Use this resource to find services you may need if you are exiting the Criminal Justice system or any non-community placement, and to support your successful return to the community. For help visit us online at www.211ct.org or dial 211.
DIRECTORY OF SERVICES
(Agencies are alphabetical by name)

Food Pantries
- CHURCH OF GOD FOOD PANTRY - PROGRAM: Church of God Food Pantry
- COMMUNITY TABERNACLE OUTREACH CENTER - PROGRAM: Food Pantry
- CONNECTICUT FOODSHARE - PROGRAM: Connecticut Foodshare Mobile Pantry
- DELORENZO TOWERS - PROGRAM: Food Pantry
- EVANGELICAL CHRISTIAN CHURCH FOOD PANTRY - PROGRAM: Evangelical Christian Church Food Pantry
- FIRST ASSEMBLY OF GOD FOOD PANTRY - WATERBURY - PROGRAM: First Assembly of God Food Pantry
- GRACE BAPTIST CHURCH FOOD PANTRY - PROGRAM: Grace Baptist Church Food Pantry
- GREATER WATERBURY INTERFAITH MINISTRIES - PROGRAM: Greater Waterbury Interfaith Ministries Food Pantry
- HERITAGE HELPS - PROGRAM: Heritage Helps Food Pantry
- HOPEVILLE CHURCH FOOD PANTRY - PROGRAM: Hopeville Church Food Pantry
- IGLESIA JEHOVAH ROHI FOOD PANTRY - PROGRAM: Iglesia Jehovah Rohi Food Pantry
- MINISTRY OF HELPS FOUNDATION, INC. - PROGRAM: Food Pantries
- NAUGATUCK VALLEY COMMUNITY COLLEGE - PROGRAM: Naugatuck Valley Community College Student Food Pantry
- NEA ZOE CHURCH FOOD PANTRY - PROGRAM: Nea Zoe Church Food Pantry
- NEW FLAME RESTORATION CHURCH FOOD PANTRY - PROGRAM: Ruth Food Pantry
- NEW HORIZON LIVING CENTERS, INC. - PROGRAM: Food and Clothing Pantry
- RESTORING STRENGTH IN COMMUNITIES OUTREACH MINISTRY - PROGRAM: Food Pantry
- SAINT VINCENT DE PAUL MISSION OF WATERBURY - PROGRAM: Saint Vincent de Paul Mission of Waterbury Food Pantry
- SALVATION ARMY - WATERBURY CORPS COMMUNITY CENTER - PROGRAM: Salvation Army Waterbury Corps Food Pantry
- SHALOM SEVENTH DAY ADVENTIST FOOD PANTRY - PROGRAM: Shalom Seventh Day Adventist Food Pantry
- UPON THIS ROCK MINISTRIES - PROGRAM: Heavenly Hands Food Bank
- WALK OF FAITH CHURCH FOOD PANTRY - PROGRAM: Food Pantries
- WATERBURY BAPTIST MINISTRIES FOOD PANTRY - PROGRAM: Waterbury Baptist Ministries Food Pantry
- WOMAN'S CHOICE CHARITABLE ASSOCIATION - PROGRAM: Family Pantry Program

Soup Kitchens
- GREATER WATERBURY INTERFAITH MINISTRIES - PROGRAM: Soup Kitchens
- MASTER’S TABLE COMMUNITY MEALS, INC. - PROGRAM: Soup Kitchens
- MEALS FOR NEIGHBORS - ZION LUTHERAN CHURCH - PROGRAM: Soup Kitchens
- SAINT VINCENT DE PAUL MISSION OF WATERBURY - PROGRAM: Merriman Culinary School/Soup Kitchen

Housing/Shelter
- FAMILY AND CHILDREN’S AID - PROGRAM: Harmony House Shelter
- NORTHWEST CONNECTICUT YMCA - PROGRAM: Winchester Emergency Shelter
- SAINT VINCENT DE PAUL MISSION OF WATERBURY - PROGRAM: Homeless Resource Service Center and Emergency Shelter: Single Adults and Families
- SALVATION ARMY - SOUTHERN NEW ENGLAND DIVISION - PROGRAM: Homeless Shelter - Families with Children
- UPON THIS ROCK MINISTRIES - PROGRAM: No Freeze Warming Centers
- VARICK A.M.E. ZION CHURCH FOOD PANTRY AND SOUP KITCHEN - PROGRAM: Varick Memorial - No Freeze Warming Center

Rent Payment Assistance
- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF (VA) - PROGRAM: Supportive Services for Veteran Families (SSVF) Program
Diapers
- WOMAN’S CHOICE CHARITABLE ASSOCIATION - PROGRAM: Family Pantry Program

General Clothing Provision
- NEW HORIZON LIVING CENTERS, INC. - PROGRAM: Food and Clothing Pantry

Ex-Offender Reentry Programs
- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- CONNECTICUT REENTRY COLLABORATIVE - PROGRAM: Connecticut's Reentry Community Online Resource Website
- P.R.I.D.E PROGRAM - PROGRAM: P.R.I.D.E Entrepreneurial Program

Law Enforcement Services
- BHCARE - PROGRAM: Safe At Home Address Confidentiality Program (ACP)
- COMMUNITY MENTAL HEALTH AFFILIATES - PROGRAM: Community Connections for Survivors (CCFS)
- CONNECTICUT ALLIANCE TO END SEXUAL VIOLENCE - PROGRAM: Post-Conviction Victim Advocacy
- CONNECTICUT COUNCIL OF FAMILY SERVICE AGENCIES - PROGRAM: VOCA Case Management Program
- CORRECTION, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Crime Victim Support
- GOVERNMENTAL ACCOUNTABILITY, STATE OF CONNECTICUT OFFICE OF - PROGRAM: Complaints About State Or State-funded Victims’ Services
- NATIONAL CENTER FOR VICTIMS OF CRIME - PROGRAM: VictimConnect Resource Center
- NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE - PROGRAM: Crime Victim Support
- PARDONS AND PAROLES, STATE OF CONNECTICUT BOARD OF - PROGRAM: Parole Information for Crime Victims
- SAFE HAVEN OF GREATER WATERBURY - PROGRAM: Crime Victim Support
- SURVIVORS OF HOMICIDE, INC. - PROGRAM: Crime Victim Support
- VICTIM SERVICES, STATE OF CONNECTICUT OFFICE OF - PROGRAM: Office of Victim Services’ Contracted Victim Services
- WATERBURY, CITY OF - PROGRAM: Crime Victim Support

Health Screening/Diagnostic Services

Community Clinics
- BHCARE - PROGRAM: Shoreline Family Health Care Clinic (SFHC)
- COMMUNITY HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)
- MALTA HOUSE OF CARE MOBILE HEALTHCARE VAN - WATERBURY - PROGRAM: Community Clinics
- SAINT MARY'S HOSPITAL - TRINITY HEALTH OF NEW ENGLAND - PROGRAM: Community Clinics
- STAYWELL HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)
- STAYWELL HEALTH CENTER - PROGRAM: Open Arms - Staywell's Health Care for the Homeless Services

Outpatient Health Facilities
- COMMUNITY HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)
- MALTA HOUSE OF CARE MOBILE HEALTHCARE VAN - WATERBURY - PROGRAM: Community Clinics
- SAINT MARY'S HOSPITAL - TRINITY HEALTH OF NEW ENGLAND - PROGRAM: Community Clinics
- STAYWELL HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)

Career Counseling
- AMERICAN JOB CENTERS - PROGRAM: Job Finding Assistance: Youth/Young Adult
- GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - PROGRAM: Career Center
- NEW HAVEN VET CENTER - PROGRAM: Employment Services- Veterans
REENTRY DIRECTORY

Career Development

Job Fairs
- HIRING OUR HEROES - PROGRAM: Job Fairs for Veterans and Transitioning Service Members

Job Finding Assistance
- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- AMERICAN JOB CENTERS - PROGRAM: Job Finding Assistance: Youth/Young Adult
- CAREER RESOURCES, INC. - PROGRAM: STRIVE
- CONNECTICUT REENTRY COLLABORATIVE - PROGRAM: Connecticut's Reentry Community Online Resource Website
- GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - PROGRAM: Career Center
- OPPORTUNITIES INDUSTRIALIZATION CENTER OF GREATER WATERBURY - PROGRAM: Job Finding Assistance/Prejob Guidance
- GATEWAY COMMUNITY COLLEGE - PROGRAM: SNAP Employment and Training Program
- MANUFACTURING ALLIANCE SERVICE CORPORATION - TECHNICAL TRAINING & DISTANCE LEARNING CENTER - PROGRAM: Job Training Formats/Prejob Guidance
- NAUGATUCK VALLEY COMMUNITY COLLEGE - PROGRAM: SNAP Employment and Training Program
- HIRING OUR HEROES - PROGRAM: Job Fairs for Veterans and Transitioning Service Members

