WHERE TO TURN FOR HELP

WINDHAM COUNTY REENTRY SERVICES

2024

Use this resource to find services you may need if you are exiting the Criminal Justice system or any non-community placement, and to support your successful return to the community. For help visit us online at www.211ct.org or dial 211.
DIRECTORY OF SERVICES

Food Pantries
- ACCESS COMMUNITY ACTION AGENCY - PROGRAM: Food Pantries and Diaper Bank
- ALTERNATIVE SERVICES OF CONNECTICUT - PROGRAM: Food Pantry
- ASHFORD FOOD BANK - PROGRAM: Ashford Food Bank
- ASHFORD FOOD PROGRAM - PROGRAM: Ashford Food Program
- CANTERBURY CARES FOOD PANTRY - PROGRAM: Food Pantries: Canterbury Cares
- CONNECTICUT FOODSHARE - PROGRAM: Connecticut Foodshare Mobile Pantry
- EASTFORD, TOWN OF - PROGRAM: Food Pantries
- FRIENDS OF ASSISI FOOD PANTRY - PROGRAM: Food Pantries
- HOUSE OF PRAYER BREAD OF LIFE - PROGRAM: House of Prayer Bread of Life food pantry
- INTERFAITH HUMAN SERVICES OF PUTNAM - PROGRAM: IHSP - Daily Bread Food Pantry
- NEW HORIZON LIVING CENTERS, INC. - PROGRAM: Food and Clothing Pantry
- POMFRET, TOWN OF - PROGRAM: Food Pantries
- PROJECT PIN - PROGRAM: Food Pantries
- SAINT MARY'S CHURCH FOOD PANTRY - PROGRAM: Food Pantries
- SALVATION ARMY - WILLIMANTIC CORPS COMMUNITY CENTER - PROGRAM: Food Pantries
- SPRAGUE, TOWN OF - PROGRAM: Food Pantry
- STORRS CONGREGATIONAL CHURCH FOOD PANTRY - PROGRAM: Storrs Congregational Church Food Pantry
- TEEG - THOMPSON ECUMENICAL EMPOWERMENT GROUP - PROGRAM: TEEG Food Security - Community Markets
- CONNECTICUT FOODSHARE - PROGRAM: Connecticut Foodshare Mobile Pantry

Mobile Food Pantry Programs
- COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT INC. - PROGRAM: Soup Kitchens
- COVENANT SOUP KITCHEN - PROGRAM: Soup Kitchens
- COVENANT SHELTER OF NEW LONDON - PROGRAM: Homeless Shelter: Single Adult Men, Parents with Children
- HOLY FAMILY HOME AND SHELTER - PROGRAM: Homeless Shelter: Families
- WINDHAM REGION NO FREEZE HOSPITALITY CENTER - PROGRAM: Winter No Freeze Shelter
- EASTERN CONNECTICUT WORKFORCE INVESTMENT BOARD - PROGRAM: Mortgage Crisis Job Training Program

Criminal Correctional System

Ex-Offender Reentry Programs
- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- COMMUNITY PARTNERS IN ACTION - PROGRAM: Resettlement Program
- CONNECTICUT REENTRY COLLABORATIVE - PROGRAM: Connecticut's Reentry Community Online Resource Website
- P.R.I.D.E PROGRAM - PROGRAM: P.R.I.D.E Entrepreneurial Program
**Legal Services**

**Pardon/Amnesty Assistance**
- CONNECTICUT PARDON TEAM - PROGRAM: Amnesty/Pardon Assistance
- PARDONS AND PAROLES, STATE OF CONNECTICUT BOARD OF - PROGRAM: Amnesty Pardon Assistance

**Health Screening/Diagnostic Services**
- BACKUS HOSPITAL, THE WILLIAM W. - HARTFORD HEALTHCARE - PROGRAM: Backus Mobile Health Resource Center
- UNITED SERVICES - PROGRAM: Primary Care

**Community Clinics**
- BACKUS HOSPITAL, THE WILLIAM W. - HARTFORD HEALTHCARE - PROGRAM: Backus Mobile Health Resource Center
- GENERATIONS FAMILY HEALTH C

**Career Exploration**
- LABOR, UNITED STATES DEPARTMENT OF - PROGRAM: CareerOneStop, Career Exploration, Job Training, Job Finding Assistance

**Job Finding Assistance**
- ABI RESOURCES LLC - PROGRAM: School / Work / Learn Youth Program
- AMERICAN JOB CENTERS - PROGRAM: CTHires Online Job Bank And Employment Network
- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- AMERICAN JOB CENTERS - PROGRAM: Homeless Veterans’ Reintegration Program (HVRP)
- AMERICAN JOB CENTERS - PROGRAM: Job Finding Assistance: All Groups
- CONNECTICUT REENTRY COLLABORATIVE - PROGRAM: Connecticut's Reentry Community Online Resource Website
- CT COMMUNITY NONPROFIT ALLIANCE, INC. - PROGRAM: CT Nonprofit Online Career Center
- DISABILITIES NETWORK OF EASTERN CONNECTICUT - PROGRAM: Employment Services
- EASTERN CONNECTICUT WORKFORCE INVESTMENT BOARD - PROGRAM: Mortgage Crisis Job Training Program
- ECONOMIC AND COMMUNITY DEVELOPMENT, STATE CONNECTICUT DEPARTMENT OF - PROGRAM: CareerConneCT
- FEDS HIRE VETS - PROGRAM: Job Finding Assistance: Veterans
- JUDICIAL BRANCH, STATE OF CONNECTICUT - OFFICE OF THE CHIEF COURT ADMINISTRATOR - PROGRAM: Job Finding Assistance
- LABOR, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Apprenticeship Connecticut Initiative Training Program
- LABOR, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: CT Career Paths Resource Guide
- LABOR, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: CTHIRES Online Employment Network
- LABOR, UNITED STATES DEPARTMENT OF - PROGRAM: CareerOneStop, Career Exploration, Job Training, Job Finding Assistance
- NATIONAL ASSOCIATION OF SOCIAL WORKERS - CONNECTICUT CHAPTER - PROGRAM: Employment Connections
- OFFICE OF EARLY CHILDHOOD, STATE OF CONNECTICUT - PROGRAM: Family Child Care Registered Apprenticeship Program
- PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Connect to Care Jobs in Connecticut
- REWARDING WORK RESOURCES - PROGRAM: Job Finding Assistance: Direct Support Workers Caregivers
- SARAH, INC. - PROGRAM: Employment Services
- SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: My Place CT
- USA JOBS - FEDERAL JOB INFORMATION CENTER - PROGRAM: Job Finding Assistance
- WORKFORCE ALLIANCE - PROGRAM: Skill Up for Manufacturing
REENTRY DIRECTORY

- WORKPLACE, THE - PROGRAM: MaturityWorks (SCSEP)
- WORKPLACE, THE - PROGRAM: Mortgage Crisis Job Training Program

Job Training Formats
- ACCESS COMMUNITY ACTION AGENCY - PROGRAM: Access to Employment
- ADVOCACY UNLIMITED, INC. - PROGRAM: Recovery University
- AMERICAN JOB CENTERS - PROGRAM: Homeless Veterans’ Reintegration Program (HVRP)
- AMERICAN RED CROSS - CONNECTICUT CHAPTER - PROGRAM: Certified Nursing Assistant (CNA) Program
- CAPITAL WORKFORCE PARTNERS - PROGRAM: Connecticut Women Can Weld!
- CHARTER OAK STATE COLLEGE - PROGRAM: Artificial Intelligence (AI) Online Training
- CONNECTICUT AREA HEALTH EDUCATION CENTER PROGRAM - PROGRAM: Community Based Educational Training for Health Profession Students
- CONNECTICUT CENTER FOR NURSING WORKFORCE, INC. - PROGRAM: The CT Nursing Guide
- CONNECTICUT STATE COLLEGES AND UNIVERSITIES - PROGRAM: Advanced Manufacturing Technology Job Training Program
- EASTERN CONNECTICUT WORKFORCE INVESTMENT BOARD - PROGRAM: Eastern CT Manufacturing Pipeline Initiative
- ECONOMIC AND COMMUNITY DEVELOPMENT, STATE CONNECTICUT DEPARTMENT OF - PROGRAM: CareerConneCT
- GOODWIN UNIVERSITY - PROGRAM: Manufacturing Degree and Certificate Program
- HIGHER EDUCATION, STATE OF CONNECTICUT OFFICE OF - PROGRAM: Alternate Route to Teacher Certification
- INROADS/NEW ENGLAND REGION - PROGRAM: Career Awareness and Job Training
- LABOR, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Apprenticeship Connecticut Initiative Training Program
- LABOR, UNITED STATES DEPARTMENT OF - PROGRAM: CareerOneStop, Career Exploration, Job Training, Job Finding Assistance
- MCEIVR, INC. - PROGRAM: MakerspaceCT Educational and Workforce Training Programs - Intro To Milling and OSHA Certification
- NORTHEAST MEDICAL INSTITUTE - PROGRAM: Certified Nursing Assistant (CNA), Phlebotomist and Patient Care Tech (PCT) Training
- OFFICE OF EARLY CHILDHOOD, STATE OF CONNECTICUT - PROGRAM: Family Child Care Registered Apprenticeship Program
- PATRICK'S ACADEMY - PROGRAM: Patrick’s Training and Development Center
- PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Certified Nursing Assistant (CNA) Program
- PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: EMT, EMR, AEMT, Paramedical Education and Training
- PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Registered Nursing Programs
- SEA-LEGS - PROGRAM: Sea-Legs Sailor Apprentice Shipwright
- TRANSPORTATION, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: On-the-Job Training Program
- VIABILITY, INC. - PROGRAM: Job Training
- WORKFORCE ALLIANCE - PROGRAM: Skill Up for Manufacturing
- WORKPLACE, THE - PROGRAM: Platform to Employment

