRAM: Military Financial Assistance for Emergencies
- AUTISM SPEAKS - PROGRAM: Autism Speaks Cares: Financial Assistance
- COLUMBUS HOUSE - PROGRAM: Supportive Services for Veteran Families (SSVF)
- COMMUNITY RENEWAL TEAM - PROGRAM: Supportive Services for Veteran Families (SSVF)
- CONNECTICUT NATIONAL GUARD FOUNDATION - PROGRAM: Temporary Financial Assistance
- COVENANT TO CARE FOR CHILDREN - PROGRAM: Children's Enrichment Fund
- DEVELOPMENTAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Individual & Family Support (IFS) Grants
- MILITARY DEPARTMENT, STATE OF CONNECTICUT - PROGRAM: Military Relief Fund
- MOTHERS' MILK BANK NORTHEAST - PROGRAM: Breast Milk Special Financial Assistance Program
- PROBATE COURT ADMINISTRATOR, STATE OF CONNECTICUT - PROGRAM: Kinship Grants/Respite Grants for Relative and Non-Relative Caregivers
- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF (VA) - PROGRAM: Supportive Services for Veteran Families (SSVF) Program
- VETERANS INC. - PROGRAM: Supportive Services for Veteran Families (SSVF)
- WATERBURY, CITY OF - PROGRAM: Kinship Grants/Respite Grants for Relative and Non-Relative Caregivers
- WESTERN CONNECTICUT AREA AGENCY ON AGING - PROGRAM: Connecticut's National Family Caregiver Support Program
- WORKPLACE, THE - PROGRAM: Supportive Services for Veteran Families (SSVF)

Mental Health and Substance Use Disorder Services

- BHCARE - PROGRAM: Shoreline Family Health Care Clinic (SFHC)
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- CONNECTICUT COUNSELING CENTERS - PROGRAM: Intensive Outpatient Treatment Program (IOP)
- CONNECTICUT COUNCIL OF FAMILY SERVICE AGENCIES - PROGRAM: VOCA Case Management Program

**Substance Use Disorder Services**

- CENTRAL NAUGATUCK VALLEY HELP - PROGRAM: Substance Abuse Outpatient Services
- CONNECTICUT COUNSELING CENTERS - PROGRAM: Intensive Outpatient Treatment Program (IOP)
- CONNECTICUT JUNIOR REPUBLIC - PROGRAM: Opioid Treatment for Youth, Assert Treatment Model
- MCCA - PROGRAM: Intensive Outpatient Program (IOP)
- MOUNTAINSIDE TREATMENT CENTER - PROGRAM: Intensive Outpatient Program (IOP)
- PERSPECTIVES CENTER FOR CARE, INC. - PROGRAM: Intensive Outpatient Program (IOP) for Adults
- RUSHFORD - PROGRAM: Partial Hospital/Intensive Outpatient Program (IOP) for Substance Use Disorders
- SOUTHEASTERN COUNCIL ON ALCOHOLISM AND DRUG DEPENDENCE (SCADD) - PROGRAM: Pineview: Intensive Outpatient + Housing
- TRICIRCLE, INC. - PROGRAM: Outpatient Program (OP)
- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM - PROGRAM: Intensive Outpatient Program (IOP)
- WATERBURY HOSPITAL HEALTH CENTER - PROGRAM: Partial Hospital/Intensive Outpatient Program (IOP)
- WELLMORE BEHAVIORAL HEALTH - PROGRAM: Intensive Outpatient Program (IOP)
- WELLMORE BEHAVIORAL HEALTH - PROGRAM: Outpatient Program (OP)
- WHEELER CLINIC - PROGRAM: LifeLine Program/Women with Children Specialty Program
Program: Behavioral Health Recovery Program (BHRP) - Basic
Categorized as: Temporary Financial Assistance
Description: (NOTE: HUSKY D recipients DO NOT apply directly to this program. Requests are submitted by the client's behavioral health service provider.) The Behavioral Health Recovery Program assists eligible participants with clinical and basic recovery supports as well as community-based intensive case management services. The program is for HUSKY D/Medicaid recipients with behavioral health needs. Behavioral Health Recovery Program (BHRP) provides financial assistance to HUSKY D/Medicaid for Low Income Adults (LIA) recipients who are temporarily unemployed and in need of clinical and recovery supports that cannot be met by other community resources. These supports include recovery housing, independent housing, and gift cards for basic needs items. The program also offers coverage for intensive and long-term substance abuse residential treatment, when those services are determined to be medically necessary. The Department of Mental Health has contracted with ABH as the administrative service organization for the BHRP. ABH reviews and authorizes requests by treatment providers and vendors for the provision of these services. OTHER INFORMATION: Direct payments are mailed to vendors (i.e. private landlords for housing assistance).
Website: www.abhtct.com

At Site: ADVANCED BEHAVIORAL HEALTH - DMHAS BEHAVIORAL HEALTH RECOVERY PROGRAM (BHRP)
Toll-free: Clients and Vendors - Voice: 800-658-4472 M-F: 8:30am-5pm
Address: 213 Court Street, Middletown, CT 06457
Voice: 800-658-4472 Toll-free: Clients and Vendors - M-F: 8am-5pm
Website: www.abhtct.com

Program: Ex-offender Re-entry Workshop
Categorized as: Ex-Offender Reentry Programs; Job Finding Assistance; Prejob Guidance
Description: American Job Centers offer job finding assistance to ex-offenders; American Job Centers in Bridgeport and Hartford also offer workshops for ex-offenders that are designed to assist them in their efforts to re-enter society and the workforce. Workshops focus on education and training; job search and networking techniques; resume preparation and job applications; effective job interviewing techniques; how to handle employer felony questions; and special employment programs for ex-offenders.
Website: www.ctdol.state.ct.us/ContactInfo/CTWorks/Directory.htm

Program: Job Finding Assistance: Youth/Young Adult
Categorized as: Career Counseling; Job Finding Assistance; Prejob Guidance
Description: Youth ages 16 through 24 may place their resumes into an employer-searchable database of resumes. Job search kiosk in the center enables youth to search an automated job bank resource file. Services through the WIOA program are for low income youth who meet at least one of six defined barriers to school completion or employment, and include tutoring and other educational supports, occupational skills training and mentoring, academic guidance and counseling, and summer employment.

Program: Resume Critiques: All Groups
Categorized as: Prejob Guidance
Description: Resumes reviewed by a Connecticut Department of Labor Certified Professional Resume Writers (CPRW) trained in developing documents that generate job interviews. Receive objective and unbiased feedback to assist in addressing problematic issues or areas needing improvement.
Website: http://www.ctdol.state.ct.us/ctworks/cldrloc.htm
At Site: AMERICAN JOB CENTERS - JOBCENTERCT.COM
Address: (n/a), Wethersfield, CT 06109
Website: www.JobCenterCT.com

At Site: AMERICAN JOB CENTERS AFFILIATE - MERIDEN
Address: 87 West Main Street, Meriden, CT 06451
Voice: 203-238-3688 Career Center
Voice: 203-859-3419 Veterans Services by appointment only
Website: http://www.ctdol.state.ct.us/ContactInfo/CTWorks/MERDN_Info.htm

At Site: AMERICAN JOB CENTERS - WATERBURY - FULL SERVICE OFFICE
Voice: 203-437-3294 Veterans Services
Voice: 203-437-3380 Career Center
Address: 249 Thomaston Avenue, Waterbury, CT 06702
Voice: 203-437-3380 Employment Services
Voice: 203-437-3294 Veterans Services
Website: www.ctdol.state.ct.us/ContactInfo/CTWorks/WTBY_Info.htm

At Site: AMERICAN JOB CENTERS AFFILIATE - BRISTOL
Voice: 860-899-3620
Voice: 860-256-3711 Veterans Services
Address: 430 North Main Street, Bristol, CT 06010
Voice: 860-899-3620
Voice: 860-256-3711 Veterans Services
Website: www.JobCenterCT.com