Family Caregiver Subsidies
- WESTERN CONNECTICUT AREA AGENCY ON AGING - PROGRAM: Connecticut's National Family Caregiver Support Program

Temporary Financial Assistance
- ADVANCED BEHAVIORAL HEALTH, INC. - PROGRAM: Behavioral Health Recovery Program (BHRP) - Basic
- AMERICAN LEGION, THE - PROGRAM: Connecticut Soldiers, Sailors and Marines Fund
- AMERICAN RED CROSS - NATIONAL HEADQUARTERS (ARC) - PROGRAM: Military Financial Assistance for Emergencies
- COLUMBUS HOUSE - PROGRAM: Supportive Services for Veteran Families (SSVF)
- COMMUNITY RENEWAL TEAM - PROGRAM: Supportive Services for Veteran Families (SSVF)
- COMPTROLLER, OFFICE OF THE STATE - PROGRAM: Connecticut Essential Worker COVID-19 Assistance Fund
- CONNECTICUT NATIONAL GUARD FOUNDATION - PROGRAM: Temporary Financial Assistance
- COVENANT TO CARE FOR CHILDREN - PROGRAM: Children's Enrichment Fund
- DEVELOPMENTAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Individual & Family Support (IFS) Grants
- MILITARY DEPARTMENT, STATE OF CONNECTICUT - PROGRAM: Military Relief Fund
- PROBATE COURT ADMINISTRATOR, STATE OF CONNECTICUT - PROGRAM: Kinship Grants/Respite Grants for Relative and Non-Relative Caregivers
- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF (VA) - PROGRAM: Supportive Services for Veteran Families (SSVF) Program
- VETERANS INC. - PROGRAM: Supportive Services for Veteran Families (SSVF)
- WATERBURY, CITY OF - PROGRAM: Kinship Grants/Respite Grants for Relative and Non-Relative Caregivers
- WESTERN CONNECTICUT AREA AGENCY ON AGING - PROGRAM: Connecticut's National Family Caregiver Support Program
- WORKPLACE, THE - PROGRAM: Supportive Services for Veteran Families (SSVF)

Individual and Family Support Services

Adult In Home Respite Care
- WESTERN CONNECTICUT AREA AGENCY ON AGING - PROGRAM: Connecticut's National Family Caregiver Support Program
Mental Health and Substance Use Disorder Services
- ADVANCED BEHAVIORAL HEALTH, INC. - PROGRAM: COVID-19 Block Grant Recovery Program (BGRP)

Adolescent/Youth Counseling
- CONNECTICUT COUNCIL OF FAMILY SERVICE AGENCIES - PROGRAM: VOCA Case Management Program

Mental Health Evaluation
- BHCARE - PROGRAM: Shoreline Family Health Care Clinic (SFHC)

Psychiatric Day Treatment
- BHCARE - PROGRAM: Shoreline Family Health Care Clinic (SFHC)
- CONNECTICUT COUNSELING CENTERS - PROGRAM: Intensive Outpatient Treatment Program (IOP)

Substance Use Disorder Counseling
- CENTRAL NAUGATUCK VALLEY HELP - PROGRAM: Substance Abuse Outpatient Services
- MCCIA - PROGRAM: Intensive Outpatient Program (IOP)
- PERSPECTIVES CENTER FOR CARE, INC. - PROGRAM: Intensive Outpatient Program (IOP) for Adults
- RUSHFORD - PROGRAM: Partial Hospital/Intensive Outpatient Program (IOP) for Substance Use Disorders
- SOUTHEASTERN COUNCIL ON ALCOHOLISM AND DRUG DEPENDENCE (SCADD) - PROGRAM: Pineview: Intensive Outpatient + Housing
- TRICIRCLE, INC. - PROGRAM: Outpatient Program (OP)
- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM - PROGRAM: Intensive Outpatient Program (IOP)
- WATERBURY HOSPITAL HEALTH CENTER - PROGRAM: Partial Hospital/Intensive Outpatient Program (IOP)
- WELLMORE BEHAVIORAL HEALTH - PROGRAM: Intensive Outpatient Program (IOP)
- WELLMORE BEHAVIORAL HEALTH - PROGRAM: Outpatient Program (OP)
- WHEELER CLINIC - PROGRAM: LifeLine Program/Women with Children Specialty Program
Program: Ex-offender Re-entry Workshop
Categorized as: Ex-Offender Reentry Programs; Job Finding Assistance; Prejob Guidance
Description: American Job Centers offer job finding assistance to ex-offenders; American Job Centers in Bridgeport and Hartford also offer workshops for ex-offenders that are designed to assist them in their efforts to re-enter society and the workforce. Workshops focus on education and training; job search and networking techniques; resume preparation and job applications; effective job interviewing techniques; how to handle employer felony questions; and special employment programs for ex-offenders.
Website: www.ctdol.state.ct.us/ContactInfo/CTWorks/Directory.htm

Program: Resume Critiques: All Groups
Categorized as: Prejob Guidance
Description: Resumes reviewed by a Connecticut Department of Labor Certified Professional Resume Writers (CPRW) trained in developing documents that generate job interviews. Receive objective and unbiased feedback to assist in addressing problematic issues or areas needing improvement.
Website: http://www.ctdol.state.ct.us/ctworks/cldrloc.htm

At Site: AMERICAN JOB CENTERS - NEW HAVEN
Voice: 203-624-1493
Address: 560 Ella Grasso Boulevard, New Haven, CT 06519
Voice: 203-624-1493
Website: http://www.workforcealliance.biz/

At Site: AMERICAN JOB CENTERS AFFILIATE - TORRINGTON
Career Center - Voice: 860-496-3300
Address: 59 Field Street, Torrington, CT 06790
Voice: 860-496-3500 Career Center
Website: www.ctdol.state.ct.us/ContactInfo/CTWorks/TRRNGTN_Info.htm

At Site: AMERICAN JOB CENTERS - WATERBURY - FULL SERVICE OFFICE
Voice: 203-437-3294 Veterans Services
Voice: 203-437-3380 Career Center
Address: 249 Thomaston Avenue, Waterbury, CT 06702
Voice: 203-437-3380 Employment Services
Voice: 203-437-3294 Veterans Services
Website: www.ctdol.state.ct.us/ContactInfo/CTWorks/WTBY_Info.htm

At Site: AMERICAN JOB CENTERS AFFILIATE - BRISTOL
Voice: 860-899-3620
Voice: 860-256-3711 Veterans Services
Address: 430 North Main Street, Bristol, CT 06010
Voice: 860-899-3620
Voice: 860-256-3711 Veterans Services
Website: www.JobCenterCT.com

Program: Connecticut Soldiers, Sailors and Marines Fund
Categorized as: Temporary Financial Assistance; Temporary Financial Assistance
Description: Fund provides temporary financial assistance to needy Connecticut
wartime veterans, their spouses, and their minor children. At the time you submit your application for assistance and while receiving assistance you must reside in the State of Connecticut. If your request for assistance includes your spouse, he or she must be residing with you. If the request includes children, they must be under the age of eighteen and residing with you. NOTE: Widows or widowers living with veterans at the times of their deaths are also eligible for assistance. You must have been honorably separated from the military service. You must have served a minimum of ninety (90) days on active duty during a statutory wartime period as specified in the Connecticut General Statutes (see dates below), unless you were discharged prior to the completion of 90 days service for a service-connected disability which has been rated by the Veterans Administration. You may qualify if you served for the full duration of a conflict in a combat or combat-support role if the war, campaign or operation lasted fewer than 90 days. Service in the Military or Naval Forces of the United States or Forces Allied with the United States between the following dates is required: World War I - April 6, 1917 to November 11, 1918 World War II - December 7, 1941 to December 31, 1946 Korean Conflict - June 27, 1950 to January 31, 1955 Vietnam Era - February 28, 1961 to July 1, 1975 Persian Gulf Era - August 2, 1990 to Present Lebanon* - July 1, 1958 to November 1, 1958; and September 29, 1982 to March 30, 1984 Grenada* - October 25, 1983 to December 15, 1983 Earnest Will* - February 1, 1987 to July 23, 1987 Panama* - December 20, 1989 to January 31, 1990 * For date periods with an asterisk, service in the Operational Theater in a Combat or Combat-Support role is required. Such service must be indicated on your DD-214 either in narrative form or by award of the Armed Forces Expeditionary Medal (AFEM). To be eligible for assistance you must demonstrate “need.” Assistance can be granted once every 12 months.