Talklines/Warmlines
- CRISIS TEXT LINE - PROGRAM: Crisis Text Line

Mental Health Assessment and Treatment

Domestic Violence Hotlines
- LOVE IS RESPECT WEBSITE - PROGRAM: National Dating Abuse Helpline
- NATIONAL DOMESTIC VIOLENCE HOTLINE - PROGRAM: Domestic Violence Hotlines - Outside Connecticut
Mental Health Crisis Lines
- CRISIS TEXT LINE - PROGRAM: Crisis Text Line
- DEVELOPMENTAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Enhanced Family Support
- HEALTH AND HUMAN SERVICES, UNITED STATES DEPARTMENT OF - PROGRAM: SAMHSA Behavioral Health Therapy Referrals Treatment Services Locator
- MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Action Line - Adult Crisis Telephone Intervention and Options Network
- TRANS LIFELINE - PROGRAM: Trans Lifeline
- TREVOR HELPLINE - PROGRAM: Suicide Prevention Hotlines
- UNITED SERVICES - PROGRAM: Crisis Response Services - Psychiatric Crisis

Suicide Prevention Hotlines
- CRISIS TEXT LINE - PROGRAM: Crisis Text Line
- TRANS LIFELINE - PROGRAM: Trans Lifeline
- TREVOR HELPLINE - PROGRAM: Suicide Prevention Hotlines
- UNITED SERVICES - PROGRAM: Crisis Response Services - Psychiatric Crisis

Therapy Referrals
- HEALTH AND HUMAN SERVICES, UNITED STATES DEPARTMENT OF - PROGRAM: SAMHSA Behavioral Health Therapy Referrals Treatment Services Locator
Program: School / Work / Learn Youth Program
Categorized as: Job Finding Assistance
Description: Work-Learn program for DCF referred youth ages 14 through 21 offers a school / work / educational model that helps youth access support with educational, employment, job training and personal development opportunities.

At Site: ABI RESOURCES LLC
Voice: 860-942-0365
Address: 39 Kings Highway, Gales Ferry, CT 06335
Voice: 860-942-0365

Program: Access to Employment
Categorized as: Job Training Formats; Prejob Guidance
Description: Provides targeted trainings for under-employed and unemployed people so they are prepared to fill specifically identified job openings in the region. Program staff identify gaps and barriers to employment and work closely with program participants, employers, and funders to close those gaps and barriers.

At Site: ACCESS COMMUNITY ACTION AGENCY - WILLIMANTIC
Voice: 860-450-7400
Address: 1315 Main Street, Willimantic, CT 06226
Voice: 860-450-7400

At Site: ACCESS COMMUNITY ACTION AGENCY - DANIELSON
Voice: 860-412-1600
Address: 231 Broad Street, Danielson, CT 06239
Voice: 860-412-1600

Program: Food Pantries and Diaper Bank
Categorized as: Food Pantries
Description: Offers assistance obtaining food for individuals and families in the Windham and Danielson area on a one-time-per-month basis. In a food emergency, a 3-day supply is provided. Diapers and hygiene products are also available. For more information on the Mobile Food Pantry or to schedule an appointment call either office. Note: Food for Individuals and families receiving food stamps/SNAP is only available after the middle of the month, except in cases of dire emergencies.

At Site: ACCESS COMMUNITY ACTION AGENCY - WILLIMANTIC
Address: 1315 Main Street, Willimantic, CT 06226
Voice: 860-450-7400

At Site: ACCESS COMMUNITY ACTION AGENCY - DANIELSON
Voice/TTY: 860-412-1600
Address: 231 Broad Street, Danielson, CT 06239
Voice: 860-412-1600

Program: Employment Assistance, SmART Unit, Recruitment, Talent Solutions, Workers Compensation
Categorized as: Job Finding Assistance
Description: Administers state examinations that are a prerequisite to eligibility for some positions with the State of Connecticut. Also, it is possible to use the Worldwide Web to search for and to apply for Connecticut state jobs, and to find state job examination announcements.
**Program: Recovery University**

**Categorized as:** Job Training Formats  
**Description:** Offers an 80-hour advanced training and certification program for adults in recovery from mental health and/or addiction issues. Upon successful completion of the course and certification test, graduates will be state certified as Recovery Support Specialists. This certification is a requirement for obtaining employment as a Recovery Specialist with the State of Connecticut as well as at many behavioral healthcare agencies in Connecticut.  
**OTHER INFORMATION:** NOTE: Agency does not provide legal assistance or advice.

**Program: Food Pantry**

**Categorized as:** Food Pantries  
**Description:** Food pantry is available to Connecticut residents on the second and fourth Friday of the month from 11am-12:30pm. Any deviation in days is posted on the door at the location or on the website at www.asi-ct.org.

**Program: CTHires Online Job Bank And Employment Network**

**Categorized as:** Job Finding Assistance; Job Finding Assistance; Job Finding Assistance; Job Finding Assistance; Job Finding Assistance  
**Description:** Provides a cost-free employment network, including an online job bank, listing of upcoming job fairs, and apprenticeship and training programs. Offers multiple search criteria to look for employment and post resume to the site. Employers can find and recruit employees 24/7 by reviewing resumes of prospective candidates and posting open positions.

**Program: Ex-offender Re-entry Workshop**

**Categorized as:** Ex-Offender Reentry Programs; Job Finding Assistance; Prejob Guidance  
**Description:** American Job Centers offer job finding assistance to ex-offenders; American Job Centers in Bridgeport and Hartford also offer workshops for ex-offenders that are designed to assist them in their efforts to re-enter society and the workforce. Workshops focus on education and training; job search and networking techniques; resume preparation and job
applications; effective job interviewing techniques; how to handle employer felony questions; and special employment programs for ex-offenders.

Program: Job Finding Assistance: All Groups
Categorized as: Job Finding Assistance; Job Finding Assistance; Career Counseling
Description: Due to the Coronavirus the American Job Center's are open on a limited basis by appointment only. Click on Make an appointment. Connecticut Department of Labor - Partner of the American Job Center Network offers job search assistance services including workshops (e.g. Resume, Job Search and Interviewing), outplacement support, career counseling and access to a database of job openings. Visit the website: www.CTHires.com for a schedule of workshops and local phone numbers to call for current information. All job seekers may place their resumes into an employer-searchable database of resumes. The American Job Center Career Centers have self-service job search support services including research materials, copier/fax machine, postage, personal computers, ability to design and print resumes, and free access to the Internet for job search purposes. American Job Centers also offer information about educational programs for job seekers, offered by job center partners and other organizations.

At Site: AMERICAN JOB CENTERS - BRIDGEPORT - FULL SERVICE OFFICE
Career Center - Voice: 203-455-2700
Address: 2 Lafayette Square, Bridgeport, CT 06604
Voice: 203-455-2700 Business Services

At Site: AMERICAN JOB CENTERS - JOBCENTERCT.COM
Address: (n/a), Wethersfield, CT 06109

At Site: AMERICAN JOB CENTERS - HAMDEN - FULL SERVICE OFFICE
Voice: 203-859-3200
Address: 37 Marne Street, Hamden, CT 06514
Voice: 203-859-3419 Veterans Services

At Site: AMERICAN JOB CENTERS - HARTFORD - FULL SERVICE OFFICE
Voice: 860-256-3700 Career Center
Address: 60 Weston Street, Hartford, CT 06120
Voice: 860-256-3710 Veterans Services

At Site: AMERICAN JOB CENTERS AFFILIATE - MANCHESTER
Voice: 860-643-2222
Address: 893 Main Street, Manchester, CT 06040
Voice: 860-643-2222

At Site: AMERICAN JOB CENTERS AFFILIATE - WILLIMANTIC
Voice: 860-450-7603 Career Center
Address: 1320 Main Street, Willimantic, CT 06226
Voice: 860-450-7603 Career Center

At Site: AMERICAN JOB CENTERS - MONTVILLE - FULL SERVICE OFFICE
Voice: 860-848-5200 Employment Services
Address: 601 Norwich-New London Turnpike, Uncasville, CT 06382
Voice: 860-848-5200 Employment Services

At Site: AMERICAN JOB CENTERS AFFILIATE - DANIELSON
Career Center - Voice: 860-774-4077
Program: Certified Nursing Assistant (CNA) Program
Categorized as: Job Training Formats
Description: Offers training program for Certified Nursing Assistant (CNA).

