WHERE TO TURN TO FOR HELP
WATERBURY REENTRY SERVICES

2020

Use this resource to find services you may need if you are exiting the Criminal Justice system or any non-community placement, and to support your successful return to the community. For help visit us online at www.211ct.org or dial 211.
DIRECTORY OF SERVICES
(Agencies are alphabetical by name)

Food Pantries
• CHURCH OF GOD FOOD PANTRY - PROGRAM: Church of God Food Pantry
• COMMUNITY TABERNACLE OUTREACH CENTER - WATERBURY - PROGRAM: Clothing/Food Pantries
• CONNECTICUT FOOD BANK - PROGRAM: Connecticut Food Bank Mobile Pantry
• EVANGELICAL CHRISTIAN CHURCH FOOD PANTRY - PROGRAM: Evangelical Christian Church Food Pantry
• FIRST ASSEMBLY OF GOD FOOD PANTRY - WATERBURY - PROGRAM: First Assembly of God Food Pantry
• GRACE BAPTIST CHURCH FOOD PANTRY - PROGRAM: Grace Baptist Church Food Pantry
• GREATER WATERBURY INTERFAITH MINISTRIES - PROGRAM: Greater Waterbury Interfaith Ministries Food Pantry
• HOPEVILLE CHURCH FOOD PANTRY - PROGRAM: Hopeville Church Food Pantry
• IGLESIA CRISTIANA PALABRA DE VIDA LIBRES - PROGRAM: Food Pantries
• IGLESIA JEHOVAH ROHI FOOD PANTRY - PROGRAM: Iglesia Jehovah Rohi Food Pantry
• MINISTRY OF HELPS FOUNDATION, INC. - PROGRAM: Food Pantries
• NEA ZOE CHURCH FOOD PANTRY - PROGRAM: Nea Zoe Church Food Pantry
• NEW FLAME RESTORATION CHURCH FOOD PANTRY - PROGRAM: Ruth Food Pantry
• SAINT ANDREW'S EPISCOPAL CHURCH FOOD PANTRY - PROGRAM: Food Pantry and Breakfast
• SAINT VINCENT DE PAUL MISSION OF WATERBURY - PROGRAM: Saint Vincent de Paul Mission of Waterbury Food Pantry
• SALVATION ARMY - WATERBURY CORPS COMMUNITY CENTER - PROGRAM: Salvation Army Waterbury Corps Food Pantry
• SHALOM SEVENTH DAY ADVENTIST FOOD PANTRY - PROGRAM: Shalom Seventh Day Adventist Food Pantry
• WALK OF FAITH CHURCH FOOD PANTRY - PROGRAM: Food Pantries
• WATERBURY BAPTIST MINISTRIES FOOD PANTRY - PROGRAM: Waterbury Baptist Ministries Food Pantry

Soup Kitchens
• DOWNTOWN EVENING SOUP KITCHEN - PROGRAM: Soup Kitchens
• GREATER WATERBURY INTERFAITH MINISTRIES - PROGRAM: Soup Kitchens
• MASTER'S TABLE COMMUNITY MEALS, INC. - PROGRAM: Soup Kitchens
• SAINT ANDREWS EPISCOPAL CHURCH FOOD PANTRY - PROGRAM: Food Pantry and Breakfast
• SAINT VINCENT DE PAUL MISSION OF WATERBURY - PROGRAM: Merriman Culinary School/Soup Kitchen

Homeless Shelter
• COLUMBUS HOUSE - PROGRAM: Overflow Shelter - Adult Men Only - Seasonal - November through May
• CORNELL SCOTT HILL HEALTH CENTER - PROGRAM: Homeless Shelter for Men Involved with Grant Street Partnership Partial Hospital/Intensive Outpatient Program (IOP)
• FAMILY AND CHILDREN'S AID - PROGRAM: Harmony House Shelter
• NORTHWEST CONNECTICUT YMCA - PROGRAM: Winchester Emergency Shelter
• SAINT VINCENT DE PAUL MISSION OF WATERBURY - PROGRAM: Homeless Resource Service Center and Emergency Shelter: Single Adults and Families
• SALVATION ARMY - SOUTHERN NEW ENGLAND DIVISION - PROGRAM: Homeless Shelter: Families with Children

General Clothing Provision
• COMMUNITY TABERNACLE OUTREACH CENTER - WATERBURY - PROGRAM: Clothing/Food Pantries
• CORONAVIRUS - COVID-19 - PROGRAM: HOUSING AND SHELTER
• UNITED WAY OF CONNECTICUT - PROGRAM: 2-1-1 Community Events Calendar

Ex-Offender Reentry Programs
• AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
• CONNECTICUT REENTRY COLLABORATIVE - PROGRAM: Connecticut's Reentry Community Online Resource
• P.R.I.D.E PROGRAM - PROGRAM: P.R.I.D.E Entrepreneurial Program
Crime Reporting
- CHILDREN AND FAMILIES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: HART (Human Anti-Trafficking Response Team)
- LOVE146 - PROGRAM: Rapid Response Specialized Information and Resource Program
- PARDONS AND PAROLES, STATE OF CONNECTICUT BOARD OF - PROGRAM: Parole Information for Crime Victims
- WATERBURY, CITY OF - PROGRAM: Crime Victim Support

Community Clinics
- FAIR HAVEN COMMUNITY HEALTH CARE - PROGRAM: Primary Care Services
- MALTA HOUSE OF CARE MOBILE HEALTHCARE VAN - WATERBURY - PROGRAM: Community Clinics
- PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - PROGRAM: Community Clinics / Outpatient Health Facilities - Routine Care
- SAINT MARY’S HOSPITAL - TRINITY HEALTH OF NEW ENGLAND - PROGRAM: Community Clinics
- STAYWELL HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)
- STAYWELL HEALTH CENTER - PROGRAM: Open Arms - Staywell's Health Care for the Homeless Services

Outpatient Health Facilities
- FAIR HAVEN COMMUNITY HEALTH CARE - PROGRAM: Primary Care Services
- MALTA HOUSE OF CARE MOBILE HEALTHCARE VAN - WATERBURY - PROGRAM: Community Clinics
- PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - PROGRAM: Community Clinics / Outpatient Health Facilities - Routine Care
- SAINT MARY’S HOSPITAL - TRINITY HEALTH OF NEW ENGLAND - PROGRAM: Community Clinics
- STAYWELL HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)
- UNITED WAY OF CONNECTICUT - PROGRAM: 2-1-1 Community Events Calendar

Career Counseling
- AMERICAN JOB CENTERS - PROGRAM: Job Finding Assistance: Youth/Young Adult
- GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - PROGRAM: Career Center
- NEW HAVEN VET CENTER - PROGRAM: Employment Services- Veterans

Job Finding Assistance
- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- AMERICAN JOB CENTERS - PROGRAM: Job Finding Assistance: Youth/Young Adult
- CONNECTICUT INDIAN COUNCIL - PROGRAM: Career Counseling/Job Finding Assistance/Prejob Guidance
- CONNECTICUT REENTRY COLLABORATIVE - PROGRAM: Connecticut’s Reentry Community Online Resource Website
- GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - PROGRAM: Career Center
- GOVERNOR’S OFFICE, STATE OF CONNECTICUT - PROGRAM: CT Back to Work Initiative
- HIRING OUR HEROES - PROGRAM: Job Fairs for Veterans and Transitioning Service Members
- JOHN J. DRISCOLL UNITED LABOR AGENCY - PROGRAM: Job Finding Assistance/Prejob Guidance
- OPPORTUNITIES INDUSTRIALIZATION CENTER OF GREATER WATERBURY - PROGRAM: Job Finding Assistance/Prejob Guidance

Job Training
- CAREER RESOURCES, INC. - PROGRAM: STRIVE
- CONNECTICUT INDIAN COUNCIL - PROGRAM: Career Counseling/Job Finding Assistance/Prejob Guidance
- GATEWAY COMMUNITY COLLEGE - PROGRAM: SNAP Employment and Training Program
- GOVERNOR’S OFFICE, STATE OF CONNECTICUT - PROGRAM: CT Back to Work Initiative
- MANUFACTURING ALLIANCE SERVICE CORPORATION - TECHNICAL TRAINING & DISTANCE LEARNING CENTER - PROGRAM: Job Training Formats/Prejob Guidance
- NAUGATUCK VALLEY COMMUNITY COLLEGE - PROGRAM: SNAP Employment and Training Program
REENTRY DIRECTORY

- GATEWAY COMMUNITY COLLEGE - PROGRAM: SNAP Employment and Training Program
- GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - PROGRAM: Career Center
- INDEPENDENCE NORTHWEST: CENTER FOR INDEPENDENT LIVING OF NORTHWEST CONNECTICUT, INC. - PROGRAM: Prejob Guidance
- MANUFACTURING ALLIANCE SERVICE CORPORATION - TECHNICAL TRAINING & DISTANCE LEARNING CENTER - PROGRAM: Job Training Formats/Prejob Guidance
- NAUGATUCK VALLEY COMMUNITY COLLEGE - PROGRAM: SNAP Employment and Training Program
- NEW HAVEN VET CENTER - PROGRAM: Employment Services- Veterans
- P.R.I.D.E PROGRAM - PROGRAM: P.R.I.D.E Entrepreneurial Program

Temporary Financial Assistance
- ADVANCED BEHAVIORAL HEALTH, INC. - PROGRAM: Behavioral Health Recovery Program (BHRP) - Basic
- AMERICAN LEGION, THE - PROGRAM: Connecticut Soldiers, Sailors and Marines Fund
- AMERICAN RED CROSS - NATIONAL HEADQUARTERS (ARC) - PROGRAM: Military Financial Assistance for Emergencies
- COLUMBUS HOUSE - PROGRAM: Supportive Services for Veteran Families (SSVF)
- COMMUNITY RENEWAL TEAM - PROGRAM: Supportive Services for Veteran Families (SSVF)
- CONNECTICUT NATIONAL GUARD FOUNDATION - PROGRAM: Temporary Financial Assistance
- COVENANT TO CARE FOR CHILDREN - PROGRAM: Children's Enrichment Fund
- DEVELOPMENTAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Individual & Family Support (IFS) Grants
- MILITARY DEPARTMENT, STATE OF CONNECTICUT - PROGRAM: Military Relief Fund
- PROBATE COURT ADMINISTRATOR, STATE OF CONNECTICUT - PROGRAM: Kinship Grants/Respite Grants for Relative and Non-Relative Caregivers
- SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Family Support Grant
- VETERANS INC. - PROGRAM: Supportive Services for Veteran Families (SSVF)
- WATERBURY, CITY OF - PROGRAM: Kinship Grants/Respite Grants for Relative and Non-Relative Caregivers
- WESTERN CONNECTICUT AREA AGENCY ON AGING - PROGRAM: Connecticut's National Family Caregiver Support Program
- WORKPLACE, THE - PROGRAM: Supportive Services for Veteran Families (SSVF)