Program: Military Financial Assistance for Emergencies
Categorized as: Temporary Financial Assistance; Temporary Financial Assistance
Description: American Red Cross provides financial assistance to eligible applicants. Assistance can include funds for emergency travel, burial of a loved one, emergency food and shelter, etc.

At Site: AMERICAN RED CROSS - NATIONAL HEADQUARTERS (ARC)
Voice: 877-272-7337
Website: http://www.redcross.org/get-help/military-families/financial-assistance
**Program: Safe At Home Address Confidentiality Program (ACP)**

**Categorized as:** Crime Victim Support  
**Description:** Safe At Home Address Confidentiality Program (ACP) is intended to help victims of family violence, sexual assault, injury or risk of injury to a minor, or stalking, to keep their address confidential. The program offers participants two services to help keep their location secret: 1) to provide a substitute mailing address, and 2) preventing public access to a participant’s actual address on government records including voter registry lists, and keeping marriage records confidential.  
**Website:** www.bhcare.org

**At Site: BH Care - The Umbrella Center for Domestic Violence Services - Shelton**

- Calls route to local DVS office; 24hr/7 days - 888-774-2900  
- Hotline: 24hr/7 days - Hotline: 203-736-9944  
- Voice: 203-800-7177 Administrative line  
- Calls answered by Safe Connect; 24 hr/7 days - Hotline: 888-774-2900  
- Website: www.bhcare.org

**Program: STRIVE**

**Categorized as:** Prejob Guidance; Job Training Formats  
**Description:** Support and Training Results In Valuable Employment (STRIVE) offers job training and post-placement support in Fairfield, Hartford and New Haven counties. STRIVE offers a three week course emphasizing job seeking skills and work readiness, including workplace behavior, proper appearance and positive attitude; job development opportunities for graduates; and graduate support and follow-up. Training is provided in monthly cycles year round. Two years of post graduation follow-up is provided for each graduate. Evening programs are also offered to underemployed job seekers 4 times/yearly.  
**Website:** www.careerresources.org

**At Site: Career Resources, Inc.**

- STRIVE - Bridgeport - 203-610-8678  
- Voice: 203-777-1720  
- STRIVE - New Haven - 203-610-8678 STRIVE - Bridgeport/Fathers for Life  
- Address: 350 Fairfield Avenue, Bridgeport, CT 06604  
- Website: www.careerresources.org

**Program: Substance Abuse Outpatient Services**

**Categorized as:** Substance Use Disorder Day Treatment; Substance Use Disorder Counseling  
**Description:** Network sites in Danbury, Torrington and Waterbury offer substance abuse treatment services on an outpatient basis. Services include anger management, gender specific substance abuse groups, intensive
outpatient groups, relapse prevention, same day screenings, and substance abuse counseling.

At Site: CENTRAL NAUGATUCK VALLEY HELP - RENATO NETWORK
Address: 969 West Main Street, Unit 2A, Waterbury, CT 06708
Voice: 203-754-0322

At Site: CENTRAL NAUGATUCK VALLEY HELP - WATKINS NETWORK
Address: 21 Prospect Street, Torrington, CT 06790
Voice: 860-482-7242

Program: Church of God Food Pantry
Categorized as: Food Pantries
Description: Food pantry open every M: 10:30am-12noon for Waterbury and Bristol residents in need.
Address: 122 East Farm Street, Waterbury, CT 06704
Voice: 203-768-9968

Program: Supportive Services for Veteran Families (SSVF)
Categorized as: Temporary Financial Assistance; Temporary Financial Assistance; Outreach Programs
Description: Supportive Services for Veteran and Families (SSVF) is a housing program for very low income veterans. The goal is to stabilize veterans and their families in housing, while providing ongoing support as needed to sustain independent living. SSVF services include: case management, outreach, health and care services, temporarily financial assistance including time limited payments to third parties for rent, utilities, moving expenses, security and utility deposit, transportation, child care, moving cost, and emergency supplies.

At Site: COLUMBUS HOUSE
Voice: 203-772-4200 Pathways to Independence Program
Address: 586 Ella Grasso Boulevard, New Haven, CT 06519
Voice: 203-401-4400
Website: www.columbushouse.org

Program: Federally Qualified Health Center (FQHC)
Categorized as: Community Clinics; Outpatient Health Facilities
Description: Primary health care provider offers comprehensive medical and dental services (dental hygiene services only in Bristol) for adults and children. Community Health Center of Middletown and Stamford offers primary medical care for children and adults, behavioral health services and dental hygiene services to established primary medical care patients.
Website: www.chc1.com

At Site: COMMUNITY HEALTH CENTER - BRISTOL
Voice: 860-585-5000
Address: 395 North Main Street, Bristol, CT 06010
Voice: 860-585-5000
Website: www.chc1.com

At Site: COMMUNITY HEALTH CENTER - MERIDEN
Voice: 203-237-2229
Address: 134 State Street, Meriden, CT 06450
Voice: 203-237-2229
Website: www.chc1.com

At Site: COMMUNITY HEALTH CENTER - WATERBURY
Voice: 203-574-4000
Address: 51 North Elm Street, Waterbury, CT 06702
Voice: 203-574-4000
Website: www.chc1.com

Program: Community Connections for Survivors (CCFS)
Categorized as: Crime Victim Support
Description: Victim of Crime Survivors Program provides intensive wraparound services with a unique approach to community based treatment, including advocacy, linkages to services, and emotional support. Each client receives case management, clinical services, Seeking Safety, and assistance in developing a plan of care. Program also provides group therapy and discharge planning at York Correctional Institute.
Voice: 203-348-2307
Address: 255 Bank Street, Waterbury, CT 06706
Voice: 203-596-9724
Website: www.cmhacc.org

Program: Supportive Services for Veteran Families (SSVF)
Categorized as: Outreach Programs; Temporary Financial Assistance; Temporary Financial Assistance
Description: Supportive Services for Veteran Families (SSVF) is a housing program for very low income veterans. The goal is to stabilize veterans and their families in housing, while providing ongoing support as needed to sustain independent living. SSVF services include: case management, outreach, health and care services, temporarily financial assistance including time limited payments to third parties for rent, utilities, moving expenses, security and utility deposit, transportation, child care, moving cost, and emergency supplies.

At Site: COMMUNITY RENEWAL TEAM - SUPPORTIVE SERVICES FOR VETERAN FAMILIES
Address: 1921 Park Street, Hartford, CT 06106
Voice: 860-778-4775 Program Manager
Voice: 860-778-2423 Outreach Worker - cell phone

Program: Food Pantry
Categorized as: Food Pantries
Description: Faith based food pantry is available for Waterbury residents every Thursday from 12-1pm. Walk-ins accepted.
Voice: 203-754-3999
Voice: 203-756-5981
Address: 12 Hewlett Street, Waterbury, CT 06710
Voice: 203-754-3999
Voice: 203-756-5981

Program: Post-Conviction Victim Advocacy
Categorized as: Crime Victim Support
Description: Agency provides support to survivors of sexual assault as their offenders are released back into the community on parole and probation supervision units. Specialized Post-Conviction Victim Advocates are available to
victims and their families to represent their concerns as offenders are released into the community.

### At Site: CONNECTICUT ALLIANCE TO END SEXUAL VIOLENCE

**Description:** Agency provides support to survivors of sexual assault as their offenders are released back into the community on parole and probation supervision units. Specialized Post-Conviction Victim Advocates are available to victims and their families to represent their concerns as offenders are released into the community.