Program: Connecticut Soldiers, Sailors and Marines Fund
Categorized as: Temporary Financial Assistance; Temporary Financial Assistance
Description: Fund provides temporary financial assistance to needy Connecticut wartime
veterans, their spouses, and their minor children. At the time you submit your
application for assistance and while receiving assistance you must reside in the
State of Connecticut. If your request for assistance includes your spouse, he or she
must be residing with you. If the request includes children, they must be under the
age of eighteen and residing with you. NOTE: Widows or widowers living with
veterans at the times of their deaths are also eligible for assistance. You must
have been honorably separated from the military service. You must have served a
minimum of ninety (90) days on active duty during a statutory wartime period as
specified in the Connecticut General Statutes (see dates below), unless you were
discharged prior to the completion of 90 days service for a service-connected
disability which has been rated by the Veterans Administration. You may qualify if
you served for the full duration of a conflict in a combat or combat-support role if the
war, campaign or operation lasted fewer than 90 days. Service in the Military or
Naval Forces of the United States or Forces Allied with the United States between
the following dates is required: World War I - April 6, 1917 to November 11, 1918
World War II - December 7, 1941 to December 31, 1946 Korean Conflict - June 27,
Persian Gulf Era - August 2, 1990 to Present Lebanon* - July 1, 1958 to November
1, 1958; and September 29, 1982 to March 30, 1983 Grenada* - October 25, 1983
to December 15, 1983 Earnest Will* - February 1, 1987 to July 23, 1987 Panama* -
December 20, 1989 to January 31, 1990 * For date periods with an asterisk,
service in the Operational Theater in a Combat or Combat-Support role is required.
Such service must be indicated on your DD-214 either in narrative form or by award
of the Armed Forces Expeditionary Medal (AFEM). To be eligible for assistance
you must demonstrate "need." Assistance can be granted once every 12 months.
At Site: AMERICAN LEGION, THE - NEW HAVEN OFFICE
Voice: 475-241-3975
Voice: 844-454-8900
Address: 85 Willow Street, Building 1, 3rd Floor, Suite 10, New Haven, CT 06511
Voice: 475-241-3975
Website: www.alctssmf.org

At Site: AMERICAN LEGION, THE - WATERBURY OFFICE
Voice: 203-805-6350
Voice: 860-296-0719
Address: 55 West Main Street, Suite 150, Waterbury, CT 06702
Voice: 203-805-6350
Website: www.alctssmf.org

Program: Military Financial Assistance for Emergencies
Categorized as: Temporary Financial Assistance; Temporary Financial Assistance; Temporary Financial Assistance
Description: American Red Cross provides financial assistance to eligible applicants. Assistance can include funds for emergency travel, burial of a loved one, emergency food and shelter, etc.

At Site: AMERICAN RED CROSS - NATIONAL HEADQUARTERS (ARC)
Voice: 877-272-7337
Website: http://www.redcross.org/get-help/military-families/financial-assistance
Address: 431 18th Street, NW, Washington, DC 20006
Voice: 800-Red Cross
Website: www.redcross.org

Program: Autism Speaks Cares: Financial Assistance
Categorized as: Temporary Financial Assistance
Description: Autism Speaks Cares provides one-time financial support for families affected by autism during natural disasters and other catastrophic life events. The grant program helps families to cover expenses related to the well-being of the family member with autism on a case-by-case basis. Monthly recurring costs such as rent, mortgages, utilities, or car payments are NOT funded.
Website: www.autismspeaks.org
Voice: 888-288-4762 (888-AUTISM-2)
Voice: 888-772-9050 Spanish
Address: 1060 State Road, 2nd Floor, Princeton, NJ 08540
Voice: 888-288-4762 (888-AUTISM-2)
Voice: 888-772-9050 Spanish
Website: www.autismspeaks.org

Program: Safe At Home Address Confidentiality Program (ACP)
Categorized as: Crime Victim Support
Description: Safe At Home Address Confidentiality Program (ACP) is intended to help victims of family violence, sexual assault, injury or risk of injury to a minor, or stalking, to keep their address confidential. The program offers participants two services to help keep their location secret: 1) to provide a substitute mailing address, and 2) preventing public access to a participant's actual address on government records including voter registry lists, and keeping marriage records confidential.
Website: www.bhcare.org

At Site: BHCARE - THE UMBRELLA CENTER FOR DOMESTIC VIOLENCE SERVICES - SHELTON
Calls route to local DVS office; 24hr/7 days - Hotline: 888-774-2900
24hr/7 days - Hotline: 203-736-9944
Voice: 203-800-7177 Administrative line
Calls answered by Safe Connect; 24 hr/7 days - Hotline: 888-774-2900
Website: www.bhcare.org

At Site: BHCARE - THE UMBRELLA CENTER FOR DOMESTIC VIOLENCE SERVICES - HOPE FAMILY JUSTICE CENTER
Calls route to local DVS office; 24hr/7 days - Hotline: 888-774-2900
Hotline: 203-789-8104
Address: 142 Temple Street, Suite 301, New Haven, CT 06510
Website: www.bhcare.org

Program: Substance Abuse Outpatient Services
Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Counseling
Description: Network sites in Danbury, Torrington and Waterbury offer substance abuse treatment services on an outpatient basis. Services include anger management, gender specific substance abuse groups, intensive outpatient groups, relapse prevention, same day screenings, and substance abuse counseling.

At Site: CENTRAL NAUGATUCK VALLEY HELP - RENATO NETWORK
Address: 969 West Main Street, Unit 2A, Waterbury, CT 06708
Voice: 203-754-0322

At Site: CENTRAL NAUGATUCK VALLEY HELP - TRAVISANO NETWORK
Address: 24 Shelter Rock Road, Danbury, CT 06810
Voice: 203-794-1975

At Site: CENTRAL NAUGATUCK VALLEY HELP - WATKINS NETWORK
Address: 21 Prospect Street, Torrington, CT 06790
Voice: 860-482-7242

Program: HART (Human Anti-Trafficking Response Team)
Categorized as: Crime Victim Support; Crime Reporting; Specialized Information and Referral
Description: HART is a multi-disciplinary team within DCF that developed a system to respond to victims of Domestic Minor Sex Trafficking. HART Liaisons include child treatment teams, specialized providers including law enforcement, and the medical community which provide appropriate medical and mental health services to victims of human trafficking. Services and programs have been developed that responds to domestic sex trafficking, with statewide training, awareness and educational programs and tools. Visit the website below for a listing of HART Liaisons, free educational events listing and materials available, information on the Federal Blue Campaign, and state and federal legislation addressing human trafficking.

Voice: 888-373-7888
Voice: 800-842-2288
Website: https://portal.ct.gov/DCF/HART/Home#Services
At Site: CHILDREN AND FAMILIES, STATE OF CONNECTICUT DEPARTMENT OF - CHILD ABUSE AND NEGLECT CARELINE

Address: 505 Hudson Street, Hartford, CT 06106
Careline: 1-800-842-2288 INTAKE FOR IN AND OUT OF STATE CALLS
Website: https://portal.ct.gov/DCF/1-DCF/Reporting-Child-Abuse-and-Neglect

Program: Church of God Food Pantry
Categorized as: Food Pantries
Description: Food pantry open every M: 10:30am-12noon for Waterbury and Bristol residents in need.

At Site: CHURCH OF GOD FOOD PANTRY
Address: 122 East Farm Street, Waterbury, CT 06704
Voice: 203-768-9968

Program: Supportive Services for Veteran Families (SSVF)
Categorized as: Temporary Financial Assistance; Temporary Financial Assistance; Outreach Programs
Description: Supportive Services for Veteran and Families (SSVF) is a housing program for very low income veterans. The goal is to stabilize veterans and their families in housing, while providing ongoing support as needed to sustain independent living. SSVF services include: case management, outreach, health and care services, temporarily financial assistance including time limited payments to third parties for rent, utilities, moving expenses, security and utility deposit, transportation, child care, moving cost, and emergency supplies.

At Site: COLUMBUS HOUSE
Voice: 203-772-4200 Pathways to Independence Program
Address: 586 Ella Grasso Boulevard, New Haven, CT 06519
Voice: 203-401-4400
Website: www.columbushouse.org

Program: Federally Qualified Health Center (FQHC)
Categorized as: Community Clinics; Outpatient Health Facilities
Description: Community Health Center is currently providing tests for established patients and patients looking to become a new patient at CHC. If person is looking to become a primary care patient and is suspecting they may need a COVID-19 test they will be required to do a video visit with a provider to determine need for testing. We are not doing testing for people who are non-established patients and are not looking to become a patient. Telehealth appointments are being offered. Individuals can meet with their CHC provider face to face using their cell phone or tablet, to be able to stay home and avoid a trip to CHC locations. Individuals will need to download the Zoom Cloud Meetings app to their smart phone or tablet. Click here for Android (Samsung, Google, etc.) Click here for iOS (iPhone, iPad, etc.) Primary health care provider offers comprehensive medical and dental services (dental hygiene services only in Bristol) for adults and children. Community Health Center of Middletown and Stamford offers primary medical care for children and adults, behavioral health services and dental hygiene services to established primary medical care patients.

