



WHERE TO TURN TO FOR HELP WATERBURY REENTRY SERVICES

2024

Use this resource to find services you may need if you are exiting the Criminal Justice system or any non-community placement, and to support your successful return to the community. For help visit us online at www.211ct.org or dial 211.



DIRECTORY OF SERVICES**Food Pantries**

- ALTERNATIVE SERVICES OF CONNECTICUT - PROGRAM: Food Pantry
- BIBLE CHURCH OF WATERBURY - PROGRAM: Bible Church Food Pantry
- CONNECTICUT FOODSHARE - PROGRAM: Connecticut Foodshare Mobile Pantry
- DELORENZO TOWERS - PROGRAM: Food Pantry
- DOWNTOWN EVENING SOUP KITCHEN - PROGRAM: Food Pantries
- EVANGELICAL CHRISTIAN CHURCH FOOD PANTRY - PROGRAM: Evangelical Christian Church Food Pantry
- FEED THE NEED FOOD PANTRY - PROGRAM: Food Pantry
- FOOD FOR THE PEOPLE - PROGRAM: Food Pantry
- GLORIFIED DELIVERANCE CHURCH FOOD PANTRY - PROGRAM: Glorified Deliverance Center Church Food Pantry
- GRACE BAPTIST CHURCH FOOD PANTRY - PROGRAM: Grace Baptist Church Food Pantry
- GREATER WATERBURY INTERFAITH MINISTRIES - PROGRAM: Greater Waterbury Interfaith Ministries Food Pantry
- HEAVENLY HOPE MINISTRIES - PROGRAM: Hope4Hunger Food Pantry
- HERITAGE HELPS - PROGRAM: Heritage Helps Food Pantry
- HOPEVILLE CHURCH FOOD PANTRY - PROGRAM: Hopeville Church Food Pantry
- HOUSE OF PRAYER BREAD OF LIFE - PROGRAM: House of Prayer Bread of Life food pantry
- IGLESIA JEHOVAH ROHI FOOD PANTRY - PROGRAM: Iglesia Jehovah Rohi Food Pantry
- KATHLEEN SAMELA MEMORIAL FOOD BANK AT CHRIST CHURCH - PROGRAM: Food Pantry
- MINISTERIO PUERTA DE LIBERTAD - PROGRAM: Food Pantry
- MINISTRY OF HELPS FOUNDATION, INC. - PROGRAM: Food Pantries
- NEA ZOE CHURCH FOOD PANTRY - PROGRAM: Nea Zoe Church Food Pantry
- NEW FLAME RESTORATION CHURCH FOOD PANTRY - PROGRAM: Ruth Food Pantry
- NEW HORIZON LIVING CENTERS, INC. - PROGRAM: Food and Clothing Pantry
- PROJECT PIN - PROGRAM: Food Pantries
- RESTORING STRENGTH IN COMMUNITIES OUTREACH MINISTRY - PROGRAM: Food Pantry
- SAINT ANDREW'S EPISCOPAL CHURCH FOOD PANTRY - PROGRAM: Ted's Food Pantry and Breakfast
- SAINT GABRIEL'S CHURCH FOOD PANTRY - PROGRAM: Food Pantries
- SAINT VINCENT DE PAUL MISSION OF WATERBURY - PROGRAM: Saint Vincent de Paul Mission of Waterbury Food Pantry
- SALVATION ARMY - GREATER VALLEY CORPS COMMUNITY CENTER - PROGRAM: Food Pantries
- SALVATION ARMY - WATERBURY CORPS COMMUNITY CENTER - PROGRAM: Salvation Army Waterbury Corps Food Pantry
- SHALOM SEVENTH DAY ADVENTIST FOOD PANTRY - PROGRAM: Shalom Seventh Day Adventist Food Pantry
- UPON THIS ROCK MINISTRIES - PROGRAM: Heavenly Hands Food Bank
- VERTICAL CHURCH FOOD PANTRIES AND SOUP KITCHEN - PROGRAM: Vertical Church Food Pantries and Soup Kitchen
- WALK OF FAITH CHURCH FOOD PANTRY - PROGRAM: Food Pantries
- WATERBURY BAPTIST MINISTRIES FOOD PANTRY - PROGRAM: Waterbury Baptist Ministries Food Pantry
- WATERBURY WORSHIP CENTER, THE - PROGRAM: Food Pantry

Soup Kitchens

- DOWNTOWN EVENING SOUP KITCHEN - PROGRAM: Soup Kitchens
- GREATER WATERBURY INTERFAITH MINISTRIES - PROGRAM: Soup Kitchens
- MASTER'S TABLE COMMUNITY MEALS, INC. - PROGRAM: Soup Kitchens
- MEALS FOR NEIGHBORS - ZION LUTHERAN CHURCH - PROGRAM: Soup Kitchens
- SAINT ANDREW'S EPISCOPAL CHURCH FOOD PANTRY - PROGRAM: Ted's Food Pantry and Breakfast
- SAINT VINCENT DE PAUL MISSION OF WATERBURY - PROGRAM: Merriman Culinary School Soup Kitchen

- VERTICAL CHURCH FOOD PANTRIES AND SOUP KITCHEN - PROGRAM: Vertical Church Food Pantries and Soup Kitchen

Housing/Shelter

- FAMILY AND CHILDREN'S AID - PROGRAM: Harmony House Shelter
- SAINT VINCENT DE PAUL MISSION OF WATERBURY - PROGRAM: Homeless Resource Service Center and Emergency Shelter: Single Adults and Families
- SALVATION ARMY - SOUTHERN NEW ENGLAND DIVISION - PROGRAM: Homeless Shelter - Families with Children

Ex-Offender Reentry Programs

- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- CONNECTICUT REENTRY COLLABORATIVE - PROGRAM: Connecticut's Reentry Community Online Resource Website
- P.R.I.D.E PROGRAM - PROGRAM: P.R.I.D.E Entrepreneurial Program

Law Enforcement Services**Crime Victim Support**

- BHCARE - PROGRAM: Safe At Home Address Confidentiality Program (ACP)
- COMMUNITY MENTAL HEALTH AFFILIATES - PROGRAM: Community Connections for Survivors (CCFS)
- CONNECTICUT ALLIANCE TO END SEXUAL VIOLENCE - PROGRAM: Post-Conviction Victim Advocacy
- CORRECTION, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Crime Victim Support
- LOVE146 - PROGRAM: Rapid Response Specialized Information and Resource Program
- NATIONAL CENTER FOR VICTIMS OF CRIME - PROGRAM: Connect Directory
- NATIONAL CENTER FOR VICTIMS OF CRIME - PROGRAM: VictimConnect Resource Center
- NEW OPPORTUNITIES - PROGRAM: Project Longevity
- PARDONS AND PAROLES, STATE OF CONNECTICUT BOARD OF - PROGRAM: Parole Information for Crime Victims
- SAFE HAVEN OF GREATER WATERBURY - PROGRAM: Crime Victim Support
- SAFE HAVEN OF GREATER WATERBURY - PROGRAM: Safe At Home Address Confidentiality Program (ACP)
- SECRETARY OF THE STATE - STATE OF CONNECTICUT - PROGRAM: Safe At Home
- VICTIM SERVICES, STATE OF CONNECTICUT OFFICE OF - PROGRAM: Victim Compensation Program
- WATERBURY, CITY OF - PROGRAM: Crime Victim Support