- **Voice:** 860-282-9881
- **Voice:** 888-568-8332 Hotline Spanish
- **Address:** 96 Pitkin Street, East Hartford, CT 06108
- **Voice:** 860-282-9881
- **Hotline:** 888-568-8332 Spanish
- **Website:** endsexualviolencect.org

### Program: VOCA Case Management Program

**Categorized as:** Spouse/Intimate Partner Abuse Counseling; Crime Victim/Witness Counseling; Adolescent/Youth Counseling; Crime Victim Support

**Description:** Case management program provides holistic case management services to promote safety, self-sufficiency and resiliency for persons in Connecticut who have suffered, directly or indirectly, a physical, emotional, or personal loss as a result of a criminal act. VOCA Case Management Program offers assistance with services, resources, and support for all to cross over from victim to survivor. Focus is to improve victim’s quality of life and further enhance their ability to move forward with their lives. Primary goal of the case management team is to connect individuals with services, including medical, educational, mental health, housing, victim compensation, employment, and other services, to give them all the supports and resources needed to successfully move forward and heal.

- **Website:** https://tinyurl.com/VOCAintakeCCFSA

### At Site: CONNECTICUT COUNCIL OF FAMILY SERVICE AGENCIES - VICTIM OF CRIME ACT CASE MANAGEMENT (VOCA CM)

- **Voice:** 860-571-0093
- **Toll Free:** 888-771-3126 CT Office of the Victim Advocate
- **Address:** 35 Cold Spring Road, Building 400, Suite 411, Rocky Hill, CT 06067
- **Toll Free:** 800-505-9000
- **Voice:** 860-571-0093
- **Website:** www.ctfsa.org

### Program: Intensive Outpatient Treatment Program (IOP)

**Categorized as:** Psychiatric Day Treatment; Substance Use Disorder Day Treatment

**Description:** Co-occurring Intensive Outpatient Program addresses the treatment needs of clients who have both mental illness and substance abuse problems. Program meets 3 days per week for 3 hours per day.

### At Site: CONNECTICUT COUNSELING CENTERS - MERIDEN SITE 1

- **Address:** 290 Pratt Street, Meriden, CT 06451
- **Voice:** 203-317-2500
- **Website:** http://www.ctcounseling.org/index.html

### At Site: CONNECTICUT COUNSELING CENTERS - MERIDEN SITE 2

- **Voice:** 203-608-0205
- **Address:** 285 Kensington Avenue, Meriden, CT 06451
- **Voice:** 203-608-0205
Program: Connecticut Foodshare Mobile Pantry
Categorized as: Food Pantries
Description: Mobile food pantries offered at various days/times. For a full list of available sites and times, visit the website: https://ctfoodshare.org/get-help/connecticut-food-banks-mobile-pantry-schedule/
Website: https://ctfoodshare.org/get-help/connecticut-food-banks-mobile-pantry-schedule/
Voice: 860-469-5000
Address: (n/a), CT
Website: https://ctfoodshare.org/get-help/connecticut-food-banks-mobile-pantry-schedule/

Program: Opioid Treatment for Youth, Assert Treatment Model
Categorized as: Substance Use Disorder Day Treatment
Description: Intensive family-based substance use treatment for adolescents and young adults up to 21 years old provides comprehensive support services for those with opioid use problems. A three approach treatment model combines 4-6 months of Multidimensional Family Therapy (MDFT), along with Medication Assisted Treatment (MAT) and Recovery Management Checkups and Support (RMCS). Program additionally offers up to 12 months of recovery support after treatment ends.

Program: Temporary Financial Assistance
Categorized as: Temporary Financial Assistance
Description: Foundation provides emergency financial aid assistance to Connecticut National Guard and Organized Militia members and their families in need.

Program: Connecticut's Reentry Community Online Resource Website
Categorized as: Ex-Offender Reentry Programs; Prejob Guidance; Job Finding Assistance
Description: Connecticut Reentry Collaborative Network group provides a website to assist individuals trying to coordinate resources and for those trying to navigate the vital resources for a successful reentry into their neighborhoods. Resources include a newsletter, links to information on the various reentry collaboratives, and various programs and services involving employment, family supports, health, housing, pre-release and other important resources.

Phone1: No phone - Access the Website
Website: www.ctreentry.org
Address: (n/a), Hartford, CT 06132
Website: www.ctreentry.org

Program: Crime Victim Support
Categorized as: Crime Victim Support
Description: Victim services unit provides support and information to victims after the offender has been incarcerated. Victims can either be crime victims or people who may be in fear because of an offender's crime. Services include notification about an offender's release, the setting up and facilitating of offender-victim dialogues, tours of prison facilities to reassure victims about prison security, and communication with parole officers once the offender has been released.

At Site: CORRECTION, STATE OF CONNECTICUT DEPARTMENT OF - VICTIM SERVICES UNIT
Toll-free - Voice: 888-869-7057
Commissioner's office - Voice: 860-692-7480
Address: 24 Wolcott Hill Road, Wethersfield, CT 06109
Website: https://portal.ct.gov/DOC

Program: Food Pantry
Categorized as: Food Pantries
Description: Food pantry is available to anyone in need on every 2nd and 4th Friday of the month: 10am-12noon. Individuals must wear a mask in order to enter the building. Individuals can call to set up an appointment outside of the regular hours.

At Site: DELORENZO TOWERS
Voice: 860-589-3181 Call for an appointment outside of regular hours
Address: 284 North Main Street, Bristol, CT 06010
Website: www.ehdoc.org

Program: Food Pantries
Categorized as: Food Pantries
Description: Customers may visit the food pantry once per week on one of the following days: Wednesdays from 4-7pm and Fridays from 10am-1pm. Individuals must wear masks in the building and are advised to bring their own bags or box. In order to register, Connecticut residency must be shown and will be verified. Proof of residency may be a license or DMV ID, recent utility bills or a current lease or rental agreement. There are no financial qualifications. Customers must register each year per the state of Connecticut. Registering for the Food Pantry does not affect SNAP or any other state benefits. Although the pantry is not handicapped accessible, a
"proxy shopper" may shop for a registrant who would not be able to participate otherwise. Delivery is not available. NOTE: If schools are closed due to inclement weather, the food pantry will be closed.

At Site: FOOD PANTRY OF NORTH BRANFORD, THE

Voice: 203-208-2581
Address: 1382 Middletown Avenue, Northford, CT 06472
Voice: 203-208-2581

Program: SNAP Employment and Training Program
Categorized as: Job Training Formats; Prejob Guidance; Child Care Expense Assistance
Description: The SNAP Employment and Training Program provides short-term training and educational programs in fields where job prospects are promising. Additional information: The SNAP Employment and Training program is a federal program created to help SNAP households gain skills that will increase self-sufficiency. SNAP recipients in Connecticut who are not receiving financial assistance from the Temporary Family Assistance Program may be eligible to participate. The Program also offers short term vocational programs at some Connecticut colleges and nonprofit organizations. Child care subsidies are available for any SNAP recipient (not receiving TANF) with a child under age 13 who also enrolls in a SNAP Employment and Training certificate program at any community college.

At Site: GATEWAY COMMUNITY COLLEGE

Voice: 203-285-2300
Address: 20 Church Street, New Haven, CT 06510
Website: www.gatewyct.edu

Program: Career Center
Categorized as: Career Counseling; Job Finding Assistance; Prejob Guidance; Prejob Guidance
Description: Career Center is designed for the unemployed and underemployed and provides one-on-one assistance from a career counselor to individuals. Services includes help with resume writing, networking, access to local job postings, use of computers, telephones and fax machines, referrals to education and community support services, help with interviewing skills and weekly information sessions on a variety of topics. Upon registering with the center, an individual becomes a "Goodwill Member for life", providing them with lifetime access to support services.

Website: www.goodwillwct.org

At Site: GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - WATERBURY CAREER CENTER

Voice: 203-596-1216
Address: 943 Wolcott Street, Waterbury, CT 06705
Voice: 203-596-1216
Website: www.gwct.org

At Site: GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - TORRINGTON CAREER CENTER

Voice: 860-489-8670
Address: 1849 East Main Street, Torrington, CT 06790
Voice: 860-489-8670
Website: www.gwct.org
Program: Grace Baptist Church Food Pantry  
Categorized as: Food Pantries  
Description: Church food pantry distributes food to those in need on the second, third and fourth Saturdays of the month, 10am-12noon. Food pantry is closed on the first Saturday of the month. The Foodshare Mobile Food Pantry also distributes food at this location every other Friday 8:30-9:15am. Individuals can view the Foodshare site for information on the mobile pantry here: http://site.foodshare.org/site/PageServer?pagename=2017_food_mobile.