Website: www.chc1.com
At Site: COMMUNITY HEALTH CENTER - BRISTOL
Voice: 860-585-5000
Address: 395 North Main Street, Bristol, CT 06010
Voice: 860-585-5000
Website: www.chc1.com

At Site: COMMUNITY HEALTH CENTER - MERIDEN
Voice: 203-237-2229
Address: 134 State Street, Meriden, CT 06450
Voice: 203-237-2229
Website: www.chc1.com

At Site: COMMUNITY HEALTH CENTER - WATERBURY
Voice: 203-574-4000
Address: 51 North Elm Street, Waterbury, CT 06702
Voice: 203-574-4000
Website: www.chc1.com

Program: Community Connections for Survivors (CCFS)
Categorized as: Crime Victim Support
Description: Victim of Crime Survivors Program provides intensive wraparound services with a unique approach to community based treatment, including advocacy, linkages to services, and emotional support. Each client receives case management, clinical services, Seeking Safety, and assistance in developing a plan of care. The program also provides group therapy and discharge planning at York Correctional Institute.

At Site: COMMUNITY MENTAL HEALTH AFFILIATES - WATERBURY
Description: The Community Connections for Survivors Program provides intensive wraparound services with a unique approach to community based treatment, including advocacy, linkages to services, and emotional support. Each client receives case management, clinical services, Seeking Safety, and assistance in developing a plan of care. The program also provides group therapy and discharge planning at York Correctional Institute.
Address: 255 Bank Street, Waterbury, CT 06706
Voice: 203-596-9724
Website: www.cmhacc.org

Program: Connecticut Essential Worker COVID-19 Assistance Fund
Categorized as: Temporary Financial Assistance; Disaster Related Cash Grants
Description: Essential Worker COVID-19 assistance fund was approved by the Connecticut General Assembly to support the critical workforce that helped keep the state operational during the pandemic. Program will provide benefits to qualified essential workers, including hospital workers, first-responders, grocery store workers, bus drivers, correction employees, and others who lived in Connecticut during the pandemic, and could not work remotely. Benefits will cover lost wages, out-of-pocket medical expenses, and burial expenses. Program benefits will be available on a first-come, first-served basis until all funds have been distributed.
Website: https://www.ctessentialworkerrelief.org/

At Site: COMPTROLLER, OFFICE OF THE STATE
Voice: 833-660-2503
Website: https://www.ctessentialworkerrelief.org/
**Address:** 165 Capitol Avenue, Hartford, CT 06106  
**Voice:** 860-702-3300  
**Website:** www.osc.ct.gov

**Program: Post-Conviction Victim Advocacy**  
**Categorized as:** Crime Victim Support  
**Description:** Agency provides support to survivors of sexual assault as their offenders are released back into the community on parole and probation supervision units. Specialized Post-Conviction Victim Advocates are available to victims and their families to represent their concerns as offenders are released into the community.

**At Site: CONNECTICUT ALLIANCE TO END SEXUAL VIOLENCE**  
**Description:** Agency provides support to survivors of sexual assault as their offenders are released back into the community on parole and probation supervision units. Specialized Post-Conviction Victim Advocates are available to victims and their families to represent their concerns as offenders are released into the community.  
**Address:** 96 Pitkin Street, East Hartford, CT 06108  
**Voice:** 860-282-9881  
**Hotline:** 888-568-8332 Spanish  
**Website:** endsexualviolencect.org

**Program: VOCA Case Management Program**  
**Categorized as:** Spouse/Intimate Partner Abuse Counseling; Crime Victim/Witness Counseling; Adolescent/Youth Counseling; Crime Victim Support  
**Description:** The VOCA Case Management Program provides holistic case management services to promote safety, self-sufficiency and resiliency for persons in Connecticut who have suffered, directly or indirectly, a physical, emotional, or personal loss as a result of a criminal act. The VOCA Case Management Program offers assistance with services, resources, and support for all to cross over from victim to survivor. The focus is to improve victim’s quality of life and further enhance their ability to move forward with their lives. The primary goal of the case management team is to connect individuals with services, including medical, educational, mental health, housing, victim compensation, employment, and other services, to give them all the supports and resources needed to successfully move forward and heal.  
**Website:** https://tinyurl.com/VOCAintakeCCFSA

**At Site: CONNECTICUT COUNCIL OF FAMILY SERVICE AGENCIES - VICTIM OF CRIME ACT CASE MANAGEMENT (VOCA CM)**  
**Address:** 35 Cold Spring Road, Building 400, Suite 411, Rocky Hill, CT 06067  
**Toll Free:** 800-505-9000 CCFSA Hotline  
**Voice:** 860-571-0093  
**Website:** www.ctfsa.org

**Program: Intensive Outpatient Treatment Program (IOP)**  
**Categorized as:** Psychiatric Day Treatment; Substance Use Disorder Day Treatment  
**Description:** Co-occurring Intensive Outpatient Program addresses the treatment needs of clients who have both mental illness and substance abuse problems. The program meets 3 days per week for 3 hours per day.

**At Site: CONNECTICUT COUNSELING CENTERS - WATERBURY SITE 2**  
**Address:** 50 Brookside Road, Waterbury, CT 06708  
**Voice:** 203-568-7474
At Site: CONNECTICUT COUNSELING CENTERS - WATERBURY SITE 1
Address: 4 Midland Road, Waterbury, CT 06705
Voice: 203-755-8874

Program: Connecticut Food Bank Mobile Pantry
Categorized as: Food Pantries
Website: www.ctfoodshare.org/find-help

At Site: CONNECTICUT FOODSHARE
Address: 2 Research Parkway, Wallingford, CT 06492
Voice: 203-469-5000
Website: www.ctfoodshare.org

Program: Survivor Services
Categorized as: Crime Victim/Witness Counseling; Crime Victim Support
Description: Program is designed to provide eligible refugees, asylum seekers, asylees, and other foreign-born survivors of torture with comprehensive, individualized services to empower survivors to heal from torture, regain independence, and lead productive lives. Grounded in trauma-informed care and a strong network of community providers to promote healing and independence, the Survivor Services program provides survivors of torture with access to social services, legal services, mental health, physical health, and psychosocial wellness groups.

At Site: CONNECTICUT INSTITUTE FOR REFUGEES AND IMMIGRANTS - WATERBURY
Address: 233 Mill Street, Third Floor, Waterbury, CT 06706
Voice: 203-754-6172 Ext. 102

Program: Opioid Treatment for Youth, Assert Treatment Model
Categorized as: Substance Use Disorder Day Treatment
Description: Intensive family-based substance use treatment for adolescents and young adults up to 21 years old provides comprehensive support services for those with opioid use problems. A three approach treatment model combines 4-6 months of Multidimensional Family Therapy (MDFT), along with Medication Assisted Treatment (MAT) and Recovery Management Checkups and Support (RMCS). Program additionally offers up to 12 months of recovery support after treatment ends.

At Site: CONNECTICUT JUNIOR REPUBLIC - DANBURY AREA
Voice: 203-757-9939
Address: 4 George Street, Danbury, CT 06810
Voice: 203-797-8575
At Site: CONNECTICUT JUNIOR REPUBLIC - TORRINGTON AREA
Voice: 203-757-9939
Address: 168 South Main Street, Torrington, CT 06790
Voice: 860-482-7600

At Site: CONNECTICUT JUNIOR REPUBLIC - WATERBURY AREA
Voice: 203-757-9939
Address: 80 Prospect Street, Waterbury, CT 06702
Voice: 203-757-9939
Voice: 203-757-8666 24/7 Line

Program: Temporary Financial Assistance
Categorized as: Temporary Financial Assistance
Description: Foundation provides emergency financial aid assistance to Connecticut National Guard and Organized Militia members and their families in need.

At Site: CONNECTICUT NATIONAL GUARD FOUNDATION
Voice: 860-241-1550
Address: 360 Broad Street, Hartford, CT 061053795
Voice: 860-241-1550 Answering machine
Website: https://ctngfi.org/

Program: Connecticut's Reentry Community Online Resource Website
Categorized as: Ex-Offender Reentry Programs; Prejob Guidance; Job Finding Assistance
Description: Connecticut Reentry Collaborative Network group provides a website to assist individuals trying to coordinate resources and for those trying to navigate the vital resources for a successful reentry into their neighborhoods. Resources include a newsletter, links to information on the various reentry collaboratives, and various programs and services involving employment, family supports, health, housing, pre-release and other important resources.

Phone1: No phone - Access the Website
Website: www.ctreentry.org

At Site: CONNECTICUT REENTRY COLLABORATIVE
Address: (n/a), Hartford, CT 06132
Website: www.ctreentry.org

Program: Homeless Shelter for Men Involved with Grant Street Partnership Partial Hospital/Intensive Outpatient Program (IOP)
Categorized as: Homeless Shelter
Description: Shelter (dormitory) serves as transitional housing for men who are actively engaged in treatment for substance abuse and mental health issues. Shelter also provides temporary housing for homeless men while engaged in treatment at Grant Street Partnership. Shelter does not participate in the Coordinated Access Network (CAN). Shelter will not accept individuals who are in need of emergency shelter. Must be currently involved with Grant Street Partnership Partial Hospital/Intensive Outpatient Program (IOP).

