WHERE TO TURN FOR HELP

WINDHAM COUNTY REENTRY SERVICES

2020

Use this resource to find services you may need if you are exiting the Criminal Justice system or any non-community placement, and to support your successful return to the community. For help visit us online at www.211ct.org or dial 211.
DIRECTORY OF SERVICES

Food Pantries

- ACCESS COMMUNITY ACTION AGENCY - PROGRAM: Food Pantries
- ASHFORD FOOD PANTRY - PROGRAM: Ashford Food Bank
- CANTERBURY CARES FOOD PANTRY - PROGRAM: Food Pantries: Canterbury Cares
- CONNECTICUT FOOD BANK - PROGRAM: Connecticut Food Bank Mobile Pantry

Basic Needs

Food Pantries

- ACCESS COMMUNITY ACTION AGENCY - PROGRAM: Food Pantries
- ASHFORD FOOD PANTRY - PROGRAM: Ashford Food Bank
- ASHFORD FOOD PROGRAM - PROGRAM: Ashford Food Program
- CANTERBURY CARES FOOD PANTRY - PROGRAM: Food Pantries: Canterbury Cares
- CATHOLIC CHARITIES - ARCHDIOCESE OF HARTFORD - PROGRAM: Institute for the Hispanic Family Food Pantry
- CONNECTICUT FOOD BANK - PROGRAM: Connecticut Food Bank Mobile Pantry
- EASTFORD, TOWN OF - PROGRAM: Food Pantries
- FAITH BAPTIST CHURCH FOOD PANTRY - MANCHESTER - PROGRAM: Faith Baptist Church Food Pantry
- FRIENDS OF ASSISI FOOD PANTRY - PROGRAM: Food Pantries
- INTERFAITH HUMAN SERVICES OF PUTNAM - PROGRAM: IHSP - Daily Bread Food Pantry
- POMFRET, TOWN OF - PROGRAM: Food Pantries
- PROJECT PIN - PROGRAM: Food Pantries
- SAINT MARY’S CHURCH FOOD PANTRY - PROGRAM: Food Pantries
- SALVATION ARMY - WILLIMANTIC CORPS COMMUNITY CENTER - PROGRAM: Food Pantries
- TEEG - THOMPSON ECUMENICAL EMPOWERMENT GROUP - PROGRAM: Food Pantries: TEEG Food Security

Soup Kitchens

- COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT - PROGRAM: Soup Kitchens
- COVENANT SOUP KITCHEN - PROGRAM: Soup Kitchens

Housing/Shelter

Domestic Violence Shelters

- UNITED SERVICES - PROGRAM: Domestic Violence Hotline/Shelter

Homeless Shelter

- CORNELL SCOTT HILL HEALTH CENTER - PROGRAM: Homeless Shelter for Men Involved with Grant Street Partnership Partial Hospital/Intensive Outpatient Program (IOP)
- COVENANT SHELTER OF NEW LONDON - PROGRAM: Homeless Shelter: Single Adult Men, Parents with Children
- HOLY FAMILY HOME AND SHELTER - PROGRAM: Homeless Shelter: Families
- WINDHAM REGION NO FREEZE HOSPITALITY CENTER - PROGRAM: Winter/No Freeze Shelter

Consumer Services

Alternative Sentencing/Supervision

- PERCEPTION PROGRAMS INC - PROGRAM: Alternative in the Community (AIC) Centers
Ex-Offender Reentry Programs

- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- COMMUNITY PARTNERS IN ACTION - PROGRAM: Resettlement Program
- CONNECTICUT REENTRY COLLABORATIVE - PROGRAM: Connecticut's Reentry Community Online Resource Website
- P.R.I.D.E PROGRAM - PROGRAM: P.R.I.D.E Entrepreneurial Program
- PERCEPTION PROGRAMS INC - PROGRAM: Advanced Supervision & Intervention Support Team (ASIST)
- PERCEPTION PROGRAMS INC - PROGRAM: Alternative in the Community (AIC) Centers

Legal Services

Pardon/Amnesty Assistance

- CONNECTICUT PARDON TEAM - PROGRAM: Amnesty/Pardon Assistance
- PARDONS AND PAROLES, STATE OF CONNECTICUT BOARD OF - PROGRAM: Amnesty/Pardon Assistance

Educational Support Services

Academic Counseling

- LABOR, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: CT Career Paths Resource Guide

Health Care

Community Clinics

- BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Backus Mobile Health Resource Center
- GENERATIONS FAMILY HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)
- UNITED COMMUNITY AND FAMILY SERVICES - PROGRAM: Federally Qualified Health Center (FQHC)

Income Support and Employment

Career Counseling

- AMERICAN JOB CENTERS - PROGRAM: Job Finding Assistance: All Groups
- LABOR, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: CT Career Paths Resource Guide

Job Finding Assistance

- ABI RESOURCES LLC - PROGRAM: School / Work / Learn Youth Program
- ADMINISTRATIVE SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Employment Assistance
- AMERICAN JOB CENTERS - PROGRAM: CT Hires Online Job Bank And Employment Network
- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- AMERICAN JOB CENTERS - PROGRAM: Free Employment Workshops and Upcoming Hiring Events
- AMERICAN JOB CENTERS - PROGRAM: Homeless Veterans' Reintegration Program (HVRP)
- AMERICAN JOB CENTERS - PROGRAM: Job Finding Assistance: All Groups
- CONNECTICUT REENTRY COLLABORATIVE - PROGRAM: Connecticut's Reentry Community Online Resource Website
- CT COMMUNITY NONPROFIT ALLIANCE, INC. - PROGRAM: CT Nonprofit Online Career Center
- DEPARTMENT OF AGING AND DISABILITY SERVICES (ADS) - PROGRAM: Senior Community Service Employment Program/Title V - SCSEP
- DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - PROGRAM: Walgreen's Distribution Center
- DISABILITIES NETWORK OF EASTERN CONNECTICUT - PROGRAM: Employment Services
REENTRY DIRECTORY

- EASTERN CONNECTICUT WORKFORCE INVESTMENT BOARD - PROGRAM: Mortgage Crisis Job Training Program
- FEDS HIRE VETS - PROGRAM: Job Finding Assistance: Veterans
- JUDICIAL BRANCH, STATE OF CONNECTICUT - OFFICE OF THE CHIEF COURT ADMINISTRATOR - PROGRAM: Job Finding Assistance
- LABOR, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Apprenticeship Connecticut Training Program
- LABOR, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: CT Career Paths Resource Guide
- LABOR, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: CTHIRES Online Employment Network
- LABOR, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Step Up (Subsidized Training and Employment Program)
- LABOR, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Veterans Step Up
- LABOR, UNITED STATES DEPARTMENT OF - PROGRAM: Career Exploration/Job Training/Job Finding Assistance/Information lines
- NATIONAL ASSOCIATION OF SOCIAL WORKERS - CONNECTICUT CHAPTER - PROGRAM: Employment Connections
- REWARDING WORK RESOURCES - PROGRAM: Job Finding Assistance: Personal Care Assistant
- SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: My Place CT
- USA JOBS - FEDERAL JOB INFORMATION CENTER - PROGRAM: Job Finding Assistance

Prejob Guidance

- ACCESS COMMUNITY ACTION AGENCY - PROGRAM: Access to Employment
- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- CONNECTICUT INDIAN COUNCIL - PROGRAM: Career Counseling/Job Finding Assistance/Prejob Guidance
- CONNECTICUT REENTRY COLLABORATIVE - PROGRAM: Connecticut's Reentry Community Online Resource Website
- DISABILITIES NETWORK OF EASTERN CONNECTICUT - PROGRAM: Employment Services
- P.R.I.D.E PROGRAM - PROGRAM: P.R.I.D.E Entrepreneurial Program