At Site: GRACE BAPTIST CHURCH FOOD PANTRY  
Address: 736 King Street, Bristol, CT 06010  
Voice: 860-582-3840  
Website: https://www.facebook.com/GraceBaptistChurchBristolCT/

Program: Greater Waterbury Interfaith Ministries Food Pantry  
Categorized as: Food Pantries  
Description: Intake for the food pantry is held on the last Monday of the month, 7:30am-1:30pm. Pantry is available each Monday from 9:00am-10:00am for emergency cases.

Program: Soup Kitchens  
Categorized as: Soup Kitchens  
Description: Soup kitchen serves meals to anyone in need M-F, 11:00am-1:00pm. Bag lunches are also distributed Sat: 10am-12noon and Sun 8:00am-12:00noon at Greater Waterbury Interfaith Ministries, 770 East Main Street, Waterbury.

At Site: GREATER WATERBURY INTERFAITH MINISTRIES  
Voice/Fax: 203-757-7734 Office  
Address: 770 East Main Street, Waterbury, CT 06702  
Voice/Fax: 203-757-7734 Office  
Website: https://gwimwaterbury.org/services/

Program: Job Fairs for Veterans and Transitioning Service Members  
Categorized as: Job Fairs; Prejob Guidance  
Description: Works with state and local chapters of the Chamber of Commerce and other partners to offer job fairs for veterans, transitioning service members, and military spouses. In conjunction with some of the job fairs employment workshops are held to help veterans and transitioning service members with resume building, interviewing techniques and other pre-job skills.

Address: CT  
Website: www.uschamberfoundation.org/hiring-our-heroes  
Address: United States Chamber of Commerce Foundation, 1615 H Street NW, Washington, DC 20062  
Voice: 202-463-5807

Program: Hopeville Church Food Pantry  
Categorized as: Food Pantries  
Description: Church food pantry distributes food to Waterbury residents every 3rd Wednesday of the month from 4-6pm and every Friday from 10am-12noon. Walk in.

Address: 160 Piedmont Street, Waterbury, CT 06706  
Voice: 203-754-8154 ext. 15 Food pantry  
Website: www.hopeville.church
Program: Prejob Guidance
Categorized as: Prejob Guidance
Description: Works with individuals with disabilities in developing job seeking skills and accessing rehabilitation services including the Bureau of Rehabilitation Services and Board of Education and Services for the Blind.

At Site: INDEPENDENCE NORTHWEST: CENTER FOR INDEPENDENT LIVING OF NORTHWEST CONNECTICUT, INC.
Address: 1183 New Haven Road, Suite 200, Naugatuck, CT 06770-5033
Voice: 203-729-3299
Website: www.independencenorthwest.org

Program: Community Clinics
Categorized as: Community Clinics; Outpatient Health Facilities
Description: Mobile clinic provides free primary health care services to Greater Waterbury area residents who do not have health insurance on Tuesday and Wednesday from 12-5pm at Saint Francis Xavier Church, 625 Baldwin Street.

At Site: MALTA HOUSE OF CARE MOBILE HEALTHCARE VAN - WATERBURY
Catholic Family Conference - Voice: 860-524-7882
Address: (n/a), Waterbury, CT 06701
Voice: 860-524-7882 Catholic Family Conference
Website: www.maltahouseofcare.org

Program: Soup Kitchens
Categorized as: Soup Kitchens
Description: Evening meal served M,T: 4:30-5:15pm. Individuals should wear a mask inside.

Address: 27 Judd Street, Bristol, CT 06010
Voice: 860-589-7744

Program: Military Relief Fund
Categorized as: Temporary Financial Assistance; Temporary Financial Assistance
Description: Military Family Relief Fund was established for the purpose of making grants to immediate family members of the armed forces for essential personal or household goods or services if the payment for such goods or services would be a hardship for such family member due to the military service of the eligible member.

Website: www.ct.gov/mil
Voice: 860-524-4968
Address: 360 Broad Street, Hartford, CT 06105
Voice: 860-524-4953
Website: www.ct.gov/mil

Program: Naugatuck Valley Community College Student Food Pantry
Categorized as: Food Pantries
Description: Food pantry serves Naugatuck Valley Community College students only. Open M-Th: 9am-5:30pm and F: 9am-1pm for grab-and-go snacks for students. Students are permitted to get a snack once a day. Open once a month, by appointment only, for the pantry's grocery program, where students can place an online order and pick up a bag of groceries free of charge. Orders for the grocery program must be placed online.
Program: SNAP Employment and Training Program
Categorized as: Job Training Formats; Prejob Guidance; Child Care Expense Assistance
Description: The SNAP Employment and Training Program provides short-term training and educational programs in fields where job prospects are promising. Additional information: The SNAP Employment and Training program is a federal program created to help SNAP households gain skills that will increase self-sufficiency. SNAP recipients in Connecticut who are not receiving financial assistance from the Temporary Family Assistance Program may be eligible to participate. The Program also offers short term vocational programs at some Connecticut colleges and nonprofit organizations. Child care subsidies are available for any SNAP recipient (not receiving TANF) with a child under age 13 who also enrolls in a SNAP Employment and Training certificate program at any community college.

Voice: 203-575-8166
Website: www.nv.edu

At Site: NAUGATUCK VALLEY COMMUNITY COLLEGE - WATERBURY
Voice: 203-575-8166
Address: 750 Chase Parkway, Waterbury, CT 06708
Voice: 203-575-8000
Website: www.nvedu

Program: Employment Services- Veterans
Categorized as: Career Counseling; Prejob Guidance
Description: Assists eligible veterans to acquire and develop the skills needed to obtain employment or re-enter the workforce.

At Site: NEW HAVEN VET CENTER
Voice: 203-795-0148
Address: 291 South Lambert Road, Orange, CT 06477
Voice: 203-795-0148
After Hours (24/7): 877-927-8387
Website: https://www.va.gov/find-locations/facility/vc_0116V

Program: Food and Clothing Pantry
Categorized as: Food Pantries; General Clothing Provision
Description: Food and clothing pantry is available to anyone in need on Wednesday: 9am-12noon. Assistance is available on a walk-in basis. Individuals can also call on other days to set up an appointment as needed.

At Site: NEW HORIZON LIVING CENTERS, INC. - TREATMENT CENTER
Voice: 860-584-2105
Address: 43 Prospect Street, Bristol, CT 06010
Voice: 860-584-2105
Website: http://www.newhorizonlivingcenters.org/

Program: Job Finding Assistance/Prejob Guidance
Categorized as: Prejob Guidance; Job Finding Assistance
Description: Offers job search assistance, basic skills upgrading, vocational skills development, and job retention support services for Greater Waterbury residents who are ages 18+.
Program: P.R.I.D.E Entrepreneurial Program
Categorized as: Ex-Offender Reentry Programs; Prejob Guidance
Description: Entrepreneurial training and support program for returning citizens into the community include inmates, released inmates and people with a criminal background. Program provides a 10 week course that covers legal, accounting, banking, insurance and business plan expertise to assist individuals wanting to start their own business. A mentor is assigned after the program is completed to help guide the individual to get their business on track. Training programs are held at several locations: 1) Waterbury-77-79 Bishop Street, 2) Hartford- Hartford City Hall/room 100, 3) Bridgeport- Bridgeport City Hall/Conference room C, 4) Bridgeport- 480 Bond Street
Address: (n/a), Waterbury, CT 06704
Voice: 203-767-4090

Program: Parole Information for Crime Victims
Categorized as: Crime Victim Support
Description: Crime victim's toll-free line is available for crime victims seeking information about an offender's parole.
Website: www.ct.gov/doc

Program: Intensive Outpatient Program (IOP) for Adults
Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: Intensive Outpatient Program (IOP) offers a treatment alternative for adults ages 18+ with a diagnosis of substance abuse or with a dual diagnosis of substance abuse and mental illness who do not require hospitalization but need intensive outpatient treatment. Participants attend program three days or evenings per week, three hours per day, for a variable length of stay. IOP can enable people in recovery to continue their recovery therapies following successful detox, on a part-time yet intensive schedule, designed to accommodate work and family life.