At Site: CORNELL SCOTT HILL HEALTH CENTER - GRANT STREET PARTNERHips
Voice: 203-503-3000
Address: 62 Grant Street, New Haven, CT 06519
Voice: 203-503-3000
Website: www.cornellscott.org
Program: Crime Victim Support  
Categorized as: Crime Victim Support  
Description: Victim services unit provides support and information to victims after the offender has been incarcerated. Victims can either be crime victims or people who may be in fear because of an offender's crime. Services include notification about an offender's release, the setting up and facilitating of offender-victim dialogues, tours of prison facilities to reassure victims about prison security, and communication with parole officers once the offender has been released.

At Site: CORRECTION, STATE OF CONNECTICUT DEPARTMENT OF - VICTIM SERVICES UNIT  
Toll-free - Voice: 888-869-7057  
Commissioner's office - Voice: 860-692-7480  
Address: 24 Wolcott Hill Road, Wethersfield, CT 06109  
Voice: 888-869-7057 Toll-free  
Website: https://portal.ct.gov/DOC

Program: Children's Enrichment Fund  
Categorized as: Temporary Financial Assistance  
Description: Children's Enrichment Fund is a children's program to respond to requests from social workers to meet special needs of youth and children in crisis. The program provides a fund designed to accept designated donations for special expense needs of children. Social workers can request these funds for the needs of children that are not met by state government departments, other agencies, or the CCC Adopt A Social Worker Program. Funds can be used for expenses such as haircuts, lessons, art, music, sports, tutoring, bikes, or special books.

Website: https://covenanttocare.org/

At Site: COVENANT TO CARE FOR CHILDREN  
Voice: 860-243-1806  
Address: 1477 Park Street, 2A, Hartford, CT 06106  
Voice: 860-243-1806  
Website: www.covenanttocare.org

Program: Food Pantry  
Categorized as: Food Pantries  
Description: Food pantry is available to anyone in need on every 2nd and 4th Friday of the month: 10am-12noon. Individuals must wear a mask in order to enter the building. Individuals can call to set up an appointment outside of the regular hours.

At Site: DELORENZO TOWERS  
Voice: 860-589-3181 Call for an appointment outside of regular hours  
Address: 284 North Main Street, Bristol, CT 06010  
Voice: 860-584-5078 or 860-584-5079  
Website: www.ehdoc.org

Program: Soup Kitchens  
Categorized as: Soup Kitchens  
Description: Community program serves evening meal as grab-and-go to anyone in need, no requirements or identification needed for eligibility. The services are available year-round regular hours at 311 Temple Street: Sunday-Thursday at 5-6pm. On Fridays and Saturdays, DESK's partner, Yale Community Kitchen, serves dinner outside 323 Temple Street at 5-6pm.
At Site: DOWNTOWN EVENING SOUP KITCHEN
Voice: 203-624-6426
Address: 311 Temple Street, New Haven, CT 06511
Voice: 203-624-6426
Website: www.deskct.org

Program: Office For Victim Assistance (OVA)
Categorized as: Crime Victim Support
Description: The OVA offers information and assistance to all victims of crime or terrorism investigated by the FBI.
Website: www.fbi.gov/newhaven

At Site: FEDERAL BUREAU OF INVESTIGATION - NEW HAVEN FIELD OFFICE
24hr/7days - Voice: 203-777-6311
TTY: 203-865-3333
Address: 600 State Street, New Haven, CT 06511
Voice: 203-777-6311 24hr/7days
TTY: 203-865-3333
Website: www.fbi.gov/newhaven

Program: Temporary Financial Assistance for Floor Covering Industry Workers
Categorized as: Temporary Financial Assistance
Description: Provides financial assistance to individuals who have worked in the floor covering industry for 5+ years, have extreme financial need, and have experienced a life-altering medical event.

At Site: FLOOR COVERING INDUSTRY FOUNDATION
Address: 85 Abutment Road, Suite 2, Dalton, GA 30721
Voice: 855-330-1183 Toll free
Voice: 706-217-1183
Website: https://www.fcif.org/

Program: SNAP Employment and Training Program
Categorized as: Job Training Formats; Prejob Guidance; Child Care Expense Assistance
Description: The SNAP Employment and Training Program provides short-term training and educational programs in fields where job prospects are promising. Additional information: The SNAP Employment and Training program is a federal program created to help SNAP households gain skills that will increase self-sufficiency. SNAP recipients in Connecticut who are not receiving financial assistance from the Temporary Family Assistance Program may be eligible to participate. The Program also offers short term vocational programs at some Connecticut colleges and nonprofit organizations. Child care subsidies are available for any SNAP recipient (not receiving TANF) with a child under age 13 who also enrolls in a SNAP Employment and Training certificate program at any community college.

At Site: GATEWAY COMMUNITY COLLEGE
Voice: 203-285-2300
Address: 20 Church Street, New Haven, CT 06510
Website: www.gatewyct.edu
Program: Career Center
Categorized as: Career Counseling; Job Finding Assistance; Prejob Guidance; Prejob Guidance
Description: Career Center is designed for the unemployed and underemployed and provides one-on-one assistance from a career counselor to individuals. Services includes help with resume writing, networking, access to local job postings, use of computers, telephones and fax machines, referrals to education and community support services, help with interviewing skills and weekly information sessions on a variety of topics. Upon registering with the center, an individual becomes a “Goodwill Member for life”, providing them with lifetime access to support services.
Website: www.goodwillwct.org

At Site: GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - SHELTON CAREER CENTER
Voice: 203-567-7975
Address: 397 Bridgeport Avenue, Shelton, CT 06484
Voice: 203-567-7975

At Site: GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - WATERBURY CAREER CENTER
Voice: 203-596-1216
Address: 943 Wolcott Street, Waterbury, CT 06705
Voice: 203-596-1216
Website: www.gwct.org

At Site: GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - MONROE CAREER CENTER
Voice: 203-445-0884
Address: 252 Monroe Turnpike, Monroe, CT 06468
Voice: 203-445-0884
Website: www.gwct.org

Program: Complaints About State Or State-funded Victims' Services
Categorized as: Crime Victim Support; Government Complaints/Government Ombudsman Offices
Description: State victim advocate appointed by the Governor investigates complaints about alleged violations of victims' rights or about the provision of services by state or state-funded victims' service agencies. The OVA evaluates procedures for and the delivery of services to victims by state agencies and by private agencies which receive public funding; recommends changes in public policy concerning victims; educates the public; and promotes reform through legislative advocacy. The Victim Advocate can, in certain circumstances, file an appearance in court on behalf of victims and take other action to guarantee victims' rights. OTHER INFORMATION: All information provided to the OVA is confidential, unless and until, the OVA determines the release of said information will service the public's safety
Website: www.ct.gov/ova

At Site: GOVERNMENTAL ACCOUNTABILITY, STATE OF CONNECTICUT OFFICE OF - OFFICE OF THE VICTIM ADVOCATE (OVA)
Voice: 860-550-6632
Toll-free (CT only) - Voice: 888-771-3126
Address: 505 Hudson Street, 5th Floor, Hartford, CT 06106
Voice: 860-550-6632
Voice: 888-771-3126 Toll-free (CT only)
Website: https://www.ct.gov/ova/site/default.asp
Program: Grace Baptist Church Food Pantry  
**Categorized as:** Food Pantries  
**Description:** Church food pantry distributes food to those in need on the second, third and fourth Saturdays of the month, 10am-12noon. Food pantry is closed on the first Saturday of the month. The Foodshare Mobile Food Pantry also distributes food at this location every other Friday 9-9:30am. Individuals can view the Foodshare site for information on the mobile pantry here: http://site.foodshare.org/site/PageServer?pagename=2017_food_mobile.  

**Address:** 736 King Street, Bristol, CT 06010  
**Voice:** 860-582-3840  
**Website:** https://www.facebook.com/GraceBaptistChurchBristolCT/  

Program: Greater Waterbury Interfaith Ministries Food Pantry  
**Categorized as:** Food Pantries  
**Description:** Four days of groceries for Greater Waterbury residents in an emergency situation. Intake for the food pantry is held on the last Monday of the month, 7:30am-1:30pm. Documents needed. Use Courtyard entrance only.  

**Address:** 770 East Main Street, Waterbury, CT 06702  
**Voice/Fax:** 203-757-7734 Office  

Program: Soup Kitchens  
**Categorized as:** Soup Kitchens  
**Description:** Soup kitchen serves meals to anyone in need M-F, 11:00am-1:00pm. Bag lunches are also distributed Saturday 10:00am-12:00pm and Sun 8:00am-12:00pm at Greater Waterbury Interfaith Ministries, 770 East Main Street, Waterbury.  