At Site: AMERICAN RED CROSS - CONNECTICUT CHAPTER
Toll Free: 877-287-3327 (877-CTRedCross)
Address: 209 Farmington Avenue, Farmington, CT 06032
Toll free: 877-287-3327 (877-CTRedCross)

Program: Ashford Food Bank
Categorized as: Food Pantries
Description: Emergency food packages (1 - 3 day supply) for Ashford, Chaplin, Eastford and Willington individuals and families on a once a month basis (one Friday of the month 7-9am).

Voice: 860-429-2923 Church phone
Address: 38 Pompey Hollow Road (route 44), Ashford, CT 06278
Voice: 860-429-2923 Church phone

Program: Ashford Food Program
Categorized as: Food Pantries
Description: Offers food on a one time per month basis to Ashford residents who meet the income guidelines. Food distribution is first Friday of each month

At Site: ASHFORD FOOD PROGRAM
Voice: 860-487-1450 Connie
Voice: 860-487-1450

Program: Backus Mobile Health Resource Center
Categorized as: Health Screening/Diagnostic Services; Wellness Programs; Pregnancy Testing; Community Clinics; Outpatient Health Facilities
Description: Mobile Health Resource Center's van serves homeless and low income people at different sites in the eastern part of Connecticut.

At Site: BACKUS HOSPITAL, THE WILLIAM W. - BACKUS MOBILE HEALTH RESOURCE CENTER
Voice: 860-425-8739
Address: 326 Washington Street, Norwich, CT 06360
Voice: 860-425-8739

Program: Food Pantries: Canterbury Cares
Categorized as: Food Pantries
Description: Canterbury Cares provides a 3-day food supply for Canterbury residents in need twice per month. Pantry is open on the first Monday of the month from 4:30-6pm, and on the third Monday of the month from 10am-12noon. Residents are asked to bring 4 grocery bags.

At Site: CANTERBURY CARES FOOD PANTRY
Voice: 860-546-8829
Address: 6 South Canterbury Road, Canterbury, CT 06331
Voice: 860-546-8829

Program: Connecticut Women Can Weld!
Categorized as: Job Training Formats
Description: Free training program that introduces women ages 18+ to careers in melding. Program is ten weeks long and is held M-Th: 7am-3:30pm at 49 Locust Street, Hartford. Program is conducted by the Ironworkers Local 15 Joint Apprenticeship Training and features a math refresher course and test preparation, ten weeks of technical training, and developing workplace readiness and basic construction skills. Upon completion of the program, participants will receive certifications in CPR and First Aid; Fire Watch: Flagging and Signaling; Forklift; Scaffold User/Dismantler; and Ten-hour OSHA Construction.

At Site: CAPITAL WORKFORCE PARTNERS
Voice: 860-899-3448 Yolanda Rivera
Address: One Union Place, Hartford, CT 06103
Voice: 866-522-1111

Program: Artificial Intelligence (AI) Online Training
Categorized as: Job Training Formats
Description: Offers a free five week comprehensive online course for all Connecticut residents by providing fundamental artificial intelligence (AI) training to prepare individuals for success in a growing technological world. In addition, provides skills to thrive in AI driven industries, supporting employers in upscaling their work in the AI adoption to ensure equal success in AI education regardless of background.

At Site: CHARTER OAK STATE COLLEGE
Voice: 860-515-3800
Address: 185 Main Street, New Britain, CT 06051
Voice: 860-515-3800

Program: Soup Kitchens
Categorized as: Soup Kitchens
Description: Take-out meals served Monday through Friday at five locations: -First Congregational Church of Woodstock, 543 Route 169, Woodstock, Monday at 12noon -Central Village Congregational Church, 33 Main Street, Plainfield, Tuesday at 11:30am -United Methodist Church of Danielson, 9 Spring Street, Danielson, Wednesday at 12noon -Creation Church, 47 West Thompson Road, Thompson, Second, Fourth, Fifth Thursday of the month at 12noon -Moosup United Methodist Church, 11 South Main Street, Moosup, Friday at 11:30am

At Site: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT INC. - THOMPSON – CREATION CHURCH
Address: 47 West Thompson Road, Thompson, CT 06277
Voice: 860-779-2645

At Site: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT INC. - DANIELSON - UNITED METHODIST CHURCH
Address: 9 Spring Street, Danielson, CT 06239
Voice: 860-779-2465

Address: 33 Main Street, Plainfield, CT 06374
Voice: 860-779-2645

At Site: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT INC. - MOOSUP - UNITED METHODIST CHURCH
Voice: 860-779-2465
Address: 11 South Main Street, Moosup, CT 06354
Program: Community Based Educational Training for Health Profession Students
Categorized as: Job Training Formats
Description: Provides interprofessional educational opportunities for health profession students including didactic and clinical outreach/patient care in medically underserved communities (rural and urban) and underserved populations. In addition to interprofessional educational opportunities, regional centers offer training for a career as a certified nursing assistant, medical interpreter or community health worker.

At Site: CONNECTICUT AREA HEALTH EDUCATION CENTER PROGRAM - EASTERN AHEC
Voice: 860-465-8281
Address: 55 Main Street, Norwich, CT 06360
Voice: 860-465-8281

At Site: CONNECTICUT AREA HEALTH EDUCATION CENTER PROGRAM - CENTRAL AHEC
Voice: 860-231-6250
Address: 151 New Park Avenue, Hartford, CT 06106
Voice: 860-231-6250

Program: The CT Nursing Guide
Categorized as: Directory/Resource List Publication; Job Training Formats
Description: Online portal provides 24/7 access to an interactive nursing education guide which highlights on-the-ground, online and blended learning programs offered by nursing schools in Connecticut. The portal also provides access to an online Nursing Coach who can provide non-biased advisement focused on the needs and goals of the visiting student or nurse. The online guide helps students seeking to pursue a degree in nursing to determine the nursing degree and type of school that best fits their education criteria.

At Site: CONNECTICUT CENTER FOR NURSING WORKFORCE, INC.
Voice: 203-691-5013
Address: 110 Washington Avenue, North Haven, CT 06473
Voice: 203-691-5013

Program: Connecticut Foodshare Mobile Pantry
Categorized as: Food Pantries; Mobile Food Pantry Programs
Description: Mobile food pantries offered at various days/times. Full list of available locations, visit: https://ctfoodshare.org/get-help/connecticut-food-banks-mobile-pantry-schedule/.

Voice: 203-469-5000
Address: (n/a), CT
Voice: 203-469-5000

Program: Amnesty/Pardon Assistance
Categorized as: Pardon/Amnesty Assistance
Description: Offers information to ex-offenders to help them file for a full pardon or a certificate of employability (provisional pardon). An initial information session provides attendees with: an overview of the Connecticut Full Pardon or a Certificate of Employability (Provisional Pardon); information on how to research state statutes regarding a Connecticut Full or Provisional Pardon; State of CT information regarding Erasure of a Criminal Conviction; sample pardon request package with appropriate...
forms; Criminal Expungement information sheet; information regarding restoration of voting rights; listing of statutes and laws governing Records Relief by Expungement for all state and federal zones; and information on transitional jobs for ex-offenders. Offers further assistance for an hourly fee or for a package price.

At Site: CONNECTICUT PARDON TEAM
Voice: 860-823-1571
Address: 307 Main Street, Norwich, CT 06360
Voice: 860-823-1571

Program: Connecticut’s Reentry Community Online Resource Website
Categorized as: Ex-Offender Reentry Programs; Prejob Guidance; Job Finding Assistance
Description: Reentry group provides a website to assist individuals trying to coordinate resources and for those trying to navigate the vital resources for a successful reentry into their neighborhoods. Resources include a newsletter, links to information on the various reentry collaboratives, and various programs and services involving employment, family supports, health, housing, pre-release and other important resources.