Health Care**Community Clinics,**

- COMMUNITY HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)
- MALTA HOUSE OF CARE MOBILE HEALTHCARE VAN - WATERBURY - PROGRAM: Community Clinics
- NEW HAVEN, CITY OF - PROGRAM: Children's Clinic
- SAINT MARY'S HOSPITAL - TRINITY HEALTH OF NEW ENGLAND - PROGRAM: Community Clinics
- STAYWELL HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)
- STAYWELL HEALTH CENTER - PROGRAM: Open Arms - Staywell's Health Care for the Homeless Services
- WHEELER HEALTH - PROGRAM: Federally Qualified Health Center (FQHC)

Outpatient Health Facilities

- COMMUNITY HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)
- MALTA HOUSE OF CARE MOBILE HEALTHCARE VAN - WATERBURY - PROGRAM: Community Clinics

- SAINT MARY'S HOSPITAL - TRINITY HEALTH OF NEW ENGLAND - PROGRAM: Community Clinics
- STAYWELL HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)

Career Counseling

- AMERICAN JOB CENTERS - PROGRAM: Job Finding Assistance: Youth/Young Adult
- GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - PROGRAM: Career Center
- NEW HAVEN VET CENTER - PROGRAM: Employment Services- Veterans

Job Finding Assistance

- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- AMERICAN JOB CENTERS - PROGRAM: Job Finding Assistance: Youth/Young Adult
- CONNECTICUT REENTRY COLLABORATIVE - PROGRAM: Connecticut's Reentry Community Online Resource Website
- GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - PROGRAM: Career Center
- OPPORTUNITIES INDUSTRIALIZATION CENTER OF GREATER WATERBURY - PROGRAM: Job Finding Assistance/Prejob Guidance

Job Training Formats

- CAREER RESOURCES, INC. - PROGRAM: STRIVE
- GATEWAY COMMUNITY COLLEGE - PROGRAM: SNAP Employment and Training Program
- MANUFACTURING ALLIANCE SERVICE CORPORATION - TECHNICAL TRAINING & DISTANCE LEARNING CENTER - PROGRAM: Job Training Formats/Prejob Guidance
- NAUGATUCK VALLEY COMMUNITY COLLEGE - PROGRAM: SNAP Employment and Training Program
- P.R.I.D.E PROGRAM - PROGRAM: P.R.I.D.E Entrepreneurial Program

Temporary Financial Assistance

- ADVANCED BEHAVIORAL HEALTH, INC. - PROGRAM: Behavioral Health Recovery Program (BHRP) - Basic
- COLUMBUS HOUSE - PROGRAM: Supportive Services for Veteran Families (SSVF)
- COMMUNITY RENEWAL TEAM - PROGRAM: Supportive Services for Veteran Families (SSVF)
- CONNECTICUT BEHAVIORAL HEALTH PARTNERSHIP - CARELON BEHAVIORAL HEALTH - PROGRAM: Family Assistance & Social Determinant Fund
- CONNECTICUT NATIONAL GUARD FOUNDATION - PROGRAM: Temporary Financial Assistance
- MILITARY DEPARTMENT, STATE OF CONNECTICUT - PROGRAM: Military Relief Fund
- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF (VA) - PROGRAM: Supportive Services for Veteran Families (SSVF) Program
- VETERANS INC. - PROGRAM: Supportive Services for Veteran Families (SSVF)

Mental Health Assessment and Treatment

- BHCARE - PROGRAM: Shoreline Family Health Care Clinic (SFHC)
- BHCARE - PROGRAM: Shoreline Family Health Care Clinic (SFHC)
- CONNECTICUT COUNSELING CENTERS - PROGRAM: Intensive Outpatient Treatment Program (IOP)
- CATHOLIC CHARITIES - ARCHDIOCESE OF HARTFORD - PROGRAM: Intensive Outpatient Program (IOP) for Mental Health and Substance Abuse
- CONNECTICUT COUNSELING CENTERS - PROGRAM: Intensive Outpatient Treatment Program (IOP)
- CONNECTICUT JUNIOR REPUBLIC - PROGRAM: Opioid Treatment for Youth, Assert Treatment Model
- CONNECTICUT RENAISSANCE - PROGRAM: Intensive Outpatient Program (IOP)
- MCCALL BEHAVIORAL HEALTH NETWORK - PROGRAM: Substance Abuse Outpatient Services
- ROOT CENTER FOR ADVANCED RECOVERY - PROGRAM: Intensive Outpatient Program (IOP)
- RUSHFORD - PROGRAM: Partial Hospital/Intensive Outpatient Program (IOP) for Substance Use Disorders

- SOUTHEASTERN COUNCIL ON ALCOHOLISM AND DRUG DEPENDENCE (SCADD) - PROGRAM: Pineview: Intensive Outpatient + Housing
- TRICIRCLE - PROGRAM: Outpatient Program (OP)
- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM - PROGRAM: Intensive Outpatient Program (IOP)
- WATERBURY HOSPITAL HEALTH CENTER - PROGRAM: Partial Hospital/Intensive Outpatient Program (IOP)
- WELLMORE BEHAVIORAL HEALTH - PROGRAM: Intensive Outpatient Program (IOP)
- WELLMORE BEHAVIORAL HEALTH - PROGRAM: Outpatient Program (OP)
- WHEELER HEALTH - PROGRAM: Intensive Outpatient Program (IOP)
- ices for Veteran Families (SSVF)
- COMMUNITY RENEWAL TEAM - PROGRAM: Supportive Services for Veteran Families (SSVF)
- VETERANS INC. - PROGRAM: Supportive Services for Veteran Families (SSVF)

Program: Ex-offender Re-entry Workshop

Categorized as: Ex-Offender Reentry Programs; Job Finding Assistance; Prejob Guidance
Description: American Job Centers offer job finding assistance to ex-offenders; American Job Centers in Bridgeport and Hartford also offer workshops for ex-offenders that are designed to assist them in their efforts to re-enter society and the workforce. Workshops focus on education and training; job search and networking techniques; resume preparation and job applications; effective job interviewing techniques; how to handle employer felony questions; and special employment programs for ex-offenders.
Website: www.ctdol.state.ct.us/ContactInfo/CTWorks/Directory.htm

Program: Resume Critiques: All Groups

Categorized as: Prejob Guidance
Description: Resumes reviewed by a Connecticut Department of Labor Certified Professional Resume Writers (CPRW) trained in developing documents that generate job interviews. Receive objective and unbiased feedback to assist in addressing problematic issues or areas needing improvement.
Website: <http://www.ctdol.state.ct.us/ctworks/cldrlloc.htm>

At Site: AMERICAN JOB CENTERS - JOBCENTERCT.COM

Address: (n/a), Wethersfield, CT 06109
Website: CTHires.com

At Site: AMERICAN JOB CENTERS AFFILIATE - MERIDEN

Address: 87 West Main Street, Meriden, CT 06451
Voice: 203-238-3688 Career Center
Voice: 203-859-3419 Veterans Services by appointment only

At Site: AMERICAN JOB CENTERS - NEW HAVEN

Voice: 203-624-1493
Address: 560 Ella Grasso Boulevard, New Haven, CT 06519
Voice: 203-624-1493
Website: <http://www.workforcealliance.biz/>

At Site: AMERICAN JOB CENTERS - WATERBURY - FULL SERVICE OFFICE

Voice: 203-437-3294 Veterans Services
Voice: 203-437-3380 Career Center
Address: 249 Thomaston Avenue, Waterbury, CT 06702
Voice: 203-437-3380 Employment Services
Voice: 203-437-3294 Veterans Services
Website: www.ctdol.state.ct.us/ContactInfo/CTWorks/WTBY_Info.htm