Psychiatric Day Treatment
- CONNECTICUT COUNSELING CENTERS - PROGRAM: Intensive Outpatient Treatment Program (IOP)

Suicide Prevention Hotlines
- 2-1-1 CONNECTICUT - ELIBRARY TOPICAL PAPERS - PROGRAM: Active Military - Military Families - Veterans

Substance Use Disorder Day Treatment
- CENTRAL NAUGATUCK VALLEY HELP - PROGRAM: Substance Abuse Outpatient Services
- CONNECTICUT COUNSELING CENTERS - PROGRAM: Intensive Outpatient Treatment Program (IOP)
- CONNECTICUT JUNIOR REPUBLIC - PROGRAM: Opioid Treatment for Youth, Assert Treatment Model
- MCCA - PROGRAM: Intensive Outpatient Program (IOP)
- PERSPECTIVES CENTER FOR CARE, INC. - PROGRAM: Intensive Outpatient Program (IOP) for Adults
- RUSHFORD - PROGRAM: Partial Hospital/Intensive Outpatient Program (IOP) for Substance Use Disorders
- SILVER HILL HOSPITAL - PROGRAM: Co-occurring Disorders/Addiction Intensive Outpatient Program (IOP)
- SOUTHEASTERN COUNCIL ON ALCOHOLISM AND DRUG DEPENDENCE (SCADD) - PROGRAM: Pineview: Intensive Outpatient + Housing
- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM - PROGRAM: Intensive Outpatient Program (IOP)
- WATERBURY HOSPITAL HEALTH CENTER - PROGRAM: Partial Hospital/Intensive Outpatient Program (IOP)
- WELLMORE BEHAVIORAL HEALTH - PROGRAM: Intensive Outpatient Program (IOP)
- WELLMORE BEHAVIORAL HEALTH - PROGRAM: Outpatient Program (OP)
- WHEELER CLINIC - PROGRAM: LifeLine Program/Women with Children Specialty Program
Program: Behavioral Health Recovery Program (BHRP) - Basic

Categorized as: Temporary Financial Assistance
Description: (NOTE: HUSKY D recipients DO NOT apply directly to this program. Requests are submitted by the client's behavioral health service provider.) The Behavioral Health Recovery Program assists eligible participants with clinical and basic recovery supports as well as community-based intensive case management services. The program is for HUSKY D/Medicaid recipients with behavioral health needs. Behavioral Health Recovery Program (BHRP) provides financial assistance to HUSKY D/Medicaid for Low Income Adults (LIA) recipients who are temporarily unemployed and in need of clinical and recovery supports that cannot be met by other community resources. These supports include recovery housing, independent housing, and gift cards for basic needs items. The program also offers coverage for intensive and long-term substance abuse residential treatment, when those services are determined to be medically necessary. The Department of Mental Health has contracted with ABH as the administrative service organization for the BHRP. ABH reviews and authorizes requests by treatment providers and vendors for the provision of these services. OTHER INFORMATION: Direct payments are mailed to vendors (i.e. housing).

Website: www.abhct.com

At Site: ADVANCED BEHAVIORAL HEALTH - DMHAS BEHAVIORAL HEALTH RECOVERY PROGRAM (BHRP)

Toll-free: Clients and Vendors - Voice: 800-658-4472 M-F: 8am-5pm
Address: 213 Court Street, Middletown, CT 06457
Voice: 800-658-4472 Toll-free: Clients and Vendors - M-F: 8am-5pm
Website: www.abhct.com

Program: Resume Critiques: All Groups

Categorized as: Prejob Guidance
Description: Resumes reviewed by a Connecticut Department of Labor Certified Professional Resume Writers (CPRW) trained in developing documents that generate job interviews. Receive objective and unbiased feedback to assist in addressing problematic issues or areas needing improvement.
Website: http://www.ctdol.state.ct.us/ctworks/cldrloc.htm

Program: Ex-offender Re-entry Workshop

Categorized as: Ex-Offender Reentry Programs; Job Finding Assistance; Prejob Guidance
Description: American Job Centers offer job finding assistance to ex-offenders; American Job Centers in Bridgeport and Hartford also offer workshops for ex-offenders that are designed to assist them in their efforts to re-enter society and the workforce. Workshops focus on education and training; job search and networking techniques; resume preparation and job applications; effective job interviewing techniques; how to handle employer felony questions; and special employment programs for ex-offenders.
Website: www.ctdol.state.ct.us/ContactInfo/CTWorks/Directory.htm

Program: Job Finding Assistance: Youth/Young Adult

Categorized as: Career Counseling; Job Finding Assistance; Prejob Guidance
Description: Youth ages 16 through 24 may place their resumes into an employer-searchable database of resumes. Job search kiosk in the center enables youth to search an automated job bank resource file. Services through the WIOA program are for low income youth who meet at least one of six defined barriers to school completion or employment, and include tutoring and other educational supports, occupational skills training and mentoring, academic guidance and counseling, and summer employment.
At Site: AMERICAN JOB CENTERS - BRIDGEPORT - FULL SERVICE OFFICE
Voice: 203-455-2700 Employment Services
Address: 2 Lafayette Square, Bridgeport, CT 06604
Voice: 203-455-2700 Business Services
Voice: 203-455-2712 Veterans Services
Website: http://www.ctdol.state.ct.us/ContactInfo/CTWorks/BPT_Info.htm

At Site: AMERICAN JOB CENTERS AFFILIATE - DANBURY
Voice: 203-437-3380 Career Center - Waterbury
Voice: 203-797-4142 Veteran Services
Address: 4 Liberty Street, Danbury, CT 06810
Voice: 203-437-3380 Career Center - Waterbury Full Service Office
Voice: 203-455-2712 Veterans Services
Website: www.ctdol.state.ct.us/ContactInfo/CTWorks/DANBY_Info.htm

At Site: AMERICAN JOB CENTERS AFFILIATE - MERIDEN
Voice: 203-238-3688 Career Center
Voice: 203-859-3419 Veteran Services - by appt. only
Address: 87 West Main Street, Meriden, CT 06451
Voice: 203-238-3688 Career Center
Voice: 203-859-3419 Veteran Services by appointment only
Website: http://www.ctdol.state.ct.us/ContactInfo/CTWorks/MERDN_Info.htm

At Site: AMERICAN JOB CENTERS AFFILIATE - TORRINGTON
Voice: 860-496-3300 Career Center
Address: 59 Field Street, Torrington, CT 06790
Voice: 860-496-3500 Career Center
Website: www.ctdol.state.ct.us/ContactInfo/CTWorks/TRRNGTN_Info.htm

At Site: AMERICAN JOB CENTERS - WATERBURY - FULL SERVICE OFFICE
Voice: 203-437-3380 Employment Services
Address: 249 Thomaston Avenue, Waterbury, CT 06702
Voice: 203-437-3300 Employment Services
Voice: 203-437-3294 Veterans Services
Website: www.ctdol.state.ct.us/ContactInfo/CTWorks/WTBY_Info.htm

Program: Connecticut Soldiers, Sailors and Marines Fund
Categorized as: Temporary Financial Assistance; Temporary Financial Assistance
Description: Fund provides temporary financial assistance to needy Connecticut wartime veterans, their spouses, and their minor children. At the time you submit your application for assistance and while receiving assistance you must reside in the State of Connecticut. If your request for assistance includes your spouse, he or she must be residing with you. If the request includes children, they must be under the age of eighteen and residing with you. NOTE: Widows or widowers living with veterans at the times of their deaths are also eligible for assistance. You must have been honorably separated from the military service. You must have served a
minimum of ninety (90) days on active duty during a statutory wartime period as specified in the Connecticut General Statutes (see dates below), unless you were discharged prior to the completion of 90 days service for a service-connected disability which has been rated by the Veterans Administration. You may qualify if you served for the full duration of a conflict in a combat or combat-support role if the war, campaign or operation lasted fewer than 90 days. Service in the Military or Naval Forces of the United States or Forces Allied with the United States between the following dates is required: World War I - April 6, 1917 to November 11, 1918 World War II - December 7, 1941 to December 31, 1946 Korean Conflict - June 27, 1950 to January 31, 1955 Vietnam Era - February 28, 1961 to July 1, 1975 Persian Gulf Era - August 2, 1990 to Present. Lebanon* - July 1, 1958 to November 1, 1958; and September 29, 1982 to March 30, 1984 Grenada* - October 25, 1983 to December 15, 1983 Earnest Will* - February 1, 1987 to July 23, 1987 Panama* - December 20, 1989 to January 31, 1990 * For date periods with an asterisk, service in the Operational Theater in a Combat or Combat-Support role is required. Such service must be indicated on your DD-214 either in narrative form or by award of the Armed Forces Expeditionary Medal (AFEM). To be eligible for assistance you must demonstrate “need.” Assistance can be granted once every 12 months.

