



Enhanced 911

Categories : [Disability Related Services](#), [Older Adult Programs](#), [Public Safety](#)

Description

Enhanced 911 is a special emergency response system for people with disabilities. When an “enhanced 911” call is received by a 911 dispatcher, the person’s address and pertinent information about that person’s disability is displayed so that the responders are aware of any special needs at that address.

Cost

No fee

Application

2-1-1 screens for service and distributes application forms when appropriate.

Eligibility

At least one of the following conditions should be present for eligible individuals:

- On a life support system
- Non-ambulatory
- Blind
- Hearing disabled
- Speech disabled
- Uses a TTY telecommunication device
- Cognitive impairment
- Psychiatric impairment

Other Information

Enhanced 911 service covers all eligible landline (phones that have a wire to the customer’s home) phone customers in Connecticut regardless of which company provides the customer’s local phone service. “Landline” includes cable phone service. Cellular (wireless/mobile) phones are NOT served by Enhanced 911.

To Find Providers in Connecticut’s Community Resources Database:

Search by service name: [Special Assistance Notification Services](#)

SOURCE: iCarol database

PREPARED BY: 211/mm

CONTENT LAST REVIEWED: March2019