At Site: CONNECTICUT REENTRY COLLABORATIVE
No phone: Visit website
Address: (n/a), Hartford, CT 06132
No phone: Visit website

Program: Advanced Manufacturing Technology Job Training Program
Categorized as: Job Training Formats
Description: Training program provides unemployed individuals or those looking for a new career to get an education in advanced manufacturing that will prepare them for jobs in Aerospace, Biomedical Technology and other fields. Certificates are earned in less than 10 months, and a 98% placement rate with an employer upon completion of the program is expected. CSCU Advanced Manufacturing Technology program is offered at the following community colleges Asnuntuck, Housatonic, Naugatuck Valley, Quinebaug Valley, Manchester, Middlesex, and Three Rivers.

At Site: CONNECTICUT STATE COLLEGES AND UNIVERSITIES
Voice: 844-464-3272
Address: 61 Woodland Street, Hartford, CT 06105
Voice: 860-723-0000

Program: Homeless Shelter: Single Adult Men, Parents with Children
Categorized as: Homeless Shelter
Address: 42 Jay Street, New London, CT 06320
Description: NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral. Emergency shelter for single adults and families consisting of at least a single parent with children (newborn to age 17); intake hours vary; referrals accepted 24 hrs/7 days. Maximum stay is 30 days for individuals and 60 days for families. Meals, case management and other support services are provide for shelter residents. *Shelter is not wheelchair accessible *Shelter accepts pregnant women (third trimester only) *Shelter accepts women with new born infants *Shelter accepts adults who have been detoxed.

211: Dial 2-1-1 for Shelter Intake through Coordinated Access Network
At Site: COVENANT SHELTER OF NEW LONDON  
Voice: 211 Dial 2-1-1 for Shelter Intake through Coordinated Access Network  
Address: 42 Jay Street, New London, CT 06320  
Voice: 860-443-0537

Program: Soup Kitchens  
Categorized as: Soup Kitchens  
Description: Soup kitchen serves to-go meals for people in need from the double red doors at the back of the church building. Breakfast is provided daily from 9-9:30am. Lunch is served daily from 12-1pm. Dinner is provided Friday and Saturday only from 4:30-5pm. Meals are served downstairs in the dining room.

At Site: COVENANT SOUP KITCHEN  
Voice: 860-423-1643  
Address: 220 Valley Street, Willimantic, CT 06226  
Voice: 860-423-1643

Program: Crisis Text Line  
Categorized as: Talklines/Warmlines; Suicide Prevention Hotlines; Mental Health Crisis Lines  
Description: Free, 24/7 text line for people in crisis is available to anyone in need. Trained volunteer counselors will provide active listening in an empathetic, understanding and respectful manner, but cannot do longer term counseling. Texts will be responded to generally in under five minutes, except during high volume times, such as at night, wait times may be longer.

At Site: CRISIS TEXT LINE  
Text line: Text HOME to 741741  
Address: 24 West 25th Street, New York, NY 10010  
Text Line: Text HOME to 741741

Program: CT Nonprofit Online Career Center  
Categorized as: Job Finding Assistance  
Description: Online career center for the nonprofit community provides free job postings, resume posting capabilities, and job alerts as new positions are posted on the site. Job seekers have an opportunity, at no cost, to create an account, search open positions, set up e-mail notices for when positions are posted that meet their criteria, and to post their resumes that may be searched by prospective employers. Nonprofit employers may post open positions. Note: Association does not provide direct community services. Also, association does not provide community service hours for volunteers.

At Site: CT COMMUNITY NONPROFIT ALLIANCE, INC.  
Voice: 860-525-5080  
Address: 75 Charter Oak Avenue, Hartford, CT 06106  
Voice: 860-525-5080

Program: Senior Community Service Employment Program Title V - SCSEP  
Categorized as: Job Finding Assistance; Senior Community Service Employment Programs  
Description: Senior Employment Program offers low-income, unemployed seniors, ages 55+, whose income is at or below 125% of the Federal Poverty Level paid internships at local nonprofits and public agencies, then helps them transition to permanent employment and achieve economic independence.
At Site: DEPARTMENT OF AGING AND DISABILITY SERVICES, STATE OF CONNECTICUT

Voice: 860-424-5643
Address: 55 Farmington Avenue, Hartford, CT 06105
Voice: 860-424-5055

Program: Enhanced Family Support
Categorized as: Mental Health Crisis Lines
Description: Evening and weekend support to DDS clients can be obtained by calling the assigned Case Manager or the DDS helpline during regular business hours or by calling 2-1-1 after regular business hours. 2-1-1 staff will assess the situation to determine if Mobile Crisis Intervention or police intervention services are needed through 911. Crisis clinicians offered through DMHAS and DCF will determine if the situation requires DDS support. Situations that may require enhanced family support include inappropriate or challenging behavior, loss or incapacitation of a primary caregiver, changes in physical or mental health status requiring enhanced care, individual is homeless, abuse or neglect investigations, stressors resulting in changes to family dynamics, urgent need for hourly respite, preventative measures to avoid hospitalization, and assistance identifying and accessing additional community resources.

At Site: DEVELOPMENTAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF (DDS)

Voice: 877-437-4577 DDS North Region Help Line - M-F: 8am-4:30pm
Address: 460 Capitol Avenue, Hartford, CT 06106
Voice: 866-433-8192 IN STATE CALLS: CENTRAL ELIGIBILITY INTAKE FOR SERVICES

SITE(S)
Address: 460 Capitol Avenue, Hartford, CT 06106
Voice: 866-433-8192 IN STATE CALLS: CENTRAL ELIGIBILITY INTAKE FOR SERVICES

Program: Employment Services
Categorized as: Prejob Guidance; Job Finding Assistance
Description: Offers assessment, resume writing, coaching, and assistance with a job search for adults with a disability.

At Site: DISABILITIES NETWORK OF EASTERN CONNECTICUT

Voice: 860-823-1898
Address: 19 Ohio Avenue, Norwich, CT 06360
Voice: 860-823-1898

Program: Eastern CT Manufacturing Pipeline Initiative
Categorized as: Job Training Formats
Description: Provides no-cost training to address the hiring needs of Electric Boat, members of the Eastern Advanced Manufacturing Alliance, and other manufacturers. Provides short-term classroom training, online manufacturing training and job search assistance.

At Site: EASTERN CONNECTICUT WORKFORCE INVESTMENT BOARD

Voice: 860-859-4100
Address: 108 New Park Avenue, North Franklin, CT 06254
Voice: 860-859-4100

Program: Mortgage Crisis Job Training Program
Categorized as: Job Finding Assistance; Mortgage Delinquency and Default Counseling
Description: Program works in partnership with American Job Centers and Connecticut
Housing Finance Authority to assist homeowners having difficulty in paying their mortgages with gaining employment skills and increase their earning potential. Services include customized employment services, job training scholarships, job search assistance and referrals to financial literacy classes, and other support services. Program also works with credit counselors and other support agencies to help homeowners improve their financial standing.

At Site: EASTERN CONNECTICUT WORKFORCE INVESTMENT BOARD
Voice: 860-859-4100
Address: 108 New Park Avenue, North Franklin, CT 06254
Voice: 860-859-4100

Program: Food Pantries
Categorized as: Food Pantries
Description: Food pantry is available for residents in need on the first Monday of each month from 8-10am.

At Site: EASTFORD, TOWN OF
Address: 133 Union Street, Eastford, CT 06242
Voice: 860-974-1618
Address: 16 Westford Road, Eastford, CT 06242
Voice: 860-974-0133

Program: CareerConneCT
Categorized as: Job Training Formats; Job Finding Assistance
Description: Job training program connects individuals to reskilling, upskilling, or next-skilling career opportunities in manufacturing, information technology, health care, infrastructure and clean energy, CDL, and other high-demand sectors. Once registered in the portal, participants will complete a brief skills inventory and then receive a Career Coach who will help them access training that meets their skills and interests, and provide supports which include tuition-free job training, case management, and employment assistance. Participants will also be able to explore career paths, learning opportunities and available jobs.

At Site: ECONOMIC AND COMMUNITY DEVELOPMENT, STATE CONNECTICUT DEPARTMENT OF - OFFICE OF WORKFORCE STRATEGY
Voice: 000-000-000 Visit website for application to Enroll
Address: 450 Columbus Boulevard, Hartford, CT 06103
Voice: 000-000-000 Visit website for application to Enroll

Program: Job Finding Assistance: Veterans
Categorized as: Job Finding Assistance; Specialized Information and Referral
Description: Website of the Federal Government helps men and women who have served in the military find employment in the Federal Government.

At Site: FEDS HIRE VETS
Leave a message - Voice: 202-606-7304
Address: Veterans Employment Program Office, Washington, DC 20415
Voice: 202-606-7304 Leave a message

Program: Food Pantries
Categorized as: Food Pantries
Description: Provides food assistance for Connecticut residents in a food crisis situation on a once per month basis. Response to requests is typically within 48
hours. Please visit the pantry's Facebook page for most current information.