At Site: AMERICAN JOB CENTERS AFFILIATE - BRISTOL

Voice: 860-899-3620
Voice: 860-256-3711 Veterans Services
Address: 430 North Main Street, Bristol, CT 06010
Voice: 860-899-3620
Voice: 860-256-3711 Veterans Services
Website: www.JobCenterCT.com

Program: Safe At Home Address Confidentiality Program (ACP)

Categorized as: Crime Victim Support
Description: Safe At Home Address Confidentiality Program (ACP) is intended to help victims of family violence, sexual assault, injury or risk of injury to a minor, or stalking, to keep their address confidential. The program offers participants two services to help keep their location secret: 1) to provide a substitute mailing address, and 2) preventing public access to a participant's actual address on government

records including voter registry lists, and keeping marriage records confidential.
Website: www.bhcare.org

At Site: BHCARE - THE UMBRELLA CENTER FOR DOMESTIC VIOLENCE SERVICES - SHELTON

Calls route to local DVS office; 24hr/7 days - Hotline: 888-774-2900
24hr/7 days - Hotline: 203-736-9944
Voice: 203-800-7177 Administrative line
Calls answered by Safe Connect; 24 hr/7 days - Hotline: 888-774-2900
Website: www.bhcare.org

Program: Bible Church Food Pantry

Categorized as: Food Pantries
Description: Food provided to individuals in need on the 4th Tuesday of the Month, from 9-11am. No pantry hours if Waterbury Public School closed on that Tuesday. Food pantry takes orders ahead of time for Thanksgiving meals in October. Pantry will be closed if schools are closed for bad weather. Individuals and families in need of emergency food should call the pantry to possible assistance.

At Site: BIBLE CHURCH OF WATERBURY

Voice: 203-755-0197
Address: 270 Dwight Street, Waterbury, CT 06704
Voice: 203-755-0197

Program: CCA's Client Choice Food Program

Categorized as: Food Pantries
Description: Monthly distribution of food to low-income households. Clients will select and bag their own food from the pantry stock. M-W: 9:30am-3:45pm by appointment only.

At Site: CHRISTIAN COMMUNITY ACTION - NEW HAVEN

Voice: 203-777-7848
Address: 168 Davenport Avenue, New Haven, CT 06519
Voice: 203-777-7848
Website: www.ccahelping.org

Program: Supportive Services for Veteran Families (SSVF)

Categorized as: Temporary Financial Assistance; Temporary Financial Assistance; Outreach Programs
Description: Supportive Services for Veteran and Families (SSVF) is a housing program for very low income veterans. The goal is to stabilize veterans and their families in housing, while providing ongoing support as needed to sustain independent living. SSVF services include: case management, outreach, health and care services, temporarily financial assistance including time limited payments to third parties for rent, utilities, moving expenses, security and utility deposit, transportation, child care, moving cost, and emergency supplies.

At Site: COLUMBUS HOUSE

Voice: 203-772-4200 Pathways to Independence Program
Address: 586 Ella Grasso Boulevard, New Haven, CT 06519
Voice: 203-401-4400
Website: www.columbushouse.org

Program: Federally Qualified Health Center (FQHC)

Categorized as: Community Clinics; Outpatient Health Facilities
Description: Primary health care provider offers comprehensive medical and dental services (dental hygiene services only in Bristol) for adults and children. Community Health Center of Middletown and Stamford offers primary medical care for children and adults, behavioral health services and dental hygiene services to established primary medical care patients.
Website: www.chc1.com

At Site: COMMUNITY HEALTH CENTER - BRISTOL

Voice: 860-585-5000
Address: 395 North Main Street, Bristol, CT 06010
Voice: 860-585-5000
Website: www.chc1.com

At Site: COMMUNITY HEALTH CENTER - WATERBURY

Voice: 203-574-4000
Address: 51 North Elm Street, Waterbury, CT 06702
Voice: 203-574-4000
Website: www.chc1.com

Program: Supportive Services for Veteran Families (SSVF)

Categorized as: Outreach Programs; Temporary Financial Assistance; Temporary Financial Assistance
Description: Supportive Services for Veteran Families (SSVF) is a housing program for very low income veterans. The goal is to stabilize veterans and their families in housing, while providing ongoing support as needed to sustain independent living. SSVF services include: case management, outreach, health and care services, temporarily financial assistance including time limited payments to third parties for rent, utilities, moving expenses, security and utility deposit, transportation, child care, moving cost, and emergency supplies.
Address: 1921 Park Street, Hartford, CT 06106
Voice: 860-778-4775 Program Manager
Voice: 860-778-2423 Outreach Worker - cell phone

Program: Family Assistance & Social Determinant Fund

Categorized as: Temporary Financial Assistance; Medical Expense Assistance
Description: Financial assistance program provides funding for families in Connecticut who need help with paying for mental health and/or substance use intervention, and treatment service expenses, for children ages 0-18. Assistance will be provided for essential intervention, treatment, medication management, adolescent psychiatric intensive in-home or outpatient services and other community based programs previously rendered 90 days prior to date applying. Client must still be in current treatment with provider.

At Site: CONNECTICUT BEHAVIORAL HEALTH PARTNERSHIP - CARELON BEHAVIORAL HEALTH

Voice: 000-000-000 No phone requests, email for application and any questions
Address: 500 Enterprise Drive, Suite 3D, Rocky Hill, CT 06067
Toll Free: 877-552-8247 (1-877-55-CTBHP) HUSKY and Medicaid
Website: www.ctbhp.com

Program: VOCA Case Management Program

Categorized as: Spouse/Intimate Partner Abuse Counseling; Crime Victim/Witness Counseling; Adolescent/Youth Counseling; Crime Victim Support
Description: Case management program provides holistic case management services to promote safety, self-sufficiency and resiliency for persons

in Connecticut who have suffered, directly or indirectly, a physical, emotional, or personal loss as a result of a criminal act. VOCA Case Management Program offers assistance with services, resources, and support for all to move over from victim to survivor. Focus is to improve victim’s quality of life and further enhance their ability to move forward with their lives. Primary goal of the case management team is to connect individuals with services, including medical, educational, mental health, housing, victim compensation, employment, and other services, to give them all the supports and resources needed to successfully move forward and heal.

Website: <https://tinyurl.com/VOCAintakeCCFSA>

At Site: CONNECTICUT COUNCIL OF FAMILY SERVICE AGENCIES - VICTIM OF CRIME ACT CASE MANAGEMENT (VOCA CM)

Voice: 860-571-0093
Toll Free: 888-771-3126 CT Office of the Victim Advocate
Address: 35 Cold Spring Road, Building 400, Suite 411, Rocky Hill, CT 06067
Toll Free: 800-505-9000 860-571-0093
Website: www.ctfsa.org

Program: Intensive Outpatient Treatment Program (IOP)

Categorized as: Psychiatric Day Treatment; Substance Use Disorder Day Treatment
Description: Co-occurring Intensive Outpatient Program addresses the treatment needs of clients who have both mental illness and substance abuse problems. Program meets 3 days per week for 3 hours per day.

At Site: CONNECTICUT COUNSELING CENTERS - WATERBURY SITE 2

Voice: 203-568-7474
Address: 50 Brookside Road, Waterbury, CT 06708
Voice: 203-568-7474
Website: <http://www.ctcounseling.org/index.html>

At Site: CONNECTICUT COUNSELING CENTERS - WATERBURY SITE 1

Voice: 203-755-8874
Address: 4 Midland Road, Waterbury, CT 06705
Voice: 203-755-8874

Program: Connecticut Foodshare Mobile Pantry

Categorized as: Food Pantries; Mobile Food Pantry Programs
Description: Mobile food pantries offered at various days/times. Full list of available locations, visit: <https://ctfoodshare.org/get-help/connecticut-food-banks-mobile-pantry-schedule/>.