Program: Intensive Outpatient Program (IOP) for Adults
Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: Intensive Outpatient Program (IOP) offers a treatment alternative for adults ages 18+ with a diagnosis of substance abuse or with a dual diagnosis of substance abuse and mental illness who do not require hospitalization but need intensive outpatient treatment. Participants attend program three days or evenings per week, three hours per day, for a variable length of stay. IOP can enable people in recovery to continue their recovery therapies following successful detox, on a part-time yet intensive schedule, designed to accommodate work and family life.

At Site: PARDONS AND PAROLES, STATE OF CONNECTICUT BOARD OF
Voice: 800-303-2884
Paroles Unit - Voice: 203-805-6605
Address: 55 West Main Street, Suite 520, Waterbury, CT 06702
Voice: 203-805-6643 Pardons unit
Voice: 203-805-6605 Paroles Unit
Website: www.ct.gov/doc/bopp

At Site: PERSPECTIVES CENTER FOR CARE, INC.
Address: 135 Middle Street, Suite 2, Bristol, CT 06010
Voice: 860-276-3000
Website: www.pcc4me.com

At Site: PERSPECTIVES CENTER FOR CARE, INC. - MERIDEN SITE
Address: 816 Broad Street, Suite 23A, Meriden, CT 06450
### Program: Kinship Grants/Respite Grants for Relative and Non-Relative Caregivers

**Categorized as:** Temporary Financial Assistance  
**Description:** Two funds for income eligible relatives or non-family who were granted guardianship of a child by a Regional Children's Probate Court OR a Superior Court: 1) KINSHIP GRANT provides up to $500 per child per year (with an annual family cap of $2000) for children in the care of relatives, or in some cases, a non-family member, who was appointed legal guardian by a Regional Children's Probate Court OR a Superior Court. Funds must be used for the child's needs, such as the child's health needs, basic needs, enrichment and educational activities, and for expenses that help children participate fully in school life, such as school clubs and sports fees, events that mark milestones for the child such as class photos, graduation fees, and other events important to the child. 2) RESPITE GRANT provides up to $2000 per family per year to directly benefit guardians. Funds can be used for rent, mortgage interest, property taxes, clothing and personal care items, education, child care, transportation, and such other expenses as the Court determines appropriate.

### Program: Food Pantry

**Categorized as:** Food Pantries  
**Description:** Faith based food pantry is open to residents from New Haven and Litchfield counties on the 2nd and 4th Wednesday of the month, from 6-8pm. Walk-ins welcome.

### Program: Partial Hospital/Intensive Outpatient Program (IOP) for Substance Use Disorders

**Categorized as:** Substance Use Disorder Day Treatment, Substance Use Disorder Day Treatment  
**Description:** Program offers a structured day and evening partial hospitalization program focusing on therapy groups, educational lectures/seminars, as well as individualized evaluation and treatment including relapse prevention skills. Accepts dual diagnosis clients. Sites offer outpatient programs developed for individuals, families, and couples, including general education and awareness didactic groups, group therapies, relapse prevention programs, and group specific programs for women, men, co-dependents, seniors and DWI groups.

**Website:** [www.recoveryneverstops.org](http://www.recoveryneverstops.org)
At Site: RUSHFORD AT CHERISHIRE
Address: 680 South Main Street, Suite 204, Cheshire, CT 06410
Voice: 877-577-3233 Admissions
Voice: 855-825-4026

At Site: RUSHFORD - MERIDEN SERVICES
Admissions - Voice: 877-577-3233
Spanish - Voice: 203-630-5300
Address: 883 Paddock Avenue, Meriden, CT 06450
Voice: 877-577-3233 Admissions
Voice: 203-630-5280 Meriden
Website: www.recoveryneverstops.org

Program: Crime Victim Support
Categorized as: Crime Victim Support
Description: Offers counseling, legal assistance, and other services for victims of domestic violence.

At Site: SAFE HAVEN OF GREATER WATERBURY - DOMESTIC VIOLENCE SERVICE
Hotline: 888-774-2900 Calls roll over to local DVS office; 24hr/7 days - State Hotline
Hotline: 203-575-0036 24 hours/7 days
Address: 29 Central Avenue, Waterbury, CT 06702
Voice: 888-774-2900 Calls answered by Safe Connect; 24 hr/7 days
Website: www.safehavengw.org

Program: Community Clinics
Categorized as: Outpatient Health Facilities; Pediatrics; Community Clinics
Description: Children's Health Center (CHC) offers a full range of primary care services. The Center also offers immunizations and check-ups for children from birth to age 17. Open to everyone regardless of income status.
Website: www.stmh.org

At Site: SAINT MARY'S HOSPITAL - NORTHWEST MEDICAL HOME INITIATIVE FOR CHILDREN AND YOUTH WITH SPECIAL HEALTH CARE NEEDS
Voice: 203-709-3800
Address: 166 Waterbury Road, Suite 300, Prospect, CT 06712
Voice: 866-517-4388
Website: www.stmh.org

Program: Community Clinics
Categorized as: Outpatient Health Facilities; Community Clinics
Description: Family Health Center offers primary care medical services for adults regardless of ability to pay. The Center also offers women's health services, prenatal care, podiatry, allergy treatments, and eye exams. Spanish-speaking staff available.
Website: www.stmh.org

At Site: SAINT MARY'S HOSPITAL - FAMILY HEALTH CENTER
Voice: 203-709-3800
Address: 133 Scovill Street, Waterbury, CT 06706
Voice: 203-709-3800
Website: www.stmh.org
**Program: Homeless Resource Service Center and Emergency Shelter: Single Adults and Families**

**Categorized as:** Homeless Shelter  
**Description:** NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral. Emergency shelter for single men, single women, and families offers breakfast and an evening meal, shower and bed; intake hours: M-Sun: 5:30-8pm. All clients receive case management designed to help them find housing, substance abuse treatment, and welfare programs, if necessary. *Shelter is NOT wheelchair accessible; all residents must be ambulatory. *Shelter accepts pregnant women and they can stay after the baby is born. *Shelter does NOT accept adults who are being detoxed. *Shelter does NOT accept sex offenders.  
**Website:** www.stvincentdepaulmission.org

**At Site:** SAINT VINCENT DE PAUL MISSION OF WATERBURY - HOMELESS RESOURCE SERVICE CENTER AND EMERGENCY SHELTER  
Dial 2-1-1 for Shelter 211  
Intake through Coordinated Access Network:  
**Voice:** 203-573-9018  
**Address:** 114 Benedict Street, Waterbury, CT 06706  
**Voice:** 203-573-9018  
**Voice:** 203-755-8726  
**Website:** www.stvincentdepaulmission.org

**Program: Merriman Culinary School/Soup Kitchen**

**Categorized as:** Soup Kitchens  
**Description:** Lunch served daily, M-Sat: 11am-12:30pm.

**At Site:** SAINT VINCENT DE PAUL MISSION OF WATERBURY - SOUP KITCHEN AND FOOD PANTRY  
**Address:** 327 Baldwin Street, Waterbury, CT 06706  
**Voice:** 203-757-0411  
**Voice:** 203-217-7251  
**Website:** www.stvincentdepaulmission.org

**Program: Saint Vincent de Paul Mission of Waterbury Food Pantry**

**Categorized as:** Food Pantries  
**Description:** Food pantry for residents of Greater Waterbury open Thursday and Friday: 12noon-2pm. Walk-in okay.

**At Site:** SAINT VINCENT DE PAUL MISSION OF WATERBURY - SOUP KITCHEN AND FOOD PANTRY  
**Address:** 327 Baldwin Street, Waterbury, CT 06706  
**Voice:** 203-757-0411  
**Voice:** 203-217-7251  
**Website:** www.stvincentdepaulmission.org

**Program: Homeless Shelter - Families with Children**

**Categorized as:** Homeless Shelter  
**Description:** NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral. Emergency Family Shelter in Waterbury accepts families with children and women or men with children; Intake hours: 24 hr/7days. *Shelter accepts pregnant women with children and they can stay after the baby is born. *Shelter does NOT accept adults who are being detoxed.
At Site: SALVATION ARMY - SOUTHERN NEW ENGLAND DIVISION - EMERGENCY SHELTER FOR FAMILIES (WATERBURY)
Dial 2-1-1 for Shelter Intake 211 through Coordinated Access Network:
Voice: 203-756-1718
Address: 74 Central Avenue, Waterbury, CT 06702
Voice: 203-756-1718

Program: Salvation Army Waterbury Corps Food Pantry
Categorized as: Food Pantries
Description: Free food for families or individuals in need who have had a disruption in income. Food pantry open M,W,F: 9am-12pm.

