



2-1-1

Connecticut

211CT.ORG WEBSITE FEATURES

Location-Aware: Uses location info from your device (if enabled) to target searches locally.

Translation: Built-in translation functionality with support for more than 30 languages (powered by Google Translate).

Browse by Category: Explore resources available in commonly searched categories.

Common Language Search: Find what you need without advanced knowledge of professional terminology.

User Friendly Search Results: Filter results by radius, view locations on integrated map, click to call, visit website, or get directions.

Improved Multi-Term Search: Multiple terms/keywords/taxonomies can be searched at once in a combined multi-term search.

Advanced Filters: Filter search results to quickly find what you need by target population, radius, gender, age group, day of the week, and an option to see what's open now.

Printing: Print resources directly from the 'Print & Share' button on the resource card.

Share Resources: Send agency details to yourself or others via e-mail and SMS.

eLibrary: Over 400 eLibrary papers integrated into search results.

Resource List: Add community resources to a personal cart that can be emailed or printed.

My 2-1-1 Account: Creating an account makes it easy to save important resources to access at a later time.

2-1-1 Community Comment Feature: Allows users logged into a My 2-1-1 Account the ability to publish time-sensitive updates to resources on the 2-1-1 website.

Events Calendar: Lists upcoming events for programs and agencies that are in the 2-1-1 database.

Update Your Agency: Direct link in each result detail page to report updated information.

HealthyLives Navigator: This online tool is designed to screen for the social determinants of health. It's a brief, anonymous questionnaire that can be completed by clients, healthcare providers, case managers, or social workers that assesses for the eleven (11) social needs that are most closely linked with poor health outcomes.