Website: <https://ctfoodshare.org/get-help/connecticut-food-banks-mobile-pantry-schedule/>

Voice: 203-469-5000
Address: (n/a), CT
Voice: 203-469-5000
Website: <https://ctfoodshare.org/get-help/connecticut-food-banks-mobile-pantry-schedule/>

Program: Opioid Treatment for Youth, Assert Treatment Model

Categorized as: Substance Use Disorder Day Treatment
Description: Intensive family-based substance use treatment for adolescents and young adults up to 21 years old provides comprehensive support services for those with opioid use problems. A three approach treatment model combines 4-6 months of Multidimensional Family Therapy (MDFT), along with Medication Assisted Treatment (MAT) and Recovery Management Checkups and Support (RMCS). Program additionally offers up to 12 months of recovery support after treatment ends.

At Site: CONNECTICUT JUNIOR REPUBLIC - TORRINGTON AREA

Voice: 203-757-9939
Address: 168 South Main Street, Torrington, CT 06790
Voice: 860-482-7600

At Site: CONNECTICUT JUNIOR REPUBLIC - WATERBURY AREA

Voice: 203-757-9939
Address: 80 Prospect Street, Waterbury, CT 06702
Voice: 203-757-9939
Voice: 203-757-8566 24/7 Line

Program: Temporary Financial Assistance

Categorized as: Temporary Financial Assistance
Description: Foundation provides emergency financial aid assistance to Connecticut National Guard and Organized Militia members and their families in need.

At Site: CONNECTICUT NATIONAL GUARD FOUNDATION

Voice: 860-241-1550
Address: 360 Broad Street, Room 101, Hartford, CT 06105
Voice: 860-241-1550 Answering machine
Website: <https://ctngfi.org/>

Program: Connecticut's Reentry Community Online Resource Website

Categorized as: Ex-Offender Reentry Programs; Prejob Guidance; Job Finding Assistance
Description: Connecticut Reentry Collaborative Network group provides a website to assist individuals trying to coordinate resources and for those trying to navigate the vital resources for a successful reentry into their neighborhoods. Resources include a newsletter, links to information on the various reentry collaboratives, and various programs and services involving employment, family supports, health, housing, pre-release and other important resources.
Phone1: No phone - Access the Website
Website: www.ctreentry.org
Address: (n/a), Hartford, CT 06132
Website: www.ctreentry.org

Program: Intensive Outpatient Program (IOP)

Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: Intensive Outpatient Program (IOP) provides mental health and/or substance abuse day treatment for individuals, including individuals with substance abuse.

At Site: CONNECTICUT RENAISSANCE - WATERBURY OUTPATIENT PROGRAM

Voice: 203-346-1931
Address: 525 Wolcott Street, Waterbury, CT 06705
Voice: 203-568-6190
Website: ctrenaissance.org

Program: Food Pantry

Categorized as: Food Pantries
Description: Food pantry is available to anyone in need on every 2nd and 4th Friday of the month: 10am-12noon. Individuals can call 860-589-3181 to set up an appointment outside of the regular hours.

At Site: DELORENZO TOWERS

Voice: 860-589-3181 Call for an appointment outside of regular hours
Address: 284 North Main Street, Bristol, CT 06010

Voice: 860-584-5078
 Voice: 860-584-5079
 Website: www.ehdoc.org

At Site: DOWNTOWN EVENING SOUP KITCHEN - FOOD PANTRY

Voice: 203-624-6426
 Address: 57 Olive Street, New Haven, CT 06511
 Voice: 203-624-6426

Program: Soup Kitchens

Categorized as: Soup Kitchens
Description: Community dinner program serves evening meal as grab-and-go to anyone in need, no requirements or identification needed for eligibility. The services are available year-round regular hours at 311 Temple Street: Sunday-Thursday at 5-6pm. On Fridays and Saturdays, DESK's partner, Yale Community Kitchen, serves dinner outside 323 Temple Street at 5-6pm.

At Site: DOWNTOWN EVENING SOUP KITCHEN

Voice: 203-624-6426
 Address: 311 Temple Street, New Haven, CT 06511
 Voice: 203-624-6426
 Website: www.deskct.org

Program: Evangelical Christian Church Food Pantry

Categorized as: Food Pantries
Description: Church offers food to people in need on the second and fourth Thursday of the month, 5-6:30pm and on the first and third Saturday of the month, 9-10:30am. Food pantry also open for emergencies

Voice: 203-646-0947
 Address: 1325 Watertown Avenue, Waterbury, CT 06708
 Voice: 203-646-0947
 Website: www.christisalive.org

Program: SNAP Employment and Training Program

Categorized as: Job Training Formats; Prejob Guidance; Child Care Expense Assistance
Description: Provides short-term training and educational programs in fields where job prospects are promising. Additional information: Federal program created to help SNAP households gain skills that will increase self-sufficiency. SNAP recipients in Connecticut who are not receiving financial assistance from the Temporary Family Assistance Program may be eligible to participate. Also offers short term vocational programs at some Connecticut colleges and nonprofit organizations. Child care subsidies are available for any SNAP recipient (not receiving TANF) with a child under age 13 who also enrolls in a SNAP Employment and Training certificate program at any community college.

At Site: GATEWAY COMMUNITY COLLEGE

Voice: 203-285-2300
 Address: 20 Church Street, New Haven, CT 06510
 Voice: 203-285-2000
 Website: www.gatewayct.edu

Program: Career Center

Categorized as: Career Counseling; Job Finding Assistance; Prejob Guidance; Prejob Guidance
Description: Career Center is designed for the unemployed and underemployed and provides one-on-one assistance from a career counselor to

individuals. Services includes help with resume writing, networking, access to local job postings, use of computers, telephones and fax machines, referrals to education and community support services, help with interviewing skills and weekly information sessions on a variety of topics. Upon registering with the center, an individual becomes a "Goodwill Member for life", providing them with lifetime access to support services.

Website: www.goodwillwct.org

At Site: GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - WATERBURY CAREER CENTER

Voice: 203-596-1216
Address: 943 Wolcott Street, Waterbury, CT 06705
Voice: 203-596-1216
Website: www.gwct.org

At Site: GOODWILL OF WESTERN AND NORTHERN CONNECTICUT - TORRINGTON CAREER CENTER

Voice: 860-489-8670
Address: 1849 East Main Street, Torrington, CT 06790
Voice: 860-489-8670
Website: www.gwct.org

Program: Grace Baptist Church Food Pantry

Categorized as: Food Pantries
Description: Church food pantry distributes food to those in need weekly on Saturday: 10am-12noon. Food pantry is closed on the first Saturday of the month. Foodshare Mobile Food Pantry also distributes food at this location every other Friday 8:30-9:15am.

At Site: GRACE BAPTIST CHURCH FOOD PANTRY

Voice: 860-582-3840
Address: 736 King Street, Bristol, CT 06010
Voice: 860-582-3840
Website: <https://www.facebook.com/GraceBaptistChurchBristolCt/>

Program: Greater Waterbury Interfaith Ministries Food Pantry

Categorized as: Food Pantries
Description: Intake for the food pantry is held on the last Monday of the month, 7:30am-1:30pm. Pantry is available each Monday from 9:00-10:00am for emergency cases.