At Site: SALVATION ARMY - WATERBURY CORPS COMMUNITY CENTER
Voice: 203-754-7056
Address: 74 Central Avenue, Waterbury, CT 06702
Voice: 203-754-7056
Website: www.salvationarmyct.org

Program: Federally Qualified Health Center (FQHC)
Categorized as: Outpatient Health Facilities; Community Clinics
Description: Medical clinic provides comprehensive health care, including immunizations, physical examinations, health education and counseling, chronic disease management, and acute visits. Services are provided regardless of ability to pay.
Website: www.staywellhealth.org

At Site: STAYWELL HEALTH CENTER - SOUTH END
Voice: 203-756-8021
Address: 1302 South Main Street, Waterbury, CT 06706
Voice: 203-756-8021
Website: www.staywellhealth.org

At Site: STAYWELL HEALTH CENTER
Voice: 203-756-8021
Address: 80 Phoenix Avenue, Suite 201, Waterbury, CT 06702
Voice: 203-756-8021
Website: www.staywellhealth.org

Program: Open Arms - Staywell's Health Care for the Homeless Services
Categorized as: Community Clinics
Description: Provides medical, dental and mental health services at St. Vincent De Paul and at the Western Connecticut Mental Health Network.
Website: www.staywellhealth.org

Address: 80 Phoenix Avenue, Suite 306, Waterbury, CT 06702
Voice: 203-756-8021 ext. 3031
Address: 80 Phoenix Avenue, Suite 201, Waterbury, CT 06702
Voice: 203-756-8021
Website: www.staywellhealth.org

Program: Outpatient Program (OP)
Categorized as: Substance Use Disorder Day Treatment
Description: Provides clinical services for individuals and families affected by the
disease of addiction and possible mental health challenges. Program gives participants the freedom to spend time with family, hold down a job or partake in substance free activities.

**At Site: TRICIRCLE, INC.**

**Address:** 6 Way Road, Middlefield, CT 06455  
**Voice:** 860-349-7074  
**Website:** www.tricircleinc.com

**Program: Grocery Worker’s Appreciation Fund**

**Categorized as:** Temporary Financial Assistance  
**Description:** Financial assistance program provides eligible grocery workers with up to $250 in cash cards. Funds are available to grocery workers that have been on the frontlines of the pandemic and have experienced urgent needs such as health care expenses or automotive repairs. More information and a list of frequently asked questions can be found on the website here.  

**At Site: UNITED WAY WORLDWIDE**

**Address:** 701 North Fairfax Street, Alexandria, VA 22314  
**Website:** www.211.org

**Program: Varick Memorial - No Freeze Warming Center**

**Categorized as:** Homeless Shelter; Extreme Cold Warming Centers  
**Description:** Updated 11/22/2022: Warming Center available for homeless single adults at: Varick Memorial - 242 Dixwell Avenue, starting 11/21/22 until 4/15/2023. Hours: Sunday to Friday 8pm to 8am and Saturday 7pm to 7am for overnight warming center services. Space has tables, chairs, and cots. Will accept new admissions throughout the night. Once there, unable to leave and return. There will be two scheduled outdoor breaks between 8PM and 12PM. Light food and drinks will be available. Masks required. Will only accept service animals. Stairs required.

**At Site: VARICK A.M.E. ZION CHURCH FOOD PANTRY AND SOUP KITCHEN**

**Voice:** 203-624-6245  
**Voice:** 203-645-7361  
**Address:** 242-246 Dixwell Avenue, New Haven, CT 06511  
**Voice:** 203-624-6245

**Program: Supportive Services for Veteran Families (SSVF) Program**

**Categorized as:** Rent Payment Assistance; Temporary Financial Assistance  
**Description:** The SSVF Program provides help for Veterans and their families who are facing financial hardship due to Covid-19. The program provides eviction prevention, financial assistance for rent and utilities, and other services to help protect Veterans from becoming homeless during this national crisis.  
**Website:** www.va.gov/homeless/ssvf

**At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - NATIONAL CALL CENTER FOR HOMELESS VETERANS**

**Address:** 400 Fort Hill Avenue, Canandaigua, NY 14424  
**Voice:** 877-424-3838 (1-877-4AID-VET)  
**Website:** www.va.gov/homeless
Program: Supportive Services for Veteran Families (SSVF)

Categorized as: Outreach Programs; Temporary Financial Assistance; Temporary Financial Assistance

Description: Supportive Services for Veteran Families (SSVF) is a housing program for very low income veterans. The goal is to stabilize veterans and their families with housing, while providing ongoing support as needed to sustain independent living. SSVF services include: outreach to community services, temporary financial assistance including time limited payments to third parties for rent, utilities, moving expenses, security and utility deposit, transportation, child care, moving cost, and emergency supplies.

At Site: VETERANS INC.
Address: 232 Arch Street, New Britain, CT 06051
Voice: 860-406-2441 SSVF Program - Bill St. Denis
Voice: 860-876-6183 SSVF Program - Matt Colson
Website: www.veteransinc.org

Program: Waterbury Baptist Ministries Food Pantry

Categorized as: Food Pantries

Description: Church food pantry offers emergency food assistance to residents of downtown Waterbury who are in need. Limit of one bag per household. Pantry is open each Friday from 1pm-3pm and other times for emergencies.

At Site: WATERBURY BAPTIST MINISTRIES FOOD PANTRY
Address: 222 West Main Street, Waterbury, CT 06702
Voice: 203-754-5140

Program: Partial Hospital/Intensive Outpatient Program (IOP)

Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment

Description: Intensive Outpatient Program is an intensive program that meets multiple times per week. IOP is for adults with a substance addiction. Programs are available during the day and in the evening. Partial Hospitalization Program adults with addictive disorders or with dual diagnosis of substance abuse and mental illness offered in the day. If dual diagnosis primary diagnosis must be substance abuse.

Website: www.waterburyhospital.org

At Site: WATERBURY HOSPITAL HEALTH CENTER - WEST MAIN BEHAVIORAL HEALTH
Voice: 203-573-7097 Access Center for Behavioral Health Services
Address: 88 Grandview Avenue, 2nd Floor, Waterbury, CT 06708
Voice: 203-573-7097 Access Center for Behavioral Health Services
Website: http://www.waterburyhospital.org/behavioral-health/

Program: Crime Victim Support

Categorized as: Crime Victim Support

Description: Office is responsible for the upkeep and availability of protective and restraining orders within its geographical area. When victims are eligible for compensation, the Victim Services Coordinator can assist them in filling out the application as well as forwarding it along with necessary documents.

Website: http://www.waterburyct.org/

At Site: WATERBURY, CITY OF - VICTIM SERVICE UNIT
Voice: 203-574-6946
Address: 255 East Main Street, Waterbury, CT 06702
Program: Kinship Grants/Respite Grants for Relative and Non-Relative Caregivers

Categorized as: Temporary Financial Assistance

Description: Two funds for income eligible relatives or non-family who were granted guardianship of a child by a Regional Children's Probate Court OR a Superior Court: 1) KINSHIP GRANT provides up to $500 per child per year (with an annual family cap of $2000) for children in the care of relatives, or in some cases, a non-family member, who was appointed legal guardian by a Regional Children's Probate Court OR a Superior Court. Funds must be used for the child's needs, such as the child's health needs, basic needs, enrichment and educational activities, and for expenses that help children participate fully in school life, such as school clubs and sports fees, events that mark milestones for the child such as class photos, graduation fees, and other events important to the child. 2) RESPITE GRANT provides up to $2000 per family per year to directly benefit guardians. Funds can be used for rent, mortgage interest, property taxes, clothing and personal care items, education, child care, transportation, and such other expenses as the Court determines appropriate.

Website: http://www.waterburyct.org/

At Site: WATERBURY, CITY OF - PROBATE

Voice: 203-755-1127
Address: 49 Leavenworth Street, Waterbury, CT 06702
Website: http://www.waterburyct.org/

Program: Intensive Outpatient Program (IOP)

Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment

Description: Outpatient Services offers intensive outpatient programs (group therapy and psycho-education sessions, 3 hrs/day, 4 days/week). Individual, couples, group counseling and aftercare services, including relapse prevention, are offered. Psychiatric consultation services are available. Length of stay varies according to individual's needs. Intensive outpatient program provides individualized treatment of a minimum of three hours per day of active treatment from 2-4 days per week if clinically indicated. Day/Evening program offered. Average length of stay in the intensive program is 16 visits or four weeks.