At Site: FRIENDS OF ASSISI FOOD PANTRY
Voice: 860-774-2310 Answering machine
Address: 77 Water Street, Danielson, CT 06239
Voice: 860-774-2310 Answering machine

Program: Federally Qualified Health Center (FQHC)
Categorized as: Community Clinics; Outpatient Health Facilities
Description: Comprehensive primary and preventive care for all ages regardless of insurance status; however, patients may be billed if unable to pay at time of treatment. Services include diagnosis, treatment and follow-up of illness; physical exams; immunizations; and counseling for health problems. Spanish speaking nurses and physicians are available.

At Site: GENERATIONS FAMILY HEALTH CENTER - PUTNAM
By appointment only; 860-963-7917
Answering service after hours - Voice:
Address: 202 Pomfret Street, Putnam, CT 06260
Voice: 860-963-7917

At Site: GENERATIONS FAMILY HEALTH CENTER
By appointment only; 860-450-7471
Answering service after hours - Voice:
Address: 40 Mansfield Avenue, Willimantic, CT 06226
Voice: 860-450-7471 By appointment only; Answering service after hours

At Site: GENERATIONS FAMILY HEALTH CENTER - DANIELSON
By appointment only; 860-774-7501
Answering service after hours - Voice:
Address: 42 Reynolds Street, Danielson, CT 06239
Voice: 860-774-7501 By appointment only; Answering service after hours

At Site: GENERATIONS FAMILY HEALTH CENTER - NORWICH
By appointment only - 860-885-1308
Voice:
Address: 330 Washington Street, Norwich, CT 06360
Voice: 860-885-1308 By appointment only

Program: Manufacturing Degree and Certificate Program
Categorized as: Job Training Formats
Description: Training program provides opportunities for hands-on learning in the manufacturing workforce. Offers job preparation in the field of manufacturing by using computer-aided design, manufacturing technology, mechatronics, industrial service technician training, robotics, and welding training.

At Site: GOODWIN UNIVERSITY
Address: One Riverside Drive, East Hartford, CT 06118
Voice: 860-528-4111
SITE(S)

Address: One Riverside Drive, East Hartford, CT 06118
Voice: 860-528-4111

Program: SAMHSA Behavioral Health Therapy Referrals Treatment Services Locator
Categorized as: Mental Health Crisis Lines; Therapy Referrals; Therapy Referrals
Description: Behavioral Health Treatment Services Locator is a helpline that provides 24-hour free and confidential treatment referral and information about mental and/or substance use disorders, prevention, and recovery in English and Spanish. Helpline is an on-line source of information for persons seeking treatment facilities for substance abuse/addiction and/or mental health problems.

At Site: HEALTH AND HUMAN SERVICES, UNITED STATES DEPARTMENT OF - SAMHSA, SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES ADMINISTRATION
(800-662-HELP) 24 hour/7 days - Voice: 800-662-4357
Address: 5600 Fishers Lane, Rockville, MD 20857
Voice: 877-726-4727 (877-SAMHSA-7)

Program: Alternate Route to Teacher Certification
Categorized as: Job Training Formats
Description: Intensive training for individuals in careers other than education offers intensive, non-credit preparation in teaching methods and in the essential skills required to teach in Connecticut public schools. Program is limited to training to teach specific subjects for which there are, or expected to be, shortages, such as math, science, bilingual education and other specific subjects.

At Site: HIGHER EDUCATION, STATE OF CONNECTICUT OFFICE OF - ALTERNATE ROUTE TO TEACHER CERTIFICATION
Main Office: Applications/Certification Info - Voice: 860-947-1300
Address: 450 Columbus Boulevard, Hartford, CT 06103
Voice: 860-947-1300 Main Office: Applications/Certification Info

Program: Homeless Shelter: Families
Categorized as: Homeless Shelter
Description: NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral. Emergency shelter for families with children (families with mother and father or single mother; NOT single father), pregnant women and single women without children during periods of emergency, dislocation, crisis or hardship. Intake hours: M-F: 9am-5pm. Length of stay may vary, but is usually 60 days with extensions possible. Support services include budgeting, parenting workshops, nutritional information, housing search assistance, access to computers and the Internet, and transportation. There is an after school homework club with an educational coordinator assisted by volunteers and tutors. *Shelter is wheelchair accessible *Shelter accepts pregnant women who are at least six months pregnant *Shelter accepts women with new born infants *Shelter does NOT accept men with children

At Site: HOLY FAMILY HOME AND SHELTER
Voice: 211 Dial 2-1-1 for Shelter Intake through Coordinated Access
Program: Career Awareness and Job Training
Categorized as: Job Training Formats; Career Awareness
Description: Places underserved youth in Connecticut into corporate internships. Eligible students are interested in pursuing careers in business, engineering, computer and information sciences, sales, marketing, allied health care, and management. Preference goes to ethnically diverse college students who have a GPA of at least 3.0.

At Site: INROADS/NEW ENGLAND REGION
Address: 10 South Broadway, Saint Louis, MO 63102

Program: IHSP - Daily Bread Food Pantry
Categorized as: Food Pantries
Description: 2024: By appointment only. Offers emergency food for individuals and families. Those in need are assisted by a volunteer and together select the items they need for their families from a list.

At Site: INTERFAITH HUMAN SERVICES OF PUTNAM
Voice: 860-928-0169
Address: 51 - 53 Grove Street, Putnam, CT 06260
Voice: 860-928-0169

Program: Job Finding Assistance
Categorized as: Job Finding Assistance
Description: Judicial Branch website provides information about judicial system positions which are open to the public.

At Site: JUDICIAL BRANCH, STATE OF CONNECTICUT - ADMINISTRATIVE SERVICES, HUMAN RESOURCE MANAGEMENT UNIT
Address: 90 Washington Street, Hartford, CT 06106
Voice: 860-706-5260

Program: Apprenticeship Connecticut Initiative Training Program
Categorized as: Job Training Formats; Job Finding Assistance; Job Finding Assistance
Description: Apprenticeship training programs provide on-the-job training with related classroom instruction to prepare workers for skilled industry related jobs. Programs developed by regional workforce development boards are operated by private industry, employer or labor/management sponsored companies who train workers in construction, manufacturing and service sector positions, ie, healthcare. Training programs range from one to six or more years and wages are earned while in the training program. A certificate is provided by the sponsors upon completion of the program.

At Site: LABOR, STATE OF CONNECTICUT DEPARTMENT OF - OFFICE OF APPRENTICESHIP AND TRAINING PROGRAM
Voice: 860-263-6085
Address: 200 Folly Brook Boulevard, Wethersfield, CT 06109
Voice: 860-263-6085

Program: CT Career Paths Resource Guide
Categorized as: Job Finding Assistance; Career Counseling; Academic Counseling
Description: Career Resource guide provides assistance with job strategies, education
and training advice, wage guidelines, and local, statewide and online resources. Articles in the guide provide information on employment of minors, résumé design basics, job interviews, and how to avoid employment scams. Data on more than 330 occupations in the state, including narrative descriptions, number of individuals currently employed, annual job openings, salary information, and required training and basic skills sought by employers is also provided.

At Site: LABOR, STATE OF CONNECTICUT DEPARTMENT OF
Address: 200 Folly Brook Boulevard, Wethersfield, CT 06109
Voice: 860-263-6000

Program: CTHIRES Online Employment Network
Categorized as: Job Finding Assistance
Description: Provides a cost-free employment network, including an online job bank, listing of upcoming job fairs, and apprenticeship and training programs. Offers multiple search criteria to look for employment and post resume to the site. Employers can find and recruit employees 24/7 by reviewing resumes of prospective candidates and posting open positions.

At Site: LABOR, STATE OF CONNECTICUT DEPARTMENT OF
Voice: 860-263-6040
Address: 200 Folly Brook Boulevard, Wethersfield, CT 06109
Voice: 860-263-6000

Program: CareerOneStop, Career Exploration, Job Training, Job Finding Assistance
Categorized as: Information Sources; Job Finding Assistance; Job Training Formats; Career Exploration
Description: CareerOneStop is a U.S. Department of Labor-sponsored website, www.careeronestop.org, that offers career resources and workforce information to job seekers, students, businesses, and workforce professionals. It includes America’s Career InfoNet which helps individuals explore career opportunities to make informed employment and education choices. The website, www.careerinfonet.org, provides user-friendly occupation and industry information, salary data, career videos, education resources, self-assessment tools, career exploration assistance, and other resources. America’s Service Locator connects individuals to employment and training opportunities available at local One-Stop Career Centers. The website, www.servicelocator.org, provides contact information for a range of local work-related services, including unemployment benefits, career development, and educational opportunities.