Voice: 203-757-7734
Address: 770 East Main Street, Waterbury, CT 06702
Voice/Fax: 203-757-7734 Office
Website: <https://gwimwaterbury.org/services/>

Program: Soup Kitchens

Categorized as: Soup Kitchens
Description: Soup kitchen serves meals to anyone in need M-F, 11:00am-1:00pm. Bag lunches are also distributed Sat: 10am-12noon and Sun 8:00am-12:00noon at Greater Waterbury Interfaith Ministries, 770 East Main Street, Waterbury.

At Site: GREATER WATERBURY INTERFAITH MINISTRIES

Voice/Fax: 203-757-7734 Office
Address: 770 East Main Street, Waterbury, CT 06702
Voice/Fax: 203-757-7734 Office
Website: <https://gwimwaterbury.org/services/>

Program: Hope4Hunger Food Pantry

Categorized as: Food Pantries
Description: Food Pantry is open on the 3rd Thursday from 5-7pm and the 3rd Sunday of each month from 3-5pm for Greater Waterbury area

residents in need of food. Closed on holidays. Please bring own bags.

Address: 579 Wolcott Street, Unit 3, Waterbury, CT 06705
Voice: 860-483-0313
Address: 579 Wolcott Street, Unit 2, Waterbury, CT 06705
Voice: 203-340-4673 (203-340-HOPE)

Program: Heritage Helps Food Pantry

Categorized as: Food Pantries
Description: Provides food to Connecticut residents in need on a walk-in basis. Pantry is open on the first Saturday of every month: 10am-12pm, and the third Monday of every month: 6-7pm.

Voice: 860-589-6813
Address: 48 Lewis Street, Bristol, CT 06010
Voice: 860-589-6813
Website: www.heritageupc.com

Program: Hopeville Church Food Pantry

Categorized as: Food Pantries
Description: Distributes food to Connecticut residents every 3rd Wednesday of the month from 4-6pm and every Friday from 10am-12noon.

Voice: 203-754-8154
Address: 160 Piedmont Street, Waterbury, CT 06706
Voice: 203-754-8154 ext. 15 Food pantry
Website: www.hopeville.church

Program: Rapid Response Specialized Information and Resource Program

Categorized as: Crime Victim Support
Description: Rapid Response program provides individuals who have been identified as trafficked, exploited, or at high risk, with immediate resources if needed, or educating them to the dangers they could be facing. Services can include assisting individuals with more complex solutions or something as simple as a conversation about the grooming process traffickers use, internet safety, healthy relationships, a backpack of items youth may utilize, and solutions to potentially unsafe situations.

At Site: LOVE146

Voice: 203-772-4420
Address: PO Box 8266, New Haven, CT 06530
Voice: 203-772-4420
Website: www.love146.org

Program: Community Clinics

Categorized as: Community Clinics; Outpatient Health Facilities
Description: Mobile clinic provides free primary health care services to Greater Waterbury area residents who do not have health insurance on Tuesday and Wednesday from 12-5pm at Saint Francis Xavier Church, 625 Baldwin Street.

At Site: MALTA HOUSE OF CARE MOBILE HEALTHCARE VAN - WATERBURY

Voice: 203-560-9088 Van
Voice: 203-578-7681 Spanish/Portuguese
Website: https://maltawaterbury.org/contact-malta-waterbury/
Address: (n/a), Waterbury, CT 06701
Voice: 203-560-9088 Van
Voice: 203-578-7681 Spanish/Portuguese
Website: https://maltawaterbury.org/contact-malta-waterbury/

Program: Soup Kitchens

Categorized as: Soup Kitchens
Description: Community meals open to anyone in need at various times of the month. Call ahead to verify the meal is being served. If the meal is canceled, it will not be rescheduled. For current updates, visit the website below. Meals will be served from 3:30-5pm.

At Site: MASTER'S TABLE COMMUNITY MEALS, INC.

Voice: 203-732-7792 Call first
Address: 61 North Cliff Street, Ansonia, CT 06401
Voice: 203-732-7792 Call first
Website: www.masterstablemeals.org

Program: Substance Abuse Outpatient Services

Categorized as: Substance Use Disorder Counseling; Substance Use Disorder Day Treatment
Description: Network sites in Danbury, Torrington and Waterbury offer substance abuse treatment services on an outpatient basis. Services include anger management, gender specific substance abuse groups, intensive outpatient groups, relapse prevention, same day screenings, and substance abuse counseling.

At Site: MCCALL BEHAVIORAL HEALTH NETWORK - RENATO OUTPATIENT SERVICES

Voice: 203-754-0322
Address: 969 West Main Street, Unit 2A, Waterbury, CT 06708
Voice: 203-754-0322
Website: www.mccallbhn.org

Program: Soup Kitchens

Categorized as: Soup Kitchens
Description: Evening meal served M-W: 4:30-5:15pm. Individuals should wear a mask inside.

At Site: MEALS FOR NEIGHBORS - ZION LUTHERAN CHURCH

Voice: 860-589-7744
Address: 27 Judd Street, Bristol, CT 06010
Voice: 860-589-7744
Website: https://meals-for-neighbors.constantcontactsites.com/

Program: Military Relief Fund

Categorized as: Temporary Financial Assistance; Temporary Financial Assistance
Description: Military Family Relief Fund was established for the purpose of making grants to immediate family members of the armed forces for essential personal or household goods or services if the payment for such goods or services would be a hardship for such family member due to the military service of the eligible member.
Website: www.ct.gov/mil

At Site: MILITARY DEPARTMENT, STATE OF CONNECTICUT

Voice: 860-524-4968
Address: 360 Broad Street, Hartford, CT 06105
Voice: 860-524-4953
Website: www.ct.gov/mil

Program: SNAP Employment and Training Program

Categorized as: Job Training Formats; Prejob Guidance; Child Care Expense Assistance
Description: The SNAP Employment and Training Program provides short-term training and educational programs in fields where job prospects are promising. Additional information: The SNAP Employment and Training program is a federal program created to help SNAP households gain skills that will increase self-sufficiency. SNAP

recipients in Connecticut who are not receiving financial assistance from the Temporary Family Assistance Program may be eligible to participate. The Program also offers short term vocational programs at some Connecticut colleges and nonprofit organizations. Childcare subsidies are available for any SNAP recipient (not receiving TANF) with a child under age 13 who also enrolls in a SNAP Employment and Training certificate program at any community college.

Voice: 203-575-8166
Website: www.nv.edu

At Site: NAUGATUCK VALLEY COMMUNITY COLLEGE - WATERBURY

Voice: 203-575-8166
Address: 750 Chase Parkway, Waterbury, CT 06708
Voice: 203-575-8000
Website: nv.edu

Program: Employment Services- Veterans

Categorized as: Career Counseling; Prejob Guidance
Description: Assists eligible veterans to acquire and develop the skills needed to obtain employment or re-enter the workforce.

At Site: NEW HAVEN VET CENTER

Voice: 203-795-0148
Address: 291 South Lambert Road, Orange, CT 06477
Voice: 203-795-0148
After Hours (24/7): 877-927-8387
Website: https://www.va.gov/find-locations/facility/vc_0116V

Program: Food and Clothing Pantry

Categorized as: Food Pantries; General Clothing Provision
Description: Food and clothing pantry is available to anyone in need on Wednesday: 12noon-6pm. Assistance is available on a walk-in basis. Individuals can also call on other days to set up an appointment as needed.