Website: www.alctssmf.org

At Site: AMERICAN LEGION, THE

Toll-free: Connecticut only - 800-491-4941
Voice: 860-296-0719
Address: 864 Wethersfield Avenue, Hartford, CT 061143184
Voice: 860-296-0719
Voice: 844-454-8900 Toll-free: Connecticut only
Website: www.alctssmf.org

At Site: AMERICAN LEGION, THE - WATERBURY OFFICE

Voice: 203-805-6350
Voice: 860-296-0719
Address: 55 West Main Street, Suite 150, Waterbury, CT 06702
Voice: 203-805-6350
Website: www.alctssmf.org

Program: Military Financial Assistance for Emergencies
Categorized as: Temporary Financial Assistance; Temporary Financial Assistance; Temporary Financial Assistance
Description: American Red Cross provides financial assistance to eligible applicants. Assistance can include funds for emergency travel, burial of a loved one, emergency food and shelter, etc.

At Site: AMERICAN RED CROSS - NATIONAL HEADQUARTERS (ARC)

Voice: 877-272-7337
Website: http://www.redcross.org/get-help/military-families/financial-assistance
Address: 431 18th Street, NW, Washington, DC 20006
Voice: 877-272-7337 To find missing ones
Voice: 800-257-7575 Spanish

Program: Autism Speaks Cares: Financial Assistance
Categorized as: Temporary Financial Assistance
Description: Autism Speaks Cares provides one-time financial support for families affected by autism during natural disasters and other catastrophic life events. The grant program helps families to cover expenses related to the well-being of the family member with autism on a case-by-case basis. Monthly recurring costs such as rent, mortgages, utilities, or car payments are NOT funded.

Website: [www.autismspeaks.org](http://www.autismspeaks.org)

Voice: 888-288-4762 (888-AUTISM-2)
Voice: 888-772-9050 Spanish
Address: One East 33rd Street, 4th Floor, New York, NY 10016
Voice: 888-288-4762 (888-AUTISM-2)
Voice: 888-772-9050 Spanish
Website: [www.autismspeaks.org](http://www.autismspeaks.org)

Program: Safe At Home Address Confidentiality Program (ACP)

Categorized as: Crime Victim Support
Description: Safe At Home Address Confidentiality Program (ACP) is intended to help victims of family violence, sexual assault, injury or risk of injury to a minor, or stalking, to keep their address confidential. The program offers participants two services to help keep their location secret: 1) to provide a substitute mailing address, and 2) preventing public access to a participant's actual address on government records including voter registry lists, and keeping marriage records confidential.

Website: [www.bhcare.org](http://www.bhcare.org)

At Site: BH Care - The Umbrella Center for Domestic Violence Services - Hope Family Justice Center

Calls route to local DVS office; 24hr/7 days - Hotline: 888-774-2900
Hotline: 203-789-8104
Address: 142 Temple Street, Suite 301, New Haven, CT 06510
Website: [www.bhcare.org](http://www.bhcare.org)

Program: STRIVE

Categorized as: Prejob Guidance; Job Training Formats
Description: Support and Training Results In Valuable Employment (STRIVE) offers job training and post-placement support in Fairfield, Hartford and New Haven counties.
STRIVE offers a three week course emphasizing job seeking skills and work readiness, including workplace behavior, proper appearance and positive attitude; job development opportunities for graduates; and graduate support and follow-up.
Training is provided in monthly cycles year round. Two years of post graduation follow-up is provided for each graduate. Evening programs are also offered to underemployed job seekers 4 times/yearly.

Website: [www.careerresources.org](http://www.careerresources.org)

At Site: CAREER RESOURCES, INC.

STRIVE - Bridgeport - Voice: 203-610-8678
STRIVE - New Haven - Voice: 203-777-1720
Address: 350 Fairfield Avenue, Bridgeport, CT 06604
Program: Substance Abuse Outpatient Services

Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Counseling
Description: Network sites in Danbury, Torrington and Waterbury offer substance abuse treatment services on an outpatient basis. Services include anger management, gender specific substance abuse groups, intensive outpatient groups, relapse prevention, same day screenings, and substance abuse counseling.

At Site: CENTRAL NAUGATUCK VALLEY HELP - RENATO NETWORK
Address: 969 West Main Street, Unit 2A, Waterbury, CT 06708
Voice: 203-754-0322

At Site: CENTRAL NAUGATUCK VALLEY HELP - TRAVISANO NETWORK
Address: 24 Shelter Rock Road, Danbury, CT 06810
Voice: 203-794-1975

At Site: CENTRAL NAUGATUCK VALLEY HELP - WATKINS NETWORK
Address: 21 Prospect Street, Torrington, CT 06790
Voice: 860-482-7242

Program: HART (Human Anti-Trafficking Response Team)

Categorized as: Crime Victim Support; Crime Reporting; Specialized Information and Referral
Description: HART is a multi-disciplinary team within DCF that developed a system to respond to victims of Domestic Minor Sex Trafficking. HART Liaisons include child treatment teams, specialized providers including law enforcement, and the medical community which provide appropriate medical and mental health services to victims of human trafficking. Services and programs have been developed that responds to domestic sex trafficking, with statewide training, awareness and educational programs and tools. Visit the website below for a listing of HART Liaisons, free educational events listing and materials available, information on the Federal Blue Campaign, and state and federal legislation addressing human trafficking.
Voice: 888-373-7888
Voice: 800-842-2288
Website: https://portal.ct.gov/DCF/HART/Home#Services

At Site: CHILDREN AND FAMILIES, STATE OF CONNECTICUT DEPARTMENT OF - CHILD ABUSE AND NEGLECT CARELINE
Address: 505 Hudson Street, Hartford, CT 06106
Careline: 800-842-2288 INTAKE FOR IN AND OUT OF STATE CALLS
Website: https://portal.ct.gov/DCF/1-DCF/Reporting-Child-Abuse-and-Neglect

Program: Church of God Food Pantry

Categorized as: Food Pantries
Description: Food pantry open every M: 10:30am-12noon for Waterbury and Bristol residents in need.
Program: Supportive Services for Veteran Families (SSVF)

Categorized as: Temporary Financial Assistance; Temporary Financial Assistance; Outreach Programs

Description: Supportive Services for Veteran and Families (SSVF) is a housing program for very low income veterans. The goal is to stabilize veterans and their families in housing, while providing ongoing support as needed to sustain independent living. SSVF services include: case management, outreach, health and care services, temporarily financial assistance including time limited payments to third parties for rent, utilities, moving expenses, security and utility deposit, transportation, child care, moving cost, and emergency supplies.

At Site: COLUMBUS HOUSE

Voice: 203-772-4200 Pathways to Independence Program
Address: 586 Ella Grasso Boulevard, New Haven, CT 06519
Voice: 203-401-4400
Website: www.columbushouse.org

Program: Federally Qualified Health Center (FQHC)

Categorized as: Community Clinics; Outpatient Health Facilities

Description: Community Health Center is currently providing tests for established patients and patients looking to become a new patient at CHC. If person is looking to become a primary care patient and is suspecting they may need a COVID-19 test they will be required to do a video visit with a provider to determine need for testing. We are not doing testing for people who are non-established patients and are not looking to become a patient. Telehealth appointments are being offered. Individuals can meet with their CHC provider face to face using their cell phone or tablet, to be able to stay home and avoid a trip to CHC locations. Individuals will need to download the Zoom Cloud Meetings app to their smart phone or tablet. Click here for Android (Samsung, Google, etc.) Click here for iOS (iPhone, iPad, etc.) Primary health care provider offers comprehensive medical and dental services (dental hygiene services only in Bristol) for adults and children. Community Health Center of Middletown and Stamford offers primary medical care for children and adults, behavioral health services and dental hygiene services to established primary medical care patients.

Website: www.chc1.com

At Site: COMMUNITY HEALTH CENTER - BRISTOL

Voice: 860-585-5000
Address: 395 North Main Street, Bristol, CT 06010
Voice: 860-585-5000
Website: www.chc1.com

At Site: COMMUNITY HEALTH CENTER - MERIDEN

Voice: 203-237-2229
Address: 134 State Street, Meriden, CT 06450
Voice: 203-237-2229
Website: www.chc1.com
At Site: COMMUNITY HEALTH CENTER - WATERBURY
Voice: 203-574-4000
Address: 51 North Elm Street, Waterbury, CT 06702
Website: www.chc1.com

At Site: COMMUNITY MENTAL HEALTH AFFILIATES - TORRINGTON
Address: 100 Commercial Boulevard, Torrington, CT 06790
Website: www.cmhacc.org

Program: Supportive Services for Veteran Families (SSVF)
Categorized as: Outreach Programs; Temporary Financial Assistance; Temporary Financial Assistance
Description: Supportive Services for Veteran Families (SSVF) is a housing program for very low income veterans. The goal is to stabilize veterans and their families in housing, while providing ongoing support as needed to sustain independent living. SSVF services include: case management, outreach, health and care services, temporarily financial assistance including time limited payments to third parties for rent, utilities, moving expenses, security and utility deposit, transportation, child care, moving cost, and emergency supplies.
Address: 395 Wethersfield Avenue, Hartford, CT 06114
Voice: 860-560-5398 Senior Case Manager
Voice: 860-778-2423 Outreach Worker - cell phone

Program: Clothing/Food Pantries
Categorized as: Food Pantries; General Clothing Provision
Description: Church offers food and clothing for Greater Waterbury residents in need, but all are welcome. Food pantry is open by appointment. Food and clothing are also distributed every Th: 12noon-1pm and on fourth Sat: of month, 10-11am; Walk-in. Clothing availability is based upon the donations that the church has received.
Address: 12 Hewlett Street, Waterbury, CT 06710
Voice/Fax: 203-756-5981

Program: Intensive Outpatient Treatment Program (IOP)
Categorized as: Psychiatric Day Treatment; Substance Use Disorder Day Treatment
Description: Co-occuring Intensive Outpatient Program addresses the treatment needs of clients who have both mental illness and substance abuse problems. The program meets 3 days per week for 3 hours per day.

