Providing resources to Connecticut residents is core to 2-1-1 Connecticut’s mission. Information on COVID-19 is changing rapidly so we are asking for your assistance to make sure your information is in the 211 database and that it is accurate. This helps us make accurate referrals to the individuals that rely on your services.

Please review your profile listings to make sure all of your programs and services are listed accurately and are up to date.

Updating your information has never been easier and can now be done directly through www.211ct.org in one of the following:

Want your agency, program or service listed with 2-1-1?

1. Visit the 211ct.org Professionals Page (http://uwc.211ct.org/professionals)
2. On left side of the page you will see link to COVID-19 Testing Site Registration
3. Click on link and submit an online form.

Need to update your organization’s information?

- Use our search engine at www.211ct.org and type in the name of your agency or program.
- Click on your agency/program and click the “more details” button.
- Click on the “Update this Listing” button to request updates through a pre-populated online form.

2-1-1 Community Comment Feature

The 2-1-1 Community Comment Feature allows users logged into a My 211 Account the ability to publish time-sensitive updates to resources on the 2-1-1 website. If an organization is temporarily closed, a user can post a note advising all other users of this to prevent individuals from trying to access an agency that is closed.

Questions?

Please contact 2-1-1’s Information Services Department at 860-571-6059 to speak with a Resource Specialist or email the Information Service Department at info@211ct.org.