Mental Health and Substance Use Disorder Services

Talklines/Warmlines

- CRISIS TEXT LINE - PROGRAM: Crisis Text Line

Domestic Violence Hotlines

- LOVE IS RESPECT WEBSITE - PROGRAM: National Dating Abuse Helpline
- NATIONAL DOMESTIC VIOLENCE HOTLINE - PROGRAM: Domestic Violence Hotlines - Outside Connecticut
- UNIT

Mental Health Crisis Lines

- CRISIS TEXT LINE - PROGRAM: Crisis Text Line
- DEVELOPMENTAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Enhanced Family Support
- HEALTH AND HUMAN SERVICES, UNITED STATES DEPARTMENT OF - PROGRAM: SAMHSA Behavioral Health Treatment Services Locator
- TRANS LIFELINE - PROGRAM: Trans Lifeline
- TREvor HELpline - PROGRAM: Suicide Prevention Hotlines
- UNITED SERVICES - PROGRAM: Emergency Services - Psychiatric Crisis

Suicide Prevention Hotlines

- CRISIS TEXT LINE - PROGRAM: Crisis Text Line
REENTRY DIRECTORY

- TRANS LIFELINE - PROGRAM: Trans Lifeline
- TREVOR HELPLINE - PROGRAM: Suicide Prevention Hotlines
- UNITED SERVICES - PROGRAM: Emergency Services - Psychiatric Crisis

Information Services

Comprehensive Information and Referral

- SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: My Place CT
Agency: ACCESS COMMUNITY ACTION AGENCY

Program: Access to Employment

Categorized as: Job Training Formats; Prejob Guidance
Description: The Access to Employment program provides targeted trainings for under-employed and unemployed people so they are prepared to fill specifically identified job openings in the region. Program staff identify gaps and barriers to employment and work closely with program participants, employers, and funders to close those gaps and barriers.

Program: Food Pantries

Categorized as: Food Pantries
Description: Offers assistance obtaining food for individuals and families in a food emergency. A 3-day supply of food is provided to Windham area and Danielson area residents on a one time per month basis. Call for an appointment. Note: Food for Individuals and families receiving food stamps is only available after the middle of the month, except in cases of dire emergency.

At Site: ACCESS COMMUNITY ACTION AGENCY - WILLIMANTIC
Address: 1315 Main Street, Willimantic, CT 06226
Voice: 860-450-7400

At Site: ACCESS COMMUNITY ACTION AGENCY - DANIELSON
Voice/TTY: 860-412-1600
Address: 231 Broad Street, Danielson, CT 06239
Voice/TTY: 860-412-1600

Agency: ADMINISTRATIVE SERVICES, STATE OF CONNECTICUT DEPARTMENT OF

Program: Employment Assistance

Categorized as: Job Finding Assistance
Description: Administers state examinations that are a prerequisite to eligibility for some positions with the State of Connecticut. Also, it is possible to use the Worldwide Web to search for and to apply for Connecticut state jobs, and to find state job examination announcements.

At Site: ADMINISTRATIVE SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - STATEWIDE HUMAN RESOURCES DIVISION EMPLOYMENT INFORMATION LINE
Voice: 860-713-5205
Address: 450 Columbus Boulevard, Hartford, CT 06103
Voice: 860-713-5205
Toll Free: 800-573-6929
REENTRY DIRECTORY

Agency: AMERICAN JOB CENTERS

Program: CTHires Online Job Bank And Employment Network

Categorized as: Job Finding Assistance; Job Finding Assistance; Job Finding Assistance; Job Finding Assistance; Job Finding Assistance

Description: Provides a cost-free employment network, including an online job bank, listing of upcoming job fairs, and apprenticeship and training programs. Offers multiple search criteria to look for employment and post resume to the site. Employers can find and recruit employees 24/7 by reviewing resumes of prospective candidates and posting open positions.

At Site: AMERICAN JOB CENTERS - JOBCENTERCT.COM

Address: (n/a), Wethersfield, CT 06109

Program: Ex-offender Re-entry Workshop

Categorized as: Ex-Offender Reentry Programs; Job Finding Assistance; Prejob Guidance

Description: American Job Centers offer job finding assistance to ex-offenders; American Job Centers in Bridgeport and Hartford also offer workshops for ex-offenders that are designed to assist them in their efforts to re-enter society and the workforce. Workshops focus on education and training; job search and networking techniques; resume preparation and job applications; effective job interviewing techniques; how to handle employer felony questions; and special employment programs for ex-offenders.

At Site: AMERICAN JOB CENTERS - JOBCENTERCT.COM

Address: (n/a), Wethersfield, CT 06109

At Site: AMERICAN JOB CENTERS - HARTFORD - FULL SERVICE OFFICE

Voice: 860-256-3700 Career Center

Address: 3580 Main Street, Hartford, CT 06120
Voice: 860-256-3710 Veterans Services

Program: Free Employment Workshops and Upcoming Hiring Events

Categorized as: Job Finding Assistance

Description: Free workshops are held at Job Centers located throughout the state. Click on the website link to view upcoming hiring events.

At Site: AMERICAN JOB CENTERS

Address: 200 Folly Brook Boulevard, Wethersfield, CT 06109

Program: Homeless Veterans’ Reintegration Program (HVRP)

Categorized as: Job Training Formats; Job Finding Assistance

Description: The Homeless Veterans’ Reintegration Program (HVRP) provides services and training to assist in reintegrating homeless veterans into meaningful
employment within the labor force in Southwestern and South Central Connecticut. Each Veteran can receive occupational skills training as well as classroom training in core skill competencies and employability skills that are required for long-term employment success. Funding is by the U.S. Department of Labor/Veterans' Employment and Training Service. Program partners include ABRI / Homes for the Brave in Bridgeport and Columbus House, Inc. in New Haven.

**Program: Job Finding Assistance: All Groups**

Categorized as: Job Finding Assistance; Job Finding Assistance; Career Counseling  
Description: Connecticut Department of Labor - Partner of the American Job Center Network offers job search assistance services including workshops (e.g. Resume, Job Search and Interviewing), outplacement support, career counseling and access to a database of job openings. Visit the website: www.CTHires.com for a schedule of workshops and local phone numbers to call for current information. All job seekers may place their resumes into an employer-searchable database of resumes. The American Job Center Career Centers have self-service job search support services including research materials, copier/fax machine, postage, personal computers, ability to design and print resumes, and free access to the Internet for job search purposes. American Job Centers also offer information about educational programs for job seekers, offered by job center partners and other organizations.

**At Site: AMERICAN JOB CENTERS - MONTVILLE - FULL SERVICE OFFICE**

Voice: 860-848-5200 Employment Services  
Address: 601 Norwich-New London Turnpike, Uncasville, CT 06382  
Voice: 860-848-5200 Employment Services

**At Site: AMERICAN JOB CENTERS AFFILIATE - DANIELSON**

Career Center - Voice: 860-774-4077  
Address: 562 Wescott Road, Danielson, CT 06239  
Voice: 860-774-4077 Career Center

**At Site: AMERICAN JOB CENTERS AFFILIATE - MANCHESTER**

Voice: 860-643-2222  
Address: 893 Main Street, Manchester, CT 06040  
Voice: 860-643-2222

**At Site: AMERICAN JOB CENTERS AFFILIATE - WILLIMANTIC**

Voice: 860-450-7603 Career Center  
Address: 1320 Main Street, Willimantic, CT 06226  
Voice: 860-450-7603 Career Center
Agency: AMERICAN RED CROSS - CONNECTICUT CHAPTER

Program: Certified Nursing Assistant (CNA) Program

Categorized as: Job Training Formats
Description: Offers training program for Certified Nursing Assistant (CNA).
Address: 209 Farmington Avenue, Farmington, CT 06032
Toll free: 877-287-3327 (877-CTRedCross)

Agency: ASHFORD FOOD PANTRY

Categorized as: Food Pantries
Description: Emergency food (1 - 3 day supply) for Ashford Chaplin, Eastford, and Willington individuals and families on a once a month basis (4th Friday of the month 7-9am).