At Site: CONNECTICUT COUNSELING CENTERS - WATERBURY SITE 2
Address: 50 Brookside Road, Waterbury, CT 06708
Voice: 203-568-7474

At Site: CONNECTICUT COUNSELING CENTERS - WATERBURY SITE 1
Address: 4 Midland Road, Waterbury, CT 06705
Voice: 203-755-8874
Program: Connecticut Food Bank Mobile Pantry
Categorized as: Food Pantries
Description: Mobile food pantries offered at various days/times available in the towns of Bethel, Branford, Bridgeport, Canaan, Clinton, Danbury, Derby, East Haven, Hamden, Meriden, Middletown, Naugatuck, New Haven, New Milford, Old Saybrook, Plainfield, Portland, Putnam, Ridgefield, Southbury, Stamford, Stratford, Torrington, Waterbury, Wallingford, Watertown, West Haven, Willimantic and Winsted. Click the website link to view the full list of available sites.
Website: http://www.ctfoodbank.org/get-help/connecticut-food-banks-mobile-pantry-schedule/

Voice: 203-741-9751 Mobile Pantry Hotline
Address: 2 Research Parkway, Wallingford, CT 06492
Voice: 203-469-5000
Website: www.ctfoodbank.org

Program: Career Counseling/Job Finding Assistance/Prejob Guidance
Categorized as: Job Finding Assistance; Prejob Guidance; Career Counseling; Job Training Formats; Student Financial Aid
Description: A WIA case manager provides educational testing and a career assessment and helps clients develop an Individualized Employment Plan (IEP). Additional services include: job search and placement assistance; on the job training; financial assistance for tuition, books or ancillary fees; and follow-up services.

Program: Opioid Treatment for Youth, Assert Treatment Model
Categorized as: Substance Use Disorder Day Treatment
Description: Intensive family-based substance use treatment for adolescents and young adults up to 21 years old provides comprehensive support services for those with opioid use problems. A three approach treatment model combines 4-6 months of Multidimensional Family Therapy (MDFT), along with Medication Assisted Treatment (MAT) and Recovery Management Checkups and Support (RMCS). Program additionally offers up to 12 months of recovery support after treatment ends.

At Site: CONNECTICUT JUNIOR REPUBLIC - DANBURY AREA
Voice: 203-757-9939
Address: 4 George Street, Danbury, CT 06810
Voice: 203-797-8575

At Site: CONNECTICUT JUNIOR REPUBLIC - TORRINGTON AREA
Voice: 203-757-9939
Address: 168 South Main Street, Torrington, CT 06790
Voice: 860-482-7600

At Site: CONNECTICUT JUNIOR REPUBLIC - WATERBURY AREA
Voice: 203-757-9939
Address: 80 Prospect Street, Waterbury, CT 06702
Voice: 203-757-9939
Voice: 203-757-8566 24/7 Line
Program: Temporary Financial Assistance

Categorized as: Temporary Financial Assistance
Description: Foundation provides emergency financial aid assistance to Connecticut National Guard and Organized Militia members and their families in need.

At Site: CONNECTICUT NATIONAL GUARD FOUNDATION

Address: 360 Broad Street, Hartford, CT 061053795
Voice: 860-241-1550 Answering machine
Website: https://ctngfi.org/

Program: Connecticut’s Reentry Community Online Resource Website

Categorized as: Ex-Offender Reentry Programs; Prejob Guidance; Job Finding Assistance
Description: Connecticut Reentry Collaborative Network group provides a website to assist individuals trying to coordinate resources and for those trying to navigate the vital resources for a successful reentry into their neighborhoods. Resources include a newsletter, links to information on the various reentry collaboratives, and various programs and services involving employment, family supports, health, housing, pre-release and other important resources.

Phone1: No phone - Access the Website
Website: www.ctreentry.org

Address: n/a, Hartford, CT 06132
Website: www.ctreentry.org

Program: Homeless Shelter for Men Involved with Grant Street Partnership Partial Hospital/Intensive Outpatient Program (IOP)

Categorized as: Homeless Shelter
Description: Shelter (dormitory) serves as transitional housing for men who are actively engaged in treatment for substance abuse and mental health issues. Shelter also provides temporary housing for homeless men while engaged in treatment at Grant Street Partnership. Shelter does not participate in the Coordinated Access Network (CAN). Shelter will not accept individuals who are in need of emergency shelter. Must be currently involved with Grant Street Partnership Partial Hospital/Intensive Outpatient Program (IOP).

Voice: 203-503-3000
Address: 62 Grant Street, New Haven, CT 06519
Voice: 203-503-3000
Website: www.cornellscott.org

Program: Children’s Enrichment Fund

Categorized as: Temporary Financial Assistance
Description: The Children’s Enrichment Fund is a children’s program to respond to requests from social workers to meet special needs of youth and children in crisis. The program provides a fund designed to accept designated donations for special expense needs of children. Social workers can request these funds for the needs of children that are not met by state government departments, other agencies, or the CCC Adopt A Social Worker Program. Funds can be used for expenses such as haircuts, lessons, art, music, sports, tutoring, bikes, or special books.

Address: 1477 Park Street, 2A, Hartford, CT 06106
Program: Soup Kitchens
Categorized as: Soup Kitchens
Description: Soup kitchen serves a hot, evening meal to anyone in need. The schedule is as follows: Year round regular hours at 311 Temple Street: M-Th: 5:30-7pm, and Sun: 4:30-6pm. NOTE: DESK (at 311 Temple Street) is closed on Fridays and Saturdays all year-round. The only time dinner is served on Fridays or Saturdays is during the months of September through May when Yale is in session. During that time, meals are served by Yale students on Fridays at 6pm and Saturdays at 5pm at 323 Temple Street.

Voice: 203-624-6426
Address: 311 Temple Street, New Haven, CT 06511
Voice: 203-624-6426
Website: www.deskct.org

Program: First Assembly of God Food Pantry
Categorized as: Food Pantries
Description: Church food pantry offers nonperishable food to people in need who live in the Greater Waterbury area. Pantry is open at 1333 Thomaston Avenue, Bay 5 on W: 9:30-11:30am; Walk-in.

Address: 1245 Thomaston Avenue, Waterbury, CT 06704
Voice: 203-753-8023 Church office

Program: Temporary Financial Assistance for Floor Covering Industry Workers
Categorized as: Temporary Financial Assistance
Description: Provides financial assistance to individuals who have worked in the floor covering industry for 5+ years, have extreme financial need, and have experienced a life-altering medical event.

At Site: FLOOR COVERING INDUSTRY FOUNDATION
Address: 85 Abutment Road, Suite 2, Dalton, GA 30721
Voice: 855-330-1183 Toll free
Voice: 706-217-1183
Website: https://www.fcif.org/

Program: SNAP Employment and Training Program
Categorized as: Job Training Formats; Prejob Guidance
Description: The SNAP Employment and Training Program provides short-term training and educational programs in fields where job prospects are promising. Additional information: The SNAP Employment and Training program is a federal program created to help SNAP households gain skills that will increase self-sufficiency. SNAP recipients in Connecticut who are not receiving financial assistance from the Temporary Family Assistance Program may be eligible to participate. The Program also offers short term vocational programs at some Connecticut colleges and nonprofit organizations.
At Site: GATEWAY COMMUNITY COLLEGE
Voice: 203-285-2300
Address: 20 Church Street, New Haven, CT 06510
Voice: 800-390-7723
Website: www.gatewyct.edu

Program: Career Center
Categorized as: Career Counseling; Job Finding Assistance; Prejob Guidance; Prejob Guidance
Description: Career Center is designed for the unemployed and underemployed and provides one-on-one assistance from a career counselor to individuals. Services includes help with resume writing, networking, access to local job postings, use of computers, telephones and fax machines, referrals to education and community support services, help with interviewing skills and weekly information sessions on a variety of topics. Upon registering with the center, an individual becomes a “Goodwill Member for life”, providing them with lifetime access to support services.
Website: www.goodwillwct.org

At Site: GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - WATERBURY CAREER CENTER
Voice: 203-596-1216
Address: 943 Wolcott Street, Waterbury, CT 06705
Voice: 203-596-1216
Website: www.gwct.org

At Site: GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - TORRINGTON CAREER CENTER
Voice: 860-489-8670
Address: 1849 East Main Street, Torrington, CT 06790
Voice: 860-489-8670
Website: www.gwct.org

Program: CT Back to Work Initiative
Categorized as: Job Finding Assistance; Job Training Formats; Prejob Guidance
Description: 06/11/20: Governor Lamont launched an initiative providing Connecticut residents with career resources and workforce upskilling following the COVID-19 pandemic. CT Back to Work Initiative will help workers and businesses recovery from the economic fallout of the public health emergency. Initiatives include a custom Connecticut job portal from Indeed and free upskilling from Metrix Learning and 180 Skills which will provide online learning classes for free. Job seekers can find job postings and employers can find candidates.
Website: https://portal.ct.gov/Business/Jobs-and-Resources

At Site: GOVERNOR’S OFFICE, STATE OF CONNECTICUT
Address: 210 Capitol Avenue, Hartford, CT 06106
Voice: 800-406-1527
Voice: 860-566-4840
Website: www.ct.gov/governor

Program: Grace Baptist Church Food Pantry
Program: Greater Waterbury Interfaith Ministries Food Pantry

Categorized as: Food Pantries
Description: Four days of groceries for Greater Waterbury residents in an emergency situation. Intake for the food pantry is held on the last Monday of the month, 7:30am-1:30pm. Documents needed. Use Courtyard entrance only.

Voice/Fax: 203-756-2830 Food pantry
Address: 770 East Main Street, Waterbury, CT 06702
Voice/Fax: 203-756-2830 Food Pantry
Voice/Fax: 203-757-7734 Office

Program: Soup Kitchens

Categorized as: Soup Kitchens
Description: Soup kitchen serves meals to anyone in need M-F, 11am-1pm. Bag lunches distributed at 1pm. Bag lunches are also distributed Sun: 7:30am-12noon at Greater Waterbury Interfaith Ministries, 770 East Main Street, Waterbury.

Website: http://www.gwimwaterbury.org/home.html

At Site: GREATER WATERBURY INTERFAITH MINISTRIES

Voice/Fax: 203-757-7734 Office
Address: 770 East Main Street, Waterbury, CT 06702
Voice/Fax: 203-756-2830 Food Pantry
Voice/Fax: 203-757-7734 Office

Program: National Human Trafficking Hotline

Categorized as: Crime Victim Support
Description: The National Human Trafficking Hotline connects victims of trafficking to non-governmental organizations that can help victims in their local area. The hotline helps intermediaries determine whether they have encountered a victim of human trafficking, connects victims to local resources and coordinates with local social service organizations to protect and serve victims of trafficking. Anyone reluctant to call the hotline can text to BEFREE TEXTLINE (233733).

