



Operation Fuel

Categories : [Energy Assistance/Utilities](#)

WHAT IS OPERATION FUEL?

Operation Fuel (<https://operationfuel.org/about/how-we-help/>) provides cash assistance for heating expenses for households with incomes at or below 75% of the State Median Income guidelines who are in crisis. Local fuel banks assess client eligibility and make payments to vendors. Operation Fuel is a private charitable program.

BENEFIT AMOUNT: Operation Fuel awards grants for the Winter, Spring and Summer seasons. The grants are used for heat and non-heat source expenses. Amount of assistance is up to the discretion of the local fuel bank. Payments are made directly to fuel or utility vendors. Note: Spring and Summer programs provide assistance for gas and electric utilities only.

ELIGIBILITY:

- Household income at or below 75% of the State Median Income
- Must have exhausted, or been denied, or are ineligible, for the state heating assistance benefits.
- Heating oil customers may apply if they are out of oil and are unable to get an appointment for state heating assistance benefits for at least 30 days.
- Applicants may apply if they have experienced a job loss, and are collecting, or have exhausted, unemployment benefits, or have very limited income (such as disability, Social Security, etc.)
- A household must be in an extreme emergency or financial crisis situation. A “financial crisis” is considered to be a situation in which a family must choose between paying for their energy needs, buying food, paying the rent or mortgage, or paying medical bills as a result of unemployment, illness, death, or other emergencies.

HOW TO OBTAIN SERVICE:

- Visit Operation Fuel’s fuel bank finder [here](#) or call 211 to find an intake site near you.

CONTRIBUTING TO OPERATION FUEL:

Operation Fuel is funded by direct private donations, state dollars, and the Add-a-Dollar program through gas and electric utility companies. Through the Add-a-Dollar program, utility customers can choose to add a dollar to their utility payments. All Add-a-Dollar contributions are matched by the utility company, effectively doubling the customers’ contributions for Operation Fuel.

SOURCE: Operation Fuel fact sheets; Operation Fuel website

PREPARED BY: 211/pt

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