At Site: ASHFORD FOOD PANTRY

Church phone - Voice: 860-429-2923
Address: Living Proof Church, Ashford, CT 06278
Voice: 860-429-2923 Church phone

Agency: ASHFORD FOOD PROGRAM

Program: Ashford Food Program

Categorized as: Food Pantries
Description: Food Pantry offers emergency food on a one time per month basis to individuals and families living in Ashford who meet the income guidelines. Food distribution is first Friday of each month at 4pm.

At Site: ASHFORD FOOD PROGRAM

Voice: 860-487-1450 24 hour/7 days

Agency: BACKUS HOSPITAL, THE WILLIAM W.

Program: Backus Mobile Health Resource Center

Categorized as: Health Screening/Diagnostic Services; Wellness Programs; Pregnancy Testing; Community Clinics; Outpatient Health Facilities
Description: Mobile Health Resource Center's van serves homeless and low income people at different sites in the eastern part of Connecticut.

Voice: 860-425-8739
Address: 326 Washington Street, Norwich, CT 06360
Voice: 860-425-8739

Agency: CANTERBURY CARES FOOD PANTRY

Program: Food Pantries: Canterbury Cares
Categorized as: Food Pantries
Description: 3-day emergency food program for individuals and families in need on a one time per month basis. The pantry is open 3rd M: 10am-12 noon for residents of Canterbury.
Address: 6 South Canterbury Road, Canterbury, CT 06331
Voice: 860-230-0842 Terry Poirier

Agency: CAPITAL WORKFORCE PARTNERS
Program: Connecticut Women Can Weld!
Categorized as: Job Training Formats
Description: CT Women Can Weld! is a free training program that introduces women ages 18+ to careers in melding. The program is ten weeks long and is held M-Th: 7am-3:30pm at 49 Locust Street, Hartford. The program is conducted by the Ironworkers Local 15 Joint Apprenticeship Training and features a math refresher course and test preparation, ten weeks of technical training, and developing workplace readiness and basic construction skills. Upon completion of the program, participants will receive certifications in CPR and First Aid; Fire Watch: Flagging and Signaling; Forklift; Scaffold User/Dismantler; and Ten-hour OSHA Construction.

At Site: CAPITAL WORKFORCE PARTNERS
Voice: 860-899-3448 Yolanda Rivera
Address: One Union Place, 2nd and 3rd Floors, Hartford, CT 06103
Voice: 866-522-1111

Agency: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT
Program: Soup Kitchens
Categorized as: Soup Kitchens
Description: Hot noon-time meal served Monday through Friday at five locations. Coffee and snacks are served at 9:30am.

At Site: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT - DANIELSON - UNITED METHODIST CHURCH
Address: 9 Spring Street, Danielson, CT 06239
Voice: 860-779-2645

At Site: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT - MOOSUP - ALL HALLOWS CHURCH
Address: 130 Prospect Street, Moosup, CT 06354
Voice: 860-779-2645

At Site: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT - MOOSUP - UNITED METHODIST CHURCH
Address: 11 South Main Street, Moosup, CT 06354
Voice: 860-779-2645
At Site: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT - WOODSTOCK - FIRST CONGREGATIONAL CHURCH OF WOODSTOCK

Address: Route 169, Woodstock, CT 06281
Voice: 860-779-2645

At Site: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT - PUTNAM - LIVING FAITH UNITED METHODIST CHURCH

Address: 51 Grove Street, Putnam, CT 06260
Voice: 860-779-2645

Agency: COMMUNITY PARTNERS IN ACTION

Program: Resettlement Program

Categorized as: Ex-Offender Reentry Programs
Description: Resettlement Program assists female ex-offenders released from York Correctional Institution find housing and provides supportive case management.

Address: 110 Bartholomew Avenue, Hartford, CT 06106
Voice: 860-522-7400

Agency: CONNECTICUT FOOD BANK

Program: Connecticut Food Bank Mobile Pantry

Categorized as: Food Pantries
Description: Mobile food pantries offered at various days/times available in the towns of Bethel, Branford, Bridgeport, Canaan, Clinton, Danbury, Derby, East Haven, Hamden, Meriden, Middletown, Naugatuck, New Haven, New Milford, Old Saybrook, Plainfield, Portland, Putnam, Ridgefield, Southbury, Stamford, Stratford, Torrington, Waterbury, Wallingford, Watertown, West Haven, Willimantic and Winsted. Click the website link to view the full list of available sites.

Address: 2 Research Parkway, Wallingford, CT 06492
Voice: 203-469-5000

Agency: CONNECTICUT PARDON TEAM

Program: Amnesty/Pardon Assistance

Categorized as: Pardon/Amnesty Assistance
Description: Offers information to ex-offenders to help them file for a full pardon or a certificate of employability (provisional pardon). An initial information session provides attendees with: an overview of the Connecticut Full Pardon or a Certificate of Employability (Provisional Pardon); information on how to research state statutes regarding a Connecticut Full or Provisional Pardon; State of CT information regarding Erasure of a Criminal Conviction; sample
pardon request package with appropriate forms; Criminal Expungement information sheet; information regarding restoration of voting rights; listing of statutes and laws governing Records Relief by Expungement for all state and federal zones; and information on transitional jobs for ex-offenders. The Pardon Team offers further assistance for an hourly fee or for a package price.

**At Site: CONNECTICUT PARDON TEAM**

Voice: 860-823-1571

Address: 307 Main Street, Norwich, CT 06360

Voice: 860-823-1571

**Agency: CONNECTICUT REENTRY COLLABORATIVE**

**Program: Connecticut’s Reentry Community Online Resource Website**

Categorized as: Ex-Offender Reentry Programs; Prejob Guidance; Job Finding Assistance

Description: Connecticut Reentry Collaborative Network group provides a website to assist individuals trying to coordinate resources and for those trying to navigate the vital resources for a successful reentry into their neighborhoods. Resources include a newsletter, links to information on the various reentry collaboratives, and various programs and services involving employment, family supports, health, housing, pre-release and other important resources.

Phone1: No phone - Access the Website

Address n/a, Hartford, CT 06132

**Agency: CONNECTICUT STATE COLLEGES AND UNIVERSITIES**

**Program: Advanced Manufacturing Technology Job Training Program**

Categorized as: Job Training Formats

Description: Training program provides unemployed individuals or those looking for a new career to get an education in advanced manufacturing that will prepare them for jobs in Aerospace, Biomedical Technology and other fields. Certificates are earned in less than 10 months, and a 98% placement rate with an employer upon completion of the program is expected. CSCU Advanced Manufacturing Technology program is offered at the following community colleges: Asnuntuck, Housatonic, Naugatuck Valley, Quinebaug Valley, Manchester, Middlesex, and Three Rivers.