Website: https://humantraffickinghotline.org/

Voice: 888-373-7888 24/7
Address: Administration for Children and Families, 330 C Street, SW, Washington, DC 20201
Voice: 888-373-7888 24/7
Website: www.acf.hhs.gov/otip

Program: Job Fairs for Veterans and Transitioning Service Members
**Categorized as:** Job Fairs; Prejob Guidance  
**Description:** Works with state and local chapters of the Chamber of Commerce and other partners to offer job fairs for veterans, transitioning service members, and military spouses. In conjunction with some of the job fairs employment workshops are held to help veterans and transitioning service members with resume building, interviewing techniques and other pre-job skills.  
**Address:** CT  
**Website:** www.uschamberfoundation.org/hiring-our-heroes

**At Site:** HIRING OUR HEROES  
**Address:** United States Chamber of Commerce Foundation, 1615 H Street NW, Washington, DC 20062  
**Voice:** 202-463-5807

**Program: Hopeville Church Food Pantry**  
**Categorized as:** Food Pantries  
**Description:** Church food pantry distributes food to Waterbury residents on the third Wednesday of the month, 5:30-7pm; Walk-in.  
**Address:** 160 Piedmont Street, Waterbury, CT 06706  
**Voice:** 203-754-8154 ext. 15 Food pantry  
**Website:** https://www.facebook.com/HopevilleChurch/

**Program: Food Pantries**  
**Categorized as:** Food Pantries  
**Description:** Church food pantry offers nonperishable food every Saturday from 6-7pm to people in need. Individuals are encouraged to bring their own bag.

**At Site: IGLESIA CRISTIANA PALABRA DE VIDA LIBRES**  
**Voice:** 203-519-4976  
**Address:** 82 Camp Street, Meriden, CT 06450  
**Voice:** 203-519-4976

**Program: Iglesia Jehovah Rohi Food Pantry**  
**Categorized as:** Food Pantries  
**Description:** Community food pantry serves anyone in need. There is no residency restriction to access the food pantry. Walk in every 3rd Wednesday of the month from 10am-12noon.  
**Address:** 577 Howard Avenue, New Haven, CT 06519  
**Voice:** 203-605-8060

**Program: Prejob Guidance**  
**Categorized as:** Prejob Guidance  
**Description:** Works with individuals with disabilities in developing job seeking skills and accessing rehabilitation services including the Bureau of Rehabilitation Services and Board of Education and Services for the Blind.

**At Site: INDEPENDENCE NORTHWEST: CENTER FOR INDEPENDENT LIVING OF NORTHWEST CONNECTICUT, INC.**
Program: Job Finding Assistance/Prejob Guidance

Categorized as: Job Finding Assistance; Prejob Guidance; Prejob Guidance
Description: Employment search programs for dislocated workers, economically disadvantaged and underemployed adults. Services include workshops and individual counseling on choosing a career path, effective search techniques, resume/cover letters and interview preparation. Career center and computer labs are available for job search activity and include use of telephones, (including long distance calls), fax machines, copiers, computers, postage and stationery.

At Site: JOHN J. DRISCOLL UNITED LABOR AGENCY - COMMUNITY SERVICES CENTER
Address: 83 Prospect Street, Waterbury, CT 06702
Voice: 203-755-8745
Website: www.ctula.org

At Site: JOHN J. DRISCOLL UNITED LABOR AGENCY - MIDDLETOWN EMPLOYMENT CENTER
Address: 272 South Main Street, Middletown, CT 06457
Voice: 860-347-8060
Website: www.ctula.org

Program: Rapid Response Specialized Information and Resource Program

Categorized as: Crime Victim Support
Description: Rapid Response program provides individuals who have been identified as trafficked, exploited, or at high risk, with immediate resources if needed, or educating them to the dangers they could be facing. Services can include assisting individuals with more complex solutions or something as simple as a conversation about the grooming process traffickers use, internet safety, healthy relationships, a backpack of items youth may utilize, and solutions to potentially unsafe situations.

At Site: LOVE146
Address: PO Box 8266, New Haven, CT 06530
Voice: 203-772-4420
Website: www.love146.org

Program: Community Clinics

Categorized as: Community Clinics; Outpatient Health Facilities
Description: Mobile clinic provides free primary health care services to Greater Waterbury area residents who do not have health insurance on Tuesday and Wednesday from 1-5pm at Saint Francis Xavier Church, 625 Baldwin Street.

At Site: MALTA HOUSE OF CARE MOBILE HEALTHCARE VAN - WATERBURY
Catholic Family Conference - 860-524-7882
Voice:
Address: (n/a), Waterbury, CT 06701
Program: Soup Kitchens

Categorized as: Soup Kitchens
Description: Community meals open to anyone in need at various times of the month. Call ahead to verify the meal is being served. If the meal is canceled, it will not be rescheduled. For current updates, visit the website. Meals will be served from 3:30-5pm during the months of January, February and March. Meals will be served from 4-5:30pm during the months of April, May, June, July, August, September and October. Meals will be served from 1-3pm during the months of November and December.

At Site: MASTER'S TABLE COMMUNITY MEALS, INC.

Voice: 203-732-7792 Call first
Address: 61 North Cliff Street, Ansonia, CT 06401
Voice: 203-732-7792 Call first
Website: www.masterstablemeals.org

Program: Military Relief Fund

Categorized as: Temporary Financial Assistance; Temporary Financial Assistance
Description: Military Family Relief Fund was established for the purpose of making grants to immediate family members of the armed forces for essential personal or household goods or services if the payment for such goods or services would be a hardship for such family member due to the military service of the eligible member.

Website: www.ct.gov/mil

Voice: 860-524-4968
Address: 360 Broad Street, Hartford, CT 06105
Voice: 860-524-4953
Website: www.ct.gov/mil

Program: Food Pantries

Categorized as: Food Pantries
Description: Faith based church offers a food pantry to anyone in need on a walk in basis every Monday from 5-6pm. Sign up begins on Mondays at 7am. The sign in sheet is located at the main entrance of the facility. Each person's place in line will be aligned with their place on the sign in sheet.

At Site: MINISTRY OF HELPS FOUNDATION, INC.

Voice: 203-785-8057
Address: 308-310 Morse Street, Hamden, CT 06514
Voice: 203-785-8057

Program: SNAP Employment and Training Program

Categorized as: Job Training Formats; Prejob Guidance
Description: The SNAP Employment and Training Program provides short-term training and educational programs in fields where job prospects are promising. Additional information: The SNAP Employment and Training program is a federal program created to help SNAP households gain skills that will increase self-sufficiency.
SNAP recipients in Connecticut who are not receiving financial assistance from the Temporary Family Assistance Program may be eligible to participate. The Program also offers short term vocational programs at some Connecticut colleges and nonprofit organizations.

**At Site: NAUGATUCK VALLEY COMMUNITY COLLEGE**

**Voice:** 203-575-8166  
**Address:** 750 Chase Parkway, Waterbury, CT 06708  
**Voice:** 203-575-8000  
**Voice:** 203-437-9699 Danbury campus  
**Website:** www.nvedu

**Program: Nea Zoe Church Food Pantry**

**Categorized as:** Food Pantries  
**Description:** Church food pantry provides emergency bags of food to help Waterbury residents in need. Food pantry is open every third Wednesday of the month, 5:30-7:30pm and every third Saturday of the month by appointment. Walk-in or pre-register online at website.  
**Website:** www.neazoechurch.org/food-pantry.html  
**Address:** 242 Southmayd Road, Waterbury, CT 06705  
**Voice:** 203-437-7123 ext. 801  
**Website:** www.neazoechurch.org

**Program: Ruth Food Pantry**

**Categorized as:** Food Pantries; Volunteer Opportunities  
**Description:** Church based food pantry distributes food to New Haven County residents in need. Food pantry is open every third Thursday of month from 5:30-7pm. Residents can call for an emergency food bag anytime. Food pantry also accepts volunteers ages 16 years or older. Please note: The food pantry is closed for the months of July and August every year.

**At Site: NEW FLAME RESTORATION CHURCH FOOD PANTRY**

**Voice:** 203-865-8095  
**Voice:** 203-843-8831  
**Address:** 1375 State Street, New Haven, CT 06511  
**Voice:** 203-865-8095  
**Voice:** 203-843-8831

**Program: Employment Services- Veterans**

**Categorized as:** Career Counseling; Prejob Guidance  
**Description:** Assists eligible veterans to acquire and develop the skills needed to obtain employment or re-enter the workforce.

**At Site: NEW HAVEN VET CENTER**

**Voice:** 203-795-0148  
**Address:** 291 South Lambert Road, Orange, CT 06477  
**Voice:** 203-795-0148  
**Website:** https://www.va.gov/find-locations/facility/vc_0116V
Program: Children's Clinic
Categorized as: Pediatrics; Community Clinics
Description: Offers school and camp physicals for children in grades K-12.
Website: www.cityofnewhaven.com/Health

At Site: NEW HAVEN, CITY OF - HEALTH DEPARTMENT - CLINICS
Voice: 203-946-8181
Address: 54 Meadow Street, New Haven, CT 06519
Voice: 203-946-8181

Program: Winchester Emergency Shelter
Categorized as: Homeless Shelter
Description: NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral. Emergency shelter accepts single adults and families with children; intake hours: 24 hr/7days for families; M-Sun: after 6pm for single adults. Shelter is open 24 hours for families with preschool children; shelter is open 6pm-8:30am for single adults. Showers and laundry are available, meals are not, but microwaves and refrigerators are available. Social service help is available for all residents. *Shelter is not wheelchair accessible *Shelter accepts pregnant women and they can stay after the baby is born.
Website: www.nwcty.org

At Site: NORTHWEST CONNECTICUT YMCA - WINCHESTER EMERGENCY SHELTER
Dial 2-1-1 for Shelter Intake through Coordinated Access Network: 211
Voice: 860-379-0708
Address: 480 Main Street, Winchester, CT 06098
Voice: 860-379-0708
Website: www.nwcty.org

Program: Job Finding Assistance/Prejob Guidance
Categorized as: Prejob Guidance; Job Finding Assistance
Description: Offers job search assistance, basic skills upgrading, vocational skills development, and job retention support services for Greater Waterbury residents who are ages 18+.