At Site: NEW HORIZON LIVING CENTERS, INC. - TREATMENT CENTER

Voice: 860-584-2105
Address: 43 Prospect Street, Bristol, CT 06010
Voice: 860-584-2105
Website: <http://www.newhorizonlivingcenters.org/>

Program: Job Finding Assistance/Prejob Guidance

Categorized as: Prejob Guidance; Job Finding Assistance
Description: Offers job search assistance, basic skills upgrading, vocational skills development, and job retention support services for Greater Waterbury residents who are ages 18+.
Website: <https://www.waterburyoic.org/>

At Site: OPPORTUNITIES INDUSTRIALIZATION CENTER OF GREATER WATERBURY

Voice: 203-756-7987
Address: 77-79 Bishop Street, Waterbury, CT 06704
Voice: 203-756-7987
Website: www.waterburyoic.org

Program: P.R.I.D.E Entrepreneurial Program

Categorized as: Ex-Offender Reentry Programs; Prejob Guidance
Description: Entrepreneurial training and support program for returning citizens into the community include inmates, released inmates and people with a criminal background. Program provides a 10 week course that covers legal, accounting, banking, insurance and business plan expertise to assist individuals wanting to start their own business. A mentor is assigned after the program is completed to help guide the

individual to get their business on track. Training programs are held at several locations: 1) Waterbury-77-79 Bishop Street, 2)Hartford-Hartford City Hall/room 100, 3) Bridgeport- Bridgeport City Hall/Conference room C, 4) Bridgeport- 480 Bond Street

Voice: 203-767-4090
Address: (n/a), Waterbury, CT 06704
Voice: 203-767-4090
Website: <https://prisonist.org/p-r-i-d-e-entrepreneurial-program-in-connecticut/>

Program: Parole Information for Crime Victims

Categorized as: Crime Victim Support
Description: Crime victim's toll-free line is available for crime victims seeking information about an offender's parole.
Website: www.ct.gov/doc

At Site: PARDONS AND PAROLES, STATE OF CONNECTICUT BOARD OF

Voice: 800-303-2884
Paroles Unit - Voice: 203-805-6605
Address: 55 West Main Street, Suite 520, Waterbury, CT 06702
Voice: 203-805-6643 Pardons unit
Voice: 203-805-6605 Paroles Unit
Website: www.ct.gov/doc/bopp

Program: Food Pantry

Categorized as: Food Pantries
Description: Faith based food pantry is open to Connecticut residents on the 2nd and 4th Wednesday of the month, from 6-8pm. Walk-ins welcome.

At Site: RESTORING STRENGTH IN COMMUNITIES OUTREACH MINISTRY

Address: 1575 Thomaston Avenue, Waterbury, CT 06708
Voice: 475-295-4078

Program: Intensive Outpatient Program (IOP)

Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: Intensive Outpatient Program (IOP) offers a treatment alternative for adults and adolescents with substance abuse disorders who do not require hospitalization but need intensive outpatient treatment. IOP services are available for adults during the day or evening. Adolescent IOP services are available in the afternoon.

At Site: ROOT CENTER FOR ADVANCED RECOVERY - BRISTOL CLINIC

Voice: 860-589-6433
Address: 1098 Farmington Avenue, Bristol, CT 06010
Voice: 860-589-6433

At Site: ROOT CENTER FOR ADVANCED RECOVERY - TORRINGTON CLINIC

Voice: 860-482-8796
Address: 140 Commercial Boulevard, Torrington, CT 06790
Voice: 860-482-8796

Program: Partial Hospital/Intensive Outpatient Program (IOP) for Substance Use Disorders

Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: Program offers a structured day and evening partial hospitalization program focusing on therapy groups, educational lectures/seminars, as well as individualized evaluation and treatment including relapse prevention skills. Accepts dual diagnosis clients. Sites offer outpatient programs developed for individuals, families, and couples, including general education and awareness didactic groups,

group therapies, relapse prevention programs, and group specific programs for women, men, co-dependents, seniors and DWI groups.
www.recoveryneverstops.org

Website:

At Site: RUSHFORD AT CHESHIRE

Address: 680 South Main Street, Suite 204, Cheshire, CT 06410
Voice: 877-577-3233 Admissions
Voice: 855-825-4026

At Site: RUSHFORD - MERIDEN SERVICES

Admissions - Voice: 877-577-3233
Spanish - Voice: 203-630-5300
Address: 883 Paddock Avenue, Meriden, CT 06450
Voice: 877-577-3233 Admissions
Voice: 203-630-5280 Meriden
Website: www.recoveryneverstops.org

Program: Crime Victim Support

Categorized as: Crime Victim Support
Description: Offers counseling, legal assistance, and other services for victims of domestic violence.

At Site: SAFE HAVEN OF GREATER WATERBURY - DOMESTIC VIOLENCE SERVICE

Hotline: 888-774-2900 Calls roll over to local DVS office; 24hr/7 days - State Hotline
Hotline: 203-575-0036 24 hours/7 days
Address: 29 Central Avenue, Waterbury, CT 06702
Voice: 888-774-2900 24 hr/7 days; CHAT feature available
Website: www.safehavengw.org

Program: Crime Victim Support

Categorized as: Crime Victim Support
Description: Advocacy and support for victims of sexual assault during hospital, police and court procedures. Includes child sexual abuse victim advocates, certified sexual assault counselors with specialized training in children's issues and the legal system.

At Site: SAFE HAVEN OF GREATER WATERBURY - SEXUAL ASSAULT CRISIS SERVICE

Calls route to local SACS offices; 24 hrs/7days - Hotline: 888-999-5545
SACS, 24 hrs/7 days (also TTY) - Hotline: 203-753-3613
Address: 29 Central Avenue, 1st Floor, Waterbury, CT 06702
Voice: 203-575-0388 Administration
Hotline: 888-568-8332 Spanish Speakers Hotline
Website: www.safehavengw.org

Program: Community Clinics

Categorized as: Outpatient Health Facilities; Community Clinics
Description: Family Health Center offers primary care medical services for adults regardless of ability to pay. The Center also offers women's health services, prenatal care, podiatry, allergy treatments, and eye exams. Spanish-speaking staff available.
Website: www.stmh.org

At Site: SAINT MARY'S HOSPITAL - FAMILY HEALTH CENTER

Voice: 203-709-3800
Address: 133 Scovill Street, Waterbury, CT 06706
Voice: 203-709-3800
Website: www.stmh.org

Program: Homeless Resource Service Center and Emergency Shelter: Single Adults and Families

Categorized as: Homeless Shelter
Description: NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral. Emergency shelter for single men, single women, and families offers breakfast and an evening meal, shower and bed; intake hours: M-Sun: 5:30-8pm. All clients receive case management designed to help them find housing, substance abuse treatment, and welfare programs, if necessary. *Shelter is NOT wheelchair accessible; all residents must be ambulatory. *Shelter accepts pregnant women and they can stay after the baby is born *Shelter does NOT accept adults who are being detoxed. *Shelter does NOT accept sex offenders.
Website: www.stvincentdepaulmission.org

At Site: SAINT VINCENT DE PAUL MISSION OF WATERBURY - HOMELESS RESOURCE SERVICE CENTER AND EMERGENCY SHELTER

Dial 2-1-1 for Shelter Intake through Coordinated Access Network: 211
Voice: 203-573-9018
Address: 114 Benedict Street, Waterbury, CT 06706
Voice: 203-573-9018
Voice: 203-755-8726
Website: www.stvincentdepaulmission.org

Program: Merriman Culinary School Soup Kitchen

Categorized as: Soup Kitchens
Description: Lunch served daily, M-Sat: 11:30am-2pm

At Site: SAINT VINCENT DE PAUL MISSION OF WATERBURY - SOUP

Address: 327 Baldwin Street, Waterbury, CT 06706
Voice: 203-757-0411
Website: www.stvincentdepaulmission.org

Program: Saint Vincent de Paul Mission of Waterbury Food Pantry

Categorized as: Food Pantries
Description: Food pantry for residents of Connecticut open Thursday and Friday: 12noon-2pm. Walk-in okay.