Voice: 844-464-3272

Address: 39 & 61 Woodland Street, Hartford, CT 06105

Voice: 860-493-0000

**Agency: COVENANT SOUP KITCHEN**

**Program: Soup Kitchens**

Categorized as: Soup Kitchens

Description: Meals include a light breakfast 9:00-11am Monday through Saturday, lunch from 12-1pm Monday through Saturday, and an evening meal 5:30-6pm Friday. On Sundays, a bagged to go lunch is served from 11:30am-12noon, as well as breakfast at 9am on the 1st, 3rd and 5th Sundays of the month.
Agency: CRISIS TEXT LINE

Program: Crisis Text Line

Categorized as: Talklines/Warmlines; Suicide Prevention Hotlines; Mental Health Crisis Lines
Description: Free, 24/7 text line for people in crisis is available to anyone in need. A trained volunteer counselor will provide active listening in an empathetic, understanding and respectful manner, but cannot do longer term counseling. Texts will be responded to generally in under five minutes, except during high volume times, such as at night, wait times may be longer.

Address: 24 West 25th Street, 6th Floor, New York, NY 10010
Text Line: Text HOME to 741741

Agency: CT COMMUNITY NONPROFIT ALLIANCE, INC.

Program: CT Nonprofit Online Career Center

Categorized as: Job Finding Assistance
Description: Online career center for the nonprofit community provides free job postings, resume posting capabilities, and job alerts as new positions are posted on the site. Job seekers have an opportunity, at no cost, to create an account, search open positions, set up e-mail notices for when positions are posted that meet their criteria, and to post their resumes that may be searched by prospective employers. Nonprofit employers may post open positions.

For more information, see the link below to view the website: http://careers.ctnonprofits.org/home/index.cfm?site_id=6871

Note: Association does not provide direct community services. Also, association does not provide community service hours for volunteers.

Address: 75 Charter Oak Avenue, Suite 1-100, Hartford, CT 06106
Voice: 860-525-5080

Agency: DEPARTMENT OF AGING AND DISABILITY SERVICES (ADS)

Program: Senior Community Service Employment Program/Title V - SCSEP

Categorized as: Job Finding Assistance; Senior Community Service Employment Programs
Description: Senior Service Employment Program which is located at community based agencies offers training and part time employment at nonprofit and public agencies for older adults ages 55+ whose income is at or below 125% of the Federal Poverty Level.

At Site: DEPARTMENT OF AGING AND DISABILITY SERVICES (ADS)
Voice: 866-218-6631 Aging Services: Toll free from CT

Address: 55 Farmington Avenue, Hartford, CT 06105
Voice: 866-218-6631 Aging Services: Toll free from CT
Agency: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT

Program: Walgreen's Distribution Center

Categorized as: Job Finding Assistance
Description: Walgreens Distribution Center in Windsor will have a workforce that is comprised of at least 35% people with disabilities. People who need extra support and training to be successful go through their case managers at DDS, BRS, BESB or Workers Comp.

At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - BUREAU OF REHABILITATION SERVICES INDUSTRY SPECIFIC TRAINING PROGRAM

Mark Henry: ConnectAbility Staffing - Voice: 860-424-4859
Address: 55 Farmington Avenue, Hartford, CT 06105

Agency: DISABILITIES NETWORK OF EASTERN CONNECTICUT

Program: Employment Services

Categorized as: Prejob Guidance; Job Finding Assistance
Description: Offers assessment, resume writing, coaching, and assistance with a job search for adults with a disability.

At Site: DISABILITIES NETWORK OF EASTERN CONNECTICUT

Voice: 860-823-1898
Address: 19 Ohio Avenue, Norwich, CT 06360
Voice: 860-823-1898

Agency: EASTERN CONNECTICUT WORKFORCE INVESTMENT BOARD

Program: Eastern CT Manufacturing Pipeline Initiative

Categorized as: Job Training Formats
Description: The Eastern CT Manufacturing Pipeline Initiative provides no-cost training to address the hiring needs of Electric Boat, members of the Eastern Advanced Manufacturing Alliance, and other manufacturers. The Initiative provides short-term classroom training, online manufacturing training and job search assistance.

Program: Mortgage Crisis Job Training Program

Categorized as: Job Finding Assistance; Mortgage Delinquency and Default Counseling
Description: Program works in partnership with American Job Centers and Connecticut Housing Finance Authority to assist homeowners having difficulty in paying their mortgages with gaining employment skills and increase their earning potential. Services include customized employment services, job training scholarships, job search assistance and referrals to financial literacy classes, and other support services. Program also works with credit counselors and other support agencies to help homeowners improve their financial standing.
At Site: EASTERN CONNECTICUT WORKFORCE INVESTMENT BOARD
Voice: 860-859-4100
Address: 108 New Park Avenue, Franklin, CT 06254
Voice: 860-859-4100

Agency: FAITH BAPTIST CHURCH FOOD PANTRY - MANCHESTER

Program: Faith Baptist Church Food Pantry
Categorized as: Food Pantries
Description: Church based food pantry offers food to Connecticut residents in need. Pantry open Th: 9am-2pm by appointment only.

Address: 52 Lake Street, Manchester, CT 06042
Voice: 860-502-8999 Food pantry - Cell phone

Agency: FEDS HIRE VETS

Program: Job Finding Assistance: Veterans
Categorized as: Job Finding Assistance; Specialized Information and Referral
Description: Website of the Federal Government helps men and women who have served in the military find employment in the Federal Government.
Leave a message - 202-606-7304
Voice: 202-606-7304 Leave a message

Address: Veterans Employment Program Office, Washington, DC 20415
Voice: 202-606-7304 Leave a message

Agency: FRIENDS OF ASSISI FOOD PANTRY

Program: Food Pantries
Categorized as: Food Pantries
Description: Provides food assistance for residents in a food crisis situation on a once per month basis. Response to requests is made within 5 days.

At Site: FRIENDS OF ASSISI FOOD PANTRY
Voice: 860-774-2310
Address: 77 Water Street, Danielson, CT 06239
Voice: 860-774-2310 Answering machine

Agency: GENERATIONS FAMILY HEALTH CENTER

Program: Federally Qualified Health Center (FQHC)
Categorized as: Community Clinics; Outpatient Health Facilities
Description: Comprehensive primary and preventive care for all ages regardless of
insurance status; however, patients may be billed if unable to pay at time of treatment. Services include diagnosis, treatment and follow-up of illness; physical exams; immunizations; and counseling for health problems. Spanish speaking nurses and physicians are available.

At Site: GENERATIONS FAMILY HEALTH CENTER - PUTNAM

By appointment only; 860-963-7917
Answering service after hours - Voice:

Address: 202 Pomfret Street, Putnam, CT 06260
Voice: 860-963-7917

At Site: GENERATIONS FAMILY HEALTH CENTER

By appointment only; 860-450-7471
Answering service after hours - Voice:

Address: 40 Mansfield Avenue, Willimantic, CT 06226
Voice: 860-450-7471 By appointment only; Answering service after hours

At Site: GENERATIONS FAMILY HEALTH CENTER - DANIELSON

By appointment only; 860-774-7501
Answering service after hours - Voice:

Address: 42 Reynolds Street, Danielson, CT 06239
Voice: 860-774-7501 By appointment only; Answering service after hours

At Site: GENERATIONS FAMILY HEALTH CENTER - NORWICH

By appointment only - 860-885-1308
Voice:

Address: 330 Washington Street, Norwich, CT 06360
Voice: 860-885-1308 By appointment only

Agency: HEALTH AND HUMAN SERVICES, UNITED STATES DEPARTMENT OF

Program: SAMHSA Behavioral Health Treatment Services Locator

Categorized as: Specialized Information and Referral; Specialized Information and Referral; Mental Health Crisis Lines

Description: The Behavioral Health Treatment Services Locator is a helpline that provides 24-hour free and confidential treatment referral and information about mental and/or substance use disorders, prevention, and recovery in English and Spanish. The helpline is an on-line source of information for persons seeking treatment facilities for substance abuse/addiction and/or mental health problems.
At Site: HEALTH AND HUMAN SERVICES, UNITED STATES DEPARTMENT OF - SAMHSA, SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES ADMINISTRATION

(800-662-HELP) 24 hour/7 days - Voice: 800-662-4357

Address: 5600 Fishers Lane, Rockville, MD 20857
Voice: 877-726-4727 (877-SAMHSA-7)

Agency: HOLY FAMILY HOME AND SHELTER

Program: Homeless Shelter: Families

Categorized as: Homeless Shelter
Description:
NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral.