At Site: OPPORTUNITIES INDUSTRIALIZATION CENTER OF GREATER WATERBURY
Address: 77-79 Bishop Street, Waterbury, CT 06704
Voice: 203-756-7987
Website: www.waterburyoic.org

Program: P.R.I.D.E Entrepreneurial Program
Categorized as: Ex-Offender Reentry Programs; Prejob Guidance
Description: Entrepreneurial training and support program for returning citizens into the community include inmates, released inmates and people with a criminal background. Program provides a 10 week course that covers legal, accounting,
banking, insurance and business plan expertise to assist individuals wanting to start their own business. A mentor is assigned after the program is completed to help guide the individual to get their business on track. Training programs are held at several locations: 1) Waterbury-77-79 Bishop Street, 2) Hartford- Hartford City Hall/room 100, 3) Bridgeport- Bridgeport City Hall/Conference room C, 4) Bridgeport- 480 Bond Street

Address: n/a, CT 06704  
Voice: 203-767-4090

Program: Parole Information for Crime Victims
Categorized as: Crime Victim Support  
Description: Crime victim's toll-free line is available for crime victims seeking information about an offender's parole.  
Website: www.ct.gov/doc

At Site: PARDONS AND PAROLES, STATE OF CONNECTICUT BOARD OF  
Voice: 800-303-2884  
Paroles Unit - Voice: 203-805-6605  
Address: 55 West Main Street, Suite 520, Waterbury, CT 06702  
Voice: 203-805-6643 Pardons unit  
Voice: 203-805-6605 Paroles Unit  
Website: www.ct.gov/doc/bopp

Program: Intensive Outpatient Program (IOP) for Adults
Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment  
Description: Intensive Outpatient Program (IOP) offers a treatment alternative for adults ages 18+ with a diagnosis of substance abuse or with a dual diagnosis of substance abuse and mental illness who do not require hospitalization but need intensive outpatient treatment. Participants attend program three days or evenings per week, three hours per day, for a variable length of stay. IOP can enable people in recovery to continue their recovery therapies following successful detox, on a part-time yet intensive schedule, designed to accommodate work and family life.

At Site: PERSPECTIVES CENTER FOR CARE, INC.  
Address: 135 Middle Street, Suite 2, Bristol, CT 06010  
Voice: 860-276-3000  
Website: www.pcc4me.com

At Site: PERSPECTIVES CENTER FOR CARE, INC. - MERIDEN SITE  
Address: 816 Broad Street, Suite 23A, Meriden, CT 06450  
Voice: 203-630-2488  
Website: www.pcc4me.com

At Site: PERSPECTIVES CENTER FOR CARE, INC. - WATERBURY SITE  
Address: 60 Westwood Avenue, Suite 220, Waterbury, CT 06708  
Voice: 203-759-7155  
Website: www.pcc4me.com
Program: Community Clinics / Outpatient Health Facilities - Routine Care

Categorized as: Community Clinics; Outpatient Health Facilities
Description: Various Planned Parenthood sites offering health care services which include exams and treatment of common illnesses such as colds, flu, acute bronchitis, ear infection, strep throat and sinus infections.
Address: CT
Voice: 877-529-3689

At Site: PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - MERIDEN
Address: 26 Women's Way, Meriden, CT 06451
Voice: 203-238-0542
Website: plannedparenthood.org/connecticut/

At Site: PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - WATERBURY
Address: 969 West Main Street, Waterbury, CT 06708
Voice: 203-753-2119
Website: plannedparenthood.org/connecticut/

Program: Kinship Grants/Respite Grants for Relative and Non-Relative Caregivers

Categorized as: Temporary Financial Assistance
Description: Two funds for income eligible relatives or non-family who were granted guardianship of a child by a Regional Children's Probate Court OR a Superior Court: 1) KINSHIP GRANT provides up to $500 per child per year (with an annual family cap of $2000) for children in the care of relatives, or in some cases, a non-family member, who was appointed legal guardian by a Regional Children's Probate Court OR a Superior Court. Funds must be used for the child's needs, such as the child's health needs, basic needs, enrichment and educational activities, and for expenses that help children participate fully in school life, such as school clubs and sports fees, events that mark milestones for the child such as class photos, graduation fees, and other events important to the child. 2) RESPITE GRANT provides up to $2000 per family per year to directly benefit guardians. Funds can be used for rent, mortgage interest, property taxes, clothing and personal care items, education, child care, transportation, and such other expenses as the Court determines appropriate.
Website: www.ctprobate.gov

At Site: PROBATE COURT ADMINISTRATOR, STATE OF CONNECTICUT
Voice: 860-231-2442
Address: 186 Newington Road, West Hartford, CT 061102320
Voice: 860-231-2442
Website: www.ctprobate.gov

Program: Partial Hospital/Intensive Outpatient Program (IOP) for Substance Use Disorders

Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: Program offers a structured day and evening partial hospitalization program focusing on therapy groups, educational lectures/seminars, as well as individualized evaluation and treatment including relapse prevention skills. Accepts dual diagnosis clients. Sites offer outpatient programs developed for individuals, families, and couples, including general education and awareness didactic groups, group therapies, relapse prevention programs, and group specific programs for women, men, co-dependents, seniors and DWI groups.
Website: www.recoveryneverstops.org

At Site: RUSHFORD AT CHESHIRE
Address: 680 South Main Street, Suite 204, Cheshire, CT 06410
Voice: 877-577-3233 Admissions
Voice: 855-825-4026

At Site: RUSHFORD - MERIDEN SERVICES
Admissions - Voice: 877-577-3233
Spanish - Voice: 203-630-5300
Address: 883 Paddock Avenue, Meriden, CT 06450
Voice: 877-577-3233 Admissions
Voice: 203-634-7027 Pretrial Alcohol/Pretrial Drug Education
Website: www.recoveryneverstops.org

Program: Food Pantry and Breakfast
Categorized as: Food Pantries; Soup Kitchens
Description: Church offers a food pantry and a hot breakfast on the third Saturday of the month from 9:30-11am.

At Site: SAINT ANDREW'S EPISCOPAL CHURCH FOOD PANTRY
Voice: 203-237-7451
Address: 20 Catlin Street, Meriden, CT 06450
Voice: 203-237-7451
Website: www.standrewsmeriden.org

Program: Community Clinics
Categorized as: Outpatient Health Facilities; Pediatrics; Community Clinics
Description: Children's Health Center (CHC) offers a full range of primary care services. The Center also offers immunizations and check-ups for children from birth to age 17. Open to everyone regardless of income status.
Website: www.stmh.org

At Site: SAINT MARY'S HOSPITAL - NORTHWEST MEDICAL HOME INITIATIVE FOR CHILDREN AND YOUTH WITH SPECIAL HEALTH CARE NEEDS
Voice: 203-709-3800
Address: 166 Waterbury Road, Suite 300, Prospect, CT 06712
Voice: 866-517-4388
Website: www.stmh.org

Program: Community Clinics
Categorized as: Outpatient Health Facilities; Community Clinics
Description: Family Health Center offers primary care medical services for adults regardless of ability to pay. The Center also offers women's health services, prenatal care, podiatry, allergy treatments, and eye exams. Spanish-speaking staff available.
Website: www.stmh.org

At Site: SAINT MARY'S HOSPITAL - FAMILY HEALTH CENTER
**Program: Homeless Resource Service Center and Emergency Shelter: Single Adults and Families**

Categorized as: Homeless Shelter  
Description: NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral. Emergency shelter for single men, single women, and families offers breakfast and an evening meal, shower and bed; intake hours: M-Sun: 5:30-8pm. All clients receive case management designed to help them find housing, substance abuse treatment, and welfare programs, if necessary. *Shelter is NOT wheelchair accessible; all residents must be ambulatory. *Shelter accepts pregnant women and they can stay after the baby is born *Shelter does NOT accept adults who are being detoxed. *Shelter does NOT accept sex offenders.  
Website: www.stvincentdepaulmission.org

**At Site: SAINT VINCENT DE PAUL MISSION OF WATERBURY - HOMELESS RESOURCE SERVICE CENTER AND EMERGENCY SHELTER**

Dial 2-1-1 for Shelter Intake through Coordinated Access  
Network:  
Voice: 203-573-9018  
Address: 114 Benedict Street, Waterbury, CT 06706  
Voice: 203-573-9018  
Voice: 203-755-8726  
Website: www.stvincentdepaulmission.org

**Program: Merriman Culinary School/Soup Kitchen**

Categorized as: Soup Kitchens  
Description: Lunch served daily, M-Sat: 11am-12:30pm.

**At Site: SAINT VINCENT DE PAUL MISSION OF WATERBURY - SOUP KITCHEN AND FOOD PANTRY**

**Program: Saint Vincent de Paul Mission of Waterbury Food Pantry**

Categorized as: Food Pantries  
Description: Food pantry for residents of Greater Waterbury open Th: 1-2pm. Walk-in okay.  
Address: 327 Baldwin Street, Waterbury, CT 06706  
Voice: 203-757-0411  
Website: www.stvincentdepaulmission.org

**Program: Homeless Shelter: Families with Children**

Categorized as: Homeless Shelter  
Description: NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a
referral. Emergency Family Shelter in Waterbury accepts families with children and women or men with children; Intake hours: 24 hr/7days. *Shelter accepts pregnant women with children and they can stay after the baby is born *Shelter accepts adults who are being detoxed.