**Website:** http://www.gwimwaterbury.org/home.html  
**Voice/Fax:** 203-757-7734 Office  

Program: National Human Trafficking Hotline  
**Categorized as:** Crime Victim Support  
**Description:** National Human Trafficking Hotline connects victims of trafficking to non-governmental organizations that can help victims in their local area. Hotline helps intermediaries determine whether they have encountered a victim of human trafficking, connects victims to local resources and coordinates with local social service organizations to protect and serve victims of trafficking. Anyone reluctant to call the hotline can text to BEFREE TEXTLINE (233733).  

**Website:** https://humantraffickinghotline.org/  

At Site: HEALTH AND HUMAN SERVICES, UNITED STATES DEPARTMENT OF - OFFICE ON TRAFFICKING IN PERSONS  
**Voice:** 888-373-7888 24/7  
**Address:** Administration for Children and Families, 330 C Street, SW, Washington, DC 20201  
**Voice:** 888-373-7888 24/7  
**Website:** www.acf.hhs.gov/otip  

Program: Heritage Helps Food Pantry  
**Categorized as:** Food Pantries  
**Description:** Food pantry provides food to Connecticut residents in need on a walk-in basis. The pantry is open on the first Saturday of every month: 10am-12pm; and the third Monday of every month: 6-8pm.
At Site: HIRING OUR HEROES

Address: United States Chamber of Commerce Foundation, 1615 H Street NW, Washington, DC 20062

Voice: 202-463-5807

Program: Hopeville Church Food Pantry

Categorized as: Food Pantries

Description: Church food pantry distributes food to Waterbury residents every 3rd Wednesday of the month from 4-6pm and every Friday from 10am-12noon. Walk in.

Address: 160 Piedmont Street, Waterbury, CT 06706

Voice: 203-754-8154 ext. 15 Food pantry

Website: www.hopeville.church

Program: Prejob Guidance

Categorized as: Prejob Guidance

Description: Works with individuals with disabilities in developing job seeking skills and accessing rehabilitation services including the Bureau of Rehabilitation Services and Board of Education and Services for the Blind.

At Site: INDEPENDENCE NORTHWEST: CENTER FOR INDEPENDENT LIVING OF NORTHWEST CONNECTICUT, INC.

Address: 1183 New Haven Road, Suite 200, Naugatuck, CT 067705033

Voice: 203-729-3299

Website: www.independencenorthwest.org

Program: Job Finding Assistance/Prejob Guidance

Categorized as: Job Finding Assistance; Prejob Guidance; Prejob Guidance

Description: Employment search programs for dislocated workers, economically disadvantaged and underemployed adults. Services include workshops and individual counseling (by appointment only) on choosing a career path, effective search techniques, resume/cover letters and interview preparation. Career center and computer lab (open M-F: 10am-2pm) are available for job search activity and include use of telephones, (including long distance calls), fax machines, copiers, computers, postage and stationery.
At Site: JOHN J. DRISCOLL UNITED LABOR AGENCY - COMMUNITY SERVICES CENTER

Address: 83 Prospect Street, Waterbury, CT 06702
Voice: 203-755-8745
Website: www.ctula.org

At Site: JOHN J. DRISCOLL UNITED LABOR AGENCY - COMMUNITY SERVICES DIVISION

Address: 22 Orange Street, Hartford, CT 06106
Voice: 860-727-9301
Website: www.ctula.org

Program: Office for Victims of Crime Resource Center

Categorized as: Information Clearinghouses; Crime Victim Support
Description: Information clearinghouse for victim issues. Information specialists answer questions using national and regional victimization statistics and OVCRC’s network of victim advocates and organizations.
Website: www.ovc.gov

At Site: JUSTICE, UNITED STATES DEPARTMENT OF - OFFICE FOR VICTIMS OF CRIME

OVC Resource Center - 800-851-3420
Voice:
OVC Resource Center - TTY: 301-240-6310
Address: 810 7th Street NW, Washington, DC 20531
Voice: 800-851-3420 OVC Resource Center
Website: www.ovc.gov

Program: Rapid Response Specialized Information and Resource Program

Categorized as: Crime Victim Support
Description: Rapid Response program provides individuals who have been identified as trafficked, exploited, or at high risk, with immediate resources if needed, or educating them to the dangers they could be facing. Services can include assisting individuals with more complex solutions or something as simple as a conversation about the grooming process traffickers use, internet safety, healthy relationships, a backpack of items youth may utilize, and solutions to potentially unsafe situations.
Website: www.love146.org

Voice: 203-772-4420
Address: PO Box 8266, New Haven, CT 06530
Voice: 203-772-4420
Website: www.love146.org

Program: Community Clinics

Categorized as: Community Clinics; Outpatient Health Facilities
Description: Due to the coronavirus the mobile healthcare van is suspended until further notice. Mobile clinic provides free primary health care services to Greater Waterbury area residents who do not have health insurance on Tuesday and Wednesday from 1-5pm at Saint Francis Xavier Church, 625 Baldwin Street.

Catholic Family Conference - 860-524-7882
Voice:
Address: (n/a), Waterbury, CT 06701
**Program: Military Relief Fund**

Categorized as: Temporary Financial Assistance; Temporary Financial Assistance

Description: Military Family Relief Fund was established for the purpose of making grants to immediate family members of the armed forces for essential personal or household goods or services if the payment for such goods or services would be a hardship for such family member due to the military service of the eligible member.

Website: www.ct.gov/mil

**Program: Breast Milk Special Financial Assistance Program**

Categorized as: Temporary Financial Assistance

Description: Families with a prescription for donor milk and facing financial difficulties, may qualify for our a Special Assistance Program. Read more about the program here. How to apply To apply for assistance, fill out a Special Assistance Program application. You can download it here: APPLICATION APLICACIÓN EN ESPAÑOL. Or request one by emailing us or calling 617-527-6263 x5 (ask for SAP). Insurance Coverage If your baby is already home, then you must purchase the milk yourself. Although it is rare, health insurance occasionally covers some or all of the cost, so we encourage families to call their company to request coverage. For military families, TRICARE covers donor milk from HMBANA milk banks for certain conditions, when prescribed by a TRICARE-authorized provider.

Address: 377 Elliot Street, Newton Upper Falls, MA 02464

Website: milkbankne.org/

**Program: Breast Milk Special Financial Assistance Program**

At Site: MOTHERS’ MILK BANK NORTHEAST - PROHEALTH PHYSICIANS, GLASTONBURY PEDIATRICS & ADOLESCENT MEDICINE SITE

Address: 290 Weston Boulevard, Glastonbury, CT 06033

Website: https://milkbankne.org/

**Program: SNAP Employment and Training Program**

Categorized as: Job Training Formats; Prejob Guidance; Child Care Expense Assistance

Description: The SNAP Employment and Training Program provides short-term training and educational programs in fields where job prospects are promising. Additional information: The SNAP Employment and Training program is a federal program created to help SNAP households gain skills that will increase self-sufficiency. SNAP recipients in Connecticut who are not receiving financial assistance from the Temporary Family Assistance Program may be eligible to participate. The Program also offers short term vocational programs at some Connecticut colleges and nonprofit organizations. Child care subsidies are available for any SNAP recipient (not receiving TANF) with a child under age 13 who also enrolls in a SNAP Employment and Training certificate program at any community college.

Voice: 203-575-8166

Website: www.nv.edu
At Site: NAUGATUCK VALLEY COMMUNITY COLLEGE - WATERBURY
Voice: 203-575-8166
Address: 750 Chase Parkway, Waterbury, CT 06708
Voice: 203-575-8000
Website: nvedu

Program: Employment Services- Veterans
Categorized as: Career Counseling; Prejob Guidance
Description: Assists eligible veterans to acquire and develop the skills needed to obtain employment or re-enter the workforce.

At Site: NEW HAVEN VET CENTER
Voice: 203-795-0148
Address: 291 South Lambert Road, Orange, CT 06477
Voice: 203-795-0148
Website: vc_0116V

Program: Food and Clothing Pantry
Categorized as: Food Pantries; General Clothing Provision
Description: Food and clothing pantry is available to anyone in need on Wednesday: 9am-12noon. Assistance is available on a walk-in basis. Individuals can also call on other days to set up an appointment as needed.