At Site: LABOR, UNITED STATES DEPARTMENT OF - CAREERONESTOP WEBSITES
Voice: 877-348-0502 Call for help with website
Address: (n/a), Washington, DC 20210

Program: National Dating Abuse Helpline
Categorized as: Domestic Violence Hotlines
Description: The National Dating Abuse Helpline and website, www.loveisrespect.org, provides help for teens experiencing dating abuse. The website offers a chat room where teens can write and receive immediate, one-on-one assistance from trained advocates. The helpline is staffed 24 hours/7 days.

At Site: LOVE IS RESPECT WEBSITE
Address: PO BOX 90249, Austin, TX 78709
Program: MakerspaceCT Educational and Workforce Training Programs - Intro To Milling and OSHA Certification
Categorized as: Job Training Formats
Description: Job training program for youth and young adults ages 16-24 provides participants with an introduction to milling and CNC machine operations, as well as a chance to get certified in OSHA 10/30, which is a required credential for many jobs to ensure safe and healthy working conditions. Introduction to Milling Basics will teach participants about the use manual milling and CNC Machining, how these machines work, how they are programmed, and how their applications apply to a variety of manufacturing processes. Overview will include videos, blueprint reading basics, using a manual milling machine and safety operations of a HAAS TM1P CNC milling machine in the MakerspaceCT Machining lab. Like all classes at MakerspaceCT, this 12 hour overview will include “hands-on” use of tools and machinery and all students will finish with a machined project of their own. Second step of the training program includes a 30 hour Occupational Safety and Health Association Safety Course. Many manufacturers in Connecticut are required to meet federal safety standards when working in a manufacturing facility or shop floor and a completed safety course can put participants ahead of others seeking manufacturing positions.

At Site: MCEIVR, INC. - MAKERSPACECT
Voice: 860-619-6251
Address: 36 Talcott Street, Hartford, CT 06103
Voice: 860-619-6251

Program: Action Line - Adult Crisis Telephone Intervention and Options Network
Categorized as: Mental Health Crisis Lines
Description: Crisis support line for adults 18 years of age or older who are in the community and in the midst of a psychiatric or emotional crisis for which an immediate response may be required. ACTION line is a centralized phone number answered by 2-1-1 staff trained to offer an array of supports and options to individuals in distress, including: telephonic support, referrals and information about community resources and services; warm-transfer to the Mobile Crisis Team (MCT) of their area.

At Site: MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT DEPARTMENT OF (DMHAS)
Voice: 800-467-3135 800-HOPE-135
Address: 410 Capitol Avenue, Hartford, CT 06134
Voice: 860-418-7000 Main Number

Program: Employment Connections
Categorized as: Job Finding Assistance
Description: Association lists jobs on web page: www.naswct.org which is updated every week. Employers should contact the agency about advertising rates for posting jobs.

At Site: NATIONAL ASSOCIATION OF SOCIAL WORKERS - CONNECTICUT CHAPTER
Voice: 860-257-8066
Address: 2139 Silas Deane Highway, Rocky Hill, CT 06067
Voice: 860-257-8066

Program: Domestic Violence Hotlines - Outside Connecticut
Categorized as: Domestic Violence Hotlines
Description: Provides domestic violence crisis intervention and referrals to local domestic violence service providers. Connecticut domestic violence
intervention and shelter can be reached by calling 888-774-2900. A chat line is available at the website daily from 8am-3pm ET.

At Site: NATIONAL DOMESTIC VIOLENCE HOTLINE
Address: (n/a), Austin, TX 78709
Voice: 737-225-3150

Program: Certified Nursing Assistant (CNA), Phlebotomist and Patient Care Tech (PCT) Training
Categorized as: Job Training Formats
Description: Program is approved by the State of Connecticut Department of Public Health to provide training for individuals looking to become a Certified Nursing Assistant (CNA), Phlebotomist or Patient Care Tech (PCT).

At Site: NORTHEAST MEDICAL INSTITUTE - HARTFORD
Voice: 203-391-6766
Address: 121 Roberts Street, East Hartford, CT 06108
Voice: 203-391-6766

Program: Family Child Care Registered Apprenticeship Program
Categorized as: Job Finding Assistance; Job Training Formats
Description: Child care training program, a federally backed workforce program coordinated in partnership between OEC, CTDOL, and SEIU, created with the goals of partnering with families and communities to create culturally and linguistically appropriate care for their children, while improving the quality of early care and education. The course requires a minimum of 2,000 hours working on the job while earning a wage, and includes hundreds of hours of classroom learning. Upon completion of the apprenticeship program, family child care providers will have the Child Development Associate and National Association for Family Child Care credentials. These credentials raise the wages for providers, improve future earning power, and lift the quality of the home-based early childhood education programs.

At Site: OFFICE OF EARLY CHILDHOOD, STATE OF CONNECTICUT - DIVISION OF EARLY CARE AND EDUCATION
Voice: 860-500-4412
Address: 450 Columbus Boulevard, Hartford, CT 06103
Voice: 860-500-4412

At Site: P.R.I.D.E PROGRAM
Program: Amnesty Pardon Assistance
Categorized as: Pardon/Amnesty Assistance
Description: State agency may grant paroles, pardons and commutation of sentences to eligible convicted offenders. Board meets 12 times each year to consider non-inmate pardon applications. Commutation sessions are heard once in the Spring and once in the Fall meetings current offenders/inmate applications are considered by the Board. Pardons process is divided into two categories based on applicant status. Categories include: current offenders (inmates, probationers and parolees) and Ex-Offender/Non-Inmate (persons who have already completed their sentence and/or period of supervision).

At Site: PARDONS AND PAROLES, STATE OF CONNECTICUT BOARD OF
Pardons unit - Voice: 203-805-6643
Address: 55 West Main Street, Waterbury, CT 06702
Voice: 203-805-6643 Pardons unit
Program: Patrick's Training and Development Center
Categorized as: Job Training Formats
Description: Offers technical and non-technical job training classes for adults. WIOA-approved applicants accepted. Subject areas include business courses, computer certification, Green LEED training, food services, and health and safety courses. Training is virtual, testing is on-site.

At Site: PATRICK'S ACADEMY - WINDSOR
Voice: 860-833-6029
Address: 360 Bloomfield Avenue, Windsor, CT 06095
Voice: 860-754-4263

At Site: PATRICK'S ACADEMY - Newington
Voice: (860) 833-6029
Address: 705 North Mountain Road, Newington, CT 06111
Voice: 860-754-4263

Program: Food Pantries
Categorized as: Food Pantries
Description: Food pantry for residents of any age in need open M: 5:30-6:30pm and T: 11:30am-12:30pm. Call for an appointment.

At Site: POMFRET, TOWN OF - FOOD PANTRY/MUNICIPAL AGENT FOR THE ELDERLY
Voice: 860-928-2309
Address: 5 Haven Road, Pomfret Center, CT 06259
Voice: 860-928-2309

Program: Food Pantries
Categorized as: Food Pantries
Description: Provides five days of food, including some perishables, to individuals and families in a financial crisis. Individual households are eligible for food one time each month. Walk-in only. Hours: M: 10-11:30am; W: 5-6pm; F: 1-2:30pm. TEFAP food is available to all Connecticut residents who fall within the income guidelines.

At Site: PROJECT PIN
Voice: 860-564-5591
Address: 23 Village Center Circle, Moosup, CT 06354
Voice: 860-564-5591

Program: Certified Nursing Assistant (CNA) Program
Categorized as: Job Training Formats
Description: Nurse's aide training programs are provided within the state at the following Connecticut Department of Public Health approved training sites found on the website below. Visit the CTDPH webpage for a list of Certified Nursing Aide programs, find an application, how to reinstate a lapsed certification, how to be placed on a registry when a CNA program is completed and certified, in addition to other general information.

At Site: PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - CONNECTICUT NURSE'S AIDE REGISTRY
Address: 410 Capitol Avenue, MS#12APP, Hartford, CT 06134
Voice: 860-509-7603 Press Option #1

Program: Connect to Care Jobs in Connecticut
Categorized as: Job Finding Assistance
Description: Connecticut healthcare nursing facilities job portal is seeking qualified healthcare workers and link them to open positions at a nursing facility in Connecticut. This portal addresses staffing needs and shortages in nursing homes statewide by matching long-term care facilities in the state with hundreds of qualified potential staff. Job seekers eligible to register for ConnectToCare include those qualified for the nurse’s aids, nursing assistants, registered nurses, licensed vocational nurses, social workers, activity aides, speech therapists, cooks, and environmental service aides. Connect to Care Jobs is available to Connecticut nursing facilities that wish to post openings. The tool is available at no cost to job seekers. Nursing facilities licensed by the Connecticut Department of Public Health may currently register to post jobs.

