



# Unemployment Insurance

Categories : [Employment and Training](#)

**Important Information During the COVID-19 Pandemic:** If an individual becomes unemployed due to coronavirus (COVID-19), they should file for unemployment benefits, even for those normally not eligible. Eligibility will be determined on a case-by-case basis.

- **If you have not yet filed your unemployment claim:** Visit <http://www.filectui.com> and FIRST click on the message located above the large blue button that says: "For quicker payment of unemployment benefits, please follow these instructions." This link provides a guide that asks you to file your claim as a "Temporary Shutdown." To speed up the processing of your claim, it is important that you read the [guide](#) instructions BEFORE
- **If you have already filed an unemployment claim:** It is VERY important that you check your email (including your Junk or Spam folders) DAILY for updated messages from the Labor Department. Messages may include next steps, or you may be asked to log back onto your claim to help DOL speed up processing times.
- Department of Labor FAQ about COVID-19 and Unemployment Insurance for workers and employers: <http://www.ctdol.state.ct.us/DOLCOVIDFAQ.PDF>

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Beginning March 12, 2020, DOL's phone system for filing weekly unemployment claims and performing an account status inquiry will no longer be available to allow for enhanced electronic processing. After that date, you must file a claim or check your account status at: [www.FileCTUI.com](http://www.FileCTUI.com).

**Connecticut Department of Labor (CT DOL) Dial to File** Applying for Unemployment Benefits in Connecticut is now done online by visiting, [www.FileCTUI.com](http://www.FileCTUI.com), and clicking on File or Reopen Your Unemployment Claim button.

- To find the hours to file **TeleBenefits** for Initial Claims, see the [Department of Labor website](#).

Go to [Connecticut Department of Labor](#) for the following information:

- Dial to File system for initial unemployment claims
- Eligibility
- Frequently Asked Questions
- Temporary layoff of 6 weeks or less
- Appeals
- Interpretation of unemployment and labor laws

Visit the Connecticut Department of Labor's website, [Direct Deposit or Debit Card? You Choose!](#) to find out how to obtain unemployment benefits electronically either through direct deposit to a bank account or to a debit card. The Connecticut Department of Labor has "gone green" with a completely paperless system of Unemployment Benefit payments.

**How to Find Providers in Connecticut's Community Resources Database:**

Search by service keyword: [Unemployment Insurance](#)



Search by service keyword: [Electronic Transfer Accounts](#)

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