At Site: NEW HORIZON LIVING CENTERS, INC. - TREATMENT CENTER
Voice: 860-584-2105
Address: 43 Prospect Street, Bristol, CT 06010
Voice: 860-584-2105
Website: newhorizonlivingcenters.org

Program: Job Finding Assistance/Prejob Guidance
Categorized as: Prejob Guidance; Job Finding Assistance
Description: Offers job search assistance, basic skills upgrading, vocational skills development, and job retention support services for Greater Waterbury residents who are ages 16+.
Website: waterburyoic.org

At Site: OPPORTUNITIES INDUSTRIALIZATION CENTER OF GREATER WATERBURY
Voice: 203-756-7987
Address: 77-79 Bishop Street, Waterbury, CT 06704
Voice: 203-756-7987
Website: waterburyoic.org

Program: P.R.I.D.E Entrepreneurial Program
Categorized as: Ex-Offender Reentry Programs; Prejob Guidance
Description: Entrepreneurial training and support program for returning citizens into the community include inmates, released inmates and people with a criminal background. Program provides a 10 week course that covers legal, accounting, banking, insurance and business plan expertise to assist individuals wanting to start their own business. A mentor is assigned after the program is completed to help guide the individual to get their business on track. Training programs are held at several locations:
Program: Parole Information for Crime Victims
Categorized as: Crime Victim Support
Description: Crime victim's toll-free line is available for crime victims seeking information about an offender's parole.
Website: www.ct.gov/doc

Program: Intensive Outpatient Program (IOP) for Adults
Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: Intensive Outpatient Program (IOP) offers a treatment alternative for adults ages 18+ with a diagnosis of substance abuse or with a dual diagnosis of substance abuse and mental illness who do not require hospitalization but need intensive outpatient treatment. Participants attend program three days or evenings per week, three hours per day, for a variable length of stay. IOP can enable people in recovery to continue their recovery therapies following successful detox, on a part-time yet intensive schedule, designed to accommodate work and family life.

At Site: PERSPECTIVES CENTER FOR CARE, INC.
Address: 135 Middle Street, Suite 2, Bristol, CT 06010
Voice: 860-276-3000
Website: www.pcc4me.com

At Site: PERSPECTIVES CENTER FOR CARE, INC. - WATERBURY SITE
Address: 60 Westwood Avenue, Suite 220, Waterbury, CT 06708
Voice: 203-759-7155
Website: www.pcc4me.com

At Site: PERSPECTIVES CENTER FOR CARE, INC. - MERIDEN SITE
Address: 816 Broad Street, Suite 23A, Meriden, CT 06450
Voice: 203-630-2488
Website: www.pcc4me.com

Program: Community Clinics / Outpatient Health Facilities - Routine Care
Categorized as: Community Clinics; Outpatient Health Facilities
Description: Various Planned Parenthood sites offering health care services which include exams and treatment of common illnesses such as colds, flu, acute bronchitis, ear infection, strep throat and sinus infections.
Address: CT
Program: Kinship Grants/Respite Grants for Relative and Non-Relative Caregivers
Categorized as: Temporary Financial Assistance
Description: Two funds for income eligible relatives or non-family who were granted guardianship of a child by a Regional Children's Probate Court OR a Superior Court: 1) KINSHIP GRANT provides up to $500 per child per year (with an annual family cap of $2000) for children in the care of relatives, or in some cases, a non-family member, who was appointed legal guardian by a Regional Children's Probate Court OR a Superior Court. Funds must be used for the child's needs, such as the child's health needs, basic needs, enrichment and educational activities, and for expenses that help children participate fully in school life, such as school clubs and sports fees, events that mark milestones for the child such as class photos, graduation fees, and other events important to the child. 2) RESPITE GRANT provides up to $2000 per family per year to directly benefit guardians. Funds can be used for rent, mortgage interest, property taxes, clothing and personal care items, education, child care, transportation, and such other expenses as the Court determines appropriate.
Website: www.ctprobate.gov

Program: Food Pantry
Categorized as: Food Pantries
Description: Faith based food pantry is open to residents from New Haven and Litchfield counties on the 2nd and 4th Wednesday of the month, from 6-8pm. Walk-ins welcome.

Program: Partial Hospital/Intensive Outpatient Program (IOP) for Substance Use Disorders
Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: Program offers a structured day and evening partial hospitalization program focusing on therapy groups, educational lectures/seminars, as well as individualized evaluation and treatment including relapse prevention skills. Accepts dual diagnosis clients. Sites offer outpatient programs developed for individuals, families, and couples, including general education and awareness didactic groups, group
therapies, relapse prevention programs, and group specific programs for women, men, co-dependents, seniors and DWI groups.

Website: www.recoveryneverstops.org

At Site: RUSHFORD AT CHESHIRE
Address: 680 South Main Street, Suite 204, Cheshire, CT 06410
Voice: 877-577-3233 Admissions
Voice: 855-825-4026

At Site: RUSHFORD - MERIDEN SERVICES
Admissions - Voice: 877-577-3233
Spanish - Voice: 203-630-5300
Address: 883 Paddock Avenue, Meriden, CT 06450
Voice: 877-577-3233 Admissions
Voice: 203-630-5280 Meriden
Website: www.recoveryneverstops.org

Program: Crime Victim Support
Categorized as: Crime Victim Support
Description: Advocacy and support for victims of sexual assault during hospital, police and court procedures. Includes child sexual abuse victim advocates, certified sexual assault counselors with specialized training in children's issues and the legal system.

At Site: SAFE HAVEN OF GREATER WATERBURY - SEXUAL ASSAULT CRISIS SERVICE
Calls route to local SACS offices; 24 hrs/7days - Hotline: 888-999-5545
SACS, 24 hrs/7 days (also TTY) - Hotline: 203-753-3613
Address: 29 Central Avenue, 1st Floor, Waterbury, CT 06702
Voice: 203-575-0388 Administration
Hotline: 888-566-8332 Spanish Speakers Hotline
Website: www.safehavengw.org

Program: Crime Victim Support
Categorized as: Crime Victim Support
Description: Offers counseling, legal assistance, and other services for victims of domestic violence.

At Site: SAFE HAVEN OF GREATER WATERBURY - DOMESTIC VIOLENCE SERVICE
Hotline: 888-774-2900 Calls roll over to local DVS office; 24hr/7 days - State Hotline
Hotline: 203-575-0036 24 hours/7 days
Address: 29 Central Avenue, Waterbury, CT 06702
Voice: 888-774-2900 Calls answered by Safe Connect; 24 hr/7 days
Website: www.safehavengw.org

Program: Community Clinics
Categorized as: Outpatient Health Facilities; Pediatrics; Community Clinics
Description: Children's Health Center (CHC) offers a full range of primary care services. The Center also offers immunizations and check-ups for children from birth to age 17. Open to everyone regardless of income status.
At Site: SAINT MARY'S HOSPITAL - NORTHWEST MEDICAL HOME INITIATIVE FOR CHILDREN AND YOUTH WITH SPECIAL HEALTH CARE NEEDS

Voice: 203-709-3800
Address: 166 Waterbury Road, Suite 300, Prospect, CT 06712
Voice: 866-517-4388
Website: www.stmh.org

Program: Community Clinics
Categorized as: Outpatient Health Facilities; Community Clinics
Description: Family Health Center offers primary care medical services for adults regardless of ability to pay. The Center also offers women's health services, prenatal care, podiatry, allergy treatments, and eye exams. Spanish-speaking staff available.
Website: www.stmh.org

At Site: SAINT MARY'S HOSPITAL - FAMILY HEALTH CENTER

Voice: 203-709-3800
Address: 133 Scovill Street, Waterbury, CT 06706
Voice: 203-709-3800
Website: www.stmh.org

Program: Homeless Resource Service Center and Emergency Shelter: Single Adults and Families
Categorized as: Homeless Shelter
Description: NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral. Emergency shelter for single men, single women, and families offers breakfast and an evening meal, shower and bed; intake hours: M-Sun: 5:30-8pm. All clients receive case management designed to help them find housing, substance abuse treatment, and welfare programs, if necessary. *Shelter is NOT wheelchair accessible; all residents must be ambulatory. *Shelter accepts pregnant women and they can stay after the baby is born *Shelter does NOT accept adults who are being detoxed. *Shelter does NOT accept sex offenders.
Website: www.stvincentdepaulmission.org

At Site: SAINT VINCENT DE PAUL MISSION OF WATERBURY - HOMELESS RESOURCE SERVICE CENTER AND EMERGENCY SHELTER

Dial 2-1-1 for Shelter Intake through Coordinated Access Network:
Voice: 203-573-9018
Address: 114 Benedict Street, Waterbury, CT 06706
Voice: 203-573-9018
Voice: 203-755-8726
Website: www.stvincentdepaulmission.org

Program: Merriman Culinary School/Soup Kitchen
Categorized as: Soup Kitchens
Description: Lunch served daily, M-Sat: 11am-12:30pm.
Program: Saint Vincent de Paul Mission of Waterbury Food Pantry
Categorized as: Food Pantries
Description: Food pantry for residents of Greater Waterbury open Th: 1-2pm. Walk-in okay.