At Site: SALVATION ARMY - SOUTHERN NEW ENGLAND DIVISION, EMERGENCY SHELTER FOR FAMILIES (WATERBURY)

Dial 2-1-1 for Shelter Intake through Coordinated Access
Network: 211
Voice: 203-756-1718
Address: 74 Central Avenue, Waterbury, CT 06702
Voice: 203-756-1718

Program: Salvation Army Waterbury Corps Food Pantry
Categorized as: Food Pantries
Description: Note: 3/30/20: All Salvation Army Food Pantries will have these set temporary hours during the CoVID-19 response/recovery. Every SA food pantry will be open Monday, Wednesday Friday from 9:00am – 12Noon. Those in need of food should call for an appointment in an attempt to keep lines and crowds down. Free food for families or individuals in need who have had a disruption in income. Food pantry open M,Th: 9-10:45am; W: 9-11am.

At Site: SALVATION ARMY - WATERBURY CORPS COMMUNITY CENTER

Address: 74 Central Avenue, Waterbury, CT 06702
Voice: 203-754-7056
Website: www.salvationarmyct.org

Program: Temporary Financial Assistance
Categorized as: Temporary Financial Assistance
Description: Charitable fund helps families with a child with cancer, multiple sclerosis, autism, or other serious and debilitating diseases with non-medical financial assistance needs. Assistance must be for a need related to child's medical status. Assistance is provided to families on a one-time basis up to a maximum limit of $500. Note: Does not provide assistance for rental security deposits, rent, or other large expenses not related to the child's medical status. Note: visit website: http://samschildreninc.org/ and click on "Sam's News" at top of screen to view examples of types of assistance provided by fund. The fund would prefer to have a Social Worker or Physician apply for the assistance on behalf of the family. Families can still contact the fund directly if they are in need of assistance due to their child's medical status.

Website: samschildreninc.org

Program: Shalom Seventh Day Adventist Food Pantry
Categorized as: Food Pantries
Description: Church based food pantry distributes food every first and third Wednesday, 4-6pm to Waterbury residents. Bring your bag for groceries; Walk-in or by appointment.

Address: 84 Crown Street, Waterbury, CT 06704
Voice: 203-756-8131

Program: Co-occurring Disorders/Addiction Intensive Outpatient Program (IOP)
Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: Intensive outpatient program for people with either an addiction or co-occurring disorder.
Website: www.silverhillhospital.org

At Site: SILVER HILL HOSPITAL
Voice: 866-542-4455
TTY: 203-966-6515
Address: 208 Valley Road, New Canaan, CT 06840
Voice: 866-542-4455
Voice: 203-966-3581
Website: www.silverhillhospital.org

Program: Family Support Grant
Categorized as: Temporary Financial Assistance
Description: Family Support Grant: Subsidies provided to help defray the extraordinary expenses of parents or other eligible family members who are caring for a dependent child with a developmental disability. This program is not an entitlement program; there is a waiting list.
Website: http://portal.ct.gov/DSS/Health-And-Home-Care/Disability-Services/Disability-Services

At Site: SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - SOCIAL WORK SERVICES DIVISION
Cindy Pergon, Contact - Voice: 860-424-5872
Address: 55 Farmington Avenue, 12th Floor, Hartford, CT 06105
Voice: 860-424-5281 Social Work Services
Website: https://portal.ct.gov/DSS/Services/Community-and-Social-Work

Program: Federally Qualified Health Center (FQHC)
Categorized as: Outpatient Health Facilities; Community Clinics
Description: Medical clinic provides comprehensive health care, including immunizations, physical examinations, health education and counseling, chronic disease management, and acute visits. Services are provided regardless of ability to pay.
Website: www.staywellhealth.org

At Site: STAYWELL HEALTH CENTER
Voice: 203-756-8021
Address: 80 Phoenix Avenue, Suite 201, Waterbury, CT 06702
Voice: 203-756-8021
Website: www.staywellhealth.org

At Site: STAYWELL HEALTH CENTER - SOUTH END
Voice: 203-756-8021
Address: 1302 South Main Street, Waterbury, CT 06706
Voice: 203-597-9044
Website: www.staywellhealth.org
Program: Open Arms - Staywell's Health Care for the Homeless Services
Categorized as: Community Clinics
Description: Provides medical, dental and mental health services at St. Vincent De Paul and at the Western Connecticut Mental Health Network.
Website: www.staywellhealth.org

At Site: STAYWELL HEALTH CENTER
Address: 80 Phoenix Avenue, Suite 306, Waterbury, CT 06702
Voice: 203-756-8021 ext. 3031
Address: 80 Phoenix Avenue, Suite 201, Waterbury, CT 06702
Voice: 203-756-8021
Website: www.staywellhealth.org

Program: Intensive Outpatient Program (IOP)
Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: Intensive Outpatient Programs for veterans with substance addiction or with dual diagnosis of substance abuse and mental illness.
Website: www.connecticut.va.gov/

At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, NEWINGTON CAMPUS
Voice: 860-666-6951
Nat'l # for referral to closest facility & med.benefits info - Voice: 877-222-8387
Address: 555 Willard Avenue, Newington, CT 06111
Voice: 860-666-6951
Hotline: 877-927-8387 877-WAR-VETS (24/7 Line) - Combat Veterans Line
Website: www.connecticut.va.gov/

At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, ERRERA COMMUNITY CARE CENTER
Voice: 203-479-8000
Nat'l # for referral to closest facility & med.benefits info - Voice: 877-222-8387
Address: 114-152 Boston Post Road, West Haven, CT 06516
Voice: 203-479-8000
Voice: 203-932-5711 ext 1361 HCHV Homeless Clinic Hotline
Website: www.erreraccc.com

Program: Supportive Services for Veteran Families (SSVF)
Categorized as: Outreach Programs; Temporary Financial Assistance; Temporary Financial Assistance
Description: Supportive Services for Veteran Families (SSVF) is a housing program for very low income veterans. The goal is to stabilize veterans and their families with housing, while providing ongoing support as needed to sustain independent living. SSVF services include: outreach to community services, temporary financial assistance including time limited payments to third parties for rent, utilities, moving expenses, security and utility deposit, transportation, child care, moving cost, and emergency
supplies.

At Site: VETERANS INC.

Address: 232 Arch Street, New Britain, CT 06051
Voice: 860-406-2441 SSVF Program - Bill St. Denis
Voice: 860-876-6183 SSVF Program - Matt Colson
Website: www.veteransinc.org

Program: Office of Victim Services' Contracted Victim Services

Categorized as: Crime Victim Support
Description: The Office of Victim Services contracts with community-based nonprofit agencies throughout the state to provide advocacy and other supportive services to victims of crime, including victims of sexual assault, domestic violence, human trafficking, child abuse, family members of homicide victims, and victims of drunk or impaired drivers. Also, provides surviving families of homicide victims with a number of counseling services at a contracted community based nonprofit agency throughout Connecticut at no cost. For information on and referrals to contracted victim services, please call the Helpline (1-800-822-8428).

At Site: VICTIM SERVICES, STATE OF CONNECTICUT OFFICE OF

Voice: 800-822-8428 Helpline; Answering machine after hours
Voice: 860-263-2760 Administrative services; Answering machine after hours
Address: 225 Spring Street, 4th Floor, Wethersfield, CT 06109
Voice: 860-263-2761 Claims and information
Voice: 888-286-7347 Compensation Line
Website: www.jud.ct.gov/crimevictim

Program: Victim Compensation Program

Categorized as: Crime Victim Support; Crime Victim/Witness Counseling
Description: Financial compensation for personal injuries to eligible crime victims and their relatives for certain expenses and losses related to the crime that are not covered by insurance or other financial sources. Expenses and losses include medical/dental and prescription costs; crime scene cleanup expenses; payments for counseling for victims of personal injury, sexual assault, child abuse and non-relative children witness to domestic violence; counseling for relatives of homicide, sexual assault, domestic violence and child abuse victims; and travel expenses for relatives of victims who suffered physical injury and relatives and dependents of homicide victim, victim's lost wages; reimbursement to attend court proceedings; and/or funeral costs for relatives of homicide victims; medical costs for injuries or death that incurred during the commission of a crime to the service animal of a person who has a disability. Property loss, property damage, pain and suffering, household living expenses, mileage to doctor appointments, and any non-economic losses are NOT compensable.

Website: www.jud.state.ct.us/crimevictim

Program: Food Pantries

Categorized as: Food Pantries
Description: Church based food pantry provides food for anyone in need every Tuesday from 12:00-1:30pm. Tickets are given out at 10:30am.

At Site: WALK OF FAITH CHURCH FOOD PANTRY
Program: Waterbury Baptist Ministries Food Pantry
Categorized as: Food Pantries
Description: Church food pantry offers emergency food assistance to residents of downtown Waterbury who are in need. Limit of one bag per household. Pantry is open first three Fridays of month, 1-3pm; open last Friday: 4-7pm; open at other times for emergencies. Walk-in or call for an appointment. Note: If month has five Fridays, food pantry is also open on fourth Friday, 1-3pm.

Address: 222 West Main Street, Waterbury, CT 06702
Voice: 203-754-5140

Program: Partial Hospital/Intensive Outpatient Program (IOP)
Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: Intensive Outpatient Program is an intensive program that meets multiple times per week. IOP is for adults with a substance addiction. Programs are available during the day and in the evening. Partial Hospitalization Program adults with addictive disorders or with dual diagnosis of substance abuse and mental illness offered in the day. If dual diagnosis primary diagnosis must be substance abuse.

Website: www.waterburyhospital.org

At Site: WATERBURY HOSPITAL HEALTH CENTER - WEST MAIN BEHAVIORAL HEALTH
Voice: 203-573-7097 Access Center for Behavioral Health Services
Address: 88 Grandview Avenue, 2nd Floor, Waterbury, CT 06708
Voice: 203-573-7097 Access Center for Behavioral Health Services
Website: http://www.waterburyhospital.org/behavioral-health/

Program: Crime Victim Support
Categorized as: Crime Victim Support
Description: Office is responsible for the upkeep and availability of protective and restraining orders within its geographical area. When victims are eligible for compensation, the Victim Services Coordinator can assist them in filling out the application as well as forwarding it along with necessary documents.