At Site: SAINT VINCENT DE PAUL MISSION OF WATERBURY - SOUP KITCHEN AND FOOD PANTRY

Address: 327 Baldwin Street, Waterbury, CT 06706
Voice: 203-757-0411
Website: www.stvincentdepaulmission.org

Program: Homeless Shelter - Families with Children

Categorized as: Homeless Shelter
Description: NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral. Emergency Family Shelter in Waterbury accepts families with children and women or men with children; Intake hours: 24 hr/7days. *Shelter accepts pregnant women with children and they can stay after the baby is born. *Shelter does NOT accept adults who are being detoxed.

At Site: SALVATION ARMY - SOUTHERN NEW ENGLAND DIVISION - EMERGENCY SHELTER FOR FAMILIES (WATERBURY)

Dial 2-1-1 for Shelter Intake through Coordinated Access 211

Network:
Voice: 203-756-1718
Address: 74 Central Avenue, Waterbury, CT 06702
Voice: 203-756-1718

Program: Salvation Army Waterbury Corps Food Pantry

Categorized as: Food Pantries
Description: Free food for families or individuals in need who have had a disruption in income. Food pantry open M,W,F: 9am-12pm.

Voice: 203-754-7056
Address: 74 Central Avenue, Waterbury, CT 06702
Voice: 203-754-7056
Website: www.salvationarmyct.org

Program: Federally Qualified Health Center (FQHC)

Categorized as: Outpatient Health Facilities; Community Clinics
Description: Medical clinic provides comprehensive health care, including immunizations, physical examinations, health education and counseling, chronic disease management, and acute visits. Services are provided regardless of ability to pay.

At Site: STAYWELL HEALTH CENTER

Voice: 203-756-8021
Address: 80 Phoenix Avenue, Suite 201, Waterbury, CT 06702
Voice: 203-756-8021
Website: www.staywellhealth.org

At Site: STAYWELL HEALTH CENTER - SOUTH END

Voice: 203-756-8021
Address: 1302 South Main Street, Waterbury, CT 06706
Voice: 203-756-8021
Website: www.staywellhealth.org

Program: Open Arms - Staywell's Health Care for the Homeless Services

Categorized as: Community Clinics
Description: Provides medical, dental and mental health services at St. Vincent De Paul and at the Western Connecticut Mental Health Network.

Address: 80 Phoenix Avenue, Suite 306, Waterbury, CT 06702
Voice: 203-597-9044 ext. 3516 St. Vincent De Paul
Voice: 203-805-5300 Western Connecticut Mental Health Network
Website: https://staywellhealth.org/services/adult-primary-care/
Address: 80 Phoenix Avenue, Suite 201, Waterbury, CT 06702
Voice: 203-756-8021
Website: www.staywellhealth.org

Program: Outpatient Program (OP)

Categorized as: Substance Use Disorder Day Treatment
Description: Provides clinical services for individuals and families affected by the disease of addiction and possible mental health challenges. Program gives participants the freedom to spend time with family, hold down a job or partake in substance free activities.

At Site: TRICIRCLE

Website: tricircle.org
Address: 169 Colony Street, Room 28, Meriden, CT 06451
Voice: 860-349-7074
Website: tricircle.org

Program: Intensive Outpatient Program (IOP)

Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment

Description: Intensive Outpatient Programs for veterans with substance addiction or with dual diagnosis of substance abuse and mental illness.
Website: www.connecticut.va.gov/

At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, NEWINGTON CAMPUS

Voice: 860-666-6951
Nat'l # for referral to closest facility & med.benefits info -
Voice: 877-222-8387
Address: 555 Willard Avenue, Newington, CT 06111
Voice: 860-666-6951
Hotline: 877-927-8387 877-WAR-VETS (24/7 Line) - Combat Veterans Line
Website: www.connecticut.va.gov/

Program: Waterbury Baptist Ministries Food Pantry

Categorized as: Food Pantries
Description: Church food pantry offers emergency food assistance to Greater Waterbury residents who are in need. Limit of one bag per household. Pantry is open each Friday from 11:30am-2:30pm and other times for emergencies.
Address: 222 West Main Street, Waterbury, CT 06702
Voice: 203-754-5140

Program: Partial Hospital/Intensive Outpatient Program (IOP)

Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: Intensive Outpatient Program is an intensive program that meets multiple times per week. IOP is for adults with a substance addiction. Programs are available during the day and in the evening. Partial Hospitalization Program adults with addictive disorders or with dual diagnosis of substance abuse and mental illness offered in the day. If dual diagnosis primary diagnosis must be substance abuse.
Website: www.waterburyhospital.org

At Site: WATERBURY HOSPITAL HEALTH CENTER - WEST MAIN BEHAVIORAL HEALTH

Voice: 203-573-7097 Access Center for Behavioral Health Services
Address: 88 Grandview Avenue, 2nd Floor, Waterbury, CT 06708
Voice: 203-573-7097 Access Center for Behavioral Health Services
Website: <http://www.waterburyhospital.org/behavioral-health/>

Program: Food Pantry

Categorized as: Food Pantries; Food Donation Programs; Food Production/Preparation/Delivery Volunteer Opportunities
Description: Faith based food pantry that serves the Greater Waterbury area every 3rd Tuesday of the month between 10am-12pm and every 1st, 2nd, and 4th Wednesday of the month, from 5pm-6pm.

At Site: WATERBURY WORSHIP CENTER, THE

Voice: 203-754-7733
Address: 258 Montoe Road, Waterbury, CT 06704
Voice: 203-754-7733

Program: Crime Victim Support

Categorized as: Crime Victim Support
Description: Office is responsible for the upkeep and availability of protective and restraining orders within its geographical area. When victims are eligible for compensation, the Victim Services Coordinator can assist them in filling out the application as well as forwarding it along with

Website: necessary documents.
<http://www.waterburyct.org/>

At Site: WATERBURY, CITY OF - VICTIM SERVICE UNIT

Voice: 203-574-6946
Address: 255 East Main Street, Waterbury, CT 06702
Voice: 203-574-6946
Website: <http://www.waterburyct.org/>

Program: Intensive Outpatient Program (IOP)

Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: Outpatient Services offers intensive outpatient programs (group therapy and psycho-education sessions, 3 hrs/day, 4 days/week), Individual, couples, group counseling and aftercare services, including relapse prevention, are offered. Psychiatric consultation services are available. Length of stay varies according to individual's needs. Intensive outpatient program provides individualized treatment of a minimum of three hours per day of active treatment from 2-4 days per week if clinically indicated. Day/Evening program offered. Average length of stay in the intensive program is 16 visits or four weeks.

At Site: WELLMORE BEHAVIORAL HEALTH - ADULT OUTPATIENT BEHAVIORAL HEALTH SERVICES

Address: 402 East Main Street, Waterbury, CT 06702
Voice: 800-721-1230
Voice: 203-755-1143

Program: Outpatient Program (OP)

Categorized as: Substance Use Disorder Day Treatment
Description: Offers daytime/evening intensive outpatient program for patients who do not require intense initial stabilization or an intensive treatment structure.