Program: Outpatient Program (OP)

Categorized as: Substance Use Disorder Day Treatment

Description: Offers daytime/ evening intensive outpatient program for patients who do not require intense initial stabilization or an intensive treatment structure.

At Site: WELLMORE BEHAVIORAL HEALTH - ADULT OUTPATIENT BEHAVIORAL HEALTH SERVICES

Address: 402 East Main Street, Waterbury, CT 06702
Voice: 800-721-1230
Voice: 203-755-1143

At Site: WELLMORE BEHAVIORAL HEALTH - THERAPEUTIC SHELTER

Address: 142 Griggs Street, Waterbury, CT 06704
Voice: 203-574-1419
Voice: 800-721-1378
Program: Connecticut’s National Family Caregiver Support Program
Categorized as: Family Caregiver Subsidies; Temporary Financial Assistance; Specialized Information and Referral; Adult In Home Respite Care; Adult Out of Home Respite Care
Description: National Family Caregiver Support Program offers information to caregivers about available resources; assistance linking caregivers to available services; individual counseling; caregiver training; adult respite care to caregivers of family members ages 60+; services to grandparents or other family members ages 60+ who are caring for grandchildren or related children under 19; and supplemental services which are items or services designed to help "fill the gap" when there is a need or there are no other ways to obtain the service or item. (Note: This AAA does not offer temporary financial aid for caregivers of custodial children.)
Website: www.wcaaa.org

At Site: WESTERN CONNECTICUT AREA AGENCY ON AGING
Voice: 203-757-5449
Address: 84 Progress Lane, Waterbury, CT 06705
Voice: 203-757-5449
Website: www.wcaaa.org

Program: LifeLine Program/Women with Children Specialty Program
Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: 2022 Update: For information and to access services and treatment at Wheeler (including telehealth and telemedicine services), please call the Navigation Center at 860-793-3500 or toll-free 888-793-3500. For the most up-to-date information about schedule changes and programs placed temporarily on hold due to the COVID-19 pandemic, please visit: https://www.WheelerClinic.org/on-hold LifeLine for women and children is a substance abuse/mental health treatment program for adults designed to treat and support women experiencing substance use and psychiatric disorders as they progress through their recovery. LifeLine specializes in treatment that empowers women to make positive choices for themselves and their children and to develop competence in all aspects of family life.

At Site: WHEELER CLINIC - 91 NORTHWEST DRIVE - MAIN LOCATION - PLAINVILLE
Toll Free: 888-793-3500 Navigation Center
Address: 91 Northwest Drive, Plainville, CT 06062
Toll Free: 888-793-3500 Navigation Center - M-F: 8am-6pm
Website: www.wheelerclinic.org

Program: Family Pantry Program
Categorized as: Diapers; Food Pantries
Description: Family pantry program offers diapers, food and basic need items for Waterbury families.
Website: https://www.womanschoiceperinatal.com/non-profit

At Site: WOMANS CHOICE - PROSPECT
Voice: 860-478-8633
Address: 44 Waterbury Road, Suite 2D, Prospect, CT 06712
Voice: 860-478-8633

Program: Supportive Services for Veteran Families (SSVF)
Categorized as: Temporary Financial Assistance; Temporary Financial Assistance;
Outreach Programs

Description: Supportive Services for Veteran and Families (SSVF) is a housing program for very low income veterans. The goal is to stabilize veterans and their families in housing, while providing ongoing support as needed to sustain independent living. SSVF services include: case management, outreach, health and care services, temporarily financial assistance including time limited payments to third parties for rent, utilities, moving expenses, security and utility deposit, transportation, child care, moving cost, and emergency supplies.

At Site: WORKPLACE, THE

Voice: 866-683-1682
Address: 1000 Lafayette Boulevard, Suite 501, Bridgeport, CT 06604
Voice: 203-610-8500
Website: www.workplace.org
If you were recently released from incarceration, these additional resources will help you find services and programs that you may need.

**BE PREPARED!**

If you left your ID at the correctional facility, call the Department of Correction Public Information Office at 860-692-7780 to see if you can obtain it. At the end of this guide there is a section on "How to Replace Documents When You Have Lost All Your Identification Cards".

Note that if searching for shelters, some of the shelters and drop-in centers may require medical information, such as proof that you've had a tetanus shot, and a tuberculosis-free test result. These medical records are obtained from the nursing supervisor at the correctional facility. This guide also includes an “Immunization - Adults” section that lists facilities that provide immunizations.

**United Way 2-1-1**: You can find information about additional resources that are available by using the 2-1-1 online website, or by calling 2-1-1 and talking with a call specialist. The call center is available 24 hours a day, 7 days a week! Go to www.211ct.org and follow the directions on the web site to locate the type of service, and then the specific resource you need, or: Dial 2-1-1 directly and talk to one of the call specialists who will assist you. You can also reach them, toll-free, at 1-800-203-1234. They can help you locate a resource, provide referrals and crisis intervention services. The service is free and confidential.

**CT Department of Social Services**: Benefit assistance may also be available by contacting the Department of Social Services (DSS). To find out about the types of services they provide you can reach them at 855-626-6632 or at [http://www.ct.gov/dss/site/default.asp](http://www.ct.gov/dss/site/default.asp).

**What if you don't have access to a computer?** Most public libraries have computers that are available for public use. They require a library card, but if you don’t have one, they will issue you a temporary library card if you can show a picture ID or proof of address. If you have no ID, and if you are staying at a shelter, the library can give you a form to be filled out at the shelter.

**What if you don't have access to a phone?** You can apply for a free cell phone through the SafeLink Wireless Assistance program, 800-977-3768. This online web site lists those who qualify for the program: [https://www.safelinkwireless.com/Enrollment/Safelink/en/Public/NewHome.html](https://www.safelinkwireless.com/Enrollment/Safelink/en/Public/NewHome.html) or call 2-1-1 for other free phone services for Connecticut residents.

**ACCESS HEALTH CT CONNECTICUT’S HEALTH INSURANCE MARKETPLACE AND MEDICAID ENROLLMENT CENTER**

- Call the enrollment center at: (855) 805-4325 if you do not have medical insurance, or access online at: [www.accesshealthct.com](http://www.accesshealthct.com).

- Or visit the 2-1-1 eLibrary paper “Access Health CT”, which will link you to other general information on health insurance options and tips.
MEDICAID PROGRAMS

For information about Medicaid programs and eligibility: Go to www.211ct.org and under “Search for Services” type in “Medicaid” in the search box.

HOW TO REPLACE DOCUMENTS WHEN YOU HAVE LOST ALL OF YOUR IDS

The United Way 2-1-1 on-line web site contains complete information about how to obtain a:

- Birth certificate,
- State issued driver’s license or non-driver identification
- Social security card

You can get the information one of the following ways:

Go to www.211ct.org and click on the “eLibrary” box. Then click on “Records, Licenses and Permits”. Then click on “Replacing Documents When You Have Lost All Your IDs”. This will give you links to the information about birth certificates, state issued licenses and IDs, and social security cards. OR Go to http://uwc.211ct.org/social-security-cards-documents-required-to-obtain-a-social-security-number-and-card-or-a-replacement-card/ and it will take you directly to “Replacing Documents When You Have Lost All Your IDs”. OR If you do not have access to a computer, you may dial 2-1-1 and speak to a call specialist who will assist you.

Birth Certificates: If you were born in the State of Connecticut but do not know the town where you were born, you can go to the State of CT Department of Public Health with identification; give them your name at birth and date of birth. The DPH will search for a record and if found, can issue the certificate while you wait. The fee is $30. The web site is www.ct.gov/dph. The address is: Department of Public Health, 410 Capitol Avenue, Hartford, CT 06134; 1st Floor Department of Vital Records - (860)509-5690.

Social Security Cards: Note that when you apply for a social security card, it is required that you provide an address, where the card can be sent. Locations of the Social Security offices in Connecticut can be found on the Social Security website, http://www.211ct.org/ICarol/nameresults.aspx?searchTerm=social+security+cards&town=-1 or by dialing 2-1-1

HOT LINES

- Suicide Prevention/Mental Health Hotline: 211
- Domestic Violence/Sexual Assault: 911