Website: http://www.waterburyct.org/

At Site: WATERBURY, CITY OF - VICTIM SERVICE UNIT
Voice: 203-574-6946
Address: 255 East Main Street, Waterbury, CT 06702
Voice: 203-574-6946
Website: http://www.waterburyct.org/

Program: Kinship Grants/Respite Grants for Relative and Non-Relative Caregivers
Categorized as: Temporary Financial Assistance
Description: Two funds for income eligible relatives or non-family who were granted guardianship
of a child by a Regional Children's Probate Court OR a Superior Court: 1) KINSHIP GRANT provides up to $500 per child per year (with an annual family cap of $2000) for children in the care of relatives, or in some cases, a non-family member, who was appointed legal guardian by a Regional Children's Probate Court OR a Superior Court. Funds must be used for the child's needs, such as the child's health needs, basic needs, enrichment and educational activities, and for expenses that help children participate fully in school life, such as school clubs and sports fees, events that mark milestones for the child such as class photos, graduation fees, and other events important to the child. 2) RESPITE GRANT provides up to $2000 per family per year to directly benefit guardians. Funds can be used for rent, mortgage interest, property taxes, clothing and personal care items, education, child care, transportation, and such other expenses as the Court determines appropriate.

Website: http://www.waterburyct.org/

At Site: WATERBURY, CITY OF - PROBATE
Voice: 203-755-1127
Address: 49 Leavenworth Street, Waterbury, CT 06702
Voice: 203-755-1127
Website: http://www.waterburyct.org/

Program: Intensive Outpatient Program (IOP)
Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: Outpatient Services offers intensive outpatient programs (group therapy and psycho-education sessions, 3 hrs/day, 4 days/week). Individual, couples, group counseling and aftercare services, including relapse prevention, are offered. Psychiatric consultation services are available. Length of stay varies according to individual's needs. Intensive outpatient program provides individualized treatment of a minimum of three hours per day of active treatment from 2-4 days per week if clinically indicated. Day/Evening program offered. Average length of stay in the intensive program is 16 visits or four weeks.

At Site: WELLMORE BEHAVIORAL HEALTH - ADULT OUTPATIENT BEHAVIORAL HEALTH SERVICES
Address: 402 East Main Street, Waterbury, CT 06702
Voice: 800-721-1230
Voice: 203-755-1143

Program: Outpatient Program (OP)
Categorized as: Substance Use Disorder Day Treatment
Description: Offers daytime/evening intensive outpatient program for patients who do not require intense initial stabilization or an intensive treatment structure.

At Site: WELLMORE BEHAVIORAL HEALTH - ADULT OUTPATIENT BEHAVIORAL HEALTH SERVICES
Address: 402 East Main Street, Waterbury, CT 06702
Voice: 800-721-1230
Voice: 203-755-1143

At Site: WELLMORE BEHAVIORAL HEALTH - THERAPEUTIC SHELTER
Address: 142 Griggs Street, Waterbury, CT 06704
Voice: 203-574-1419
Voice: 800-721-1378
Program: Connecticut's National Family Caregiver Support Program

Categorized as: Family Caregiver Subsidies; Temporary Financial Assistance; Specialized Information and Referral; Adult In Home Respite Care; Adult Out of Home Respite Care

Description: National Family Caregiver Support Program offers information to caregivers about available resources; assistance linking caregivers to available services; individual counseling; caregiver training; adult respite care to caregivers of family members ages 60+; services to grandparents or other family members ages 60+ who are caring for grandchildren or related children under 19; and supplemental services which are items or services designed to help "fill the gap" when there is a need or there are no other ways to obtain the service or item. (Note: This AAA does not offer temporary financial aid for caregivers of custodial children.)

Website: www.wcaaa.org

At Site: WESTERN CONNECTICUT AREA AGENCY ON AGING
Calls route to local AAA offices - Voice: 800-994-9422
Voice: 203-757-5449
Address: 84 Progress Lane, Waterbury, CT 06705
Voice: 203-757-5449
Voice: 800-994-9422 Calls route to local AAA offices
Website: www.wcaaa.org

Program: LifeLine Program/Women with Children Specialty Program

Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment

Description: Update as of April 13, 2020: For information and to access services and treatment at Wheeler (including telehealth and telemedicine services), please call the Navigation Center at 860-793-3500 or toll-free 888-793-3500. For the most up-to-date information about schedule changes and programs placed temporarily on hold due to the COVID-19 pandemic, please visit: https://www.WheelerClinic.org/on-hold LifeLine for women and children is a substance abuse/mental health treatment program for adults designed to treat and support women experiencing substance use and psychiatric disorders as they progress through their recovery. LifeLine specializes in treatment that empowers women to make positive choices for themselves and their children and to develop competence in all aspects of family life.

At Site: WHEELER CLINIC - 91 NORTHWEST DRIVE - MAIN LOCATION - PLAINVILLE
Toll Free: 888-793-3500 Navigation Center
Address: 91 Northwest Drive, Plainville, CT 06062
Toll Free: 888-793-3500 Navigation Center - M-Th: 8am-8pm; F: 8am-5pm
Website: www.wheelerclinic.org

Program: Supportive Services for Veteran Families (SSVF)

Categorized as: Temporary Financial Assistance; Temporary Financial Assistance; Outreach Programs

Description: Supportive Services for Veteran and Families (SSVF) is a housing program for very low income veterans. The goal is to stabilize veterans and their families in housing, while providing ongoing support as needed to sustain independent living. SSVF services include: case management, outreach, health and care services, temporarily financial assistance including time limited payments to third parties for rent, utilities, moving expenses, security and utility deposit, transportation, child care, moving cost, and emergency supplies.
Program: Safe At Home Address Confidentiality Program (ACP)

Categorized as: Crime Victim Support
Description: Safe At Home Address Confidentiality Program (ACP) is intended to help victims of family violence, sexual assault, injury or risk of injury to a minor, or stalking, to keep their address confidential. The program offers participants two services to help keep their location secret: 1) to provide a substitute mailing address, and 2) preventing public access to a participant's actual address on government records including voter registry lists, and keeping marriage records confidential.

Website: www.ywcagreenwich.org
If you were recently released from incarceration, these additional resources will help you find services and programs that you may need.

**BE PREPARED!**

If you left your ID at the correctional facility, call the Department of Correction Public Information Office at 860-692-7780 to see if you can obtain it. At the end of this guide there is a section on "How to Replace Documents When You Have Lost All Your Identification Cards".

Note that if searching for shelters, some of the shelters and drop-in centers may require medical information, such as proof that you've had a tetanus shot, and a tuberculosis-free test result. These medical records are obtained from the nursing supervisor at the correctional facility. This guide also includes an “Immunization - Adults” section that lists facilities that provide immunizations.

**United Way 2-1-1:** You can find information about additional resources that are available by using the 2-1-1 online website, or by calling 2-1-1 and talking with a call specialist. The call center is available 24 hours a day, 7 days a week! Go to www.211ct.org and follow the directions on the web site to locate the type of service, and then the specific resource you need, or: Dial 2-1-1 directly and talk to one of the call specialists who will assist you. You can also reach them, toll-free, at 1-800-203-1234. They can help you locate a resource, provide referrals and crisis intervention services. The service is free and confidential.

**CT Department of Social Services:** Benefit assistance may also be available by contacting the Department of Social Services (DSS). To find out about the types of services they provide you can reach them at 855-626-6632 or at http://www.ct.gov/dss/site/default.asp.

**What if you don’t have access to a computer?** Most public libraries have computers that are available for public use. They require a library card, but if you don’t have one, they will issue you a temporary library card if you can show a picture ID or proof of address. If you have no ID, and if you are staying at a shelter, the library can give you a form to be filled out at the shelter.

**What if you don’t have access to a phone?** You can apply for a free cell phone through the SafeLink Wireless Assistance program, 800-977-3768. This online web site lists those who qualify for the program: https://www.safelinkwireless.com/Enrollment/Safelink/en/Public/NewHome.html or call 2-1-1 for other free phone services for Connecticut residents.

**ACCESS HEALTH CT CONNECTICUT’S HEALTH INSURANCE MARKETPLACE AND MEDICAID ENROLLMENT CENTER**

- Call the enrollment center at: (855) 805-4325 if you do not have medical insurance, or access online at: www.accesshealthct.com.

- Or visit the 2-1-1 eLibrary paper “Access Health CT”, which will link you to other general information on health insurance options and tips.
MEDICAID PROGRAMS

For information about Medicaid programs and eligibility: Go to www.211ct.org and under “Search for Services” type in “Medicaid” in the search box.

HOW TO REPLACE DOCUMENTS WHEN YOU HAVE LOST ALL OF YOUR IDS

The United Way 2-1-1 on-line web site contains complete information about how to obtain a:

- [ ] Birth certificate,
- [ ] State issued driver’s license or non-driver identification
- [ ] Social security card

You can get the information one of the following ways:

Go to www.211ct.org and click on the “eLibrary” box. Then click on “Records, Licenses and Permits”. Then click on “Replacing Documents When You Have Lost All Your IDs”. This will give you links to the information about birth certificates, state issued licenses and IDs, and social security cards. OR Go to http://uwct.211ct.org/social-security-cards-documents-required-to-obtain-a-social-security-number-and-card-or-a-replacement-card/ and it will take you directly to “Replacing Documents When You Have Lost All Your IDs”. OR If you do not have access to a computer, you may dial 2-1-1 and speak to a call specialist who will assist you.

**Birth Certificates**: If you were born in the State of Connecticut but do not know the town where you were born, you can go to the State of CT Department of Public Health with identification; give them your name at birth and date of birth. The DPH will search for a record and if found, can issue the certificate while you wait. The fee is $30. The web site is www.ct.gov/dph. The address is: Department of Public Health, 410 Capitol Avenue, Hartford, CT 06134; 1st Floor Department of Vital Records - (860)509-5690.

**Social Security Cards**: Note that when you apply for a social security card, it is required that you provide an address, where the card can be sent. Locations of the Social Security offices in Connecticut can be found on the Social Security website, http://www.211ct.org/ICarol/nameresults.aspx?searchTerm=social+security+cards&town=-1 or by dialing 2-1-1

**HOT LINES**
- [ ] Suicide Prevention/Mental Health Hotline: 211
- [ ] Domestic Violence/Sexual Assault: 911