Emergency shelter for single mothers with children and pregnant women who are at least six months pregnant (NO OTHER SINGLE ADULTS), during periods of emergency, dislocation, crisis or hardship; intake hours: M-F: 9am-5pm. Length of stay may vary, but is usually 60 days with extensions possible. Support services include budgeting, parenting workshops, nutritional information, housing search assistance, access to computers and the Internet, and transportation. There is an after school homework club with an educational coordinator assisted by volunteers and tutors.
*Shelter is wheelchair accessible
*Shelter accepts pregnant women who are at least six months pregnant
*Shelter accepts women with new born infants
*Shelter does NOT accept men with children

At Site: HOLY FAMILY HOME AND SHELTER

Dial 2-1-1 for Shelter Intake through Coordinated Access Network: 211

Address: 88 Jackson Street, Willimantic, CT 06226
Voice: 860-423-7719

Agency: INTERFAITH HUMAN SERVICES OF PUTNAM

Program: IHSP - Daily Bread Food Pantry

Categorized as: Food Pantries
Description: Offers emergency food for individuals and families. Those in need are assisted by a volunteer and together select the items they need for their families from a list. Hours: M,F: 12-1:30pm; W: 6-7pm.

At Site: INTERFAITH HUMAN SERVICES OF PUTNAM

Voice: 860-928-0169
Agency: JOHN J. DRISCOLL UNITED LABOR AGENCY

Program: Building Pathways CT

Categorized as: Job Training Formats
Description: Free program provides apprenticeship readiness skills to women ages 18+, veterans and other underrepresented populations (minorities) interested in entering the building trades. Program runs for seven weeks, M-F: 7am-3:30pm. Assistance, mentoring and coaching are provided to participants in the program. Successful program participants will have priority access to the union apprenticeship training system and will be trained by various apprenticeship instructors.

At Site: JOHN J. DRISCOLL UNITED LABOR AGENCY
Voice: 860-258-6640 ext. 224 Katherine Mamed
Address: 56 Town Line Road, Rocky Hill, CT 06067
Voice: 860-258-6640

Agency: JUDICIAL BRANCH, STATE OF CONNECTICUT - OFFICE OF THE CHIEF COURT ADMINISTRATOR

Program: Job Finding Assistance

Categorized as: Job Finding Assistance
Description: Judicial Branch website provides information about judicial system positions which are open to the public.

At Site: JUDICIAL BRANCH, STATE OF CONNECTICUT - ADMINISTRATIVE SERVICES, HUMAN RESOURCE MANAGEMENT UNIT
Address: 90 Washington Street, Hartford, CT 06106
Voice: 860-706-5280

Agency: LABOR, STATE OF CONNECTICUT DEPARTMENT OF

Program: Apprenticeship Connecticut Training Program

Categorized as: Job Training Formats; Job Finding Assistance; Job Finding Assistance
Description: Apprenticeship training programs provide on-the-job training with related classroom instruction to prepare workers for skilled industry related jobs. Programs developed by regional workforce development boards are operated by private industry, employer or labor/management sponsored companies who train workers in construction, manufacturing and service sector positions, ie, healthcare. Training programs range from one to six or more years and wages are earned while in the training program. A certificate is provided by the sponsors upon completion of the program.

Voice: 860-263-6085
Address: 200 Folly Brook Boulevard, Wethersfield, CT 06109
Voice: 860-263-6085
**Program: CT Career Paths Resource Guide**

**Categorized as:** Job Finding Assistance; Career Counseling; Academic Counseling  
**Description:** Career Resource guide provides assistance with job strategies, education and training advice, wage guidelines, and local, statewide and online resources. Articles in the guide provide information on employment of minors, résumé design basics, job interviews, and how to avoid employment scams. Data on more than 330 occupations in the state, including narrative descriptions, number of individuals currently employed, annual job openings, salary information, and required training and basic skills sought by employers is also provided.

**At Site:** LABOR, STATE OF CONNECTICUT DEPARTMENT OF  
**Address** 200 Folly Brook Boulevard, Wethersfield, CT 061091114

**Program: CTHIRES Online Employment Network**

**Categorized as:** Job Finding Assistance  
**Description:** Provides a cost-free employment network, including an online job bank, listing of upcoming job fairs, and apprenticeship and training programs. Offers multiple search criteria to look for employment and post resume to the site. Employers can find and recruit employees 24/7 by reviewing resumes of prospective candidates and posting open positions.

**At Site:** LABOR, STATE OF CONNECTICUT DEPARTMENT OF  
**Voice:** 860-263-6040  
**Address** 200 Folly Brook Boulevard, Wethersfield, CT 061091114

**Program: Step Up (Subsidized Training and Employment Program)**

**Categorized as:** Job Finding Assistance; Job Training Formats  
**Description:** Step Up, an initiative of the Connecticut Department of Labor and the five Workforce Investment Boards, offers employers up to six months of wage reimbursements for a new employee hire. Program serves job seekers and employers.

**At Site:** LABOR, STATE OF CONNECTICUT DEPARTMENT OF - EMPLOYMENT SECURITY OPERATIONS  
**Address** 200 Folly Brook Boulevard, Wethersfield, CT 06109

**Program: Veterans Step Up**

**Categorized as:** Job Finding Assistance; Job Training Formats  
**Description:** Program assists Veterans seeking employment and employers needing employees.
**At Site: LABOR, STATE OF CONNECTICUT DEPARTMENT OF - EMPLOYMENT SECURITY OPERATIONS**

**Address**
200 Folly Brook Boulevard, Wethersfield, CT 06109

**Agency:** LABOR, UNITED STATES DEPARTMENT OF -

**Program:** Career Exploration/Job Training/Job Finding Assistance/Information lines

**Categorized as:** Information Sources; Job Finding Assistance; Job Training Formats; Career Exploration

**Description:** CareerOneStop is a U.S. Department of Labor-sponsored website, www.careeronestop.org, that offers career resources and workforce information to job seekers, students, businesses, and workforce professionals. It includes America’s Career InfoNet which helps individuals explore career opportunities to make informed employment and education choices. The website, www.careerinfonet.org, provides user-friendly occupation and industry information, salary data, career videos, education resources, self-assessment tools, career exploration assistance, and other resources. America’s Service Locator connects individuals to employment and training opportunities available at local One-Stop Career Centers. The website, www.servicelocator.org, provides contact information for a range of local work-related services, including unemployment benefits, career development, and educational opportunities.

**At Site: LABOR, UNITED STATES DEPARTMENT OF - CAREERONESTOP WEBSITES**

Call for help with website - Voice: 877-348-0502

**Address:** (n/a), Washington, DC 20210

Voice: 877-348-0502 Call for help with website

**Agency:** LOVE IS RESPECT WEBSITE

**Program:** National Dating Abuse Helpline

**Categorized as:** Domestic Violence Hotlines

**Description:** The National Dating Abuse Helpline and website, www.loveisrespect.org, provides help for teens experiencing dating abuse. The website offers a chat room where teens can write and receive immediate, one-on-one assistance from trained advocates. The helpline is staffed 24 hours/7 days.