Address: 402 East Main Street, Waterbury, CT 06702
Voice: 800-721-1230
Voice: 203-755-1143

At Site: WELLMORE BEHAVIORAL HEALTH - THERAPEUTIC SHELTER

Address: 142 Griggs Street, Waterbury, CT 06704
Voice: 203-574-1419
Voice: 800-721-1378

Program: Connecticut's National Family Caregiver Support Program

Categorized as: Family Caregiver Subsidies; Temporary Financial Assistance; Specialized Information and Referral; Adult In Home Respite Care; Adult Out of Home Respite Care
Description: National Family Caregiver Support Program offers information to caregivers about available resources; assistance linking caregivers to available services; individual counseling; caregiver training; adult respite care to caregivers of family members ages 60+; services to grandparents or other family members ages 60+ who are caring for grandchildren or related children under 19; and supplemental services which are items or services designed to help "fill the gap" when there is a need or there are no other ways to obtain the service or item. (Note: This AAA does not offer temporary financial aid for caregivers of custodial children.)

At Site: WESTERN CONNECTICUT AREA AGENCY ON AGING

Voice: 203-757-5449
Address: 84 Progress Lane, Waterbury, CT 06705

Voice: 203-757-5449
 Website: www.wcaaa.org

Program: Federally Qualified Health Center (FQHC)

Categorized as: Outpatient Health Facilities; Community Clinics
Description: Community health center offers primary health care for adults and pediatric services for children. Services include vaccinations, exams, check-ups, OBGYN, chronic disease management, and more. Behavioral health and addiction services for all ages, nutrition and wellness services on-site, connections to community resources, and support for basic needs also provided. On-site dental care available in Hartford location.

At Site: WHEELER HEALTH - WHEELER FAMILY HEALTH & WELLNESS CENTER - WATERBURY

Toll Free: 888-793-3500 Navigation Center - M-F: 8am-6pm
Address: 855 Lakewood Road, Waterbury, CT 06706
Toll Free: 888-793-3500 Navigation Center - M-Th: 8am-8pm, F: 8am-6pm
Voice: 860-793-3500 Navigation Center - M-Th: 8am-8pm, F: 8am-6pm

At Site: WHEELER HEALTH - WHEELER FAMILY HEALTH & WELLNESS CENTER - BRISTOL

Toll Free: 888-793-3500 Navigation Center - M-F: 8am-6pm
Address: 10 and 225 North Main Street, Bristol, CT 06010
Voice: 860-585-4300
Toll Free: 888-793-3500 Navigation Center - M-Th: 8am-8pm, F: 8am-6pm

Program: Intensive Outpatient Program (IOP)

Categorized as: Substance Use Disorder Day Treatment; Substance Use Disorder Day Treatment
Description: Intensive Substance Abuse Treatment Program offers a treatment alternative for adults with a diagnosis of substance abuse or with a dual diagnosis of substance abuse and mental illness who do not require hospitalization but need intensive outpatient treatment. Participants attend program three days or evenings per week, four hours per day, for a variable length of stay. Program includes aftercare and relapse prevention planning.

At Site: WHEELER HEALTH - WHEELER FAMILY HEALTH & WELLNESS CENTER - WATERBURY

Toll Free: 888-793-3500 Navigation Center - M-F: 8am-6pm
Address: 855 Lakewood Road, Waterbury, CT 06706
Toll Free: 888-793-3500 Navigation Center - M-Th: 8am-8pm, F: 8am-6pm
Voice: 860-793-3500 Navigation Center - M-Th: 8am-8pm, F: 8am-6pm

Website: www.ywcagreenwich.org

If you were recently released from incarceration, these additional resources will help you find services and programs that you may need.

BE PREPARED!

If you left your ID at the correctional facility, call the Department of Correction Public Information Office at 860-692-7780 to see if you can obtain it. At the end of this guide there is a section on "How to Replace Documents When You Have Lost All Your Identification Cards".

Note that if searching for shelters, some of the shelters and drop-in centers may require medical information, such as proof that you've had a tetanus shot, and a tuberculosis-free test result. These medical records are obtained from the nursing supervisor at the correctional facility. This guide also includes an "Immunization - Adults" section that lists facilities that provide immunizations.

United Way 2-1-1: You can find information about additional resources that are available by using the 2-1-1 online website, or by calling 2-1-1 and talking with a call specialist. The call center is available 24 hours a day, 7 days a week! Go to www.211ct.org and follow the directions on the web site to locate the type of service, and then the specific resource you need, or: Dial 2-1-1 directly and talk to one of the call specialists who will assist you. You can also reach them, toll-free, at 1-800-203-1234. They can help you locate a resource, provide referrals and crisis intervention services. The service is free and confidential.

CT Department of Social Services: Benefit assistance may also be available by contacting the Department of Social Services (DSS). To find out about the types of services they provide you can reach them at 855-626-6632 or at <http://www.ct.gov/dss/site/default.asp>.

What if you don't have access to a computer? Most public libraries have computers that are available for public use. They require a library card, but if you don't have one, they will issue you a temporary library card if you can show a picture ID or proof of address. If you have no ID, and if you are staying at a shelter, the library can give you a form to be filled out at the shelter.

What if you don't have access to a phone? You can apply for a free cell phone through the SafeLink Wireless Assistance program, 800-977-3768. This online web site lists those who qualify for the program:

<https://www.safelinkwireless.com/Enrollment/Safelink/en/Public/NewHome.html> or call 2-1-1 for other free phone services for Connecticut residents.

ACCESS HEALTH CT CONNECTICUT'S HEALTH INSURANCE MARKETPLACE AND MEDICAID ENROLLMENT CENTER

- Call the enrollment center at: (855) 805-4325 if you do not have medical insurance, or access online at: www.accesshealthct.com.
- Or visit the 2-1-1 eLibrary paper "Access Health CT", which will link you to other general information on health insurance options and tips.

MEDICAID PROGRAMS

For information about Medicaid programs and eligibility: Go to www.211ct.org and under "Search for Services" type in "Medicaid" in the search box.

HOW TO REPLACE DOCUMENTS WHEN YOU HAVE LOST ALL OF YOUR IDS

The United Way 2-1-1 on-line web site contains complete information about how to obtain a:

- Birth certificate,
- State issued driver's license or non-driver identification
- Social security card

You can get the information one of the following ways:

Go to www.211ct.org and click on the "eLibrary" box. Then click on "Records, Licenses and Permits". Then click on "Replacing Documents When You Have Lost All Your IDs". This will give you links to the information about birth certificates, state issued licenses and IDs, and social security cards. OR Go to <http://uwc.211ct.org/social-security-cards-documents-required-to-obtain-a-social-security-number-and-card-or-a-replacement-card/> and it will take you directly to "Replacing Documents When You Have Lost All Your IDs". OR If you do not have access to a computer, you may dial 2-1-1 and speak to a call specialist who will assist you.

Birth Certificates: If you were born in the State of Connecticut but do not know the town where you were born, you can go to the State of CT Department of Public Health with identification; give them your name at birth and date of birth. The DPH will search for a record and if found, can issue the certificate while you wait. The fee is \$30. The web site is www.ct.gov/dph. The address is: Department of Public Health, 410 Capitol Avenue, Hartford, CT 06134; 1st Floor Department of Vital Records - (860)509-5690.

Social Security Cards: Note that when you apply for a social security card, it is required that you provide an address, where the card can be sent. Locations of the Social Security offices in Connecticut can be found on the Social Security website, <http://www.211ct.org/ICarol/namerresults.aspx?searchTerm=social+security+cards&town=-1> or by dialing 2-1-1

HOT LINES

- Suicide Prevention/Mental Health Hotline: 211
- Domestic Violence/Sexual Assault: 911