At Site: SAINT VINCENT DE PAUL MISSION OF WATERBURY - SOUP KITCHEN AND FOOD PANTRY
Address: 327 Baldwin Street, Waterbury, CT 06706
Voice: 203-757-0411
Website: www.stvincentdepaulmission.org

Program: Homeless Shelter - Families with Children
Categorized as: Homeless Shelter
Description: NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral. Emergency Family Shelter in Waterbury accepts families with children and women or men with children; Intake hours: 24 hr/7days. *Shelter accepts pregnant women with children and they can stay after the baby is born. *Shelter does NOT accept adults who are being detoxed.

At Site: SALVATION ARMY - SOUTHERN NEW ENGLAND DIVISION - EMERGENCY SHELTER FOR FAMILIES (WATERBURY)
Dial 2-1-1 for Shelter Intake through Coordinated Access Network: 211
Voice: 203-756-1718
Address: 74 Central Avenue, Waterbury, CT 06702
Voice: 203-756-1718

Program: Salvation Army Waterbury Corps Food Pantry
Categorized as: Food Pantries
Description: Free food for families or individuals in need who have had a disruption in income. Food pantry open M,W,F: 9am-12pm.

At Site: SALVATION ARMY - WATERBURY CORPS COMMUNITY CENTER
Voice: 203-754-7056
Address: 74 Central Avenue, Waterbury, CT 06702
Voice: 203-754-7056
Website: www.salvationarmyct.org

Program: Federally Qualified Health Center (FQHC)
Categorized as: Outpatient Health Facilities; Community Clinics
Description: Medical clinic provides comprehensive health care, including immunizations, physical examinations, health education and counseling, chronic disease management, and acute visits. Services are provided regardless of ability to pay.
Website: www.staywellhealth.org

At Site: STAYWELL HEALTH CENTER
Voice: 203-756-8021
Address: 80 Phoenix Avenue, Suite 201, Waterbury, CT 06702
Voice: 203-756-8021
Website: www.staywellhealth.org
At Site: STAYWELL HEALTH CENTER - SOUTH END
Voice: 203-756-8021
Address: 1302 South Main Street, Waterbury, CT 06706
Voice: 203-756-8021
Website: www.staywellhealth.org

Program: Open Arms - Staywell’s Health Care for the Homeless Services
Categorized as: Community Clinics
Description: Provides medical, dental and mental health services at St. Vincent De Paul and at the Western Connecticut Mental Health Network.
Website: www.staywellhealth.org
Address: 80 Phoenix Avenue, Suite 306, Waterbury, CT 06702
Voice: 203-756-8021 ext. 3031
Address: 80 Phoenix Avenue, Suite 201, Waterbury, CT 06702
Voice: 203-756-8021
Website: www.staywellhealth.org

Program: Outpatient Program (OP)
Categorized as: Substance Use Disorder Day Treatment
Description: Provides clinical services for individuals and families affected by the disease of addiction and possible mental health challenges. Program gives participants the freedom to spend time with family, hold down a job or partake in substance free activities.

At Site: TRICIRCLE, INC.
Address: 6 Way Road, Middlefield, CT 06455
Voice: 860-349-7074
Website: www.tricircleinc.com

Program: Intensive Outpatient Program (IOP)
Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: Intensive Outpatient Programs for veterans with substance addiction or with dual diagnosis of substance abuse and mental illness.
Website: www.connecticut.va.gov/

At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, NEWINGTON CAMPUS
Voice: 860-666-6951
Nat'l # for referral to closest facility & med.benefits info - Voice: 877-222-8387
Address: 555 Willard Avenue, Newington, CT 06111
Voice: 860-666-6951
Hotline: 877-927-8387 877-WAR-VETS (24/7 Line) - Combat Veterans Line
Website: www.connecticut.va.gov/
At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, ERRERA COMMUNITY CARE CENTER

Voice: 203-479-8000
Nat'l # for referral to closest facility & med.benefits info - 877-222-8387
Voice: 203-932-5711 ext 1361 HCHV Homeless Clinic Hotline
Address: 114-152 Boston Post Road, West Haven, CT 06516
Website: www.erreraccc.com

Program: Supportive Services for Veteran Families (SSVF) Program
Categorized as: Rent Payment Assistance; Temporary Financial Assistance
Description: The SSVF Program provides help for Veterans and their families who are facing financial hardship due to Covid-19. The program provides eviction prevention, financial assistance for rent and utilities, and other services to help protect Veterans from becoming homeless during this national crisis.
Website: www.va.gov/homeless/ssvf

At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - NATIONAL CALL CENTER FOR HOMELESS VETERANS

Address: 400 Fort Hill Avenue, Canandaigua, NY 14424
Voice: 877-424-3838 (1-877-4AID-VET)
Website: www.va.gov/homeless

Program: Supportive Services for Veteran Families (SSVF)
Categorized as: Outreach Programs; Temporary Financial Assistance; Temporary Financial Assistance
Description: Supportive Services for Veteran Families (SSVF) is a housing program for very low income veterans. The goal is to stabilize veterans and their families with housing, while providing ongoing support as needed to sustain independent living. SSVF services include: outreach to community services, temporary financial assistance including time limited payments to third parties for rent, utilities, moving expenses, security and utility deposit, transportation, child care, moving cost, and emergency supplies.

At Site: VETERANS INC.

Address: 232 Arch Street, New Britain, CT 06051
Voice: 860-406-2441 SSVF Program - Bill St. Denis
Voice: 860-876-6183 SSVF Program - Matt Colson
Website: www.veteransinc.org

Program: Office of Victim Services' Contracted Victim Services
Categorized as: Crime Victim Support
Description: The Office of Victim Services contracts with community-based nonprofit agencies throughout the state to provide advocacy and other supportive services to victims of crime, including victims of sexual assault, domestic violence, human trafficking, child abuse, family members of homicide victims, and victims of drunk or impaired drivers. Also, provides surviving families of homicide victims with a number of counseling services at a contracted community based nonprofit agency throughout Connecticut at no cost. For information on and referrals to contracted victim services, please call the Helpline (1-800-822-8428).
At Site: VICTIM SERVICES, STATE OF CONNECTICUT OFFICE OF
Voice: 800-822-8428 Helpline; Answering machine after hours
Voice: 880-263-2760 Administrative services; Answering machine after hours
Address: 225 Spring Street, 4th Floor, Wethersfield, CT 06109

Program: Waterbury Baptist Ministries Food Pantry
Categorized as: Food Pantries
Description: Church food pantry offers emergency food assistance to residents of downtown Waterbury who are in need. Limit of one bag per household. Pantry is open each Friday from 1pm - 3pm and other times for emergencies.

At Site: WATERBURY BAPTIST MINISTRIES FOOD PANTRY
Address: 222 West Main Street, Waterbury, CT 06702
Voice: 203-754-5140

Program: Partial Hospital/Intensive Outpatient Program (IOP)
Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: Intensive Outpatient Program is an intensive program that meets multiple times per week. IOP is for adults with a substance addiction. Programs are available during the day and in the evening. Partial Hospitalization Program adults with addictive disorders or with dual diagnosis of substance abuse and mental illness offered in the day. If dual diagnosis primary diagnosis must be substance abuse.
Website: www.waterburyhospital.org

At Site: WATERBURY HOSPITAL HEALTH CENTER - WEST MAIN BEHAVIORAL HEALTH
Voice: 203-573-7097 Access Center for Behavioral Health Services
Address: 88 Grandview Avenue, 2nd Floor, Waterbury, CT 06708
Voice: 203-573-7097 Access Center for Behavioral Health Services
Website: http://www.waterburyhospital.org/behavioral-health/

Program: Crime Victim Support
Categorized as: Crime Victim Support
Description: Office is responsible for the upkeep and availability of protective and restraining orders within its geographical area. When victims are eligible for compensation, the Victim Services Coordinator can assist them in filling out the application as well as forwarding it along with necessary documents.
Website: http://www.waterburyct.org/

At Site: WATERBURY, CITY OF - VICTIM SERVICE UNIT
Voice: 203-574-6946
Address: 255 East Main Street, Waterbury, CT 06702
Voice: 203-574-6946
Website: http://www.waterburyct.org/

Program: Kinship Grants/Respite Grants for Relative and Non-Relative Caregivers
Categorized as: Temporary Financial Assistance
Description: Two funds for income eligible relatives or non-family who were granted guardianship of a child by a Regional Children's Probate Court OR a Superior Court: 1) KINSHIP GRANT provides up to $500 per child per year (with an annual family cap of $2000) for children in the care of relatives, or in some cases, a non-family member, who was appointed legal guardian by a Regional Children's Probate Court OR a Superior Court. Funds must be used for the child's needs, such as the child's health needs, basic needs, enrichment and educational activities, and for expenses that help
children participate fully in school life, such as school clubs and sports fees, events
that mark milestones for the child such as class photos, graduation fees, and other
events important to the child. 2) RESPITE GRANT provides up to $2000 per family
per year to directly benefit guardians. Funds can be used for rent, mortgage
interest, property taxes, clothing and personal care items, education, child care,
transportation, and such other expenses as the Court determines appropriate.

