



United Way of Connecticut

2-1-1 Service Requests Report

Top 20 Services for selected State(s): Connecticut, Out Of State

Period: 8/1/2016-8/31/2016

Age(s) : More than 5 selected

Total Number Of Contacts: 24,676

Gender(s) selected: Male, Female, UnKnown

Total Number of Service Requests: 28,311

Region Services

2016

| Region | Taxonomy | Total |
|-----------|--|-------|
| Aggregate | Individual and Family Support Services | 5,268 |
| | Housing/Shelter | 4,031 |
| | Counseling Settings | 2,355 |
| | Utilities | 2,311 |
| | Public Assistance Programs | 2,275 |
| | Mental Health Assessment and Treatment | 1,902 |
| | Health Supportive Services | 1,287 |
| | Legal Services | 982 |
| | Temporary Financial Assistance | 968 |
| | Food | 903 |
| | Substance Use Disorder Services | 704 |
| | Information Services | 519 |
| | Material Goods | 514 |
| | Tax Organizations and Services | 509 |
| | Community Groups and Government/Administrative Offices | 401 |
| | Transportation | 332 |
| | Consumer Assistance and Protection | 240 |
| | Employment | 217 |

| Region | Taxonomy | Total |
|--------|--------------------------------|------------|
| | Mental Health Support Services | 175 |
| | Public Safety | 168 |

| Region | Taxonomy | Total |
|--------|--|--------------|
| CT | Individual and Family Support Services | 5,255 |
| | Housing/Shelter | 4,023 |
| | Utilities | 2,310 |
| | Counseling Settings | 2,275 |
| | Public Assistance Programs | 2,272 |
| | Mental Health Assessment and Treatment | 1,896 |
| | Health Supportive Services | 1,286 |
| | Legal Services | 981 |
| | Temporary Financial Assistance | 967 |
| | Food | 903 |
| | Substance Use Disorder Services | 700 |
| | Material Goods | 514 |
| | Tax Organizations and Services | 509 |
| | Information Services | 442 |
| | Community Groups and Government/Administrative Offices | 398 |
| | Transportation | 332 |
| | Consumer Assistance and Protection | 240 |
| | Employment | 217 |
| | Mental Health Support Services | 175 |
| | Public Safety | 166 |

| Region | Taxonomy | Total |
|--------------|--|-----------|
| Out Of State | Counseling Settings | 80 |
| | Information Services | 77 |
| | Individual and Family Support Services | 13 |
| | Housing/Shelter | 8 |
| | Mental Health Assessment and Treatment | 6 |
| | Substance Use Disorder Services | 4 |
| | Community Groups and Government/Administrative Offices | 3 |
| | Public Assistance Programs | 3 |
| | Public Safety | 2 |
| | Health Supportive Services | 1 |
| | Legal Services | 1 |
| | Organizational Development and Management Delivery Methods | 1 |
| | Public Health | 1 |
| | Temporary Financial Assistance | 1 |
| | Utilities | 1 |