**At Site: LOVE IS RESPECT WEBSITE**

National Dating Abuse Helpline - Voice: 866-331-9474

**Address:** (n/a), Dallas, TX 75202

Voice: 866-331-9474 National Dating Abuse Helpline

**Agency:** MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT DEPARTMENT OF

**Program:** Project for Addictions Cultural Competency Training Program (PACCT)
Categorized as: Job Training Formats
Description: Recruitment and training program provides 18 weeks of Information and guidance to train for a career in counseling persons with addictions. The goal of the program is to increase the number of qualified addiction counselor candidates who represent historically under-represented groups such as Latino, African Origin, Asian Americans, and Native Americans.

At Site: MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - OFFICE OF MULTICULTURAL HEALTHCARE EQUALITY

Voice: 860-418-6975
Address: 410 Capital Avenue, Hartford, CT 06134
Voice: 860-418-6975

Agency: NATIONAL ASSOCIATION OF SOCIAL WORKERS - CONNECTICUT CHAPTER

Program: Employment Connections
Categorized as: Job Finding Assistance
Description: The association lists jobs on web page: www.naswct.org which is updated every week. Employers should contact the agency about advertising rates for posting jobs.

At Site: NATIONAL ASSOCIATION OF SOCIAL WORKERS - CONNECTICUT CHAPTER

Address: 2139 Silas Deane Highway, Suite 205, Rocky Hill, CT 06067
Voice: 860-257-8066

Agency: NATIONAL DOMESTIC VIOLENCE HOTLINE

Program: Domestic Violence Hotlines - Outside Connecticut
Categorized as: Domestic Violence Hotlines
Description: National hotline provides domestic violence crisis intervention and referrals to local domestic violence service providers. Connecticut domestic violence intervention and shelter can be reached by calling 888-774-2900. A chat line is available at the website daily from 8am-3pm ET.

(800-799-SAFE) - Voice: 800-799-7233
Address: Texas Council on Family Violence, Austin, TX 78716
Voice: 800-799-7233 (800-799-SAFE)

Agency: P.R.I.D.E PROGRAM

Program: P.R.I.D.E Entrepreneurial Program
Categorized as: Ex-Offender Reentry Programs; Prejob Guidance
Description: Entrepreneurial training and support program for returning citizens into the community include inmates, released inmates and people with a criminal background. Program provides a 10 week course that covers legal, accounting, banking, insurance and business plan expertise to assist
individuals wanting to start their own business. A mentor is assigned after the program is completed to help guide the individual to get their business on track. Training programs are held at several locations: 1) Waterbury-77-79 Bishop Street, 2) Hartford- Hartford City Hall/room 100, 3) Bridgeport- Bridgeport City Hall/Conference room C, 4) Bridgeport- 480 Bond Street

Address: n/a, CT 06704
Voice: 203-767-4090

Agency: PARDONS AND PAROLES, STATE OF CONNECTICUT BOARD OF

Program: Amnesty/Pardon Assistance

Categorized as: Pardon/Amnesty Assistance
Description: State agency may grant paroles, pardons and commutation of sentences to eligible convicted offenders. The Board meets 12 times each year to consider non-inmate pardon applications. Commutation sessions are heard once in the Spring and once in the Fall meetings current offenders/inmate applications are considered by the Board. The Pardons process is divided into two categories based on applicant status. Categories include: current offenders (inmates, probationers and parolees) and Ex-Offender/Non-Inmate (persons who have already completed their sentence and/or period of supervision).

For a complete listing of instructions, visit the Board of Pardons and Paroles website

At Site: PARDONS AND PAROLES, STATE OF CONNECTICUT BOARD OF

Pardons unit - Voice: 203-805-6643
Address: 55 West Main Street, Waterbury, CT 06702
Voice: 203-805-6643 Pardons unit

Agency: PATRICK'S ACADEMY

Program: Patrick's Training and Development Center

Categorized as: Job Training Formats
Description: Offers technical and non-technical job training classes for adults. WIOA-approved applicants accepted. Subject areas include business courses, computer certification, Green LEED training, food services, and health and safety courses.

Address: 705 North Mountain Road, A-124, Newington, CT 06111
Toll Free: 866-920-0769

Agency: PERCEPTION PROGRAMS INC

Program: Advanced Supervision & Intervention Support Team (ASIST)

Categorized as: Ex-Offender Reentry Programs
Description: Provides mental health assessment, individual and group counseling, and clinical case management.
Program: Alternative in the Community (AIC) Centers

Categorized as: Alternative Sentencing/Supervision; Ex-Offender Reentry Programs
Description: Alternative in the Community (AIC) Centers provide treatment and re-entry services for individuals ages 18+ who are involved in Connecticut’s community justice system. AIC Centers provide case management, employment assistance, community service, cognitive behavioral groups, and random drug testing. Clients are required to participate in supervised community service projects which benefit local municipalities and nonprofit organizations. AIC Centers alleviate prison overcrowding by providing an additional resource for the court.

At Site: PERCEPTION PROGRAMS INC - RISK REDUCTION OUTREACH / ERSC / ALTERNATIVE IN THE COMMUNITY WILLIMANTIC

Voice: 860-450-7125
Address: 109 Valley Street, Willimantic, CT 06226
Voice: 860-450-7128 Risk Reduction Outreach

Agency: POMFRET, TOWN OF

Program: Food Pantries

Categorized as: Food Pantries
Description: Food pantry for residents of any age in need open M: 5:30-6:30pm and T: 11:30am-12:30pm. Call for an appointment.

At Site: POMFRET, TOWN OF - FOOD PANTRY/MUNICIPAL AGENT FOR THE ELDERLY

Voice: 860-928-2309
Address: 205 Mashamoquet Road, Pomfret Center, CT 06259
Voice: 860-928-2309
Agency: PROJECT PIN

Program: Food Pantries

Categorized as: Food Pantries
Description: Food pantry provides five days of food, including some perishables, to individuals and families in a financial crisis. Individual households are eligible for food one time each month. Walk-in only. Hours: M: 10-11:30am; W: 5-6pm; F: 1-2:30pm.

At Site: PROJECT PIN

Voice: 860-564-5591

Address: 23 Village Center Circle, Moosup, CT 06354
Voice: 860-564-5591

Agency: PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF

Program: Certified Nursing Assistant (CNA) Program

Categorized as: Job Training Formats
Description: Nurse's aide training programs are provided within the state at the following Connecticut Department of Public Health approved training sites found on the website below. Visit the CTDPH webpage for a list of Certified Nursing Aide programs, find an application, how to reinstate a lapsed certification, how to be placed on a registry when a CNA program is completed and certified, in addition to other general information.

Voice: 860-509-7603

At Site: PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - CONNECTICUT NURSE'S AIDE REGISTRY

Address: 410 Capitol Avenue, MS#12APP, Hartford, CT 06134
Voice: 860-509-7603 Press Option #1

Program: EMT, EMR, AEMT, Paramedic Education and Training

Categorized as: Job Training Formats
Description: Office of Emergency Medical Services approves EMR, EMT, AEMT, Paramedic training course or refreshers/recertifications, and can provide the list of certified trainers to interested persons. Instructor resources and education and training materials are also available.

