Connecticut’s Coordinated Access Networks: Eight Regions, One System, Ending Homelessness

Homeless or in a Housing Crisis?
Connecticut has a new system: Coordinated Access Networks (CAN)

Connecticut 2-1-1 is the primary access point for people in housing crisis to connect with their local CAN.

Call 2-1-1,
Select Option 3, then Option 1
or 1-800-203-1234

To learn more about the Coordinated Access Networks go to www.cceh.org/work/coordinated-access/
To learn more about Connecticut’s efforts to end homelessness go to www.psichousing.org/reachinghome
What should I do if I have a housing crisis?
Call 2-1-1. Select Option 3, then Option 1

What happens if I call 2-1-1 (Option 3, option 1)?
You will be connected to a contact specialist who will talk with you about your individual housing circumstances. You may also receive referrals for assistance.

Why can’t I just call a shelter?
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What if I can’t call 2-1-1?
You should go to your local soup kitchen, library, police station, or church, where someone can help you make the call.

What should I expect when I call 2-1-1?
You can expect that contact specialists at 2-1-1 will assess your situation and attempt to help you solve your housing crisis as quickly as possible. If appropriate, you might receive a referral to your regional CAN.

How can I help someone in need?
If you know someone experiencing homelessness, help them to call 2-1-1 (Option 3, then Option 1) and encourage them to follow through with the local intake appointment. If you or someone you know is in immediate danger, call 911.

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**Waterbury/Litchfield County CAN**

The Coordinated Access Network is your local team of agencies assisting people experiencing homelessness by connecting them to local services and assistance.

These services are free and available regardless of one’s race, color, national origin, religion, sex, age, familial status, disability, actual or perceived sexual orientation, gender identity, etc.

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**Cities/Towns in Waterbury/Litchfield County**

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Middlesex Meriden Wallingford CAN
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Cities/Towns in Middlesex Meriden Wallingford
Chester, Clinton, Cromwell, Deep River, Durham, East Haddam, East Hampton, Essex, Haddam, Killingworth, Meriden, Middlefield, Middletown, Old Saybrook, Portland, Wallingford, Westbrook
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Central CAN

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Cities/Towns in Central CAN
Berlin, Bristol, New Britain, Plainville, Southington
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Northeast CAN
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Cities/Towns in Northeast CAN
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Southeast CAN

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Cities/Towns in Southeast CAN
Bozrah, Colchester, East Lyme, Franklin, Griswold, Groton, Lebanon, Ledyard, Lisbon, Lyme, Montville, Mystic, New London, North Stonington, Norwich, Old Lyme, Preston, Salem, Sprague, Stonington, Voluntown, Waterford
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Greater New Haven CAN
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Cities/Towns in Greater New Haven CAN
Ansonia, Beacon Falls, Bethany, Branford, Derby, East Haven, Guilford, Hamden, Madison, Milford, New Haven, North Branford, North Haven, Orange, Oxford, Seymour, Shelton, West Haven, Woodbridge