At Site: PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF (DPH)
Voice: 000-000-000 Visit the website for general information
Address: 410 Capitol Avenue, Hartford, CT 06134
Voice: 860-509-8000

Program: EMT, EMR, AEMT, Paramedical Education and Training
Categorized as: Job Training Formats
Description: Office of Emergency Medical Services approves EMR, EMT, AEMT, Paramedic training course or refreshers/recertifications, and can provide the list of certified trainers to interested persons. Instructor resources and education and training materials are also available.

At Site: PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - EMERGENCY MEDICAL SERVICES
Licensing/Certification/Rate Setting/Complaints - Voice: 860-509-7975
Address: 410 Capitol Avenue, Hartford, CT 06134
Voice: 860-509-7975 Licensing/Certification/Rate Setting/Complaints

Program: Registered Nursing Programs
Categorized as: Job Training Formats
Description: Maintains a list of Registered Nursing programs in Connecticut. Visit the website link below for the listing.

At Site: PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - REGISTERED NURSE PROGRAMS

Program: Job Finding Assistance: Direct Support Workers Caregivers
Categorized as: Job Finding Assistance
Description: Website and call center provide help for people looking for jobs as direct support providers and caregivers. Job applicants complete a free online application and are listed on the website where potential employers who are registered with Rewarding Work can review the applications and contact job applicants about their jobs. Applicants may also apply for jobs listed on the website’s job board. Information for employers and workers, including job resources, are listed by state (Connecticut, Kansas and Massachusetts). Website and call center also provide a resource for older adults and people with disabilities and their families who need to hire support staff.

At Site: REWARDING WORK RESOURCES
Address: 20 Eastbrook Road, Dedham, MA 02026

Program: Food Pantries
Categorized as: Food Pantries
Description: Drive-thru food distribution on the 2nd and 4th Tuesday of the month, 10-11am, and 3-4pm.

At Site: SAINT MARY'S CHURCH FOOD PANTRY
Address: 34 North Main Street, Jewett City, CT 06351
Voice: 860-376-2044 ext. 108 Saint Mary's Church Food Pantry

Program: Food Pantries
Categorized as: Food Pantries
Description: Provides a 5-day supply of food. Bring a bag to carry food.

At Site: SALVATION ARMY - WILLIMANTIC CORPS COMMUNITY CENTER
Voice: 860-423-0977
Address: 316 Pleasant Street, Willimantic, CT 06226

Program: Sea-Legs Sailor Apprentice Shipwright
Categorized as: Job Training Formats
Description: Offers training as an apprentice shipwright to advanced Sea-Legs sailors. An apprentice shipwright learns to use the tools and materials required to refurbish boats. Apprentices earn wages as they gain vocational skill and maritime experience.

Voice: 860-912-5393
Address: 19 Guthrie Place, New London, CT 06320
Voice: 860-912-5393

Program: My Place CT
Categorized as: Comprehensive Information and Referral; Specialized Information and Referral; Job Finding Assistance; Specialized Information and Referral
Description: Long-term care initiative gives Connecticut residents more choice in how and where they receive supports and services by linking to an interactive website tool, My Place CT (http://www.myplacect.org/) or by dialing 2-1-1, to talk to a live person to help locate resources and information about health and transportation services, long-term care programs, and in-home care resources, to name a few. A Facebook page has also been set up with interesting articles, ideas and stories that can be found at: https://www.facebook.com/MyPlaceCT/

At Site: SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - MONEY FOLLOWS THE PERSON UNIT
Address: 55 Farmington Avenue, Hartford, CT 06105
Voice: 888-992-8637 (888-99-CTMFP)

Program: Food Pantry
Categorized as: Food Pantries; Food Donation Programs
Description: Food pantry is available every Wednesday from 8am-12noon, for Connecticut residents in need.

At Site: SPRAGUE, TOWN OF - FOOD PANTRY
Voice: 860-822-3000 ext. 203
Address: One Main Street, Baltic, CT 06330
Voice: 860-822-3000 ext. 203

Program: Storrs Congregational Church Food Pantry
Categorized as: Food Pantries
Description: Serves families and UConn students who live in the Storrs-Mansfield and Willimantic areas. Open with no appointment necessary on Monday, from 12noon-2pm, Thursday, from 2:30-5pm, and Sunday from 11am-12noon. Use the parking lot via the first driveway past the church. Patrons are asked to bring bags or boxes for transporting items. Pantry also accepts food donations. Volunteers who are college-age or older are welcome.

Voice: 860-429-9382
Address: 2 North Eagleville Road, Storrs Mansfield, CT 06268
Voice: 860-429-9382

Program: TEEG Food Security - Community Markets
Categorized as: Food Pantries
Description: Community Markets offer food to community members. Monthly distribution program helps individuals and families stretch limited dollars to pay monthly bills and purchase perishable food, while relying on TEEG for staple food items. Food is available as follows: North Grosvenordale: 15 Thatcher Road on Monday 3-5pm; Wednesday: 1-3pm; Friday: 10am-12noon. Pomfret: 207 Mashamoquet Road: 1st, 2nd, 3rd, and 5th Tuesday of the month: 1-4pm; Every Thursday: 1-3pm. Woodstock Mobile Market: 415 Route 169: 4th Tuesday of the month: 1:30-2:30pm.

Voice: 860-923-3458
Address: 15 Thatcher Road, North Grosvenordale, CT 06255
Voice: 860-923-3458

Program: Trans Lifeline
Categorized as: Mental Health Crisis Lines; Suicide Prevention Hotlines
Description: Trans Lifeline assists transgender people experiencing a crisis, particularly issues with gender identity. Goal of the service is to prevent self-harm. All calls from any transgender person in need are welcome. Call staff will connect callers with services that can help them meet their needs.

Toll Free: 877-565-8860
Address: 195 41st street, Oakland, CA 94611
Toll Free: 877-565-8860 Hotline

Program: On-the-Job Training Program
Categorized as: Job Training Formats
Description: Highway and road construction/repair training program offers entry level and apprenticeship on the job training opportunities for minorities, women, and people who are disadvantaged. DOT takes names and information from applicants and distributes this information to area contractors. The contractor then contacts the applicant for an interview if they have an opening that fits the applicant's interest. Examples of job training opportunities include heavy equipment operator, fence installer, flag person, form setter, guardrail erector, iron worker, painter, pipe layer, laborer, and more.

At Site: TRANSPORTATION, STATE OF CONNECTICUT DEPARTMENT OF
Information - Voice: 860-594-2178
Address: 2800 Berlin Turnpike, Newington, CT 06111
Voice: 860-594-2000 Automated Information

Program: Suicide Prevention Hotlines
Categorized as: Mental Health Crisis Lines; Suicide Prevention Hotlines; Youth Issues
Description: Information Services
National, toll free crisis hotline for gay, lesbian, transgender, and questioning youth available 24 hours a day, seven days a week offers crisis intervention counseling, information, and referrals.  1) TrevorText - Text the word “Trevor” to 1-202-304-1200. Standard text messaging rates apply. Available on Thursdays and Fridays: 4-8pm ET 2) TrevorChat - Available 7 days a week: 3-9pm ET

At Site: TREVOR HELPLINE
(866-4-U-TREVOR) - 866-488-7386
Hotline: 310-271-8845 Administrative office

Program: Federally Qualified Health Center (FQHC)
Categorized as: Outpatient Health Facilities; Community Clinics
Description: Health services include diagnosis, treatment and follow-up of illness, physical exams, immunization, counseling for health problems, and information related to health problems. Comprehensive primary and preventive care is provided for people of all ages regardless of insurance status; however, patients may be billed if unable to pay at time of treatment.

At Site: UNITED COMMUNITY AND FAMILY SERVICES - PLAINFIELD HEALTH CENTER
Voice: 860-822-4938
Address: 120-122 Plainfield Road, Moosup, CT 06354
Voice: 860-822-4938

At Site: UNITED COMMUNITY AND FAMILY SERVICES - THE EDWARD & MARY LORD FAMILY HEALTH CENTER
Voice: 860-892-7042
Address: 47 Town Street, Norwich, CT 063602315
Voice: 860-892-7042

At Site: UNITED COMMUNITY AND FAMILY SERVICES - GRISWOLD HEALTH CENTER
Voice: 860-376-7040
Address: 226 East Main Street, Jewett City, CT 06351
Voice: 860-376-7040

Program: Primary Care
Categorized as: Community Clinics; Health Screening/Diagnostic Services; Immunizations
Description: Provides comprehensive medical care services for existing United Services clients. Staff includes board-certified APRNs, Nurse Care Managers, Care Coordination staff and medical assistant/phlebotomists. Offers assessment, diagnosis and treatment of illness, physical examinations, women’s health care/GYN, chronic disease management, specialty referrals, and immunizations. On-site testing including EKG, rapid point of care testing (blood glucose, Strep, Covid, flu, HIV, mononucleosis, Hepatitis C, pregnancy, lipids) and referral for diagnostic testing. Onsite blood draws available. In addition, the Primary Care Program participates in the CT Breast and Cervical Cancer Early Detection Program. Women without insurance may receive a physical, Pap smear and mammogram at no charge.