At Site: PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - EMERGENCY MEDICAL SERVICES

Licensing/Certification/Rate Setting/Complaints - Voice: 860-509-7975
Address: 410 Capitol Avenue, Hartford, CT 061340308
Voice: 860-509-7975 Licensing/Certification/Rate Setting/Complaints
Program: Registered Nursing Programs
Categorized as: Job Training Formats
Description: Maintains a list of Registered Nursing programs in Connecticut, at https://portal.ct.gov/DPH/Public-Health-Hearing-Office/Board-of-Examiners-for-Nursing/Registered-Nurse-Education-Programs

At Site: PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - REGISTERED NURSE PROGRAMS
To ask for a list of CNA training programs in CT 860-509-7400
Address: 410 Capitol Avenue, Hartford, CT 061340308
Voice: 860-509-7400 To ask for a list of CNA training programs in CT

Agency: REWARDING WORK RESOURCES
Program: Job Finding Assistance: Personal Care Assistant
Categorized as: Job Finding Assistance
Description: Website and call center provide help for people looking for jobs as Personal Care Assistants (PCA) or direct support providers. Potential employees are listed on the website where potential employers can find them. Access to the website is restricted to persons with a secure password. Information for employers and workers, including job resources, are listed by state (Connecticut, Massachusetts, Rhode Island, Vermont and New Jersey). The website and call center also provide a resource for older adults and people with disabilities and their families who are looking for PCAs.

At Site: REWARDING WORK RESOURCES
Toll Free: 866-212-9675 (866-212-WORK)
Address: 52 Babcock Street, Brookline, MA 02446
Voice: 866-212-9675 (866-212-WORK)

Agency: SAINT MARY'S CHURCH FOOD PANTRY
Program: Food Pantries
Categorized as: Food Pantries
Description: Food distributed twice a month to individuals and families referred by TVCCA. Individuals or families receive a one week (21 meals) supply of food selected by the client (limited to two times/month). The distribution of food occurs on the second and fourth Tuesday of the month, 10-11am and 3-4pm.

At Site: SAINT MARY'S CHURCH FOOD PANTRY
Voice: 860-376-2044 Saint Mary's Church
Address: 34 North Main Street, Jewett City, CT 06351
Voice: 860-376-2044 St. Mary's Church
Agency: SALVATION ARMY - WILLIMANTIC CORPS COMMUNITY CENTER

Program: Food Pantries

Categorized as: Food Pantries
Description: Free or low cost food for needy persons who have had a disruption in income. The food pantry provides a 7-day supply of food one time over a one month period. Bring a bag to carry food.

At Site: SALVATION ARMY - WILLIMANTIC CORPS COMMUNITY CENTER

Voice: 860-423-0977
Address: 316 Pleasant Street, Willimantic, CT 06226
Voice: 860-423-0977

Agency: SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF

Program: My Place CT

Categorized as: Comprehensive Information and Referral; Specialized Information and Referral; Job Finding Assistance; Specialized Information and Referral
Description: Long-term care initiative gives Connecticut residents more choice in how and where they receive supports and services by linking to an interactive website tool, My Place CT (http://www.myplacect.org/) or by dialing 2-1-1, to talk to a live person to help locate resources and information about health and transportation services, long-term care programs, and in-home care resources, to name a few. A Facebook page has also been set up with interesting articles, ideas and stories that can be found at: https://www.facebook.com/MyPlaceCT/

At Site: SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - MONEY FOLLOWS THE PERSON UNIT

Address: 55 Farmington Avenue, Hartford, CT 06105
Voice: 888-992-8637 (888-99-CTMFP)

Agency: TEEG - THOMPSON ECUMENICAL EMPOWERMENT GROUP

Program: Food Pantries: TEEG Food Security

Categorized as: Food Pantries
Description: The food pantry offers food to any community member in an emergency. The monthly distribution program helps individuals and families stretch limited dollars to pay monthly bills and purchase perishable food, while relying on TEEG for staple food items. Hours:
M: 5:8pm
T: 9-11am (distribution for the Commodity Supplemental Feeding Program or CSFP only)
W: 1:30-3:30pm
F: 1:30-3pm
Appointments are requested, although the pantry distributes food on an emergency basis during business hours.
At Site: TEEG - THOMPSON ECUMENICAL EMPOWERMENT GROUP

Voice: 860-923-3458

Address: 15 Thatcher Road, North Grosvenordale, CT 06255
Voice: 860-923-3458

Agency: TRANSPORTATION, STATE OF CONNECTICUT DEPARTMENT OF

Program: On-the-Job Training Program

Categorized as: Job Training Formats
Description: Highway and road construction/repair training program offers entry level and apprenticeship on the job training opportunities for minorities, women, and people who are disadvantaged. DOT takes names and information from applicants and distributes this information to area contractors. The contractor then contacts the applicant for an interview if they have an opening that fits the applicant's interest. Examples of job training opportunities include heavy equipment operator, fence installer, flag person, form setter, guardrail erector, iron worker, painter, pipe layer, laborer, and more.

At Site: TRANSPORTATION, STATE OF CONNECTICUT DEPARTMENT OF

Information Voice: 860-594-2178

Address: 2800 Berlin Turnpike, Newington, CT 06111
Voice: 860-594-2000 Automated Information

Agency: TREVOR HELPLINE

Program: Suicide Prevention Hotlines

Categorized as: Mental Health Crisis Lines; Suicide Prevention Hotlines; Youth Issues Information Services
Description: National, toll free crisis hotline for gay, lesbian, transgender, and questioning youth available 24 hours a day, seven days a week offers crisis intervention counseling, information, and referrals. - 1) TrevorText - Text the word "Trevor" to 1-202-304-1200. Standard text messaging rates apply. Available on Thursdays and Fridays: 4-8pm ET 2) TrevorChat - Available 7 days a week: 3-9pm ET

(866-4-U-TREVOR) - Hotline: 866-488-7386

Voice: 310-271-8845 Administrative office

Agency: UNITED COMMUNITY AND FAMILY SERVICES

Program: Federally Qualified Health Center (FQHC)

Categorized as: Outpatient Health Facilities; Community Clinics
Description: Health services include diagnosis, treatment and follow-up of illness, physical exams, immunization, counseling for health problems, and information related to health problems. Comprehensive primary and preventive care is provided for people of all ages regardless of insurance status; however, patients may be billed if unable to pay at time of treatment.
At Site: UNITED COMMUNITY AND FAMILY SERVICES - GRISWOLD HEALTH CENTER

Voice: 860-376-7040

Address: 226 East Main Street, Griswold, CT 06351
Voice: 860-376-7040

At Site: UNITED COMMUNITY AND FAMILY SERVICES - PLAINFIELD HEALTH CENTER

Voice: 860-822-4938

Address: 120-122 Plainfield Road, Moosup, CT 06354
Voice: 860-822-4938

At Site: UNITED COMMUNITY AND FAMILY SERVICES - THE EDWARD & MARY LORD FAMILY HEALTH CENTER

Voice: 860-892-7042

Address: 47 Town Street, Norwich, CT 063602315
Voice: 860-892-7042

Agency: UNITED SERVICES

Program: Domestic Violence Hotline/Shelter

Categorized as: Domestic Violence Hotlines; Domestic Violence Hotlines; Domestic Violence Shelters; Spouse/Intimate Partner Abuse Counseling; Temporary Restraining Orders

Description: Victims of domestic violence and their children receive shelter and support from professional counselors and trained volunteers. The hotline provides 24 hour assessment and intervention for people in domestic violence situations, including dating violence. The shelter is for women only, but the program will assist men who are domestic violence victims. United Services helps male victims find safe shelter and also provides counseling and TRO assistance for men.

Program: Emergency Services - Psychiatric Crisis

Categorized as: Suicide Prevention Hotlines; Mental Health Crisis Lines

Description: Trained clinicians provide emergency mental health services to adults in crisis by phone, in person in an office setting, and in the community. In addition, Emergency Services’ clinicians will go to other agency sites or into the community, often with the police, to manage a psychiatric situation. An adult emergency includes occurrences, such as a need for a medication refill or a support call for anxiety, and more acute circumstances, which could be severe depression, suicide threats or hallucinations.