Website: http://www.waterburyct.org/

At Site: WATERBURY, CITY OF - PROBATE
Voice: 203-755-1127
Address: 49 Leavenworth Street, Waterbury, CT 06702
Voice: 203-755-1127
Website: http://www.waterburyct.org/

Program: Intensive Outpatient Program (IOP)
Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: Outpatient Services offers intensive outpatient programs (group therapy and
psycho-education sessions, 3 hrs/day, 4 days/week). Individual, couples, group
counseling and aftercare services, including relapse prevention, are offered.
Psychiatric consultation services are available. Length of stay varies according to
individual's needs. Intensive outpatient program provides individualized treatment
of a minimum of three hours per day of active treatment from 2-4 days per week if
clinically indicated. Day/Evening program offered. Average length of stay in the
intensive program is 16 visits or four weeks.

At Site: WELLMORE BEHAVIORAL HEALTH - ADULT OUTPATIENT BEHAVIORAL HEALTH SERVICES
Address: 402 East Main Street, Waterbury, CT 06702
Voice: 800-721-1230
Voice: 203-755-1143

Program: Outpatient Program (OP)
Categorized as: Substance Use Disorder Day Treatment
Description: Offers daytime/ evening intensive outpatient program for patients who do not require
intense initial stabilization or an intensive treatment structure.

At Site: WELLMORE BEHAVIORAL HEALTH - ADULT OUTPATIENT BEHAVIORAL HEALTH SERVICES
Address: 402 East Main Street, Waterbury, CT 06702
Voice: 800-721-1230
Voice: 203-755-1143

At Site: WELLMORE BEHAVIORAL HEALTH - THERAPEUTIC SHELTER
Address: 142 Griggs Street, Waterbury, CT 06704
Voice: 203-574-1419
Voice: 800-721-1378

Program: Connecticut’s National Family Caregiver Support Program
Categorized as: Family Caregiver Subsidies; Temporary Financial Assistance; Specialized
Information and Referral; Adult In Home Respite Care; Adult Out of Home Respite
Care
Description: National Family Caregiver Support Program offers information to caregivers about
available resources; assistance linking caregivers to available services; individual
counseling; caregiver training; adult respite care to caregivers of family members
ages 60+; services to grandparents or other family members ages 60+ who are
caring for grandchildren or related children under 19; and supplemental services
which are items or services designed to help "fill the gap" when there is a need or there are no other ways to obtain the service or item. (Note: This AAA does not offer temporary financial aid for caregivers of custodial children.)

Website: www.wcaaa.org

At Site: WESTERN CONNECTICUT AREA AGENCY ON AGING
Voice: 203-757-5449
Address: 84 Progress Lane, Waterbury, CT 06705
Voice: 203-757-5449
Voice: 800-994-9422 Calls route to local AAA offices
Website: www.wcaaa.org

Program: LifeLine Program/Women with Children Specialty Program
Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: 2022 Update: For information and to access services and treatment at Wheeler (including telehealth and telemedicine services), please call the Navigation Center at 860-793-3500 or toll-free 888-793-3500. For the most up-to-date information about schedule changes and programs placed temporarily on hold due to the COVID-19 pandemic, please visit: https://www.WheelerClinic.org/on-hold LifeLine for women and children is a substance abuse/mental health treatment program for adults designed to treat and support women experiencing substance use and psychiatric disorders as they progress through their recovery. LifeLine specializes in treatment that empowers women to make positive choices for themselves and their children and to develop competence in all aspects of family life.

At Site: WHEELER CLINIC - 91 NORTHWEST DRIVE - MAIN LOCATION - PLAINVILLE
Toll Free: 888-793-3500 Navigation Center
Address: 91 Northwest Drive, Plainville, CT 06062
Toll Free: 888-793-3500 Navigation Center - M-F: 8am-6pm
Website: www.wheelerclinic.org
If you were recently released from incarceration, these additional resources will help you find services and programs that you may need.

**BE PREPARED!**

If you left your ID at the correctional facility, call the Department of Correction Public Information Office at 860-692-7780 to see if you can obtain it. At the end of this guide there is a section on "How to Replace Documents When You Have Lost All Your Identification Cards".

Note that if searching for shelters, some of the shelters and drop-in centers may require medical information, such as proof that you've had a tetanus shot, and a tuberculosis-free test result. These medical records are obtained from the nursing supervisor at the correctional facility. This guide also includes an “Immunization - Adults” section that lists facilities that provide immunizations.

**United Way 2-1-1:** You can find information about additional resources that are available by using the 2-1-1 online website, or by calling 2-1-1 and talking with a call specialist. The call center is available 24 hours a day, 7 days a week! Go to www.211ct.org and follow the directions on the web site to locate the type of service, and then the specific resource you need, or: Dial 2-1-1 directly and talk to one of the call specialists who will assist you. You can also reach them, toll-free, at 1-800-203-1234. They can help you locate a resource, provide referrals and crisis intervention services. The service is free and confidential.

**CT Department of Social Services:** Benefit assistance may also be available by contacting the Department of Social Services (DSS). To find out about the types of services they provide you can reach them at 855-626-6632 or at [http://www.ct.gov/dss/site/default.asp](http://www.ct.gov/dss/site/default.asp).

**What if you don't have access to a computer?** Most public libraries have computers that are available for public use. They require a library card, but if you don't have one, they will issue you a temporary library card if you can show a picture ID or proof of address. If you have no ID, and if you are staying at a shelter, the library can give you a form to be filled out at the shelter.

**What if you don't have access to a phone?** You can apply for a free cell phone through the SafeLink Wireless Assistance program, 800-977-3768. This online web site lists those who qualify for the program: [https://www.safelinkwireless.com/Enrollment/Safelink/en/Public/NewHome.html](https://www.safelinkwireless.com/Enrollment/Safelink/en/Public/NewHome.html) or call 2-1-1 for other free phone services for Connecticut residents.

**ACCESS HEALTH CT CONNECTICUT’S HEALTH INSURANCE MARKETPLACE AND MEDICAID ENROLLMENT CENTER**

- Call the enrollment center at: (855) 805-4325 if you do not have medical insurance, or access online at: [www.accesshealthct.com](http://www.accesshealthct.com).

- Or visit the 2-1-1 eLibrary paper “Access Health CT”, which will link you to other general information on health insurance options and tips.
MEDICAID PROGRAMS

For information about Medicaid programs and eligibility: Go to www.211ct.org and under “Search for Services” type in “Medicaid” in the search box.

HOW TO REPLACE DOCUMENTS WHEN YOU HAVE LOST ALL OF YOUR IDS

The United Way 2-1-1 on-line web site contains complete information about how to obtain a:

- Birth certificate,
- State issued driver’s license or non-driver identification
- Social security card

You can get the information one of the following ways:

Go to www.211ct.org and click on the “eLibrary” box. Then click on “Records, Licenses and Permits”. Then click on “Replacing Documents When You Have Lost All Your IDs”. This will give you links to the information about birth certificates, state issued licenses and IDs, and social security cards. OR Go to http://uwc.211ct.org/social-security-cards-documents-required-to-obtain-a-social-security-number-and-card-or-a-replacement-card/ and it will take you directly to “Replacing Documents When You Have Lost All Your IDs”. OR If you do not have access to a computer, you may dial 2-1-1 and speak to a call specialist who will assist you.

Birth Certificates: If you were born in the State of Connecticut but do not know the town where you were born, you can go to the State of CT Department of Public Health with identification; give them your name at birth and date of birth. The DPH will search for a record and if found, can issue the certificate while you wait. The fee is $30. The web site is www.ct.gov/dph. The address is: Department of Public Health, 410 Capitol Avenue, Hartford, CT 06134; 1st Floor Department of Vital Records - (860)509-5690.

Social Security Cards: Note that when you apply for a social security card, it is required that you provide an address, where the card can be sent. Locations of the Social Security offices in Connecticut can be found on the Social Security website, http://www.211ct.org/ICarol/nameresults.aspx?searchTerm=social+security+cards&amp;town=-1 or by dialing 2-1-1

HOT LINES

- Suicide Prevention/Mental Health Hotline: 211
- Domestic Violence/Sexual Assault: 911