Program: Crisis Response Services - Psychiatric Crisis
Categorized as: Suicide Prevention Hotlines; Mental Health Crisis Lines
Description: Trained clinicians provide emergency mental health services to adults in crisis by phone, in person in an office setting, and in the community. In
addition, Crisis Response Services' clinicians will go to other agency sites or into the community, often with the police, to manage a psychiatric situation. An adult emergency includes occurrences, such as a need for a medication refill or a support call for anxiety, and more acute circumstances, which could be severe depression, suicide threats or hallucinations.

**At Site: UNITED SERVICES**

Voice: 860-774-2020  
Address: 1007 North Main Street, Dayville, CT 06241  
Voice: 860-774-2020

**At Site: UNITED SERVICES - WINDHAM AREA OFFICE**

Voice: 860-456-2261  
Address: 140 North Frontage Road, Mansfield Center, CT 06250  
Voice: 860-456-2261

**Program: Job Finding Assistance**

Categorized as: Job Finding Assistance  
Description: Provides web-based information about available federal jobs and tests.

**At Site: USA JOBS - FEDERAL JOB INFORMATION CENTER**

Phone1: No phone - access the website  
Address: (n/a), Washington, DC 20001

**Program: Job Training**

Categorized as: Job Training Formats  
Description: Skills training program leads to job placement for individuals with disabilities. Individuals are prepared for careers with HomeGoods Distribution Center, Mohegan Sun Casino, Mystic Aquarium, Walgreens Distribution Center, and Walgreens Retail Stores. Individuals attend employer based training and upon successful completion, are placed in related jobs. Community Enterprises partners with the participating businesses to provide instruction and training.

**At Site: VIABILITY, INC.**

Voice: 860-683-2178  
Address: 115 Elm Street, Enfield, CT 06082  
Voice: 860-683-2178

**Program: Winter No Freeze Shelter**

Categorized as: Homeless Shelter  
Description: NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral. No freeze winter shelter provides a place for homeless adults to stay between 7:30pm and 8:30am, 7 days/week. Warm beverages are available.

**At Site: WINDHAM REGION NO FREEZE HOSPITALITY CENTER**

Phone1: 211 Shelter Intake through Coordinated Access Network  
Address: 75 Bridge Street, Willimantic, CT 06226  
Voice: 860-450-1346

**Program: Skill Up for Manufacturing**

Categorized as: Job Training Formats; Job Finding Assistance  
Description: Program provides training in the manufacturing workforce. Application is
available online. Program generally lasts 5 weeks and participants should be able to get into entry-level manufacturing jobs once they have completed training. Check website for current dates and locations of program. Training is free.

At Site: WORKFORCE ALLIANCE - AMERICAN JOB CENTER - NEW HAVEN  
Voice: 203-867-4030 ext. 227  
Address: 370 James Street, New Haven, CT 06513  
Voice: 203-624-1493

Program: Platform to Employment  
Categorized as: Job Training Formats  
Description: Program addresses the needs of the long-term unemployed. Selected participants complete a 5-week preparatory program and then are assisted in getting connected to a work experience with an employer. Platform to Employment may assist in covering the cost of wages during the work experience for a maximum of 8 weeks. The Program is offered at the following locations: 1.) Bridgeport: 1000 Lafayette BLVD, Suite 501, Bridgeport, CT 06604 - (Platform to Employment office) 2.) Hartford: Veeder Building, 20 -28, Sargeant St, 3rd Floor, Hartford, CT 06105 3.) New Haven: Power House Building 458 Grand Avenue, Unit 112, New Haven, CT 06513 4.) North Franklin: 841 Route 32, North Franklin, CT 06254 5.) Waterbury: American Job Center, 249 Thomaston Avenue, Waterbury, CT 06702. Please note: Currently all classes are being conducted virtually.

At Site: WORKPLACE, THE  
Voice: 203-610-8492 Platform to Employment Office  
Address: 1000 Lafayette Boulevard, Bridgeport, CT 06604  
Voice: 203-610-8500
If you were recently released from incarceration, these additional resources will help you find services and programs that you may need.

**BE PREPARED!**

If you left your ID at the correctional facility, call the Department of Correction Public Information Office at 860-692-7780 to see if you can obtain it. At the end of this guide there is a section on "How to Replace Documents When You Have Lost All Your Identification Cards".

Note that if searching for shelters, some of the shelters and drop-in centers may require medical information, such as proof that you’ve had a tetanus shot, and a tuberculosis-free test result. These medical records are obtained from the nursing supervisor at the correctional facility. This guide also includes an “Immunization - Adults” section that lists facilities that provide immunizations.

**United Way 2-1-1:** You can find information about additional resources that are available by using the 2-1-1 online website, or by calling 2-1-1 and talking with a call specialist. The call center is available 24 hours a day, 7 days a week! Go to www.211ct.org and follow the directions on the web site to locate the type of service, and then the specific resource you need, or: Dial 2-1-1 directly and talk to one of the call specialists who will assist you. You can also reach them, toll-free, at 1-800-203-1234. They can help you locate a resource, provide referrals and crisis intervention services. The service is free and confidential.

**CT Department of Social Services:** Benefit assistance may also be available by contacting the Department of Social Services (DSS). To find out about the types of services they provide you can reach them at 855-626-6632 or at http://www.ct.gov/dss/site/default.asp.

**What if you don’t have access to a computer?** Most public libraries have computers that are available for public use. They require a library card, but if you don’t have one, they will issue you a temporary library card if you can show a picture ID or proof of address. If you have no ID, and if you are staying at a shelter, the library can give you a form to be filled out at the shelter.

**What if you don’t have access to a phone?** You can apply for a free cell phone through the SafeLink Wireless Assistance program, 800-977-3768. This online web site lists those who qualify for the program: https://www.safelinkwireless.com/Enrollment/Safelink/en/Public/NewHome.html or call 2-1-1 for other free phone services for Connecticut residents.

**ACCESS HEALTH CT CONNECTICUT’S HEALTH INSURANCE MARKETPLACE AND MEDICAID ENROLLMENT CENTER**

Call the enrollment center at: (855) 805-4325 if you do not have medical insurance, or access online at: www.accesshealthct.com.

Or visit the 2-1-1 eLibrary paper “Access Health CT”, which will link you to other general information on health insurance options and tips.
MEDICAID PROGRAMS

For information about Medicaid programs and eligibility: Go to www.211ct.org and under “Search for Services” type in “Medicaid” in the search box.

HOW TO REPLACE DOCUMENTS WHEN YOU HAVE LOST ALL OF YOUR IDs

The United Way 2-1-1 on-line web site contains complete information about how to obtain a:

- Birth certificate,
- State issued driver’s license or non-driver identification
- Social security card

You can get the information one of the following ways:

Go to www.211ct.org and click on the “eLibrary” box. Then click on “Records, Licenses and Permits”. Then click on “Replacing Documents When You Have Lost All Your IDs”. This will give you links to the information about birth certificates, state issued licenses and IDs, and social security cards. OR Go to http://uwc.211ct.org/social-security-cards-documents-required-to-obtain-a-social-security-number-and-card-or-a-replacement-card/ and it will take you directly to “Replacing Documents When You Have Lost All Your IDs”. OR If you do not have access to a computer, you may dial 2-1-1 and speak to a call specialist who will assist you.

Birth Certificates: If you were born in the State of Connecticut but do not know the town where you were born, you can go to the State of CT Department of Public Health with identification; give them your name at birth and date of birth. The DPH will search for a record and if found, can issue the certificate while you wait. The fee is $30. The web site is www.ct.gov/dph. The address is: Department of Public Health, 410 Capitol Avenue, Hartford, CT 06134; 1st Floor Department of Vital Records - (860)509-5690.

Social Security Cards: Note that when you apply for a social security card, it is required that you provide an address, where the card can be sent. Locations of the Social Security offices in Connecticut can be found on the Social Security website, http://www.211ct.org/ICarol/nameresults.aspx?searchTerm=social+security+cards&town=-1 or by dialing 2-1-1

HOT LINES

- Suicide Prevention/Mental Health Hotline: 211
- Domestic Violence/Sexual Assault: 911