At Site: UNITED SERVICES

Voice: 860-774-2020

Address: 1007 North Main Street, Dayville, CT 06241
Voice: 860-774-2020
At Site: UNITED SERVICES - WINDHAM AREA OFFICE

Voice: 860-456-2261

Address: 140 North Frontage Road, Mansfield Center, CT 06250
Voice: 860-456-2261

Agency: USA JOBS - FEDERAL JOB INFORMATION CENTER

Program: Job Finding Assistance
Categorized as: Job Finding Assistance
Description: Provides web-based information about available federal jobs and tests.

At Site: USA JOBS - FEDERAL JOB INFORMATION CENTER
Phone1: No phone - access the website

Address: (n/a), Washington, DC 20001

Agency: VIABILITY, INC.

Program: Job Training
Categorized as: Job Training Formats
Description: Skills training program leads to job placement for individuals with disabilities. Individuals are prepared for careers with HomeGoods Distribution Center, Mohegan Sun Casino, Mystic Aquarium, Walgreens Distribution Center, and Walgreens Retail Stores. Individuals attend employer based training and upon successful completion, are placed in related jobs. Community Enterprises partners with the participating businesses to provide instruction and training.

Address: 115 Elm Street, Suite 214, Enfield, CT 06082
Voice: 860-683-2178

Agency: WINDHAM REGION NO FREEZE HOSPITALITY CENTER

Program: Winter/No Freeze Shelter
Categorized as: Homeless Shelter
Description: NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral.

No freeze winter shelter provides a place for homeless adults to stay between 7:30pm and 8:30am, 7 days/week, Nov. 1 through April. Warm beverages are available.

At Site: WINDHAM REGION NO FREEZE HOSPITALITY CENTER

Dial 2-1-1 for Shelter
Intake through
Coordinated Access
Network: 211
Agency: WORKFORCE ALLIANCE

Program: ITXpress

Categorized as: Job Training Formats; Job Training Formats

Description: ITXPRESS provides free training and support services to young adults ages 17-29 with a desire to land jobs in Information Technology. Depending on your level of education, experience, and other factors, your individual pathway to jobs in IT may include: Accelerated classroom-based training; Remedial training; Paid Internship; Registered Apprenticeship; Job search assistance with employer incentives, including On-the-Job training.

At Site: WORKFORCE ALLIANCE - AMERICAN JOB CENTER - MERIDEN

Voice: 203-238-3688

Address: 87 West Main Street, Meriden, CT 06451

Voice/TTY: 203-238-3688

At Site: WORKFORCE ALLIANCE - AMERICAN JOB CENTER - MIDDLETOWN

Voice: 860-347-7691

Address: 272 South Main Street, Middletown, CT 06457

Voice: 860-347-7691

Agency: WORKPLACE, THE

Program: MaturityWorks (SCSEP)

Categorized as: Senior Community Service Employment Programs; Job Finding Assistance

Description: Training program helps people age 55 and older increase their job skills through paid community service in local non-profit organizations. Program offers paid job training with local non-profit organizations. Participants will be matched with training assignments that fit their unique skill set, schedule, and training needs. While in the program, participants receive support to secure employment (including paid training, assisted job search, job placement assistance, support services). Eligible participants must be unemployed, age 55 or older, and meet family income guidelines.
If you were recently released from incarceration, these additional resources will help you find services and programs that you may need.

**BE PREPARED!**

If you left your ID at the correctional facility, call the Department of Correction Public Information Office at 860-692-7780 to see if you can obtain it. At the end of this guide there is a section on "How to Replace Documents When You Have Lost All Your Identification Cards".

Note that if searching for shelters, some of the shelters and drop-in centers may require medical information, such as proof that you’ve had a tetanus shot, and a tuberculosis-free test result. These medical records are obtained from the nursing supervisor at the correctional facility. This guide also includes an “Immunization - Adults” section that lists facilities that provide immunizations.

**United Way 2-1-1:** You can find information about additional resources that are available by using the 2-1-1 online website, or by calling 2-1-1 and talking with a call specialist. The call center is available 24 hours a day, 7 days a week! Go to www.211ct.org and follow the directions on the web site to locate the type of service, and then the specific resource you need, or: Dial 2-1-1 directly and talk to one of the call specialists who will assist you. You can also reach them, toll-free, at 1-800-203-1234. They can help you locate a resource, provide referrals and crisis intervention services. The service is free and confidential.

**CT Department of Social Services:** Benefit assistance may also be available by contacting the Department of Social Services (DSS). To find out about the types of services they provide you can reach them at 855-626-6632 or at [http://www.ct.gov/dss/site/default.asp](http://www.ct.gov/dss/site/default.asp).

**What if you don’t have access to a computer?** Most public libraries have computers that are available for public use. They require a library card, but if you don’t have one, they will issue you a temporary library card if you can show a picture ID or proof of address. If you have no ID, and if you are staying at a shelter, the library can give you a form to be filled out at the shelter.

**What if you don’t have access to a phone?** You can apply for a free cell phone through the SafeLink Wireless Assistance program, 800-977-3768. This online web site lists those who qualify for the program: [https://www.safelinkwireless.com/Enrollment/Safelink/en/Public/NewHome.html](https://www.safelinkwireless.com/Enrollment/Safelink/en/Public/NewHome.html) or call 2-1-1 for other free phone services for Connecticut residents.

**ACCESS HEALTH CT CONNECTICUT’S HEALTH INSURANCE MARKETPLACE AND MEDICAID ENROLLMENT CENTER**

- Call the enrollment center at: (855) 805-4325 if you do not have medical insurance, or access online at: [www.accesshealthct.com](http://www.accesshealthct.com).

- Or visit the 2-1-1 eLibrary paper “Access Health CT”, which will link you to other general information on health insurance options and tips.
MEDICAID PROGRAMS

For information about Medicaid programs and eligibility: Go to www.211ct.org and under “Search for Services” type in “Medicaid” in the search box.

HOW TO REPLACE DOCUMENTS WHEN YOU HAVE LOST ALL OF YOUR IDS

The United Way 2-1-1 on-line web site contains complete information about how to obtain a:

- Birth certificate,
- State issued driver’s license or non-driver identification
- Social security card

You can get the information one of the following ways:

Go to www.211ct.org and click on the “eLibrary” box. Then click on “Records, Licenses and Permits”. Then click on “Replacing Documents When You Have Lost All Your IDs”. This will give you links to the information about birth certificates, state issued licenses and IDs, and social security cards. OR Go to http://uwc.211ct.org/social-security-cards-documents-required-to-obtain-a-social-security-number-and-card-or-a-replacement-card/ and it will take you directly to “Replacing Documents When You Have Lost All Your IDs”. OR If you do not have access to a computer, you may dial 2-1-1 and speak to a call specialist who will assist you.

Birth Certificates: If you were born in the State of Connecticut but do not know the town where you were born, you can go to the State of CT Department of Public Health with identification; give them your name at birth and date of birth. The DPH will search for a record and if found, can issue the certificate while you wait. The fee is $30. The web site is www.ct.gov/dph. The address is: Department of Public Health, 410 Capitol Avenue, Hartford, CT 06134; 1st Floor Department of Vital Records - (860)509-5690.

Social Security Cards: Note that when you apply for a social security card, it is required that you provide an address, where the card can be sent. Locations of the Social Security offices in Connecticut can be found on the Social Security website, http://www.211ct.org/ICarol/nameresults.aspx?searchTerm=social+security+cards&town=-1 or by dialing 2-1-1

HOT LINES

- Suicide Prevention/Mental Health Hotline: 211
- Domestic Violence/Sexual Assault: 911