



# Generation Power CT (Operation Fuel)

Categories : [Energy Assistance/Utilities](#)

Please Note: Operation Fuel has officially rebranded—**beginning on, July 1, 2025, Operation Fuel will be known as Generation Power CT.**

## Why the rebranding?

The organization has grown beyond fuel assistance alone. The new name more closely reflects the expanded mission and expresses the commitment to long-term energy and water equity, sustainability, and community empowerment. While emergency assistance will continue to be at the core of the organization’s services, the new name speaks to the role in empowering a future where all generations can thrive. Visit [gpct.org/rebrand](https://gpct.org/rebrand) to learn more.

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### WHAT IS Generation Power CT?

Generation Power CT ([gpct.org/gethelp](https://gpct.org/gethelp)) offers emergency energy assistance for heating expenses and water assistance for households who meet program guidelines with incomes at or below 75% of the State Median Income guidelines. Such assistance shall be given in accordance with these guidelines but with flexibility to meet human needs. Local fuel banks assess client eligibility and make payments to vendors. Households are able to apply to the program directly online as well.

GUIDELINES: Beginning Tuesday, September 2, 2025, Generation Power CT will administer an energy assistance program for clients who need aid with meeting their home energy needs (electricity, gas, and deliverable fuels). This program will be for households living up to 75% of state median income. There will not be an assets test. The maximum grant amount will be up to \$500. Applications will be open from September 2-10, 2025; November 2-10, 2025; January 2-10, 2026; March 2-10, 2026. Outside of these dates, Generation Power CT will not accept applications for emergency energy assistance.

GRANT AMOUNT: One time grant up to \$500 per household, per year. Deliverable fuel customers may use this grant for one delivery per year. **\*Generation Power CT staff will make all final approvals.**

PROGRAM DATES: Program will start **Tuesday, September 2, 2025** and close **Wednesday, September 10, 2025**. The program will re-open to accepting applications **November 2-10, 2025; January 2-10, 2026; and March 2-10, 2026**. Households can visit [www.gpct.org/gethelp/](https://www.gpct.org/gethelp/) to access Generation Power CT’s online application link as well as any updates on program funding, guidelines, deadlines, and other information.

### ELIGIBILITY GUIDELINES:

**?ELECTRIC OR GAS UTILITY:** To qualify for a grant toward their electric or gas bills, applicants must have at least one of the following criteria: a shut-off notice, have no utility service, must need assistance with making a required

payment to maintain a payment arrangement, or have a past due balance of 30 days or more. Households will be eligible for this program regardless of whether they received a grant for their primary heat through the CT Energy Assistance Program (CEAP). In addition to income documentation, utility applicants must provide payment history showing at least 4 payments in the last 12 months, and a past due bill or shutoff notice.

**DELIVERABLE FUELS:** Generation Power CT's deliverable fuel assistance is a one-time per year grant, which can only be applied toward future fuel deliveries. The vendor is required to submit a delivery invoice for payment within 30 days of delivery. Additional eligibility requirements include:

- Eligible applicants must live in Connecticut and demonstrate household income is at or below 75% state median income by either:
  - providing income documentation for every household member earning income and/or over 21 for the past 4 weeks, or
  - demonstrating categorical eligibility by providing a CEAP or SSI award letter from within the past year.
- Applicant has not received an Generation Power CT energy assistance grant during the 12-month period of which they are applying. In other words, if a client received a grant on June 1, 2025, they are not eligible for a Generation Power CT grant until June 1, 2026.
- All applicants must provide a unique email address with application, and up to date, accurate demographic, and income information for all household members.
- Applicants from "vulnerable" households will receive priority review. Vulnerable households are those with at least one member of age 60 and above; or age six and younger; or, with a disability.
- Applicants who demonstrate that they are currently shut off or out of fuel will receive priority review.
- Applicants must provide records for each household member, including income documentation for each household member aged 21 and over.

#### **HOW TO OBTAIN SERVICE:**

- **To find a local application support center and apply online, click on the following link: [www.gpct.org/gethelp/](http://www.gpct.org/gethelp/).**

#### **CONTRIBUTING TO GENERATION POWER CT:**

Generation Power CT is funded by direct private donations, state funding, and the Add-a-Dollar program through utility companies. Through the Add-a-Dollar program, utility customers can choose to add a dollar to their utility payments. Individuals can find out more about all donation options including ways to donate to Generation Power CT directly on the [Generation Power website](#).

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*SOURCE: Operation Fuel fact sheets; Generation Power CT website*

*PREPARED BY: 211/nl*

*CONTENT LAST REVIEWED: September2025*